

## SUMMARY

# HUBUNGAN PELAKSANAAN PERSONAL HYGIENE OLEH PERAWAT DAN TINGKAT KEPUASAN PASIEN IMOBILISASI DI LANTAI 5 BEDAH RUMAH SAKIT PUSAT ANGAKATAN DARAT GATOT SOEBROTO JAKARTA PUSAT

RELATIONSHIP OF PERSONAL HYGIENE AND BY NURSE  
Immobilization PATIENT SATISFACTION LEVEL 5 ON THE FLOOR HOUSE SURGERY  
HOSPITAL CENTER Armed Forces Gatot Subroto  
JAKARTA CENTRE

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**Subject** : Personal hygiene

**Subject Alt** : kebersihan, kesehatan

**Keyword** : Hubungan Pelaksanaan Personal Hygiene Oleh Perawat; Tingkat Kepuasan Pasien Imobilisasi

### Description :

Personal hygiene adalah suatu tindakan untuk memelihara kebersihan dan kesehatan seseorang untuk kesejahteraan fisik dan psikis, Kepuasan dapat diartikan sebagai perasaan puas, rasa senang dan kelegaan seseorang dikarenakan mengkonsumsi suatu produk atau jasa untuk mendapatkan pelayanan suatu jasa. Tujuan dari penelitian ini adalah untuk mengetahui Hubungan Antara Pelaksanaan Personal Hygiene oleh Perawat dan Tingkat Kepuasan Pasien Imobilisasi di lantai 5 Bedah RSPAD Gatot Soebroto Jakarta Pusat. Metode penelitian menggunakan metode deskriptif analitik dengan studi pendekatan (cross sectional), teknik pengambilan sampel secara sample jenuh dan responden sebanyak 40 pasien diambil 38 pasien imobilisasi yang di rawat di lantai 5 bedah RSPAD. Variabel hubungan pelaksanaan personal hygiene oleh perawat dan tingkat kepuasan pasien imobilisasin diukur dari usia, jenis kelamin dan pendidikan, Uji statistik yang digunakan adalah hipotesis Chi-Square. Hasil penelitian menunjukkan bahwa dari 22 responden yang pelaksanaan personal hygienenya kurang baik, diketahui 15 responden (68.2%) tidak puas dan 7 responden (31.8%) puas. Sedangkan dari 16 responden yang pelaksanaan personal hygienenya baik, diketahui 3 responden (18.8%) tidak puas dan 13 responden (81.3%) puas. Sehingga menunjukkan adanya hubungan yang signifikan antara pelaksanaan personal hygiene dan tingkat kepuasan pasien imobilisasi maka  $p \text{ value} = 0.007 < (\alpha = 0.05)$ . Simpulan bahwa upaya meningkatkan kepuasan pasien imobilisasi akan meningkatkan pelaksanaan personal hygiene oleh perawat di Rumah Sakit RSPAD Gatot Soebroto Jakarta Pusat.

### Description Alt:

Personal hygiene is an act to maintain the cleanliness and health of a person for physical and psychological well-being, satisfaction can be defined as a feeling of satisfaction, a sense of pleasure and relief because someone consumes a product or service to obtain services of a service. The purpose of this study was to determine Relationship Between Implementation of Personal Hygiene by Nurse and Patient Satisfaction Immobilization on the 5th floor of Surgery Gatot Subroto Army Hospital in Central Jakarta. research methods using descriptive analytic approach to the study (cross-sectional), engineering sampling and sample saturated respondents were 40 patients taken 38 patients

immobilization in ambulatory surgical army hospital on the 5th floor. Variable implementation of personal relationships hygiene by nurse and patient satisfaction levels measured immobilisation of age, gender and education, statistical test used was a Chi-Square hypotheses. The results showed that of the 22 respondents who are less well hygienya personal execution, note 15 respondents (68.2%) are dissatisfied and 7 respondents (31.8%) are satisfied. While of 16 respondents are implementing good personal hygienya, note 3 respondents (18.8%) did not satisfied and 13 respondents (81.3%) are satisfied. So it shows a significant relationship between the implementation of personal hygiene and immobilization of the patient satisfaction level  $p \text{ value} = 0.007 < (\alpha = 0.05 \text{ level})$ . Conclusion that efforts to improve patient satisfaction immobilization will improve the implementation of personal hygiene by hospital nurses in Army Hospital Gatot Subroto, Central Jakarta.

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