

SUMMARY

THE EFFECTS OF PROCESS QUALITY MANAGEMENT AND INFORMATION TECHNOLOGY TO PRODUCT QUALITY PERFORMANCE WITH MANAGEMENT ACCOUNTING SYSTEM AS INTERVENING (A CASE STUDY OF MANUFACTURE COMPANIES LISTED ON INDONESIA STOCK EXCHANGE)

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Subject : KUALITAS PRODUK, SISTEM AKUNTANSI MANAJEMEN
Subject Alt : QUALITY PRODUCT, MANAGEMENT ACCOUNTING SYSTEM
Keyword : Information Technology, Management Accounting System, Process Quality Management, Products Quality Performance

Description :

Phenomenon that occurs at this time related to the product is that the quality of the resulting product is not in accordance with established standards and have not been performed well, with the sense that the products produced are still many defects, reworked, waste products, and many complaints or even the claims of customers. Results of previous studies showed different results, namely that the Process Quality Management (PQM) does not affect the Products Quality Performance (PQP), due to the lack of involvement of Management Accounting Systems (MAS) in the link between PQM and PQP. In addition, research related to MAS which addresses the relationship between Information Technology (IT) and PQM to product quality is still lack.

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