

## **ABSTRACT**

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Study Program : Medical Records and Health Information  
Title : Overview Of Electronic medical Record outpatient At Pertamina Jaya Hospital*

*Electronic Medical Records are electronic health records of related information on individuals that can be created, collected, managed, and consulted with authorized physicians and staff within an organization. Electronic medical records have been applied long ago with the strengthening of legal legal basis, in addition electronic medical records also provide more benefits in health services. However, in the implementation of electronic medical records still experience several kinds of obstacles. Based on the above matters then I will examine the Development of Outpatient Medical Record from Manual Towards Computerization at Pertamina Jaya Hospital. This research is a qualitative research to know the development of Outpatient Medical Record from Manual to Computerization at Pertamina Jaya Hospital. Objects in this study are Medical Officer Recorded in Hospital Pertamina Jaya. Data collected by interview and observation method, after data collected then data will be processed, analyzed and data will be presented in the form of descriptive. The results showed that the process of applying electronic medical records at Pertamina Jaya Hospital has been running well and in accordance with standard operating procedures. In addition, in terms of security and confidentiality, electronic medical records at Pertamina Jaya Hospital have been maintained with the use of username and password for each officer based on their individual needs. Constraints that often occur in the implementation of electronic medical records outpatient at Pertamina Jaya Hospital is the system has an error, offline network and slow to connect to the server. For the handling of medical record services performed when the system error is to use manual registration. However, there is no standard operating procedure in tackling the system error. Thus, it was concluded that to overcome the obstacles related to the system that experienced an error required internet-based network in order not to happen again the system error, offline network and slow. To handle medical record services when the system error is advised to create a standard operational procedure related to the way the medical record service manually.*

**Keywords :** *Medical Record, Outpatient, Electronics*  
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