

WASTE REDUCTION IN THE PRODUCTION PROCESS PLATE PRODUCT TYPE PC 27 C USING VALUE STREAM MAPPING METHOD PT. XYZ

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ABSTRACT

PT. XYZ is a ceramic or porcelain manufacture. One product that is made is the plate with type PC 27 C. One problem that occurs is the detection of high waste by increasing the amount of WIP inventory (products white body), so the analysis using value stream mapping in order to identify the waste that occurs in the manufacture of ceramic production activity with 27 C-type PC and the ratio of value added analysis. The result showed that the value of an increase in the ratio of value added is from 12:10% to 70.93%.

Keywords : Value Stream Mapping, ratio of value added

1. INTRODUCTION

1.1. Background

PT. XYZ is a ceramic or porcelain manufacture. To produce the products according to customers requirements, it is very important to ensure any activity that occurs in the production activities carried out effectively and efficiently. It required an approach that can identify and eliminate waste activities.

Waste that occurs in PT XYZ was never properly taken into account because companies only focus on the use of gas fuel system for the kiln. Efficient use of gas for the production of excessive corporate conduct without taking into account the cost savings arising from excessive WIP storage.

In an effort to identify and eliminate waste, there are several types of waste that is disguised or interconnected with other waste within or between the various processes and activities although some waste is another fairly easy to recognize and measure. Therefore, efforts to eliminate a particular type of waste sometimes even improve other types of waste. Problems of this kind are sometimes causes difficulty identifying and eliminate waste.

1.2. Purpose

- To identify waste in the production process of ceramic
- To analysis the ratio of value added

2. THEORETICAL BACKGROUND

2.1. Lean management

Lean is a business philosophy, not just techniques or tools. Lean means doing things in a simple way and efficient as possible, but still provide the best quality and very fast service to customers. Management of the organization needs to absorb Lean thinking It needs to be invested in the form of culture, measures, policies, procedures and in the end is on the tools or techniques of lean. The basic concept of lean manufacturing are: identify waste, pull production, standardize processes, quality at the source, continues flow and continues improvement.

Lean Production means "doing more and more with less and less". Application of Lean Production will create the production process flows are drawn and controlled in accordance with customer requests and to eliminate excess inventory.

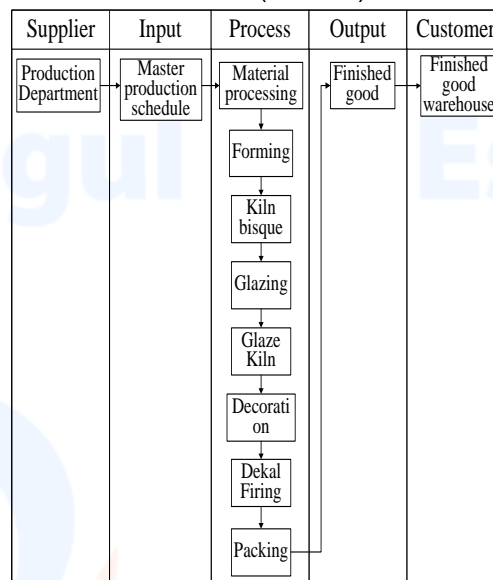
2.2. Value stream mapping

Before discussing value stream mapping as the primary method, need to be discussed first basic concept of waste. Conceptually, waste is all the activities and events within the value stream classified as non-value added. This classification refers to the categorization of activities within a company by Hines and Taylor (2000) which classifies the organization's activities into three categories. (1) value added, (2) non value added but necessary, and (3) non value added and not necessary. Activity is called

value added if it adds value for the end consumer, whereas if it does not add value for the end consumer then the activity classified as non-value added. Between the two groups there is the last group that does not add value but is required (non-value added but Necessary) for example material handling. According Gaspersz (2012), the non-value added but necessary, though not necessarily immediately, as much as possible reduced or eliminated while the non-value added and not Necessary should be prioritized to be eliminated. Based on the Toyota production system, there are seven kinds of waste are as follows : *waste of Over production, waiting time (delay), excessive transportation, Inappropriate processing, excessive inventory, unnecessary motion, defect.*

bisque kiln, glazing process, the process of decoration, decal firing process, and the final packing process. Observations will be conducted at 8 activity contained in the main process.

Table 1 Supplier Input Process Output Customer (SIPOC)



3. RESULT AND DISCUSSION

3.1. Data Processing

To determine the flow of information through which the material in the production of porcelain plates with the type of PC 27 C, we can use the SIPOC Chart (Supplier, Input, Process and Output Customer) as shown in Table 1.

SIPOC chart in Table 1 illustrate that to produce a plate product with type PC 27 C occurred approximately 8 major processes that must be passed. That is material processing, forming processes, process

3.2. Detail Mapping

Based on observations of activity in 8 major processes (SIPOC diagram), then created detailed mapping using map Process activity mapping can be seen in Table 2.

Table 2. Process Activity Mapping

| NO | ACTIVITY | TIME (in sec) | | | | MECHINE /TOOLS | QTY OF LABOR | WITHIN (meters) |
|----|--|---------------|-------|---|--------|----------------------|--------------|-----------------|
| | | O | T | I | S | | | |
| 1 | Transportation of raw materials warehouse to the weight | | 133.2 | | | Forklift | 1 | 112.48 |
| 2 | weighing process | 124.3 | | | | Weight | 2 | |
| 3 | Transport from the weight to materials / milling process | | 121.5 | | | Cargo lift & lorries | 2 | 18.5 |
| 4 | Materials wait in front of the machine Ball Mil | | | | | 86,400 | | |
| 5 | Ball Mill processing | 28,800 | | | | Ball Mill | 3 | |
| 6 | Mixing process | 86,400 | | | | Mixing machine | | |
| 7 | filter press machine disassembly | 367.4 | | | | Filter Press machine | 2 | |
| 8 | Transportation from filter press machine to pallet cake line | | 54.0 | | | Hand Lift | 1 | 25.3 |
| 9 | Stored cake in cake area | | | | 36,400 | Pallet | | |
| 10 | Transportation from cake line to extruder machine | | 59.1 | | | Hand Lift | 1 | 21.4 |
| 11 | Extruder process | 17.5 | | | | Extruder | 2 | |
| 12 | Store londrong in londrongan area | | | | 311.2 | Lorries | | |
| 13 | Transportation from londrongan area to forming machine | | 69.6 | | | Hand Lift | 1 | 1.2 |

Table 2. Process Activity Mapping

| NO | ACTIVITY | TIME (in sec) | | | | MECHINE /TOOLS | QTY OF LABOR | WITHIN (meters) |
|--------------|--|---------------|----------|-------|--------------|-------------------|---------------------|-----------------|
| | | O | T | I | S | | | |
| 14 | Forming process | 23.7 | | | | Forming | 1 | |
| 15 | Drying process | 1,380 | | | | Dryer | | |
| 16 | Kerik process | 22.1 | | | | Cuter | 1 | |
| 17 | Green ware finishing process | 11.6 | | | | Finishing machine | 1 | |
| 18 | Transportation to kiln bisque machine | | 26.6 | | | Conveyor | | 20.2 |
| 19 | Loading green ware to the train | | 25.8 | | | Train | 4 | 2 |
| 20 | Waiting for kiln bisque process | | | | | 43,962.5 | | |
| 21 | kiln bisque process | 48,000 | | | | Kiln machine | 1 | |
| 22 | Waiting to unloading bisque from train | | | | | 1,182.5 | | |
| 23 | unloading bisque | | 429.2 | | | | 3 | 1.7 |
| 24 | Bisque inspection | | | 18.94 | | | 2 | |
| 25 | Store bisque impermanent | | | | 86,400 | | | |
| 26 | Transportation to spray process | | 64.8 | | | Hand Lift | 1 | 5 |
| 27 | Spray process | 7.4 | | | | Compressor | 1 | |
| 28 | Transportation from sprayer to glaze process | | 44.8 | | | Conveyor | | 17 |
| 29 | Glaze process | 7.9 | | | | Liquid glaze | 1 | |
| 30 | Transportation to glaze kiln machine | | 27.0 | | | Conveyor | | 11 |
| 31 | loading bisque to the train | | 40.0 | | | Train | 4 | 1.3 |
| 32 | Waiting to glaze kiln process | | | | | 1,260 | | |
| 33 | glaze kiln process | 18,480 | | | | Kiln machine | | |
| 34 | Cooling process of glaze kiln | 420 | | | | Fan | | |
| 35 | unloading white body to the train | | 109.4 | | | | 2 | 1.3 |
| 36 | Grinder process | 5.1 | | | | Grinding machine | 1 | |
| 37 | Transportation to quality inspection process | | 441.0 | | | Conveyor | | 27.7 |
| 38 | Waiting for inspection process | | | | | 791.8 | | |
| 39 | Quality inspection process | | | 7.0 | | | 1 | |
| 40 | Transportation from inspection process to loading area | | 58.0 | | | Conveyor | | 4 |
| 41 | Moved to other conveyer | | 43.0 | | | Conveyor | 1 | 3.6 |
| 42 | loading white body to train | 17.6 | | | | Train | 3 | |
| 43 | Transportation to white body warehouse | | 47.7 | | | Hand Lift | 2 | 4.4 |
| 44 | unloading & loading white body from train to pallet | 1,839.3 | | | | Pallet | 2 | |
| 45 | Store white body in white body warehouse | | | | 2,592,000 | | | |
| 46 | Transportation to decoration process | | 292.3 | | | Hand Lift | 2 | 14 |
| 47 | decoration process | 43.7 | | | | | 1 | |
| 48 | Loading plate to train | | 321.8 | | | Firing train | 1 | 3 |
| 49 | Firing process | 10,800 | | | | Firing train | | |
| 50 | unloading plate from train | 207.2 | | | | | 1 | |
| 51 | Transportation to decoration area | | 53.0 | | | Conveyor | 2 | 16 |
| 52 | Store in decoration area | | | | 28,800 | | | |
| 53 | Transportation from decoration area to packaging section | | 300.3 | | | Hand Lift | 2 | 23 |
| 54 | Prepare packaging cardboard | 34.1 | | | | | 2 | |
| 55 | Packaging process | 11.2 | | | | | | |
| 56 | Transportation to finished good warehouse | | 216 | | | | 1 | 45 |
| Total | | 197,020.07 | 2,978.01 | 25.94 | 2,793,911.23 | 133,596.83 | 3,127,532.08 | |

Table 3. Value Added Activity

| Value added | | |
|--------------------|---|-----------------------|
| 1 | weighing process | 124.3 Sec |
| 2 | Materials wait in front of the machine Ball Mil | 86,400.0 Sec |
| 3 | ball mill processing | 28,800 Sec |
| 4 | Mixing process | 86,400 Sec |
| 5 | filter press machine disassembly | 367.4 Sec |
| 6 | Stored cake in cake area | 86,400 Sec |
| 7 | Extruder process | 17 Sec |
| 8 | Forming process | 23.7 Sec |
| 9 | Drying process | 1,380 Sec |
| 10 | Kerik process | 22 Sec |
| 11 | green ware finishing process | 11.6 Sec |
| 12 | <i>kiln</i> bisque process | 48,000 Sec |
| *13 | Store bisque impermanent | 10,800 Sec |
| 14 | Spray process | 7.4 Sec |
| 15 | Glaze process | 7.9 Sec |
| 16 | glaze <i>kiln</i> process | 18,480 Sec |
| 17 | Cooling process of glaze <i>kiln</i> | 420 Sec |
| 18 | Grinder process | 5.1 Sec |
| 19 | Decoration process | 44 Sec |
| 20 | Firing process | 10,800 Sec |
| 21 | Packing process | 11 Sec |
| TOTAL | | 378,521.78 Sec |

3.3. Analysis

To facilitate the identification of waste the 56 activity in process activity mapping activities are grouped into value added, non-value added activities and non-value added activities but Necessary.

In table 3 (value added activity), 21 activities with the time it takes 378,521.78 seconds. At number 13, the activity retention time required to avoid defects in the next process is 3 hours, or 10,800 seconds.

Table 4 (non-value added activity but Necessary) as 30 activities with the time

required is 78,424.91 seconds and Table 5 (non-value added activity and not Necessary) as 6 activity with the time required is 2,670,585.39 seconds.

Activity number 13 in Table 3 and number 2 in table 5 is the same activity. Stored time required to avoid defects in the subsequent process is 3 hours. In fact, the storage activity performed during 1 day (24 hours). So that activities are divided into value added and non-value added, 3 hours being value added activities while the next 21 hours as a non-value added activities.

Table 4. Non Value Added Activity But Necessary

| Non value added but Necessary | | |
|--------------------------------------|--|--------------|
| 1 | Transportation of raw materials warehouse to the weight | 133.2 Sec |
| 2 | Transport from the weight to materials / milling process | 121.5 Sec |
| 3 | Transportation from filter press machine to pallet cake line | 54 Sec |
| 4 | Transportation from cake line to extruder machine | 59.1 Sec |
| 5 | Transportation from londrongan area to forming machine | 69.6 Sec |
| 6 | Transportation to kiln bisque machine | 26.6 Sec |
| 7 | Loading green ware to the train | 25.8 Sec |
| 8 | Waiting for kiln bisque process | 43,962.5 Sec |
| 9 | Waiting to unloading bisque from train | 1,182.5 Sec |
| 10 | Unloading bisque | 429.2 Sec |
| 11 | Bisque inspection | 19 Sec |
| 12 | Transportation to spray process | 64.8 Sec |
| 13 | Transportation from sprayer to glaze process | 44.8 Sec |
| 14 | Transportation to glaze kiln machine | 27 Sec |
| 15 | Loading bisque to the train | 40 Sec |

Table 4. Non Value Added Activity But Necessary

| Non value added but Necessary | | |
|--------------------------------------|--|----------------------|
| 16 | Waiting to glaze kiln process | 1,260 Sec |
| 17 | Unloading white body to the train | 109.4 Sec |
| 18 | Transportation to quality inspection process | 441 Sec |
| 19 | Quality inspection process | 7 Sec |
| 21 | Transportation from inspection process to loading area | 58 Sec |
| 21 | Loading white body to train | 17.6 Sec |
| 22 | Transportation to white body warehouse | 47.7 Sec |
| 23 | Transportation to decoration process | 292.3 Sec |
| 24 | Loading plate to train | 321.8 Sec |
| 25 | Unloading plate from the train | 207.2 Sec |
| 26 | Transportation to decoration area | 53 Sec |
| 27 | Store in decoration area | 28,800 Sec |
| 28 | Transportation from decoration area to packaging section | 300.3 Sec |
| 29 | Prepare packaging cardboard | 34 Sec |
| 30 | Transportation to finished good warehouse | 216 Sec |
| TOTAL | | 78,424.91 Sec |

Table 5. Non value added Activity and not necessary

| Non value added and not Necessary | | |
|--|---|------------------------|
| 1 | Store londrong in londrongan area | 311.2Sec |
| 2* | Store bisque impermanent | 75,600Sec |
| 3 | Waiting for inspection process | 791.8Sec |
| 4 | Moved to other conveyer | 43Sec |
| 5 | unloading & loading white body from train to pallet | 1,839.3Sec |
| 6 | Store white body in white body warehouse | 2,592,000Sec |
| TOTAL | | 2,670,585.39Sec |

From Table 3-5, the time requires by the product of the material delivered to the warehouse until the product can be stored in the warehouse of finished goods or Process lead time can be calculated as follows :

➤ Process Lead Time

$$\begin{aligned}
 PLT &= VA + NVA \\
 &= 378,521.78 + 78,424.91 + \\
 &\quad 2,670,585.39 \\
 &= 3,127,532.08
 \end{aligned}$$

Value Process lead time required by the material sent from the warehouse to the product can be stored in the warehouse of finished goods to be sent to the Customer is 3,127,532.08 seconds.

By knowing the value of process lead time it can be calculated ratio value added as follows :

➤ Ratio Value added

$$RVA = \frac{VA}{PLT} = \frac{378,521.78}{3,127,532.08} = 12.10 \%$$

Value added ratio shows the percentage of time spent in adding value to a product is a 12:10%.

3.4. Analysis of Current state VSM

To increase the value of the ratio of value added and reduce non-value added value, it's necessary improvement actions by reducing waste that occurs during the production activity. Analysis using value stream mapping are known to occur several waste that result in a waste that should be and can be reduced.

The greatest waste and give effect to the other waste is overproduction which can be described as shown below.

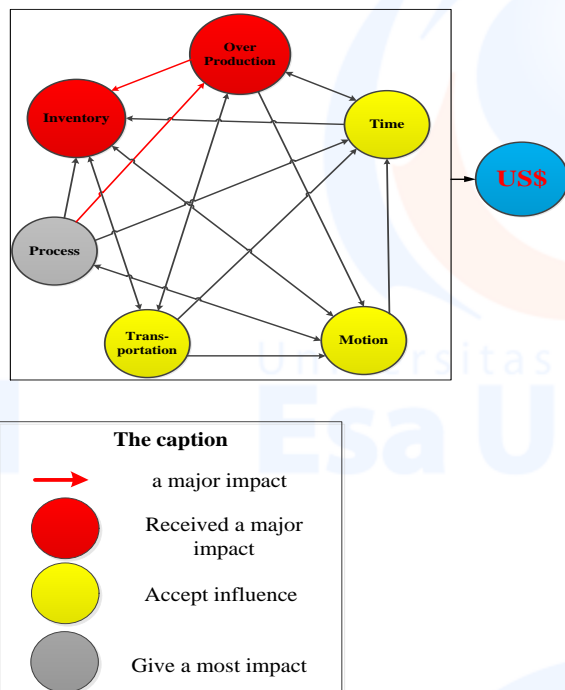


Figure 1. The level of influence of waste to other waste

From the figure 1 it can be seen that the waste of Overproduction occurs due to excess production in the work process kiln machine, which uses a large lot size production so the company took this policy to produce with the maximum capacity. It is done without taking into account the mature waste that would result.

Policies for excess production that result in high levels of inventory, especially in semi-finished goods inventory, it's shown in Table 6. Waste of Overproduction greatly affect the occurrence of a high level of inventory both in row material inventory and work in process inventory at the product.

The process is not exactly a major impact on the waste of Overproduction where the company produces the whole ability to optimize resources (machines) which resulted in the excess production.

Table 6 the data in and out of the warehouse white body (in pieces)

| Date | In | Out | Stored |
|-----------|--------|--------|--------|
| 22-Apr-13 | 39,012 | 34,729 | 4,283 |
| 23-Apr-13 | 39,215 | 35,870 | 3,345 |
| 24-Apr-13 | 38,828 | 34,281 | 4,547 |
| 25-Apr-13 | 38,593 | 33,021 | 5,572 |
| 26-Apr-13 | 38,468 | 34,996 | 3,472 |
| 27-Apr-13 | 39,249 | 35,037 | 4,212 |
| 28-Apr-13 | 38,584 | 33,274 | 5,310 |
| 29-Apr-13 | 39,092 | 31,750 | 7,342 |

Table 6 the data in and out of the warehouse white body (in pieces)

| Date | In | Out | Stored |
|-----------|-----------|-----------|---------|
| 30-Apr-13 | 38,690 | 32,373 | 6,317 |
| 02-May-13 | 38,404 | 32,807 | 5,597 |
| 03-May-13 | 38,980 | 31,928 | 7,052 |
| 04-May-13 | 38,854 | 32,215 | 6,639 |
| 05-May-13 | 38,361 | 30,800 | 7,561 |
| 06-May-13 | 38,387 | 34,441 | 3,946 |
| 07-May-13 | 38,677 | 31,444 | 7,233 |
| 08-May-13 | 38,858 | 34,513 | 4,345 |
| 09-May-13 | 38,860 | 32,677 | 6,183 |
| 10-May-13 | 38,698 | 34,796 | 3,902 |
| 11-May-13 | 38,788 | 32,755 | 6,033 |
| 13-May-13 | 38,746 | 34,872 | 3,874 |
| 14-May-13 | 39,242 | 33,005 | 6,237 |
| 15-May-13 | 39,101 | 33,860 | 5,241 |
| 16-May-13 | 38,867 | 33,508 | 5,359 |
| 17-May-13 | 39,025 | 34,519 | 4,506 |
| 18-May-13 | 38,555 | 34,553 | 4,002 |
| 19-May-13 | 38,899 | 34,216 | 4,683 |
| 20-May-13 | 38,568 | 33,163 | 5,405 |
| 21-May-13 | 38,697 | 33,261 | 5,436 |
| 22-May-13 | 38,440 | 32,491 | 5,949 |
| TOTAL | 1,163,850 | 1,003,940 | 159,910 |

To reduce the waste that has occurred it is necessary to know the cause of the waste. From the picture 1 it is known that waste of overproduction is affected by inappropriate process that occurs when a process kiln with a lot size that exceeds the actual capacity demand, it's resulting in unnecessary inventory.

One way to reduce this waste is produced in accordance with customer orders or produce according to the forecasting results. Waste will not be generated until the next process, that influence the level of waste can be deducted as shown below.

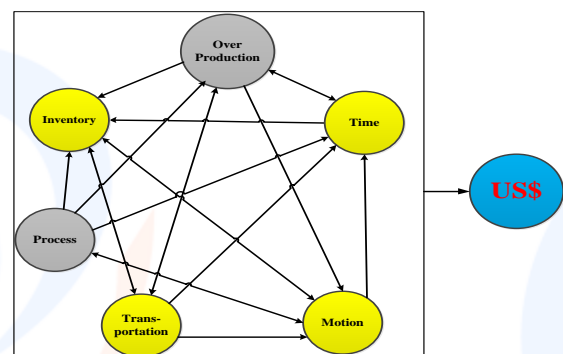


Figure 2. Effect of waste to other waste reduction

Thus, the activity of which can be reduced as follows:

1. Reduction of waste of overproduction with the value that can be reduced as shown in Table 7
2. Eliminating the intermediate product storage activity (activity 45 in Table 2). Because they are made products to meet all customer needs so that there is no semi-finished products to be stored. Moreover, it can save the cost savings and saves storage space
3. Company automatically eliminate transportation to the warehouse a half finished (activity 43 in table 2) for semi-finished products are not stored. Some processes can be eliminated. Activity eliminated is the activity 43th until 45th in Table 2. From these data the company saving processing time for 2,593,887 seconds.
4. In addition to saving as points 2 and 3, if withdrawn the previous activity then the savings are as follows:
 - Reducing the frequency of transportation of raw materials warehouse to weigh as 8 times per day
 - Reducing the use of ball mill machine as many as 135 machines per month
5. On the 25th of activity in the table 2, It can reduce savings time and reducing the use of pallet.
6. In a material transfer activity between the conveyor (41 activities in Table 2) can be reduced by making improvements layouts that can accommodate the needs of the operator QC
7. The process of unloading and loading (activity 44 in Table 2) can be reduced by replacing the use of lorries with pallet, so that material handling can run smoothly without any handover process and re-calculation

Table 7. Material Requirements appropriate production capacity vs Production on demand (pieces)

| Date | production capacity | | Production on demand | |
|-----------------------|---------------------|-------------------|--------------------------------------|-------------------|
| | Production capacity | Materials needs | Production on demand + defect 3.872% | Materials needs |
| 22-Apr-13 | 40,320 | 40,860 | 36,042 | 36,525 |
| 23-Apr-13 | 40,320 | 40,860 | 37,227 | 37,725 |
| 24-Apr-13 | 40,320 | 40,860 | 35,578 | 36,054 |
| 25-Apr-13 | 40,320 | 40,860 | 34,270 | 34,729 |
| 26-Apr-13 | 40,320 | 40,860 | 36,320 | 36,806 |
| 27-Apr-13 | 40,320 | 40,860 | 36,362 | 36,849 |
| 28-Apr-13 | 40,320 | 40,860 | 34,532 | 34,995 |
| 29-Apr-13 | 40,320 | 40,860 | 32,951 | 33,392 |
| 30-Apr-13 | 40,320 | 40,860 | 33,597 | 34,047 |
| 02-May-13 | 40,320 | 40,860 | 34,048 | 34,504 |
| 03-May-13 | 40,320 | 40,860 | 33,136 | 33,579 |
| 04-May-13 | 40,320 | 40,860 | 33,433 | 33,881 |
| 05-May-13 | 40,320 | 40,860 | 31,965 | 32,393 |
| 06-May-13 | 40,320 | 40,860 | 35,744 | 36,222 |
| 07-May-13 | 40,320 | 40,860 | 32,633 | 33,070 |
| 08-May-13 | 40,320 | 40,860 | 35,818 | 36,298 |
| 09-May-13 | 40,320 | 40,860 | 33,913 | 34,367 |
| 10-May-13 | 40,320 | 40,860 | 36,112 | 36,596 |
| 11-May-13 | 40,320 | 40,860 | 33,994 | 34,449 |
| 12-May-13 | 40,320 | 40,860 | 34,025 | 34,481 |
| 12-May-13 | 40,320 | 40,860 | 34,025 | 34,481 |
| 13-May-13 | 40,320 | 40,860 | 36,191 | 36,676 |
| 14-May-13 | 40,320 | 40,860 | 34,253 | 34,712 |
| 15-May-13 | 40,320 | 40,860 | 35,141 | 35,611 |
| 16-May-13 | 40,320 | 40,860 | 34,775 | 35,241 |
| 17-May-13 | 40,320 | 40,860 | 35,825 | 36,304 |
| 18-May-13 | 40,320 | 40,860 | 35,860 | 36,340 |
| 19-May-13 | 40,320 | 40,860 | 35,510 | 35,986 |
| 20-May-13 | 40,320 | 40,860 | 34,417 | 34,878 |
| 21-May-13 | 40,320 | 40,860 | 34,519 | 34,981 |
| 22-May-13 | 40,320 | 40,860 | 33,720 | 34,171 |
| Total | 1,209,600 | 1,225,800 | 1,041,909 | 1,055,863 |
| Total per year | 14,515,200 | 14,709,600 | 12,502,908 | 12,670,358 |

After the reduction of the waste, it can be made a map of the future state VSM. So it can be compared to the ratio between the current state and future state.

➤ *Process lead time (Current state)*

$$\begin{aligned} \text{PLT} &= \text{VA} + \text{NVA} \\ &= 378,521.78 + 78,424.91 \\ &\quad + 2,670,585.39 \\ &= 3,127,532.08 \end{aligned}$$

➤ *Ratio value added (Current state)*

$$\begin{aligned} \text{RVA} &= \frac{\text{VA}}{\text{VLT}} \\ &= \frac{378,521.78}{3,127,532.08} = \mathbf{12.10\%} \end{aligned}$$

➤ *Process lead time (Future state)*

$$\begin{aligned} \text{PLT} &= \text{VA} + \text{NVA} \\ &= \mathbf{533,645.08} \end{aligned}$$

➤ *Ratio Value added (Future state)*

$$\begin{aligned} \text{RVA} &= \frac{\text{VA}}{\text{PLT}} \\ &= \frac{378,521.78}{533,645.08} = \mathbf{70.93\%} \end{aligned}$$

4. CONCLUSION

From the analysis carried out by using value stream mapping waste that occurs is unknown waste processing resulting in waste of overproduction. Waste of overproduction result in unnecessary inventory.

To eliminate waste production activity is carried out at the request of the customer or according to the forecasting results from the production planning.

value added at current state VSM is 12:10%. In the event of elimination / reduction of the waste then the current state value added ratio would increase to to 70.93%.

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