Lampiran. 2

1. UJI NORMALITAS
One-Sample Kolmogorov-Smirnov Test

		Kepuasan_Konsumen
N		100
Normal Parameters(a,b)	Mean	100,49
	Std. Deviation	13,820
Most Extreme Differences	Absolute	,087
	Positive	,087
	Negative	-,043
Kolmogorov-Smirnov Z		,874
Asymp. Sig. (2-tailed)		,430

a Test distribution is Normal.
b Calculated from data.

Normal Q-Q Plot of Kepuasan_Konsumen