

LAMPIRAN 1

LINGKUP PELAYANAN FASILITAS KESEHATAN DALAM PROGRAM JPK

Bentuk pelayanan kesehatan dalam program JPK menggunakan beberapa prinsip dasar, yaitu :

1. Jaminan pelayanan kesehatan yang diberikan bersifat komprehensif artinya pelayanan kesehatan diberikan secara menyeluruh mulai dari peningkatan derajat kesehatan (promotive) , pencegahan penyakit (preventive), pengobatan (Kurative) dan pemulihan (Rehabilitative).
2. Sistem pelayanan kesehatan diberikan secara berjenjang yaitu rawat jalan tingkat I untuk pelayanan kesehatan dasar dan rawat jalan tk II untuk pengobatan lanjutan.
3. Pelayanan kesehatan diselenggarakan atas dasar konsep wilayah yaitu pelayanan kesehatan dasar (rawat jalan tk I) dilaksanakan oleh dokter/ klinik provider, sedangkan untuk pemeriksaan lanjutan dilakukan di Rumah Sakit Provider.
4. Fasilitas pelayanan kesehatan yang disediakan oleh Garuda Sentra Medika adalah klinik / Rumah Sakit yang ditunjuk oleh GSM dan telah mengadakan kesepakatan kerja sama .

FASILITAS YANG TERSEDIA PADA PROGRAM JPK

Program JPK merupakan program pemeliharaan kesehatan yang bersifat menyeluruh yakni mulai dari pencegahan hingga pemulihan . Adapun Fasilitas / jaminan pemeliharaan kesehatan yang tersedia dalam Program JPK meliputi kegiatan, sebagai berikut :

1. Layanan Rawat Jalan Tingkat I
2. Layanan Rawat Jalan Tingkat II
3. Layanan Rawat Inap
4. Layanan Pemeriksaan Kehamilan dan Persalinan
5. Layanan Keluarga Berencana
6. Layanan Vaksinasi / Imunisasi
7. Layanan Pemeriksaan Penunjang Diagnostik
8. Layanan Pelayanan Gawat Darurat
9. Layanan Obat-obatan dan alat kesehatan.
10. Layanan Rehabilitasi Medis.
11. Layanan Medical Check up

LAMPIRAN 2
STANDAR KLINIK PROVIDER
DI WILAYAH JABOTABEK

1. Pengertian :

Klinik provider/ klinik 24 jam adalah Klinik yang terdapat di wilayah – wilayah Jabotabek yang berfungsi sebagai perpanjangan tangan dari Garuda Sentra Medika dalam melaksanakan pelayanan kesehatan rawat jalan tingkat I bagi peserta program Jaminan Pemeliharaan Kesehatan Garuda, yang mana klinik tersebut berbentuk usaha perorangan/ kelompok/ yayasan yang berbadan hukum.

2. Ruang Lingkup Kegiatan Klinik Provider

Ruang lingkup kegiatan klinik provider adalah melaksanakan pelayanan kesehatan rawat jalan tingkat I yang meliputi kegiatan layanan:

- a. Pengobatan umum oleh Dokter umum
- b. Pengobatan Gigi oleh Dokter Gigi
- c. Tindakan Dokter umum / Dokter Gigi
- d. Pelayanan rujukan spesialis / rujukan rawat
- e. Pemberian obat standar Garuda sesuai indikasi medis
- f. Pemeriksaan penunjang diagnostik sesuai indikasi medis
- g. Vaksinasi dan Imunisasi Dasar
- h. Pelayanan Keluarga Berencana

3. Standar Klinik Provider Garuda Sentra Medika

Adalah persyaratan yang harus dipenuhi oleh Klinik Provider sebagai pelaksana pelayanan kesehatan di wilayah. Adapun standar Klinik yang harus dipenuhi sebagai berikut:

- a. **Lokasi Strategis**

adalah persyaratan letak/ lokasi dari keberadaan Klinik provider. Persyaratan lokasi yang utama adalah yang mudah dijangkau oleh peserta dengan atau tanpa menggunakan angkutan umum, berada di jalan raya atau dekat dengan pemukiman peserta.

b. Legalitas & Penanggung Jawab

Kelengkapan perijinan merupakan syarat mutlak yang harus dipenuhi oleh klinik provider. Klinik provider harus memiliki **Izin Tetap Operasional Klinik 24 Jam, Surat Izin Dokter (SID) dan Surat Izin Praktek (SIP) yang masih berlaku.**

Sedangkan untuk operasional, Klinik Provider berada dibawah tanggung jawab seorang Dokter Umum / Dokter Gigi / Dokter Spesialis yang memiliki **SID dan SIP** yang masih berlaku.

c. Fasilitas Layanan Kesehatan Yang Tersedia Di Klinik Provider

Persyaratan Klinis yang harus dipenuhi oleh Klinik Provider apabila memenuhi fasilitas sebagai berikut:

- Layanan Gawat Darurat / Dokter 24 Jam
- Layanan Dokter Gigi
- Layanan Penunjang Laboratorium (Standar)
- Layanan Penunjang Radiologi
- Layanan Pengambilan Obat (Berupa Depo/ Apotik)

d. Sarana Yang tersedia di Klinik Provider

Sarana adalah berupa fasilitas peralatan dan fasilitas ruangan yang menunjang pelayanan agar dapat terselenggara dengan baik . Persyaratan sarana yang memenuhi syarat sebagai Klinik Provider apabila memenuhi ketentuan sebagai berikut:

- Ruang Tunggu tersedia cukup nyaman dan bersih yaitu tidak berbau, dengan ventilasi baik dan tidak sempit/ pengap .
- Ruang Periksa bersih terpelihara dengan minimal ukuran 2 x 3 m .
- Ruang Observasi.
- Ruang Emergency dengan perlengkapannya minimal seperti tersedianya peralatan bedah minor, tabung Oksigen, dan peralatan Infus.
- Ruang Periksa Gigi dengan peralatan dan perlengkapan dental unit yang masih layak pakai.
- Ruang Radiologi dan peralatan pemeriksaan rontgen sesuai standar
- Ruang Laboratorium dan peralatan Laboratorium standar (minimal untuk pemeriksaan darah rutin dan kimia darah).
- Terdapat Peralatan untuk sterilisasi .
- Ruang penyimpanan obat (untuk apotik) dan Lemari penyimpanan obat (untuk Depo Obat)
- Tersedianya WC/ Kamar Kecil yang bersih .
- Alat komunikasi (Telephone)
- Alat transportasi / ambulans (Bila ada)

e. Persyaratan Fisik Tempat dan Hygiene Sanitasi

Persyaratan tempat yang memenuhi syarat sebagai Klinik Provider adalah klinik yang memiliki bangunan/ gedung permanen yang cukup memadai yaitu laik pakai dan terawat, serta terjaganya kebersihan lingkungan yang meliputi kebersihan setiap ruangan yang terdapat di klinik dan kebersihan peralatan kerja.

f. Kewajiban Pemahaman Petunjuk Teknis

Klinik Provider wajib melaksanakan seluruh kegiatan pelayanan kesehatan peserta Jaminan Pemeliharaan Kesehatan (JPK) Garuda **dengan sebaik-**

baiknya dan harus **mematuhi peraturan** pelayanan kesehatan serta **ketentuan administratif penagihan** yang di tetapkan oleh Garuda Sentra Medika.

STANDARISASI FASILITAS GIGI PADA KLINIK PROVIDER

1. Lingkup Kegiatan Pelayanan Gigi Di Provider:

Kegiatan pelayanan gigi pada klinik provider meliputi kegiatan, sebagai berikut:

a. Konsultasi (Pre Indikasi)

Mencakup kegiatan premedikasi/ pre extractie, termasuk pemberian resep untuk kasus emergency tanpa tindakan periodontitis, abses, dan lain-lain.

b. Tambal

Terdiri dari kegiatan penambalan dengan amalgam, glass ionomer dan self curing composite, dilakukan pada gigi yang sama setelah tenggang waktu satu tahun untuk gigi dewasa dan anak-anak.

c. Cabut

Mencakup kegiatan pencabutan gigi susu, dan gigi dewasa normal.

d. Perawatan Syaraf

Terdiri dari perawatan syaraf gigi dewasa dan anak. (maksimal empat kali kunjungan per gigi yang sama dalam jangka waktu setahun).

e. Pembersihan Karang Gigi

Pembersihan karang gigi untuk pasien diatas umur 17 tahun, dan dilakukan satu tahun sekali.

2. Standar Fasilitas Gigi di Provider

Untuk dapat melaksanakan kegiatan kesehatan gigi, harus tersedia fasilitas alat pemeriksaan gigi yang memenuhi syarat sebagai berikut:

a. Ruang Kerja

Ruang kerja bersih (hygienis), tidak sempit (minimal berukuran 3 x 4 meter) dapat digunakan untuk melakukan tindakan oleh dokter dan perawat dan tersedia tempat untuk lemari penyimpanan peralatan gigi.

b. **Waktu Praktek**

Penyelenggaraan layanan gigi pagi dan sore hari, yang dalam kegiatan prakteknya dokter gigi harus dibantu oleh perawat gigi.

c. **Unit Gigi**

Standar minimal yang harus dipenuhi klinik provider yang ditunjuk untuk melaksanakan pelayanan kesehatan gigi dan mulut apabila dental unit yang tersedia terawat dan berfungsi baik, dilengkapi dengan suction yang memadai, bor high speed, ultrasonic scaler, dan peralatan lainnya (hand instrument) yang memiliki cadangan alat sekurang-kurangnya 5 set.

d. **Fasilitas Sterilisasi dan Lemari Penyimpanan alat**

Alat sterilisasi **mutlak ada** untuk mencegah penularan penyakit. **Minimal** fasilitas sterilisasi yang harus dipenuhi adalah **tersedianya dry heat**, dan akan lebih baik bila terdapat autoclave dan ultra violet. Terdapat lemari yang tertutup sebagai penyimpanan peralatan agar alat yang telah steril tidak terkontaminasi.

e. **Dental Rontgen Foto**

LAMPIRAN 3

STANDAR PELAYANAN KESEHATAN DI PROVIDER

01. Standar Administratif Penggunaan Fasilitas Layanan Kesehatan
02. Standar Layanan Rawat Jalan Tingkat I
03. Standar Layanan Rawat Jalan Tingkat II.....
04. Standar Layanan Gawat Darurat
05. Standar Layanan Pemeriksaan Penunjang.....
06. Standar Layanan Pemberian obat - obatan.....
07. Standar Layanan Rehabilitasi dan Pemberian Alat Bantu
08. Standar Layanan KB & Imunisasi
09. Standar Layanan Medical Check Up

1. STANDAR ADMINISTRATIF PENGGUNAAN FASILITAS LAYANAN KESEHATAN

Setiap Peserta program JPK yang akan menggunakan fasilitas pelayanan kesehatan diharuskan untuk membawa bukti pengenal sebagai peserta program JPK yaitu dengan membawa buku berobat. Buku Berobat yang dimaksud diatas dapat diperoleh pada :

1. Pusat Kesehatan Garuda Sentra Medika untuk peserta yang berdomisili di wilayah Jabotabek .
2. Kantor Distrik Manajer PT Garuda untuk peserta yang berasal dari Karyawan & Keluarga serta Purnabakti PT . Garuda yang berdomisili d daerah / Perwakilan Setempat Dalam Negeri.
3. Kantor Perwakilan PT Gapura Angkasa setempat untuk peserta yang berasal dari karyawan & Keluarga serta Tenaga honor PT. Gapura.

Ketentuan Administratif Penggunaan Fasilitas Layanan Kesehatan

1. Peserta program JPK diwajibkan untuk membuat buku berobat .
2. Peserta berhak untuk memilih salah satu klinik provider yang telah disediakan oleh Garuda Sentra Medika .
3. Setiap penggunaan fasilitas layanan kesehatan, peserta diharuskan membawa dan menunjukkan buku berobat kepada petugas layanan kesehatan.
4. Petugas layanan kesehatan wajib untuk memeriksa kesesuaian peserta yang datang dengan identitas yang tertera dalam buku berobat .
5. Dokter yang bertugas wajib mengisi hasil diagnosa kedalam buku berobat, menanda tangani dan memberikan stempel setiap kunjungan peserta.
6. Peserta yang sedang berpergian (cuti / dinas) ke luar kota wilayah Indonesia (PSDN) dan sakit, maka peserta dapat menghubungi Perwakilan Garuda setempat untuk memperoleh informasi pelayanan kesehatan di wilayah tersebut .
7. Peserta yang menggunakan fasilitas klinik/ RS non provider harus membayar terlebih dahulu, dan biaya dapat diganti sesuai dengan tarif dokter klinik / RS provider setempat.

8. Pelaksanaan pemeriksaan penunjang dilakukan atas indikasi medis dengan menggunakan rujukan dari klinik / RS provider dan pelaksanaannya dilakukan pada bagian Laboratorium / Radiologi klinik / Rumah Sakit Provider.
9. Pelaksanaan pemeriksaan lanjutan (spesialistis) dilakukan atas indikasi medis dengan menggunakan rujukan dari klinik provider untuk peserta di wilayah Jabotabek dan Klinik / RS provider untuk peserta di daerah/ PSDN.
10. Pelaksanaan rawat inap dilakukan atas indikasi medis dengan menggunakan rujukan dari klinik / Rumah Sakit provider.
11. Waktu pelayanan kesehatan sesuai dengan jam layanan yang berlaku di masing-masing klinik / RS provider .
12. Sepanjang ditempuh prosedur yang berlaku, peserta tidak dikenai biaya .

2. **STANDAR LAYANAN RAWAT JALAN TINGKAT I**

Pelaksana

- ◆ Klinik Provider untuk peserta wilayah Jabotabek
- ◆ Dokter umum Rujukan / Dokter gigi Rujukan / klinik Provider / Rumah Sakit Provider untuk peserta di daerah (PSDN).

Cakupan Kegiatan

- ◆ Konsultasi Kesehatan dokter umum / dokter gigi
- ◆ Pemeriksaan dan tindakan medis dokter umum seperti pembersihan luka jahit, luka balut, insisi / eksisi, ektirpasi dan lain-lain.
- ◆ Pemeriksaan dan tindakan kesehatan gigi/mulut oleh dokter gigi, seperti : penambalan, pencabutan, perawatan syaraf gigi, pembersihan karang gigi, Odontektomi, Alveolektomi .
- ◆ Pemeriksaan penunjang diagnostik sesuai indikasi medis, seperti : Pemeriksaan Laboratorium sederhana, Pemeriksaan Radiologi tanpa kontras.
- ◆ Pemberian obat-obatan Standar obat Garuda sesuai indikasi medis .
- ◆ Pelayanan fisioterapi

- ◆ Pelayanan vaksinasi dasar dan imunisasi hepatitis B yang diberikan berdasarkan indikasi medis
- ◆ Pelayanan keluarga berencana
- ◆ Pemberian rujukan rawat jalan tingkat II dan rujukan rawat inap sesuai indikasi medis .

Ketentuan Dalam Pelayanan Rawat Jalan Tingkat I

- ◆ Peserta hanya dapat mempergunakan klinik provider yang telah dipilih peserta, kecuali bagi karyawan fasilitas pengobatan dapat mempergunakan layanan pengobatan yang tersedia di area kerja.
- ◆ Frekwensi kunjungan dalam rawat jalan tingkat I maksimal 4 kali / bulan / peserta .
- ◆ Pemberian fasilitas pelayanan kesehatan diberikan atas dasar indikasi medis.
- ◆ Fasilitas pengobatan / perawatan gigi di Klinik/ RS provider terdiri dari tambal, cabut, perawatan syaraf dan pembersihan karang gigi dan berlaku ketentuan tarif maksimal yang tercantum dalam lampiran.
- ◆ Rujukan pengobatan / perawatan gigi lanjutan (operasi/ prothesa gigi) untuk peserta yang berdomisili di Jabotabek adalah Poliklinik Gigi Garuda Sentra Medika Kemayoran sedangkan untuk PSDN pada Klinik Gigi /RS Provider yang ditunjuk.
- ◆ Pengiriman rujukan untuk pemeriksaan kehamilan diberikan setelah kandungan berusia 3 Bulan.
- ◆ Sepanjang ditempuh prosedur yang berlaku, dan peserta tidak meminta pelayanan diluar fasilitas yang ada, maka peserta tidak dikenai biaya.

3. STANDAR LAYANAN RAWAT JALAN TINGKAT II

Pelaksana

- ◆ Rumah Sakit Provider untuk peserta di wilayah Jabotabek .
- ◆ Klinik / Rumah Sakit Provider untuk peserta di luar daerah

Cakupan pelayanan

- ◆ Pemeriksaan dan tindakan medis sesuai indikasi oleh dokter spesialis
- ◆ Pelayanan kesehatan gigi lanjutan (prothesa gigi) sesuai indikasi medis.
- ◆ Pemberian rujukan dan pemeriksaan penunjang diagnostik lanjutan sesuai indikasi medis untuk laboratorium dan radiologi .
- ◆ Pemberian resep obat-obatan / alat kesehatan sesuai indikasi medis
- ◆ Pemberian rujukan rawat inap
- ◆ Pelayanan rehabilitasi medik dan fisioterapi.

Ketentuan Dalam Pelayanan Rawat Jalan Tingkat II

- ◆ Fasilitas pengobatan lanjutan hanya berlaku bagi peserta yang telah dirujuk oleh dokter/ klinik provider.
- ◆ Pemberian rujukan rawat inap , pemeriksaan penunjang diagnostik sesuai indikasi medis dan pelaksanaannya di RS provider setempat.
- ◆ Pelaksanaan pemeriksaan / pengobatan dokter spesialis harus dilakukan di Klinik provider / RS Provider yang ditunjuk Garuda Sentra Medika.
- ◆ Frekwensi kunjungan dalam rawat jalan tingkat II maksimal 4 kali / bulan / peserta dengan mempergunakan form rujukan warna putih untuk kunjungan 1, warna biru untuk kunjungan 2, warna hijau untuk kunjungan 3 dan warna merah muda untuk kunjungan 4 .
- ◆ Kontrol kesehatan ke dokter spesialis setelah perawatan diharuskan membawa surat rujukan dari dokter / klinik provider.

- ◆ Prothesa gigi diberikan dengan bahan dasar acrylic dan berlaku ketentuan tarif maksimal seperti yang tercantum dalam lampiran.
- ◆ Sepanjang ditempuh prosedur yang berlaku, dan peserta tidak meminta pelayanan diluar fasilitas yang ada, maka peserta tidak dikenai biaya.

4. STANDAR LAYANAN GAWAT DARURAT

Pengertian

Gawat Darurat / Emergency adalah suatu keadaan dimana penderita memerlukan pemeriksaan dan tindakan medis segera dan apabila tidak segera dilakukan tindakan akan dapat berakibat fatal bagi penderita. Adapun keadaan Yang termasuk kriteria emergency adalah :

1. Sakit atau cedera serius karena kecelakaan / ruda paksa
2. Kejang-kejang
3. Perdarahan berat
4. Kehilangan kesadaran

Pelaksana

- ◆ Semua klinik / Rumah Sakit Provider
- ◆ Klinik / Rumah Sakit Non Provider

Cakupan Pelayanan

- ◆ Pemeriksaan dan pengobatan oleh dokter
- ◆ Tindakan medis sesuai kebutuhan
- ◆ Pemberian obat-obatan
- ◆ Pemeriksaan penunjang diagnostik sesuai kebutuhan
- ◆ Pemberian rujukan rawat inap

Ketentuan Dalam Layanan Gawat Darurat.

- ◆ Kondisi peserta memenuhi kriteria keadaan gawat darurat (Emergency).
- ◆ Peserta dapat berobat ke klinik provider/ RS provider terdekat dengan membawa buku berobat atau pada Rumah sakit non provider mana saja yang terdekat.
- ◆ Peserta yang menggunakan Klinik / RS non provider, maka biaya yang timbul dibayarkan terlebih dahulu dan untuk kemudian dapat diklaim ke Garuda Sentra Medika dengan melampirkan resume medis.
- ◆ Penggantian atas Klaim biaya sesuai harga plafon klinik / RS Provider setempat .
- ◆ Khusus untuk penebusan obat – obatan yang diambil di luar klinik / RS provider maksimal di ganti sebesar 75 %.
- ◆ Sepanjang ditempuh prosedur yang berlaku, dan peserta tidak meminta pelayanan diluar fasilitas yang ada, maka peserta tidak dikenai biaya.

5. STANDAR PEMERIKSAAN PENUNJANG DIAGNOSTIK

Pelaksana

- ◆ Bagian Diagnostik (Laboratorium & Radiologi) Klinik Provider
- ◆ Bagian Diagnostik Rumah Sakit Provider

Cakupan Pelayanan

- ◆ Pemeriksaan Laboratorium dan Radiologi serta Pemeriksaan diagnostik super spesialisik seperti M.R.I, CT Scan .
- ◆ Pemeriksaan Patologi Anatomi Pemeriksaan khusus seperti : ECG (Elektro Cardio Graphy), EEG (Elektro Encephalo Graphy), Endoscopy, Echo Cardiography, USG (Ultra Sono Graphy) dll.
- ◆ Pemeriksaan diagnostik super spesialisik seperti M.R.I.

Ketentuan Dalam Layanan Penunjang Diagnostik

- ◆ Fasilitas pemeriksaan penunjang diagnostik berlaku bagi peserta yang dirujuk oleh dokter klinik / RS provider.

- ◆ Pemeriksaan penunjang tanpa indikasi medis dan rujukan dari dokter klinik/RS provider tidak menjadi tanggungan Garuda Sentra Medika.
- ◆ Pemeriksaan penunjang yang dirujuk oleh dokter klinik/ RS provider tetapi pelaksanaan pemeriksaannya dilakukan di luar Klinik / RS provider diganti maksimal 50 %, kecuali pada RS provider tidak terdapat fasilitas tsb akan diganti penuh.
- ◆ Sepanjang ditempuh prosedur yang berlaku, dan peserta tidak meminta pelayanan diluar fasilitas yang ada, maka peserta tidak dikenai biaya.

6. STANDAR LAYANAN PEMBERIAN OBAT-OBATAN DAN ALAT KESEHATAN

Pelaksana

- ◆ Apotik Provider
- ◆ Apotik Klinik / Rumah Sakit Provider

Cakupan Pelayanan

- ◆ Pemberian Obat-obatan .
- ◆ Pemberian alat kesehatan habis pakai (Cateter / nelaton, disposable / syringe, infus set dan lain-lain
- ◆ Alat kesehatan tidak habis pakai : pin, plate, screw dan lain-lain.

Ketentuan Dalam Layanan Obat Dan Alat Kesehatan

- ◆ Pemberian obat atas indikasi medis dan sesuai dengan standar obat yang dikeluarkan oleh Garuda Sentra Medika.
- ◆ Pengambilan / penebusan obat / alat- alat kesehatan harus menggunakan resep asli, dengan masa berlaku resep adalah 2 x 24 jam dari tanggal pemeriksaan dokter.
- ◆ Copy Resep berlaku maksimal untuk 2 x iter (ulangan).
- ◆ Pemberian obat-obatan maksimal untuk pemakaian **selama 5 hari** untuk pengobatan penyakit akut , sedangkan untuk pengobatan penyakit kronis seperti : Hipertensi,

Diabetes Mellitus, TBC, Pasca Stroke, Gout, kolesterol dapat diberikan untuk pemakaian maksimal **1 bulan** .

- ◆ Penggantian obat oleh apotik klinik/ RS provider sesuai dengan farmakologi / kandungan isi obat yang tercantum dalam standar obat .
- ◆ Vitamin / mineral tidak di tanggung , kecuali vitamin untuk penyembuhan dan diberikan atas indikasi medis.
- ◆ Resep obat-obatan khusus (obat kanker/jantung/kelainan darah) selama perawatan dokter spesialis atau perawatan rumah sakit diatas nilai Rp 1.000.000 ,- diwajibkan untuk melaporkan ke Garuda Sentra Medika untuk persetujuan tertulis / untuk pengadaan obat.
- ◆ Pembelian alat-alat kesehatan untuk proses pengobatan / penyembuhan seperti Cateter / Nelaton, Disposable Spuit / Syringe, Infus Set, Screw, Pen dll, yang diambil di luar Rumah Sakit Provider, biayanya akan diganti sesuai ketentuan.
- ◆ Sepanjang ditempuh prosedur yang berlaku, dan peserta tidak meminta pelayanan diluar fasilitas yang ada, maka peserta tidak dikenai biaya.

7. STANDAR LAYANAN REHABILITASI DAN PEMBERIAN ALAT BANTU

Pengertian

Pelayanan rehabilitasi adalah : pemeliharaan kesehatan yang memerlukan pemberian alat bantu (Orthosa) atau organ pengganti (prothesa) agar anggota / indra yang bersangkutan dapat berfungsi atau memperoleh nilai tambah estetika

Pelaksana

- ◆ Rumah Sakit Provider
- ◆ Optik provider / Optik non provider.

Cakupan Pelayanan

- ◆ Layanan pemberian alat bantu lihat (kacamata) , prothesa mata
- ◆ Layanan pemberian prothesa gigi

- ◆ Layanan pemberian alat bantu dengar
- ◆ Layanan pemberian prothesa / orthosa anggota gerak

Ketentuan Pelayanan Rehabilitasi dan Pemberian Alat Bantu

- ◆ Pemberian alat bantu dan alat rehabilitasi diberikan hanya untuk peserta yang berstatus karyawan, kecuali untuk peserta purnabakti.
- ◆ Pembelian alat bantu harus sesuai dengan indikasi medis dan melalui rujukan / permintaan dari dokter spesialis RS Provider untuk peserta di wilayah Jabotabek / Klinik / RS Provider untuk peserta di daerah perwakilan.
- ◆ Khusus untuk alat Ganti (Prothesa) dan Alat Bantu (Orthose), peserta dapat membeli bebas di tempat penjualan alat kesehatan / rehabilitasi.
- ◆ Biaya yang timbul dapat di klaim ke Garuda Sentra Medika dengan menyertakan kwitansi asli, dengan maksimal penggantian sebagai berikut :
 1. Untuk prothesa maksimal Rp 1.000.000,- / 2 Th
 2. Untuk orthosa maksimal Rp 1.000.000,- / 2 Th
- ◆ Pemberian penggantian biaya kaca mata sesuai dengan ketentuan Jabatan / Golongan, kecuali bagi peserta purnabakti diberikan dalam bentuk paket.
- ◆ Sepanjang ditempuh prosedur yang berlaku, dan peserta tidak meminta pelayanan diluar fasilitas yang ada, maka peserta tidak dikenai biaya.

8. STANDAR LAYANAN KB DAN IMUNISASI

Pelaksana

- ◆ Klinik Provider untuk peserta wilayah Jabotabek
- ◆ Klinik / Rumah Sakit Provider untuk peserta di daerah (PSDN).

Cakupan Kegiatan

- ◆ Pelayanan vaksinasi dasar seperti BCG, Campak, Polio, DPT, PPD

- ◆ Pelayanan imunisasi hepatitis B
- ◆ Pelayanan Keluarga berencana seperti pemberian pil, suntik, dan pemasangan IUD / susuk.
- ◆ Pelayanan pap ' smear dan pemeriksaan patologi anatomi.

Ketentuan Dalam Pelayanan KB dan Imunisasi / Vaksinasi

- ◆ Pelayanan KB & Imunisasi / vaksinasi bagi peserta yang berdomisili di wilayah jabotabek di laksanakan pada poliklinik Garuda Sentra Medika – Kemayoran, sedangkan untuk peserta di daerah / PSDN pelayanan dapat dilakukan pada klinik / RS provider atau non provider dengan tarif yang telah ditentukan oleh Garuda Sentra Medika.
- ◆ Pemberian layanan KB ditujukan untuk peserta yang telah menikah.
- ◆ Pemberian layanan imunisasi dasar ditujukan untuk peserta balita.
- ◆ Pemberian layanan vaksinasi hepatitis diberikan atas dasar indikasi medis .
- ◆ Sepanjang ditempuh prosedur yang berlaku, dan peserta tidak meminta pelayanan diluar fasilitas yang ada, maka peserta tidak dikenai biaya.

9. STANDAR LAYANAN MEDICAL CHECK UP

Pelaksana

- ◆ Klinik Garuda Sentra Medika Kemayoran dan Cengkareng Untuk peserta karyawan yang bekerja di Jakarta & Cenkareng
- ◆ Rumah Sakit yang ditunjuk oleh Garuda Sentra Medika Cengkareng Untuk peserta karyawan yang bekerja di daerah (PSDN).

Cakupan Kegiatan

- ◆ Pelayanan pemeriksaan kesehatan awal, periodik, dan khusus yang meliputi pemeriksaan fisik, laboratorium , radiologi dll sesuai dengan indikasi medis .

Ketentuan Dalam Pelayanan Medical Check Up

- ◆ Pelayanan medical check up ditujukan hanya untuk peserta karyawan dan tidak berlaku untuk peserta keluarga karyawan .
- ◆ Peserta dikirim oleh unit kerjanya untuk menjalani pemeriksaan medical check up
- ◆ Khusus bagi peserta (karyawan udara / aircrew) pelaksanaan medical check up di lakukan pada poliklinik Garuda Sentra Medika Kemayoran .
- ◆ Peserta yang telah dijadualkan datang pada harinya dan melapor ke bagian medex Garuda Sentra Medika.
- ◆ Bagi peserta yang berhalangan hadir agar memberitahu bagian medex melalui telpon dan meminta kembali unit kerjanya untuk penjadualan ulang .
- ◆ Bagi peserta yang memiliki hasil medex kurang baik secara otomatis akan dijadualkan medex ulang / medex khusus .

LAMPIRAN 4

ISTILAH – ISTILAH

1. Garuda Sentra Medika adalah salah satu unit bisnis dari PT. Garuda Indonesia yang bergerak dalam bidang jasa layanan kesehatan .
2. Peserta Program JPK Garuda adalah setiap orang baik Karyawan, Keluarga maupun Purnabakti yang diikutsertakan dalam program pemeliharaan kesehatan oleh perusahaannya baik dari PT Garuda Indonesia Group maupun perusahaan lainnya.
3. Klinik Provider adalah klinik-klinik swasta yang memiliki Perjanjian Kerja Sama (PKS) dengan SBU Garuda Sentra Medika untuk melaksanakan rawat jalan tingkat I yang dibutuhkan oleh peserta JPK Garuda.
4. Rumah Sakit Provider adalah Rumah Sakit yang ditunjuk oleh Garuda Sentra Medika untuk melaksanakan layanan kesehatan lanjutan / Spesialistis (Rawat Jalan Tingkat II) termasuk rawat inap yang dibutuhkan oleh peserta program JPK Garuda.
5. Buku Berobat adalah buku yang diberikan oleh Garuda Sentra Medika sebagai bukti pengenal kepersertaan dalam program JPK Garuda, yang berisi identitas peserta dan nama klinik provider pengampu.

SBU Garuda Sentra Medika

Survey Kepuasan Pelanggan

Mohon pendapat anda mengenai fasilitas dan pelayanan Kesehatan yang tersedia Pada Poliklinik Provider
Berikan tanda (X) pada kolom yang tersedia, untuk setiap pendapat anda

| Pelayanan pada Poliklinik Provider | Kinerja Klinik Provider | | | | | Harapan terhadap klinik provider | | | | |
|---|-------------------------|------|------------|-------------|------------|----------------------------------|---------|---------------|----------------|---------------|
| | Sangat Baik | Baik | Cukup Baik | Kurang Baik | Tidak Baik | Sangat Penting | Penting | Cukup Penting | Kurang Penting | Tidak Penting |
| ➤ Prosedur penerimaan pasien | | | | | | | | | | |
| ➤ Kecepatan dan ketepatan dalam Pelayanan pemeriksaan | | | | | | | | | | |
| ➤ Jadwal Dokter | | | | | | | | | | |
| ➤ Ketersediaan Dokter jaga 24 jam | | | | | | | | | | |
| Tanggapan Terhadap Keluhan | | | | | | | | | | |
| ➤ Dokter dalam diagnosa | | | | | | | | | | |
| ➤ Radiolog | | | | | | | | | | |
| ➤ Tenaga laboratorium | | | | | | | | | | |
| ➤ Perawat | | | | | | | | | | |
| ➤ Penyampaian informasi oleh petugas pelayanan | | | | | | | | | | |
| Kemampuan & Keterampilan | | | | | | | | | | |
| ➤ Dokter dalam diagnosa | | | | | | | | | | |
| ➤ Radiolog | | | | | | | | | | |
| ➤ Tenaga laboratorium | | | | | | | | | | |
| ➤ Perawat | | | | | | | | | | |
| ➤ Keramahan dan kesopanan dalam pelayanan | | | | | | | | | | |
| Perhatian & Perlakuan | | | | | | | | | | |
| ➤ Perhatian secara individu | | | | | | | | | | |
| ➤ Perhatian terhadap keluhan | | | | | | | | | | |
| ➤ Perlakuan pelayanan terhadap pelanggan | | | | | | | | | | |
| Lokasi/peralatan | | | | | | | | | | |
| ➤ Akses ke Poliklinik Provider | | | | | | | | | | |
| ➤ Sarana Tempat Parkir | | | | | | | | | | |
| ➤ Kebersihan dan Kerapihan | | | | | | | | | | |
| ➤ Kenyamanan | | | | | | | | | | |
| ➤ Kelengkapan dan kesiapan peralatan | | | | | | | | | | |
| ➤ Kerapihan dan kebersihan Petugas Pelayanan | | | | | | | | | | |

Terima kasih atas partisipasi anda, setiap pendapat anda akan sangat berharga untuk peningkatan pelayanan pada klinik provider

SBU Garuda Sentra Medika

| No | Pertanyaan | KINERJA | | | | | HARAPAN | | | | |
|---|---|-------------|-----------|-------------|-------------|------------|----------------|-------------|---------------|----------------|---------------|
| | | Sangat Baik | Baik | Cukup Baik | Kurang Baik | Tidak Baik | Sangat Penting | Penting | Cukup Penting | Kurang Penting | Tidak Penting |
| | | 5 | 4 | 3 | 2 | 1 | 5 | 4 | 3 | 2 | 1 |
| I Keandalan | | | | | | | | | | | |
| 1 | ➢ Prosedur penerimaan pasien | 0 | 2 | 44 | 38 | 6 | 13 | 76 | 1 | 0 | 0 |
| 2 | ➢ Kecepatan dan ketepatan dalam Pelayanan pemeriksaan | 0 | 2 | 49 | 27 | 12 | 29 | 61 | 0 | 0 | 0 |
| 3 | ➢ Jadwal Dokter | 0 | 2 | 48 | 40 | 0 | 19 | 71 | 0 | 0 | 0 |
| 4 | ➢ Ketersediaan Dokter jaga 24 jam | 0 | 1 | 38 | 44 | 7 | 36 | 54 | 0 | 0 | 0 |
| Jawab Responden | | 0 | 7 | 179 | 149 | 25 | 97 | 262 | 1 | 0 | 0 |
| II Tanggapan Terhadap Keluhan | | | | | | | | | | | |
| 5 | ➢ Dokter dalam diagnosa | 0 | 0 | 57 | 31 | 2 | 30 | 60 | 0 | 0 | 0 |
| 6 | ➢ Radiolog | 0 | 0 | 58 | 31 | 1 | 16 | 74 | 0 | 0 | 0 |
| 7 | ➢ Tenaga laboratorium | 0 | 0 | 59 | 30 | 1 | 12 | 78 | 0 | 0 | 0 |
| 8 | ➢ Perawat | 0 | 0 | 61 | 27 | 2 | 28 | 62 | 0 | 0 | 0 |
| 9 | ➢ Penyampaian informasi oleh petugas pelayanan | 0 | 0 | 36 | 45 | 9 | 44 | 46 | 0 | 0 | 0 |
| Jawab Responden | | 0 | 0 | 271 | 164 | 15 | 130 | 320 | 0 | 0 | 0 |
| III Kemampuan & Keterampilan | | | | | | | | | | | |
| 10 | ➢ Dokter dalam diagnosa | 0 | 0 | 58 | 26 | 6 | 51 | 39 | 0 | 0 | 0 |
| 11 | ➢ Radiolog | 0 | 0 | 56 | 31 | 3 | 18 | 72 | 0 | 0 | 0 |
| 12 | ➢ Tenaga laboratorium | 0 | 0 | 53 | 33 | 4 | 17 | 73 | 0 | 0 | 0 |
| 13 | ➢ Perawat | 0 | 0 | 58 | 26 | 6 | 39 | 51 | 0 | 0 | 0 |
| 14 | ➢ Keramahan dan kesopanan dalam pelayanan | 0 | 0 | 34 | 40 | 16 | 57 | 33 | 0 | 0 | 0 |
| Jawab Responden | | 0 | 0 | 259 | 156 | 35 | 182 | 268 | 0 | 0 | 0 |
| IV Perhatian & Perlakuan | | | | | | | | | | | |
| 15 | ➢ Perhatian secara individu | 0 | 0 | 58 | 30 | 2 | 19 | 71 | 0 | 0 | 0 |
| 16 | ➢ Perhatian terhadap keluhan | 0 | 0 | 47 | 41 | 2 | 21 | 69 | 0 | 0 | 0 |
| 17 | ➢ Perlakuan pelayanan terhadap pelanggan | 0 | 0 | 51 | 32 | 7 | 36 | 54 | 0 | 0 | 0 |
| Jawab Responden | | 0 | 0 | 156 | 103 | 11 | 76 | 194 | 0 | 0 | 0 |
| V Lokasi/peralatan | | | | | | | | | | | |
| 18 | ➢ Akses ke Poliklinik Provider | 0 | 1 | 55 | 34 | 0 | 23 | 66 | 0 | 1 | 0 |
| 19 | ➢ Sarana Tempat Parkir | 0 | 1 | 61 | 28 | 0 | 12 | 77 | 0 | 1 | 0 |
| 20 | ➢ Kebersihan dan Kerapihan | 0 | 1 | 55 | 34 | 0 | 26 | 63 | 0 | 1 | 0 |
| 21 | ➢ Kenyamanan | 0 | 1 | 49 | 39 | 1 | 31 | 58 | 0 | 1 | 0 |
| 22 | ➢ Kelengkapan dan kesiapan peralatan | 0 | 1 | 38 | 49 | 2 | 39 | 49 | 1 | 1 | 0 |
| 23 | ➢ Kerapihan dan kebersihan Petugas Pelayanan | 0 | 1 | 58 | 30 | 1 | 23 | 66 | 0 | 1 | 0 |
| Jawab Responden | | 0 | 6 | 316 | 214 | 4 | 154 | 379 | 1 | 6 | 0 |
| TOTAL JAWABAN RESPONDEN | | 0 | 13 | 1181 | 786 | 90 | 639 | 1423 | 2 | 6 | 0 |

Regression - Harapan

Descriptive Statistics

| | Mean | Std. Deviation | N |
|-----|--------|----------------|----|
| Y | 4,2790 | ,17265 | 90 |
| V1 | 2,67 | ,719 | 90 |
| V2 | 2,62 | ,680 | 90 |
| V3 | 2,67 | ,561 | 90 |
| V4 | 2,58 | ,580 | 90 |
| V5 | 2,70 | ,507 | 90 |
| V6 | 2,66 | ,478 | 90 |
| V7 | 2,68 | ,493 | 90 |
| V8 | 2,84 | ,495 | 90 |
| V9 | 2,88 | ,493 | 90 |
| V10 | 2,81 | ,495 | 90 |
| V11 | 2,76 | ,504 | 90 |
| V12 | 2,68 | ,493 | 90 |
| V13 | 2,74 | ,487 | 90 |
| V14 | 2,64 | ,587 | 90 |
| V15 | 2,77 | ,498 | 90 |
| V16 | 2,63 | ,550 | 90 |
| V17 | 2,63 | ,507 | 90 |
| V18 | 2,66 | ,523 | 90 |
| V19 | 2,70 | ,485 | 90 |
| V20 | 2,63 | ,507 | 90 |
| V21 | 2,57 | ,520 | 90 |
| V22 | 2,49 | ,546 | 90 |
| V23 | 2,69 | ,489 | 90 |

Correlations

| | Y | V1 | V2 | V3 | V4 | V5 | V6 | V7 | V8 | V9 | V10 | V11 | V12 |
|-----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Pearson Correlation Y | 1,000 | ,010 | ,087 | ,073 | -,105 | -,161 | ,064 | ,045 | ,031 | -,024 | ,112 | ,007 | ,021 |
| V1 | ,010 | 1,000 | ,176 | ,279 | ,224 | ,092 | ,055 | ,042 | ,105 | ,106 | -,021 | -,072 | ,042 |
| V2 | ,087 | ,176 | 1,000 | ,196 | ,246 | -,039 | ,217 | ,135 | ,124 | ,129 | ,220 | ,154 | ,303 |
| V3 | ,073 | ,279 | ,196 | 1,000 | ,253 | ,118 | ,196 | ,054 | ,135 | -,027 | ,013 | ,146 | ,135 |
| V4 | -,105 | ,224 | ,246 | ,253 | 1,000 | ,328 | ,240 | ,305 | ,003 | ,053 | -,046 | -,088 | -,088 |
| V5 | -,161 | ,092 | -,039 | ,118 | ,328 | 1,000 | ,311 | ,283 | ,259 | -,013 | -,004 | ,018 | ,103 |
| V6 | ,064 | ,055 | ,217 | ,196 | ,240 | ,311 | 1,000 | ,859 | ,341 | ,344 | ,102 | ,300 | ,239 |
| V7 | ,045 | ,042 | ,135 | ,054 | ,305 | ,283 | ,859 | 1,000 | ,252 | ,298 | ,070 | ,222 | ,169 |
| V8 | ,031 | ,105 | ,124 | ,135 | ,003 | ,259 | ,341 | ,252 | 1,000 | -,079 | ,154 | ,296 | ,390 |
| V9 | -,024 | ,106 | ,129 | -,027 | ,053 | -,013 | ,344 | ,298 | -,079 | 1,000 | -,050 | ,104 | ,021 |
| V10 | ,112 | -,021 | ,220 | ,013 | -,046 | -,004 | ,102 | ,070 | ,154 | -,050 | 1,000 | ,263 | ,070 |
| V11 | ,007 | -,072 | ,154 | ,146 | -,088 | ,018 | ,300 | ,222 | ,296 | ,104 | ,263 | 1,000 | ,583 |
| V12 | ,021 | ,042 | ,303 | ,135 | -,088 | ,103 | ,239 | ,169 | ,390 | ,021 | ,070 | ,583 | 1,000 |
| V13 | ,065 | ,267 | ,214 | ,096 | ,171 | ,141 | ,293 | ,355 | ,346 | ,009 | ,077 | ,246 | ,402 |
| V14 | -,079 | ,089 | ,167 | ,114 | ,082 | ,053 | -,081 | -,129 | -,077 | -,113 | ,153 | ,045 | ,027 |
| V15 | ,102 | ,094 | ,433 | ,201 | ,122 | -,058 | ,178 | ,102 | ,307 | ,020 | ,002 | ,128 | ,102 |
| V16 | ,008 | ,341 | ,196 | ,146 | ,073 | ,004 | ,155 | ,057 | ,325 | -,126 | ,156 | ,159 | ,098 |
| V17 | ,046 | ,185 | ,180 | ,276 | ,117 | -,083 | ,122 | ,016 | ,084 | -,271 | ,034 | ,173 | ,016 |
| V18 | -,020 | ,229 | ,262 | ,179 | ,108 | ,030 | ,239 | ,305 | ,138 | ,096 | ,137 | ,103 | ,044 |
| V19 | ,125 | ,226 | ,402 | ,248 | ,224 | ,087 | ,519 | ,484 | ,225 | ,174 | ,230 | ,248 | ,155 |
| V20 | ,136 | ,123 | ,245 | ,237 | ,308 | ,092 | ,447 | ,510 | ,128 | ,088 | ,124 | ,217 | ,241 |
| V21 | -,011 | ,030 | ,326 | ,115 | ,206 | ,055 | ,297 | ,369 | ,172 | ,054 | ,071 | ,191 | ,194 |
| V22 | -,239 | -,038 | ,231 | ,135 | ,127 | ,049 | ,050 | ,007 | ,118 | -,193 | ,179 | ,153 | ,091 |
| V23 | ,000 | ,213 | ,318 | ,191 | ,126 | ,208 | ,257 | ,278 | ,076 | ,027 | ,126 | ,189 | ,092 |

Correlations

| | Y | V1 | V2 | V3 | V4 | V5 | V6 | V7 | V8 | V9 | V10 | V11 | V12 |
|-----------------|-----|------|------|------|------|------|------|------|------|------|------|------|------|
| Sig. (1-tailed) | Y | ,463 | ,208 | ,247 | ,162 | ,064 | ,275 | ,337 | ,386 | ,412 | ,146 | ,472 | ,421 |
| | V1 | ,463 | ,048 | ,004 | ,017 | ,193 | ,305 | ,346 | ,162 | ,161 | ,422 | ,249 | ,346 |
| | V2 | ,208 | ,048 | ,032 | ,010 | ,357 | ,020 | ,101 | ,122 | ,113 | ,019 | ,074 | ,002 |
| | V3 | ,247 | ,004 | ,032 | ,008 | ,133 | ,032 | ,306 | ,103 | ,400 | ,450 | ,085 | ,102 |
| | V4 | ,162 | ,017 | ,010 | ,008 | ,001 | ,011 | ,002 | ,487 | ,309 | ,333 | ,205 | ,204 |
| | V5 | ,064 | ,193 | ,357 | ,133 | ,001 | ,001 | ,003 | ,007 | ,450 | ,483 | ,435 | ,166 |
| | V6 | ,275 | ,305 | ,020 | ,032 | ,011 | ,001 | ,000 | ,001 | ,000 | ,170 | ,002 | ,012 |
| | V7 | ,337 | ,346 | ,101 | ,306 | ,002 | ,003 | ,000 | ,008 | ,002 | ,256 | ,018 | ,056 |
| | V8 | ,386 | ,162 | ,122 | ,103 | ,487 | ,007 | ,001 | ,008 | ,230 | ,074 | ,002 | ,000 |
| | V9 | ,412 | ,161 | ,113 | ,400 | ,309 | ,450 | ,000 | ,002 | ,230 | ,321 | ,164 | ,422 |
| | V10 | ,146 | ,422 | ,019 | ,450 | ,333 | ,483 | ,170 | ,256 | ,074 | ,321 | ,006 | ,256 |
| | V11 | ,472 | ,249 | ,074 | ,085 | ,205 | ,435 | ,002 | ,018 | ,002 | ,164 | ,006 | ,000 |
| | V12 | ,421 | ,346 | ,002 | ,102 | ,204 | ,166 | ,012 | ,056 | ,000 | ,422 | ,256 | ,000 |
| | V13 | ,271 | ,005 | ,021 | ,184 | ,054 | ,093 | ,003 | ,000 | ,000 | ,467 | ,235 | ,010 |
| | V14 | ,230 | ,203 | ,058 | ,143 | ,221 | ,310 | ,224 | ,114 | ,237 | ,144 | ,075 | ,338 |
| | V15 | ,170 | ,189 | ,000 | ,029 | ,126 | ,294 | ,047 | ,169 | ,002 | ,426 | ,494 | ,114 |
| | V16 | ,470 | ,001 | ,032 | ,085 | ,248 | ,485 | ,072 | ,298 | ,001 | ,119 | ,072 | ,067 |
| | V17 | ,334 | ,041 | ,045 | ,004 | ,136 | ,218 | ,126 | ,439 | ,217 | ,005 | ,374 | ,052 |
| | V18 | ,426 | ,015 | ,006 | ,046 | ,156 | ,391 | ,012 | ,002 | ,097 | ,183 | ,100 | ,166 |
| | V19 | ,120 | ,016 | ,000 | ,009 | ,017 | ,208 | ,000 | ,000 | ,017 | ,051 | ,015 | ,009 |
| | V20 | ,101 | ,124 | ,010 | ,012 | ,002 | ,195 | ,000 | ,000 | ,114 | ,204 | ,122 | ,020 |
| | V21 | ,459 | ,389 | ,001 | ,139 | ,026 | ,302 | ,002 | ,000 | ,053 | ,307 | ,252 | ,035 |
| | V22 | ,012 | ,360 | ,014 | ,103 | ,116 | ,324 | ,321 | ,472 | ,133 | ,034 | ,045 | ,074 |
| | V23 | ,499 | ,022 | ,001 | ,036 | ,119 | ,024 | ,007 | ,004 | ,237 | ,401 | ,119 | ,037 |

Correlations

| | | Y | V1 | V2 | V3 | V4 | V5 | V6 | V7 | V8 | V9 | V10 | V11 | V12 |
|-----|-----|----|----|----|----|----|----|----|----|----|----|-----|-----|-----|
| N | Y | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V1 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V2 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V3 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V4 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V5 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V6 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V7 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V8 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V9 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V10 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V11 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V12 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V13 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V14 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V15 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V16 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V17 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V18 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V19 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V20 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V21 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V22 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| V23 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | |

Correlations

| | V13 | V14 | V15 | V16 | V17 | V18 | V19 | V20 | V21 | V22 | V23 |
|-----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Pearson Correlation Y | ,065 | -,079 | ,102 | ,008 | ,046 | -,020 | ,125 | ,136 | -,011 | -,239 | ,000 |
| V1 | ,267 | ,089 | ,094 | ,341 | ,185 | ,229 | ,226 | ,123 | ,030 | -,038 | ,213 |
| V2 | ,214 | ,167 | ,433 | ,196 | ,180 | ,262 | ,402 | ,245 | ,326 | ,231 | ,318 |
| V3 | ,096 | ,114 | ,201 | ,146 | ,276 | ,179 | ,248 | ,237 | ,115 | ,135 | ,191 |
| V4 | ,171 | ,082 | ,122 | ,073 | ,117 | ,108 | ,224 | ,308 | ,206 | ,127 | ,126 |
| V5 | ,141 | ,053 | -,058 | ,004 | -,083 | ,030 | ,087 | ,092 | ,055 | ,049 | ,208 |
| V6 | ,293 | -,081 | ,178 | ,155 | ,122 | ,239 | ,519 | ,447 | ,297 | ,050 | ,257 |
| V7 | ,355 | -,129 | ,102 | ,057 | ,016 | ,305 | ,484 | ,510 | ,369 | ,007 | ,278 |
| V8 | ,346 | -,077 | ,307 | ,325 | ,084 | ,138 | ,225 | ,128 | ,172 | ,118 | ,076 |
| V9 | ,009 | -,113 | ,020 | -,126 | -,271 | ,096 | ,174 | ,088 | ,054 | -,193 | ,027 |
| V10 | ,077 | ,153 | ,002 | ,156 | ,034 | ,137 | ,230 | ,124 | ,071 | ,179 | ,126 |
| V11 | ,246 | ,045 | ,128 | ,159 | ,173 | ,103 | ,248 | ,217 | ,191 | ,153 | ,189 |
| V12 | ,402 | ,027 | ,102 | ,098 | ,016 | ,044 | ,155 | ,241 | ,194 | ,091 | ,092 |
| V13 | 1,000 | ,072 | ,214 | ,108 | ,071 | ,401 | ,481 | ,390 | ,312 | ,264 | ,370 |
| V14 | ,072 | 1,000 | ,136 | ,044 | ,161 | ,072 | ,134 | -,141 | -,032 | ,058 | ,041 |
| V15 | ,214 | ,136 | 1,000 | ,340 | ,280 | ,249 | ,219 | ,147 | ,256 | ,176 | ,252 |
| V16 | ,108 | ,044 | ,340 | 1,000 | ,359 | ,142 | ,215 | ,036 | ,067 | ,080 | ,114 |
| V17 | ,071 | ,161 | ,280 | ,359 | 1,000 | ,196 | ,325 | ,214 | ,200 | ,168 | ,214 |
| V18 | ,401 | ,072 | ,249 | ,142 | ,196 | 1,000 | ,696 | ,408 | ,395 | ,321 | ,499 |
| V19 | ,481 | ,134 | ,219 | ,215 | ,325 | ,696 | 1,000 | ,645 | ,503 | ,391 | ,645 |
| V20 | ,390 | -,141 | ,147 | ,036 | ,214 | ,408 | ,645 | 1,000 | ,668 | ,330 | ,577 |
| V21 | ,312 | -,032 | ,256 | ,067 | ,200 | ,395 | ,503 | ,668 | 1,000 | ,438 | ,612 |
| V22 | ,264 | ,058 | ,176 | ,080 | ,168 | ,321 | ,391 | ,330 | ,438 | 1,000 | ,492 |
| V23 | ,370 | ,041 | ,252 | ,114 | ,214 | ,499 | ,645 | ,577 | ,612 | ,492 | 1,000 |

Correlations

| | | V13 | V14 | V15 | V16 | V17 | V18 | V19 | V20 | V21 | V22 | V23 |
|-----------------|-----|------|------|------|------|------|------|------|------|------|------|------|
| Sig. (1-tailed) | Y | ,271 | ,230 | ,170 | ,470 | ,334 | ,426 | ,120 | ,101 | ,459 | ,012 | ,499 |
| | V1 | ,005 | ,203 | ,189 | ,001 | ,041 | ,015 | ,016 | ,124 | ,389 | ,360 | ,022 |
| | V2 | ,021 | ,058 | ,000 | ,032 | ,045 | ,006 | ,000 | ,010 | ,001 | ,014 | ,001 |
| | V3 | ,184 | ,143 | ,029 | ,085 | ,004 | ,046 | ,009 | ,012 | ,139 | ,103 | ,036 |
| | V4 | ,054 | ,221 | ,126 | ,248 | ,136 | ,156 | ,017 | ,002 | ,026 | ,116 | ,119 |
| | V5 | ,093 | ,310 | ,294 | ,485 | ,218 | ,391 | ,208 | ,195 | ,302 | ,324 | ,024 |
| | V6 | ,003 | ,224 | ,047 | ,072 | ,126 | ,012 | ,000 | ,000 | ,002 | ,321 | ,007 |
| | V7 | ,000 | ,114 | ,169 | ,298 | ,439 | ,002 | ,000 | ,000 | ,000 | ,472 | ,004 |
| | V8 | ,000 | ,237 | ,002 | ,001 | ,217 | ,097 | ,017 | ,114 | ,053 | ,133 | ,237 |
| | V9 | ,467 | ,144 | ,426 | ,119 | ,005 | ,183 | ,051 | ,204 | ,307 | ,034 | ,401 |
| | V10 | ,235 | ,075 | ,494 | ,072 | ,374 | ,100 | ,015 | ,122 | ,252 | ,045 | ,119 |
| | V11 | ,010 | ,338 | ,114 | ,067 | ,052 | ,166 | ,009 | ,020 | ,035 | ,074 | ,037 |
| | V12 | ,000 | ,401 | ,169 | ,179 | ,439 | ,340 | ,072 | ,011 | ,033 | ,197 | ,194 |
| | V13 | , | ,251 | ,021 | ,156 | ,252 | ,000 | ,000 | ,000 | ,001 | ,006 | ,000 |
| | V14 | ,251 | , | ,101 | ,340 | ,065 | ,249 | ,103 | ,093 | ,383 | ,294 | ,351 |
| | V15 | ,021 | ,101 | , | ,001 | ,004 | ,009 | ,019 | ,084 | ,008 | ,048 | ,008 |
| | V16 | ,156 | ,340 | ,001 | , | ,000 | ,091 | ,021 | ,367 | ,266 | ,227 | ,142 |
| | V17 | ,252 | ,065 | ,004 | ,000 | , | ,032 | ,001 | ,021 | ,029 | ,057 | ,021 |
| | V18 | ,000 | ,249 | ,009 | ,091 | ,032 | , | ,000 | ,000 | ,000 | ,001 | ,000 |
| | V19 | ,000 | ,103 | ,019 | ,021 | ,001 | ,000 | , | ,000 | ,000 | ,000 | ,000 |
| | V20 | ,000 | ,093 | ,084 | ,367 | ,021 | ,000 | ,000 | , | ,000 | ,001 | ,000 |
| | V21 | ,001 | ,383 | ,008 | ,266 | ,029 | ,000 | ,000 | ,000 | , | ,000 | ,000 |
| | V22 | ,006 | ,294 | ,048 | ,227 | ,057 | ,001 | ,000 | ,001 | ,000 | , | ,000 |
| | V23 | ,000 | ,351 | ,008 | ,142 | ,021 | ,000 | ,000 | ,000 | ,000 | ,000 | , |

Correlations

| | | V13 | V14 | V15 | V16 | V17 | V18 | V19 | V20 | V21 | V22 | V23 |
|---|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| N | Y | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V1 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V2 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V3 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V4 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V5 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V6 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V7 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V8 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V9 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V10 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V11 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V12 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V13 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V14 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V15 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V16 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V17 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V18 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V19 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V20 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V21 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V22 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V23 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |

Variables Entered/Removed^b

| Model | Variables Entered | Variables Removed | Method |
|-------|--|-------------------|--------|
| 1 | V23, V9, V12, V14, V4, V16, V10, V3, V5, V15, V1, V18, V17, V22, V7, V8, V2, V13, V11, V21, V20, V19, V6 | | Enter |

a. All requested variables entered.

b. Dependent Variable: Y

Model Summary^b

| Model | R | R Square | Adjusted R Square | Std. Error of the Estimate | Change Statistics | | | | | Durbin-Watson |
|-------|-------------------|----------|-------------------|----------------------------|-------------------|----------|-----|-----|---------------|---------------|
| | | | | | R Square Change | F Change | df1 | df2 | Sig. F Change | |
| 1 | ,524 ^a | ,274 | ,022 | ,17078 | ,274 | 1,085 | 23 | 66 | ,384 | 1,874 |

a. Predictors: (Constant), V23, V9, V12, V14, V4, V16, V10, V3, V5, V15, V1, V18, V17, V22, V7, V8, V2, V13, V11, V21, V20, V19, V6

b. Dependent Variable: Y

ANOVA^b

| Model | | Sum of Squares | df | Mean Square | F | Sig. |
|-------|------------|----------------|----|-------------|-------|-------------------|
| 1 | Regression | ,728 | 23 | ,032 | 1,085 | ,384 ^a |
| | Residual | 1,925 | 66 | ,029 | | |
| | Total | 2,653 | 89 | | | |

a. Predictors: (Constant), V23, V9, V12, V14, V4, V16, V10, V3, V5, V15, V1, V18, V17, V22, V7, V8, V2, V13, V11, V21, V20, V19, V6

b. Dependent Variable: Y

Coefficients^a

| Model | | Unstandardized Coefficients | | Standardized Coefficients | t | Sig. | 95% Confidence Interval for B | |
|-------|------------|-----------------------------|------------|---------------------------|--------|------|-------------------------------|-------------|
| | | B | Std. Error | Beta | | | Lower Bound | Upper Bound |
| 1 | (Constant) | 4,665 | ,290 | | 16,074 | ,000 | 4,086 | 5,245 |
| | V1 | -2,911E-03 | ,033 | -,012 | -,089 | ,929 | -,068 | ,062 |
| | V2 | 1,416E-02 | ,038 | ,056 | ,374 | ,710 | -,061 | ,090 |
| | V3 | 2,912E-02 | ,038 | ,095 | ,759 | ,451 | -,048 | ,106 |
| | V4 | -4,199E-02 | ,042 | -,141 | -,995 | ,323 | -,126 | ,042 |
| | V5 | -3,432E-02 | ,047 | -,101 | -,733 | ,466 | -,128 | ,059 |
| | V6 | 1,109E-02 | ,095 | ,031 | ,117 | ,907 | -,178 | ,200 |
| | V7 | -3,757E-02 | ,089 | -,107 | -,421 | ,675 | -,216 | ,141 |
| | V8 | -1,464E-02 | ,051 | -,042 | -,288 | ,774 | -,116 | ,087 |
| | V9 | -6,721E-02 | ,049 | -,192 | -1,385 | ,171 | -,164 | ,030 |
| | V10 | 4,665E-02 | ,043 | ,134 | 1,094 | ,278 | -,038 | ,132 |
| | V11 | -1,090E-02 | ,052 | -,032 | -,211 | ,833 | -,114 | ,092 |
| | V12 | -2,195E-02 | ,059 | -,063 | -,372 | ,711 | -,140 | ,096 |
| | V13 | 3,622E-02 | ,052 | ,102 | ,699 | ,487 | -,067 | ,140 |
| | V14 | -4,277E-02 | ,036 | -,145 | -1,179 | ,243 | -,115 | ,030 |
| | V15 | 6,477E-02 | ,050 | ,187 | 1,308 | ,195 | -,034 | ,164 |
| | V16 | -2,723E-02 | ,042 | -,087 | -,649 | ,518 | -,111 | ,057 |
| | V17 | -2,551E-02 | ,047 | -,075 | -,543 | ,589 | -,119 | ,068 |
| | V18 | -7,950E-02 | ,053 | -,241 | -1,492 | ,140 | -,186 | ,027 |
| | V19 | ,157 | ,087 | ,441 | 1,812 | ,075 | -,016 | ,330 |
| | V20 | 5,241E-02 | ,066 | ,154 | ,792 | ,431 | -,080 | ,185 |
| | V21 | -7,532E-03 | ,056 | -,023 | -,135 | ,893 | -,119 | ,104 |
| | V22 | -,137 | ,044 | -,433 | -3,135 | ,003 | -,224 | -,050 |
| | V23 | -1,676E-02 | ,065 | -,047 | -,256 | ,798 | -,147 | ,114 |

a. Dependent Variable: Y

Residuals Statistics^a

| | Minimum | Maximum | Mean | Std. Deviation | N |
|----------------------|---------|---------|--------|----------------|----|
| Predicted Value | 4,0371 | 4,4528 | 4,2790 | ,09045 | 90 |
| Residual | -,3460 | ,3750 | ,0000 | ,14707 | 90 |
| Std. Predicted Value | -2,674 | 1,921 | ,000 | 1,000 | 90 |
| Std. Residual | -2,026 | 2,196 | ,000 | ,861 | 90 |

a. Dependent Variable: Y

Correlations

Descriptive Statistics

| | Mean | Std. Deviation | N |
|-----|------|----------------|----|
| V1 | 2,67 | ,719 | 90 |
| V2 | 2,62 | ,680 | 90 |
| V3 | 2,67 | ,561 | 90 |
| V4 | 2,58 | ,580 | 90 |
| V5 | 2,70 | ,507 | 90 |
| V6 | 2,66 | ,478 | 90 |
| V7 | 2,68 | ,493 | 90 |
| V8 | 2,84 | ,495 | 90 |
| V9 | 2,88 | ,493 | 90 |
| V10 | 2,81 | ,495 | 90 |
| V11 | 2,76 | ,504 | 90 |
| V12 | 2,68 | ,493 | 90 |
| V13 | 2,74 | ,487 | 90 |
| V14 | 2,64 | ,587 | 90 |
| V15 | 2,77 | ,498 | 90 |
| V16 | 2,63 | ,550 | 90 |
| V17 | 2,63 | ,507 | 90 |
| V18 | 2,66 | ,523 | 90 |
| V19 | 2,70 | ,485 | 90 |
| V20 | 2,63 | ,507 | 90 |
| V21 | 2,57 | ,520 | 90 |
| V22 | 2,49 | ,546 | 90 |
| V23 | 2,69 | ,489 | 90 |

Correlations^a

| | V1 | V2 | V3 | V4 | V5 | V6 | V7 | V8 | V9 | V10 | V11 | V12 | V13 | |
|----|-----------------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| V1 | Pearson Correlation | 1 | ,176* | ,279** | ,224* | ,092 | ,055 | ,042 | ,105 | ,106 | -,021 | -,072 | ,042 | ,267** |
| | Sig. (1-tailed) | , | ,048 | ,004 | ,017 | ,193 | ,305 | ,346 | ,162 | ,161 | ,422 | ,249 | ,346 | ,005 |
| | Sum of Squares and Cross-products | 46,000 | 7,667 | 10,000 | 8,333 | 3,000 | 1,667 | 1,333 | 3,333 | 3,333 | -,667 | -2,333 | 1,333 | 8,333 |
| | Covariance | ,517 | ,086 | ,112 | ,094 | ,034 | ,019 | ,015 | ,037 | ,037 | -,007 | -,026 | ,015 | ,094 |
| V2 | Pearson Correlation | ,176* | 1 | ,196* | ,246** | -,039 | ,217* | ,135 | ,124 | ,129 | ,220* | ,154 | ,303** | ,214* |
| | Sig. (1-tailed) | ,048 | , | ,032 | ,010 | ,357 | ,020 | ,101 | ,122 | ,113 | ,019 | ,074 | ,002 | ,021 |
| | Sum of Squares and Cross-products | 7,667 | 41,156 | 6,667 | 8,644 | -1,200 | 6,289 | 4,044 | 3,711 | 3,844 | 6,578 | 4,689 | 9,044 | 6,311 |
| | Covariance | ,086 | ,462 | ,075 | ,097 | -,013 | ,071 | ,045 | ,042 | ,043 | ,074 | ,053 | ,102 | ,071 |
| V3 | Pearson Correlation | ,279** | ,196* | 1 | ,253** | ,118 | ,196* | ,054 | ,135 | -,027 | ,013 | ,146 | ,135 | ,096 |
| | Sig. (1-tailed) | ,004 | ,032 | , | ,008 | ,133 | ,032 | ,306 | ,103 | ,400 | ,450 | ,085 | ,102 | ,184 |
| | Sum of Squares and Cross-products | 10,000 | 6,667 | 28,000 | 7,333 | 3,000 | 4,667 | 1,333 | 3,333 | -,667 | ,333 | 3,667 | 3,333 | 2,333 |
| | Covariance | ,112 | ,075 | ,315 | ,082 | ,034 | ,052 | ,015 | ,037 | -,007 | ,004 | ,041 | ,037 | ,026 |
| V4 | Pearson Correlation | ,224* | ,246** | ,253** | 1 | ,328** | ,240* | ,305** | ,003 | ,053 | -,046 | -,088 | -,088 | ,171 |
| | Sig. (1-tailed) | ,017 | ,010 | ,008 | , | ,001 | ,011 | ,002 | ,487 | ,309 | ,333 | ,205 | ,204 | ,054 |
| | Sum of Squares and Cross-products | 8,333 | 8,644 | 7,333 | 29,956 | 8,600 | 5,911 | 7,756 | ,089 | 1,356 | -1,178 | -2,289 | -2,244 | 4,289 |
| | Covariance | ,094 | ,097 | ,082 | ,337 | ,097 | ,066 | ,087 | ,001 | ,015 | -,013 | -,026 | -,025 | ,048 |
| V5 | Pearson Correlation | ,092 | -,039 | ,118 | ,328** | 1 | ,311** | ,283** | ,259** | -,013 | -,004 | ,018 | ,103 | ,141 |
| | Sig. (1-tailed) | ,193 | ,357 | ,133 | ,001 | , | ,001 | ,003 | ,007 | ,450 | ,483 | ,435 | ,166 | ,093 |
| | Sum of Squares and Cross-products | 3,000 | -1,200 | 3,000 | 8,600 | 22,900 | 6,700 | 6,300 | 5,800 | -,300 | -,100 | ,400 | 2,300 | 3,100 |
| | Covariance | ,034 | -,013 | ,034 | ,097 | ,257 | ,075 | ,071 | ,065 | -,003 | -,001 | ,004 | ,026 | ,035 |
| V6 | Pearson Correlation | ,055 | ,217* | ,196* | ,240* | ,311** | 1 | ,859** | ,341** | ,344** | ,102 | ,300** | ,239* | ,293** |
| | Sig. (1-tailed) | ,305 | ,020 | ,032 | ,011 | ,001 | , | ,000 | ,001 | ,000 | ,170 | ,002 | ,012 | ,003 |
| | Sum of Squares and Cross-products | 1,667 | 6,289 | 4,667 | 5,911 | 6,700 | 20,322 | 18,011 | 7,178 | 7,211 | 2,144 | 6,422 | 5,011 | 6,078 |
| | Covariance | ,019 | ,071 | ,052 | ,066 | ,075 | ,228 | ,202 | ,081 | ,081 | ,024 | ,072 | ,056 | ,068 |
| V7 | Pearson Correlation | ,042 | ,135 | ,054 | ,305** | ,283** | ,859** | 1 | ,252** | ,298** | ,070 | ,222* | ,169 | ,355** |
| | Sig. (1-tailed) | ,346 | ,101 | ,306 | ,002 | ,003 | ,000 | , | ,008 | ,002 | ,256 | ,018 | ,056 | ,000 |
| | Sum of Squares and Cross-products | 1,333 | 4,044 | 1,333 | 7,756 | 6,300 | 18,011 | 21,656 | 5,489 | 6,456 | 1,522 | 4,911 | 3,656 | 7,589 |
| | Covariance | ,015 | ,045 | ,015 | ,087 | ,071 | ,202 | ,243 | ,062 | ,073 | ,017 | ,055 | ,041 | ,085 |
| V8 | Pearson Correlation | ,105 | ,124 | ,135 | ,003 | ,259** | ,341** | ,252** | 1 | -,079 | ,154 | ,296** | ,390** | ,346** |
| | Sig. (1-tailed) | ,162 | ,122 | ,103 | ,487 | ,007 | ,001 | ,008 | , | ,230 | ,074 | ,002 | ,000 | ,000 |
| | Sum of Squares and Cross-products | 3,333 | 3,711 | 3,333 | ,089 | 5,800 | 7,178 | 5,489 | 21,822 | -1,711 | 3,356 | 6,578 | 8,489 | 7,422 |
| | Covariance | ,037 | ,042 | ,037 | ,001 | ,065 | ,081 | ,062 | ,245 | -,019 | ,038 | ,074 | ,095 | ,083 |

Correlations^a

| | V1 | V2 | V3 | V4 | V5 | V6 | V7 | V8 | V9 | V10 | V11 | V12 | V13 | |
|-----|-----------------------------------|--------|--------|-------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| V9 | Pearson Correlation | ,106 | ,129 | -,027 | ,053 | -,013 | ,344** | ,298** | -,079 | 1 | -,050 | ,104 | ,021 | ,009 |
| | Sig. (1-tailed) | ,161 | ,113 | ,400 | ,309 | ,450 | ,000 | ,002 | ,230 | , | ,321 | ,164 | ,422 | ,467 |
| | Sum of Squares and Cross-products | 3,333 | 3,844 | -,667 | 1,356 | -,300 | 7,211 | 6,456 | -1,711 | 21,656 | -1,078 | 2,311 | ,456 | ,189 |
| | Covariance | ,037 | ,043 | -,007 | ,015 | -,003 | ,081 | ,073 | -,019 | ,243 | -,012 | ,026 | ,005 | ,002 |
| V10 | Pearson Correlation | -,021 | ,220* | ,013 | -,046 | -,004 | ,102 | ,070 | ,154 | -,050 | 1 | ,263** | ,070 | ,077 |
| | Sig. (1-tailed) | ,422 | ,019 | ,450 | ,333 | ,483 | ,170 | ,256 | ,074 | ,321 | , | ,006 | ,256 | ,235 |
| | Sum of Squares and Cross-products | -,667 | 6,578 | ,333 | -1,178 | -,100 | 2,144 | 1,522 | 3,356 | -1,078 | 21,789 | 5,844 | 1,522 | 1,656 |
| | Covariance | -,007 | ,074 | ,004 | -,013 | -,001 | ,024 | ,017 | ,038 | -,012 | ,245 | ,066 | ,017 | ,019 |
| V11 | Pearson Correlation | -,072 | ,154 | ,146 | -,088 | ,018 | ,300** | ,222* | ,296** | ,104 | ,263** | 1 | ,583** | ,246** |
| | Sig. (1-tailed) | ,249 | ,074 | ,085 | ,205 | ,435 | ,002 | ,018 | ,002 | ,164 | ,006 | , | ,000 | ,010 |
| | Sum of Squares and Cross-products | -2,333 | 4,689 | 3,667 | -2,289 | ,400 | 6,422 | 4,911 | 6,578 | 2,311 | 5,844 | 22,622 | 12,911 | 5,378 |
| | Covariance | -,026 | ,053 | ,041 | -,026 | ,004 | ,072 | ,055 | ,074 | ,026 | ,066 | ,254 | ,145 | ,060 |
| V12 | Pearson Correlation | ,042 | ,303** | ,135 | -,088 | ,103 | ,239* | ,169 | ,390** | ,021 | ,070 | ,583** | 1 | ,402** |
| | Sig. (1-tailed) | ,346 | ,002 | ,102 | ,204 | ,166 | ,012 | ,056 | ,000 | ,422 | ,256 | ,000 | , | ,000 |
| | Sum of Squares and Cross-products | 1,333 | 9,044 | 3,333 | -2,244 | 2,300 | 5,011 | 3,656 | 8,489 | ,456 | 1,522 | 12,911 | 21,656 | 8,589 |
| | Covariance | ,015 | ,102 | ,037 | -,025 | ,026 | ,056 | ,041 | ,095 | ,005 | ,017 | ,145 | ,243 | ,097 |
| V13 | Pearson Correlation | ,267** | ,214* | ,096 | ,171 | ,141 | ,293** | ,355** | ,346** | ,009 | ,077 | ,246** | ,402** | 1 |
| | Sig. (1-tailed) | ,005 | ,021 | ,184 | ,054 | ,093 | ,003 | ,000 | ,000 | ,467 | ,235 | ,010 | ,000 | , |
| | Sum of Squares and Cross-products | 8,333 | 6,311 | 2,333 | 4,289 | 3,100 | 6,078 | 7,589 | 7,422 | ,189 | 1,656 | 5,378 | 8,589 | 21,122 |
| | Covariance | ,094 | ,071 | ,026 | ,048 | ,035 | ,068 | ,085 | ,083 | ,002 | ,019 | ,060 | ,097 | ,237 |
| V14 | Pearson Correlation | ,089 | ,167 | ,114 | ,082 | ,053 | -,081 | -,129 | -,077 | -,113 | ,153 | ,045 | ,027 | ,072 |
| | Sig. (1-tailed) | ,203 | ,058 | ,143 | ,221 | ,310 | ,224 | ,114 | ,237 | ,144 | ,075 | ,338 | ,401 | ,251 |
| | Sum of Squares and Cross-products | 3,333 | 5,911 | 3,333 | 2,489 | 1,400 | -2,022 | -3,311 | -1,978 | -2,911 | 3,956 | 1,178 | ,689 | 1,822 |
| | Covariance | ,037 | ,066 | ,037 | ,028 | ,016 | -,023 | -,037 | -,022 | -,033 | ,044 | ,013 | ,008 | ,020 |
| V15 | Pearson Correlation | ,094 | ,433** | ,201* | ,122 | -,058 | ,178* | ,102 | ,307** | ,020 | ,002 | ,128 | ,102 | ,214* |
| | Sig. (1-tailed) | ,189 | ,000 | ,029 | ,126 | ,294 | ,047 | ,169 | ,002 | ,426 | ,494 | ,114 | ,169 | ,021 |
| | Sum of Squares and Cross-products | 3,000 | 13,067 | 5,000 | 3,133 | -1,300 | 3,767 | 2,233 | 6,733 | ,433 | ,033 | 2,867 | 2,233 | 4,633 |
| | Covariance | ,034 | ,147 | ,056 | ,035 | -,015 | ,042 | ,025 | ,076 | ,005 | ,000 | ,032 | ,025 | ,052 |
| V16 | Pearson Correlation | ,341** | ,196* | ,146 | ,073 | ,004 | ,155 | ,057 | ,325** | -,126 | ,156 | ,159 | ,098 | ,108 |
| | Sig. (1-tailed) | ,001 | ,032 | ,085 | ,248 | ,485 | ,072 | ,298 | ,001 | ,119 | ,072 | ,067 | ,179 | ,156 |
| | Sum of Squares and Cross-products | 12,000 | 6,533 | 4,000 | 2,067 | ,100 | 3,633 | 1,367 | 7,867 | -3,033 | 3,767 | 3,933 | 2,367 | 2,567 |
| | Covariance | ,135 | ,073 | ,045 | ,023 | ,001 | ,041 | ,015 | ,088 | -,034 | ,042 | ,044 | ,027 | ,029 |

Correlations^a

| | V1 | V2 | V3 | V4 | V5 | V6 | V7 | V8 | V9 | V10 | V11 | V12 | V13 | |
|-----|-----------------------------------|--------|--------|--------|--------|--------|--------|--------|-------|---------|-------|--------|-------|--------|
| V17 | Pearson Correlation | ,185* | ,180* | ,276** | ,117 | -,083 | ,122 | ,016 | ,084 | -,271** | ,034 | ,173 | ,016 | ,071 |
| | Sig. (1-tailed) | ,041 | ,045 | ,004 | ,136 | ,218 | ,126 | ,439 | ,217 | ,005 | ,374 | ,052 | ,439 | ,252 |
| | Sum of Squares and Cross-products | 6,000 | 5,533 | 7,000 | 3,067 | -1,900 | 2,633 | ,367 | 1,867 | -6,033 | ,767 | 3,933 | ,367 | 1,567 |
| | Covariance | ,067 | ,062 | ,079 | ,034 | -,021 | ,030 | ,004 | ,021 | -,068 | ,009 | ,044 | ,004 | ,018 |
| V18 | Pearson Correlation | ,229* | ,262** | ,179* | ,108 | ,030 | ,239* | ,305** | ,138 | ,096 | ,137 | ,103 | ,044 | ,401** |
| | Sig. (1-tailed) | ,015 | ,006 | ,046 | ,156 | ,391 | ,012 | ,002 | ,097 | ,183 | ,100 | ,166 | ,340 | ,000 |
| | Sum of Squares and Cross-products | 7,667 | 8,289 | 4,667 | 2,911 | ,700 | 5,322 | 7,011 | 3,178 | 2,211 | 3,144 | 2,422 | 1,011 | 9,078 |
| | Covariance | ,086 | ,093 | ,052 | ,033 | ,008 | ,060 | ,079 | ,036 | ,025 | ,035 | ,027 | ,011 | ,102 |
| V19 | Pearson Correlation | ,226* | ,402** | ,248** | ,224* | ,087 | ,519** | ,484** | ,225* | ,174 | ,230* | ,248** | ,155 | ,481** |
| | Sig. (1-tailed) | ,016 | ,000 | ,009 | ,017 | ,208 | ,000 | ,000 | ,017 | ,051 | ,015 | ,009 | ,072 | ,000 |
| | Sum of Squares and Cross-products | 7,000 | 11,800 | 6,000 | 5,600 | 1,900 | 10,700 | 10,300 | 4,800 | 3,700 | 4,900 | 5,400 | 3,300 | 10,100 |
| | Covariance | ,079 | ,133 | ,067 | ,063 | ,021 | ,120 | ,116 | ,054 | ,042 | ,055 | ,061 | ,037 | ,113 |
| V20 | Pearson Correlation | ,123 | ,245** | ,237* | ,308** | ,092 | ,447** | ,510** | ,128 | ,088 | ,124 | ,217* | ,241* | ,390** |
| | Sig. (1-tailed) | ,124 | ,010 | ,012 | ,002 | ,195 | ,000 | ,000 | ,114 | ,204 | ,122 | ,020 | ,011 | ,000 |
| | Sum of Squares and Cross-products | 4,000 | 7,533 | 6,000 | 8,067 | 2,100 | 9,633 | 11,367 | 2,867 | 1,967 | 2,767 | 4,933 | 5,367 | 8,567 |
| | Covariance | ,045 | ,085 | ,067 | ,091 | ,024 | ,108 | ,128 | ,032 | ,022 | ,031 | ,055 | ,060 | ,096 |
| V21 | Pearson Correlation | ,030 | ,326** | ,115 | ,206* | ,055 | ,297** | ,369** | ,172 | ,054 | ,071 | ,191* | ,194* | ,312** |
| | Sig. (1-tailed) | ,389 | ,001 | ,139 | ,026 | ,302 | ,002 | ,000 | ,053 | ,307 | ,252 | ,035 | ,033 | ,001 |
| | Sum of Squares and Cross-products | 1,000 | 10,267 | 3,000 | 5,533 | 1,300 | 6,567 | 8,433 | 3,933 | 1,233 | 1,633 | 4,467 | 4,433 | 7,033 |
| | Covariance | ,011 | ,115 | ,034 | ,062 | ,015 | ,074 | ,095 | ,044 | ,014 | ,018 | ,050 | ,050 | ,079 |
| V22 | Pearson Correlation | -,038 | ,231* | ,135 | ,127 | ,049 | ,050 | ,007 | ,118 | -,193* | ,179* | ,153 | ,091 | ,264** |
| | Sig. (1-tailed) | ,360 | ,014 | ,103 | ,116 | ,324 | ,321 | ,472 | ,133 | ,034 | ,045 | ,074 | ,197 | ,006 |
| | Sum of Squares and Cross-products | -1,333 | 7,622 | 3,667 | 3,578 | 1,200 | 1,156 | ,178 | 2,844 | -4,622 | 4,311 | 3,756 | 2,178 | 6,244 |
| | Covariance | -,015 | ,086 | ,041 | ,040 | ,013 | ,013 | ,002 | ,032 | -,052 | ,048 | ,042 | ,024 | ,070 |
| V23 | Pearson Correlation | ,213* | ,318** | ,191* | ,126 | ,208* | ,257** | ,278** | ,076 | ,027 | ,126 | ,189* | ,092 | ,370** |
| | Sig. (1-tailed) | ,022 | ,001 | ,036 | ,119 | ,024 | ,007 | ,004 | ,237 | ,401 | ,119 | ,037 | ,194 | ,000 |
| | Sum of Squares and Cross-products | 6,667 | 9,422 | 4,667 | 3,178 | 4,600 | 5,356 | 5,978 | 1,644 | ,578 | 2,711 | 4,156 | 1,978 | 7,844 |
| | Covariance | ,075 | ,106 | ,052 | ,036 | ,052 | ,060 | ,067 | ,018 | ,006 | ,030 | ,047 | ,022 | ,088 |

Correlations^a

| | V14 | V15 | V16 | V17 | V18 | V19 | V20 | V21 | V22 | V23 | |
|----|-----------------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| V1 | Pearson Correlation | ,089 | ,094 | ,341** | ,185* | ,229* | ,226* | ,123 | ,030 | -,038 | ,213* |
| | Sig. (1-tailed) | ,203 | ,189 | ,001 | ,041 | ,015 | ,016 | ,124 | ,389 | ,360 | ,022 |
| | Sum of Squares and Cross-products | 3,333 | 3,000 | 12,000 | 6,000 | 7,667 | 7,000 | 4,000 | 1,000 | -1,333 | 6,667 |
| | Covariance | ,037 | ,034 | ,135 | ,067 | ,086 | ,079 | ,045 | ,011 | -,015 | ,075 |
| V2 | Pearson Correlation | ,167 | ,433** | ,196* | ,180* | ,262** | ,402** | ,245** | ,326** | ,231* | ,318** |
| | Sig. (1-tailed) | ,058 | ,000 | ,032 | ,045 | ,006 | ,000 | ,010 | ,001 | ,014 | ,001 |
| | Sum of Squares and Cross-products | 5,911 | 13,067 | 6,533 | 5,533 | 8,289 | 11,800 | 7,533 | 10,267 | 7,622 | 9,422 |
| | Covariance | ,066 | ,147 | ,073 | ,062 | ,093 | ,133 | ,085 | ,115 | ,086 | ,106 |
| V3 | Pearson Correlation | ,114 | ,201* | ,146 | ,276** | ,179* | ,248** | ,237* | ,115 | ,135 | ,191* |
| | Sig. (1-tailed) | ,143 | ,029 | ,085 | ,004 | ,046 | ,009 | ,012 | ,139 | ,103 | ,036 |
| | Sum of Squares and Cross-products | 3,333 | 5,000 | 4,000 | 7,000 | 4,667 | 6,000 | 6,000 | 3,000 | 3,667 | 4,667 |
| | Covariance | ,037 | ,056 | ,045 | ,079 | ,052 | ,067 | ,067 | ,034 | ,041 | ,052 |
| V4 | Pearson Correlation | ,082 | ,122 | ,073 | ,117 | ,108 | ,224* | ,308** | ,206* | ,127 | ,126 |
| | Sig. (1-tailed) | ,221 | ,126 | ,248 | ,136 | ,156 | ,017 | ,002 | ,026 | ,116 | ,119 |
| | Sum of Squares and Cross-products | 2,489 | 3,133 | 2,067 | 3,067 | 2,911 | 5,600 | 8,067 | 5,533 | 3,578 | 3,178 |
| | Covariance | ,028 | ,035 | ,023 | ,034 | ,033 | ,063 | ,091 | ,062 | ,040 | ,036 |
| V5 | Pearson Correlation | ,053 | -,058 | ,004 | -,083 | ,030 | ,087 | ,092 | ,055 | ,049 | ,208* |
| | Sig. (1-tailed) | ,310 | ,294 | ,485 | ,218 | ,391 | ,208 | ,195 | ,302 | ,324 | ,024 |
| | Sum of Squares and Cross-products | 1,400 | -1,300 | ,100 | -1,900 | ,700 | 1,900 | 2,100 | 1,300 | 1,200 | 4,600 |
| | Covariance | ,016 | -,015 | ,001 | -,021 | ,008 | ,021 | ,024 | ,015 | ,013 | ,052 |
| V6 | Pearson Correlation | -,081 | ,178* | ,155 | ,122 | ,239* | ,519** | ,447** | ,297** | ,050 | ,257** |
| | Sig. (1-tailed) | ,224 | ,047 | ,072 | ,126 | ,012 | ,000 | ,000 | ,002 | ,321 | ,007 |
| | Sum of Squares and Cross-products | -2,022 | 3,767 | 3,633 | 2,633 | 5,322 | 10,700 | 9,633 | 6,567 | 1,156 | 5,356 |
| | Covariance | -,023 | ,042 | ,041 | ,030 | ,060 | ,120 | ,108 | ,074 | ,013 | ,060 |
| V7 | Pearson Correlation | -,129 | ,102 | ,057 | ,016 | ,305** | ,484** | ,510** | ,369** | ,007 | ,278** |
| | Sig. (1-tailed) | ,114 | ,169 | ,298 | ,439 | ,002 | ,000 | ,000 | ,000 | ,472 | ,004 |
| | Sum of Squares and Cross-products | -3,311 | 2,233 | 1,367 | ,367 | 7,011 | 10,300 | 11,367 | 8,433 | ,178 | 5,978 |
| | Covariance | -,037 | ,025 | ,015 | ,004 | ,079 | ,116 | ,128 | ,095 | ,002 | ,067 |
| V8 | Pearson Correlation | -,077 | ,307** | ,325** | ,084 | ,138 | ,225* | ,128 | ,172 | ,118 | ,076 |
| | Sig. (1-tailed) | ,237 | ,002 | ,001 | ,217 | ,097 | ,017 | ,114 | ,053 | ,133 | ,237 |
| | Sum of Squares and Cross-products | -1,978 | 6,733 | 7,867 | 1,867 | 3,178 | 4,800 | 2,867 | 3,933 | 2,844 | 1,644 |
| | Covariance | -,022 | ,076 | ,088 | ,021 | ,036 | ,054 | ,032 | ,044 | ,032 | ,018 |

Correlations^a

| | V14 | V15 | V16 | V17 | V18 | V19 | V20 | V21 | V22 | V23 |
|---------------------------------------|--------|--------|--------|---------|--------|--------|--------|--------|--------|--------|
| V9 Pearson Correlation | -,113 | ,020 | -,126 | -,271** | ,096 | ,174 | ,088 | ,054 | -,193* | ,027 |
| V9 Sig. (1-tailed) | ,144 | ,426 | ,119 | ,005 | ,183 | ,051 | ,204 | ,307 | ,034 | ,401 |
| V9 Sum of Squares and Cross-products | -2,911 | ,433 | -3,033 | -6,033 | 2,211 | 3,700 | 1,967 | 1,233 | -4,622 | ,578 |
| V9 Covariance | -,033 | ,005 | -,034 | -,068 | ,025 | ,042 | ,022 | ,014 | -,052 | ,006 |
| V10 Pearson Correlation | ,153 | ,002 | ,156 | ,034 | ,137 | ,230* | ,124 | ,071 | ,179* | ,126 |
| V10 Sig. (1-tailed) | ,075 | ,494 | ,072 | ,374 | ,100 | ,015 | ,122 | ,252 | ,045 | ,119 |
| V10 Sum of Squares and Cross-products | 3,956 | ,033 | 3,767 | ,767 | 3,144 | 4,900 | 2,767 | 1,633 | 4,311 | 2,711 |
| V10 Covariance | ,044 | ,000 | ,042 | ,009 | ,035 | ,055 | ,031 | ,018 | ,048 | ,030 |
| V11 Pearson Correlation | ,045 | ,128 | ,159 | ,173 | ,103 | ,248** | ,217* | ,191* | ,153 | ,189* |
| V11 Sig. (1-tailed) | ,338 | ,114 | ,067 | ,052 | ,166 | ,009 | ,020 | ,035 | ,074 | ,037 |
| V11 Sum of Squares and Cross-products | 1,178 | 2,867 | 3,933 | 3,933 | 2,422 | 5,400 | 4,933 | 4,467 | 3,756 | 4,156 |
| V11 Covariance | ,013 | ,032 | ,044 | ,044 | ,027 | ,061 | ,055 | ,050 | ,042 | ,047 |
| V12 Pearson Correlation | ,027 | ,102 | ,098 | ,016 | ,044 | ,155 | ,241* | ,194* | ,091 | ,092 |
| V12 Sig. (1-tailed) | ,401 | ,169 | ,179 | ,439 | ,340 | ,072 | ,011 | ,033 | ,197 | ,194 |
| V12 Sum of Squares and Cross-products | ,689 | 2,233 | 2,367 | ,367 | 1,011 | 3,300 | 5,367 | 4,433 | 2,178 | 1,978 |
| V12 Covariance | ,008 | ,025 | ,027 | ,004 | ,011 | ,037 | ,060 | ,050 | ,024 | ,022 |
| V13 Pearson Correlation | ,072 | ,214* | ,108 | ,071 | ,401** | ,481** | ,390** | ,312** | ,264** | ,370** |
| V13 Sig. (1-tailed) | ,251 | ,021 | ,156 | ,252 | ,000 | ,000 | ,000 | ,001 | ,006 | ,000 |
| V13 Sum of Squares and Cross-products | 1,822 | 4,633 | 2,567 | 1,567 | 9,078 | 10,100 | 8,567 | 7,033 | 6,244 | 7,844 |
| V13 Covariance | ,020 | ,052 | ,029 | ,018 | ,102 | ,113 | ,096 | ,079 | ,070 | ,088 |
| V14 Pearson Correlation | 1 | ,136 | ,044 | ,161 | ,072 | ,134 | -,141 | -,032 | ,058 | ,041 |
| V14 Sig. (1-tailed) | , | ,101 | ,340 | ,065 | ,249 | ,103 | ,093 | ,383 | ,294 | ,351 |
| V14 Sum of Squares and Cross-products | 30,622 | 3,533 | 1,267 | 4,267 | 1,978 | 3,400 | -3,733 | -,867 | 1,644 | 1,044 |
| V14 Covariance | ,344 | ,040 | ,014 | ,048 | ,022 | ,038 | -,042 | -,010 | ,018 | ,012 |
| V15 Pearson Correlation | ,136 | 1 | ,340** | ,280** | ,249** | ,219* | ,147 | ,256** | ,176* | ,252** |
| V15 Sig. (1-tailed) | ,101 | , | ,001 | ,004 | ,009 | ,019 | ,084 | ,008 | ,048 | ,008 |
| V15 Sum of Squares and Cross-products | 3,533 | 22,100 | 8,300 | 6,300 | 5,767 | 4,700 | 3,300 | 5,900 | 4,267 | 5,467 |
| V15 Covariance | ,040 | ,248 | ,093 | ,071 | ,065 | ,053 | ,037 | ,066 | ,048 | ,061 |
| V16 Pearson Correlation | ,044 | ,340** | 1 | ,359** | ,142 | ,215* | ,036 | ,067 | ,080 | ,114 |
| V16 Sig. (1-tailed) | ,340 | ,001 | , | ,000 | ,091 | ,021 | ,367 | ,266 | ,227 | ,142 |
| V16 Sum of Squares and Cross-products | 1,267 | 8,300 | 26,900 | 8,900 | 3,633 | 5,100 | ,900 | 1,700 | 2,133 | 2,733 |
| V16 Covariance | ,014 | ,093 | ,302 | ,100 | ,041 | ,057 | ,010 | ,019 | ,024 | ,031 |

Correlations^a

| | V14 | V15 | V16 | V17 | V18 | V19 | V20 | V21 | V22 | V23 |
|---------------------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| V17 Pearson Correlation | ,161 | ,280** | ,359** | 1 | ,196* | ,325** | ,214* | ,200* | ,168 | ,214* |
| V17 Sig. (1-tailed) | ,065 | ,004 | ,000 | , | ,032 | ,001 | ,021 | ,029 | ,057 | ,021 |
| V17 Sum of Squares and Cross-products | 4,267 | 6,300 | 8,900 | 22,900 | 4,633 | 7,100 | 4,900 | 4,700 | 4,133 | 4,733 |
| V17 Covariance | ,048 | ,071 | ,100 | ,257 | ,052 | ,080 | ,055 | ,053 | ,046 | ,053 |
| V18 Pearson Correlation | ,072 | ,249** | ,142 | ,196* | 1 | ,696** | ,408** | ,395** | ,321** | ,499** |
| V18 Sig. (1-tailed) | ,249 | ,009 | ,091 | ,032 | , | ,000 | ,000 | ,000 | ,001 | ,000 |
| V18 Sum of Squares and Cross-products | 1,978 | 5,767 | 3,633 | 4,633 | 24,322 | 15,700 | 9,633 | 9,567 | 8,156 | 11,356 |
| V18 Covariance | ,022 | ,065 | ,041 | ,052 | ,273 | ,176 | ,108 | ,107 | ,092 | ,128 |
| V19 Pearson Correlation | ,134 | ,219* | ,215* | ,325** | ,696** | 1 | ,645** | ,503** | ,391** | ,645** |
| V19 Sig. (1-tailed) | ,103 | ,019 | ,021 | ,001 | ,000 | , | ,000 | ,000 | ,000 | ,000 |
| V19 Sum of Squares and Cross-products | 3,400 | 4,700 | 5,100 | 7,100 | 15,700 | 20,900 | 14,100 | 11,300 | 9,200 | 13,600 |
| V19 Covariance | ,038 | ,053 | ,057 | ,080 | ,176 | ,235 | ,158 | ,127 | ,103 | ,153 |
| V20 Pearson Correlation | -,141 | ,147 | ,036 | ,214* | ,408** | ,645** | 1 | ,668** | ,330** | ,577** |
| V20 Sig. (1-tailed) | ,093 | ,084 | ,367 | ,021 | ,000 | ,000 | , | ,000 | ,001 | ,000 |
| V20 Sum of Squares and Cross-products | -3,733 | 3,300 | ,900 | 4,900 | 9,633 | 14,100 | 22,900 | 15,700 | 8,133 | 12,733 |
| V20 Covariance | -,042 | ,037 | ,010 | ,055 | ,108 | ,158 | ,257 | ,176 | ,091 | ,143 |
| V21 Pearson Correlation | -,032 | ,256** | ,067 | ,200* | ,395** | ,503** | ,668** | 1 | ,438** | ,612** |
| V21 Sig. (1-tailed) | ,383 | ,008 | ,266 | ,029 | ,000 | ,000 | ,000 | , | ,000 | ,000 |
| V21 Sum of Squares and Cross-products | -,867 | 5,900 | 1,700 | 4,700 | 9,567 | 11,300 | 15,700 | 24,100 | 11,067 | 13,867 |
| V21 Covariance | -,010 | ,066 | ,019 | ,053 | ,107 | ,127 | ,176 | ,271 | ,124 | ,156 |
| V22 Pearson Correlation | ,058 | ,176* | ,080 | ,168 | ,321** | ,391** | ,330** | ,438** | 1 | ,492** |
| V22 Sig. (1-tailed) | ,294 | ,048 | ,227 | ,057 | ,001 | ,000 | ,001 | ,000 | , | ,000 |
| V22 Sum of Squares and Cross-products | 1,644 | 4,267 | 2,133 | 4,133 | 8,156 | 9,200 | 8,133 | 11,067 | 26,489 | 11,689 |
| V22 Covariance | ,018 | ,048 | ,024 | ,046 | ,092 | ,103 | ,091 | ,124 | ,298 | ,131 |
| V23 Pearson Correlation | ,041 | ,252** | ,114 | ,214* | ,499** | ,645** | ,577** | ,612** | ,492** | 1 |
| V23 Sig. (1-tailed) | ,351 | ,008 | ,142 | ,021 | ,000 | ,000 | ,000 | ,000 | ,000 | , |
| V23 Sum of Squares and Cross-products | 1,044 | 5,467 | 2,733 | 4,733 | 11,356 | 13,600 | 12,733 | 13,867 | 11,689 | 21,289 |
| V23 Covariance | ,012 | ,061 | ,031 | ,053 | ,128 | ,153 | ,143 | ,156 | ,131 | ,239 |

*. Correlation is significant at the 0.05 level (1-tailed).

** Correlation is significant at the 0.01 level (1-tailed).

a. Listwise N=90

Regression

Descriptive Statistics

| | Mean | Std. Deviation | N |
|-----|--------|----------------|----|
| Z | 1,6769 | ,33917 | 90 |
| V1 | 2,67 | ,719 | 90 |
| V2 | 2,62 | ,680 | 90 |
| V3 | 2,67 | ,561 | 90 |
| V4 | 2,58 | ,580 | 90 |
| V5 | 2,70 | ,507 | 90 |
| V6 | 2,66 | ,478 | 90 |
| V7 | 2,68 | ,493 | 90 |
| V8 | 2,84 | ,495 | 90 |
| V9 | 2,88 | ,493 | 90 |
| V10 | 2,81 | ,495 | 90 |
| V11 | 2,76 | ,504 | 90 |
| V12 | 2,68 | ,493 | 90 |
| V13 | 2,74 | ,487 | 90 |
| V14 | 2,64 | ,587 | 90 |
| V15 | 2,77 | ,498 | 90 |
| V16 | 2,63 | ,550 | 90 |
| V17 | 2,63 | ,507 | 90 |
| V18 | 2,66 | ,523 | 90 |
| V19 | 2,70 | ,485 | 90 |
| V20 | 2,63 | ,507 | 90 |
| V21 | 2,57 | ,520 | 90 |
| V22 | 2,49 | ,546 | 90 |
| V23 | 2,69 | ,489 | 90 |

Correlations

| | Z | V1 | V2 | V3 | V4 | V5 | V6 | V7 | V8 | V9 | V10 | V11 | V12 |
|-----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Pearson Correlation Z | 1,000 | -,397 | -,466 | -,407 | -,418 | -,329 | -,500 | -,427 | -,351 | -,104 | -,167 | -,320 | -,317 |
| V1 | -,397 | 1,000 | ,176 | ,279 | ,224 | ,092 | ,055 | ,042 | ,105 | ,106 | -,021 | -,072 | ,042 |
| V2 | -,466 | ,176 | 1,000 | ,196 | ,246 | -,039 | ,217 | ,135 | ,124 | ,129 | ,220 | ,154 | ,303 |
| V3 | -,407 | ,279 | ,196 | 1,000 | ,253 | ,118 | ,196 | ,054 | ,135 | -,027 | ,013 | ,146 | ,135 |
| V4 | -,418 | ,224 | ,246 | ,253 | 1,000 | ,328 | ,240 | ,305 | ,003 | ,053 | -,046 | -,088 | -,088 |
| V5 | -,329 | ,092 | -,039 | ,118 | ,328 | 1,000 | ,311 | ,283 | ,259 | -,013 | -,004 | ,018 | ,103 |
| V6 | -,500 | ,055 | ,217 | ,196 | ,240 | ,311 | 1,000 | ,859 | ,341 | ,344 | ,102 | ,300 | ,239 |
| V7 | -,427 | ,042 | ,135 | ,054 | ,305 | ,283 | ,859 | 1,000 | ,252 | ,298 | ,070 | ,222 | ,169 |
| V8 | -,351 | ,105 | ,124 | ,135 | ,003 | ,259 | ,341 | ,252 | 1,000 | -,079 | ,154 | ,296 | ,390 |
| V9 | -,104 | ,106 | ,129 | -,027 | ,053 | -,013 | ,344 | ,298 | -,079 | 1,000 | -,050 | ,104 | ,021 |
| V10 | -,167 | -,021 | ,220 | ,013 | -,046 | -,004 | ,102 | ,070 | ,154 | -,050 | 1,000 | ,263 | ,070 |
| V11 | -,320 | -,072 | ,154 | ,146 | -,088 | ,018 | ,300 | ,222 | ,296 | ,104 | ,263 | 1,000 | ,583 |
| V12 | -,317 | ,042 | ,303 | ,135 | -,088 | ,103 | ,239 | ,169 | ,390 | ,021 | ,070 | ,583 | 1,000 |
| V13 | -,449 | ,267 | ,214 | ,096 | ,171 | ,141 | ,293 | ,355 | ,346 | ,009 | ,077 | ,246 | ,402 |
| V14 | -,238 | ,089 | ,167 | ,114 | ,082 | ,053 | -,081 | -,129 | -,077 | -,113 | ,153 | ,045 | ,027 |
| V15 | -,426 | ,094 | ,433 | ,201 | ,122 | -,058 | ,178 | ,102 | ,307 | ,020 | ,002 | ,128 | ,102 |
| V16 | -,409 | ,341 | ,196 | ,146 | ,073 | ,004 | ,155 | ,057 | ,325 | -,126 | ,156 | ,159 | ,098 |
| V17 | -,384 | ,185 | ,180 | ,276 | ,117 | -,083 | ,122 | ,016 | ,084 | -,271 | ,034 | ,173 | ,016 |
| V18 | -,533 | ,229 | ,262 | ,179 | ,108 | ,030 | ,239 | ,305 | ,138 | ,096 | ,137 | ,103 | ,044 |
| V19 | -,631 | ,226 | ,402 | ,248 | ,224 | ,087 | ,519 | ,484 | ,225 | ,174 | ,230 | ,248 | ,155 |
| V20 | -,474 | ,123 | ,245 | ,237 | ,308 | ,092 | ,447 | ,510 | ,128 | ,088 | ,124 | ,217 | ,241 |
| V21 | -,510 | ,030 | ,326 | ,115 | ,206 | ,055 | ,297 | ,369 | ,172 | ,054 | ,071 | ,191 | ,194 |
| V22 | -,436 | -,038 | ,231 | ,135 | ,127 | ,049 | ,050 | ,007 | ,118 | -,193 | ,179 | ,153 | ,091 |
| V23 | -,558 | ,213 | ,318 | ,191 | ,126 | ,208 | ,257 | ,278 | ,076 | ,027 | ,126 | ,189 | ,092 |

Correlations

| | Z | V1 | V2 | V3 | V4 | V5 | V6 | V7 | V8 | V9 | V10 | V11 | V12 |
|-----------------|-----|------|------|------|------|------|------|------|------|------|------|------|------|
| Sig. (1-tailed) | Z | ,000 | ,000 | ,000 | ,000 | ,001 | ,000 | ,000 | ,000 | ,165 | ,058 | ,001 | ,001 |
| | V1 | ,000 | ,048 | ,004 | ,017 | ,193 | ,305 | ,346 | ,162 | ,161 | ,422 | ,249 | ,346 |
| | V2 | ,000 | ,048 | ,032 | ,010 | ,357 | ,020 | ,101 | ,122 | ,113 | ,019 | ,074 | ,002 |
| | V3 | ,000 | ,004 | ,032 | ,008 | ,133 | ,032 | ,306 | ,103 | ,400 | ,450 | ,085 | ,102 |
| | V4 | ,000 | ,017 | ,010 | ,008 | ,001 | ,011 | ,002 | ,487 | ,309 | ,333 | ,205 | ,204 |
| | V5 | ,001 | ,193 | ,357 | ,133 | ,001 | ,001 | ,003 | ,007 | ,450 | ,483 | ,435 | ,166 |
| | V6 | ,000 | ,305 | ,020 | ,032 | ,011 | ,001 | ,000 | ,001 | ,000 | ,170 | ,002 | ,012 |
| | V7 | ,000 | ,346 | ,101 | ,306 | ,002 | ,003 | ,000 | ,008 | ,002 | ,256 | ,018 | ,056 |
| | V8 | ,000 | ,162 | ,122 | ,103 | ,487 | ,007 | ,001 | ,008 | ,230 | ,074 | ,002 | ,000 |
| | V9 | ,165 | ,161 | ,113 | ,400 | ,309 | ,450 | ,000 | ,002 | ,230 | ,321 | ,164 | ,422 |
| | V10 | ,058 | ,422 | ,019 | ,450 | ,333 | ,483 | ,170 | ,256 | ,074 | ,321 | ,006 | ,256 |
| | V11 | ,001 | ,249 | ,074 | ,085 | ,205 | ,435 | ,002 | ,018 | ,002 | ,164 | ,006 | ,000 |
| | V12 | ,001 | ,346 | ,002 | ,102 | ,204 | ,166 | ,012 | ,056 | ,000 | ,422 | ,256 | ,000 |
| | V13 | ,000 | ,005 | ,021 | ,184 | ,054 | ,093 | ,003 | ,000 | ,000 | ,467 | ,235 | ,010 |
| | V14 | ,012 | ,203 | ,058 | ,143 | ,221 | ,310 | ,224 | ,114 | ,237 | ,144 | ,075 | ,338 |
| | V15 | ,000 | ,189 | ,000 | ,029 | ,126 | ,294 | ,047 | ,169 | ,002 | ,426 | ,494 | ,114 |
| | V16 | ,000 | ,001 | ,032 | ,085 | ,248 | ,485 | ,072 | ,298 | ,001 | ,119 | ,072 | ,067 |
| | V17 | ,000 | ,041 | ,045 | ,004 | ,136 | ,218 | ,126 | ,439 | ,217 | ,005 | ,374 | ,052 |
| | V18 | ,000 | ,015 | ,006 | ,046 | ,156 | ,391 | ,012 | ,002 | ,097 | ,183 | ,100 | ,166 |
| | V19 | ,000 | ,016 | ,000 | ,009 | ,017 | ,208 | ,000 | ,000 | ,017 | ,051 | ,015 | ,009 |
| | V20 | ,000 | ,124 | ,010 | ,012 | ,002 | ,195 | ,000 | ,000 | ,114 | ,204 | ,122 | ,020 |
| | V21 | ,000 | ,389 | ,001 | ,139 | ,026 | ,302 | ,002 | ,000 | ,053 | ,307 | ,252 | ,035 |
| | V22 | ,000 | ,360 | ,014 | ,103 | ,116 | ,324 | ,321 | ,472 | ,133 | ,034 | ,045 | ,074 |
| | V23 | ,000 | ,022 | ,001 | ,036 | ,119 | ,024 | ,007 | ,004 | ,237 | ,401 | ,119 | ,037 |

Correlations

| | Z | V1 | V2 | V3 | V4 | V5 | V6 | V7 | V8 | V9 | V10 | V11 | V12 |
|---|-----|----|----|----|----|----|----|----|----|----|-----|-----|-----|
| N | Z | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V1 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V2 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V3 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V4 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V5 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V6 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V7 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V8 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V9 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V10 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V11 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V12 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V13 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V14 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V15 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V16 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V17 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V18 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V19 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V20 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V21 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V22 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V23 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |

Correlations

| | V13 | V14 | V15 | V16 | V17 | V18 | V19 | V20 | V21 | V22 | V23 |
|-----------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Pearson Correlation Z | -.449 | -.238 | -.426 | -.409 | -.384 | -.533 | -.631 | -.474 | -.510 | -.436 | -.558 |
| V1 | ,267 | ,089 | ,094 | ,341 | ,185 | ,229 | ,226 | ,123 | ,030 | -,038 | ,213 |
| V2 | ,214 | ,167 | ,433 | ,196 | ,180 | ,262 | ,402 | ,245 | ,326 | ,231 | ,318 |
| V3 | ,096 | ,114 | ,201 | ,146 | ,276 | ,179 | ,248 | ,237 | ,115 | ,135 | ,191 |
| V4 | ,171 | ,082 | ,122 | ,073 | ,117 | ,108 | ,224 | ,308 | ,206 | ,127 | ,126 |
| V5 | ,141 | ,053 | -,058 | ,004 | -,083 | ,030 | ,087 | ,092 | ,055 | ,049 | ,208 |
| V6 | ,293 | -,081 | ,178 | ,155 | ,122 | ,239 | ,519 | ,447 | ,297 | ,050 | ,257 |
| V7 | ,355 | -,129 | ,102 | ,057 | ,016 | ,305 | ,484 | ,510 | ,369 | ,007 | ,278 |
| V8 | ,346 | -,077 | ,307 | ,325 | ,084 | ,138 | ,225 | ,128 | ,172 | ,118 | ,076 |
| V9 | ,009 | -,113 | ,020 | -,126 | -,271 | ,096 | ,174 | ,088 | ,054 | -,193 | ,027 |
| V10 | ,077 | ,153 | ,002 | ,156 | ,034 | ,137 | ,230 | ,124 | ,071 | ,179 | ,126 |
| V11 | ,246 | ,045 | ,128 | ,159 | ,173 | ,103 | ,248 | ,217 | ,191 | ,153 | ,189 |
| V12 | ,402 | ,027 | ,102 | ,098 | ,016 | ,044 | ,155 | ,241 | ,194 | ,091 | ,092 |
| V13 | 1,000 | ,072 | ,214 | ,108 | ,071 | ,401 | ,481 | ,390 | ,312 | ,264 | ,370 |
| V14 | ,072 | 1,000 | ,136 | ,044 | ,161 | ,072 | ,134 | -,141 | -,032 | ,058 | ,041 |
| V15 | ,214 | ,136 | 1,000 | ,340 | ,280 | ,249 | ,219 | ,147 | ,256 | ,176 | ,252 |
| V16 | ,108 | ,044 | ,340 | 1,000 | ,359 | ,142 | ,215 | ,036 | ,067 | ,080 | ,114 |
| V17 | ,071 | ,161 | ,280 | ,359 | 1,000 | ,196 | ,325 | ,214 | ,200 | ,168 | ,214 |
| V18 | ,401 | ,072 | ,249 | ,142 | ,196 | 1,000 | ,696 | ,408 | ,395 | ,321 | ,499 |
| V19 | ,481 | ,134 | ,219 | ,215 | ,325 | ,696 | 1,000 | ,645 | ,503 | ,391 | ,645 |
| V20 | ,390 | -,141 | ,147 | ,036 | ,214 | ,408 | ,645 | 1,000 | ,668 | ,330 | ,577 |
| V21 | ,312 | -,032 | ,256 | ,067 | ,200 | ,395 | ,503 | ,668 | 1,000 | ,438 | ,612 |
| V22 | ,264 | ,058 | ,176 | ,080 | ,168 | ,321 | ,391 | ,330 | ,438 | 1,000 | ,492 |
| V23 | ,370 | ,041 | ,252 | ,114 | ,214 | ,499 | ,645 | ,577 | ,612 | ,492 | 1,000 |

Correlations

| | | V13 | V14 | V15 | V16 | V17 | V18 | V19 | V20 | V21 | V22 | V23 |
|-----------------|-----|------|------|------|------|------|------|------|------|------|------|------|
| Sig. (1-tailed) | Z | ,000 | ,012 | ,000 | ,000 | ,000 | ,000 | ,000 | ,000 | ,000 | ,000 | ,000 |
| | V1 | ,005 | ,203 | ,189 | ,001 | ,041 | ,015 | ,016 | ,124 | ,389 | ,360 | ,022 |
| | V2 | ,021 | ,058 | ,000 | ,032 | ,045 | ,006 | ,000 | ,010 | ,001 | ,014 | ,001 |
| | V3 | ,184 | ,143 | ,029 | ,085 | ,004 | ,046 | ,009 | ,012 | ,139 | ,103 | ,036 |
| | V4 | ,054 | ,221 | ,126 | ,248 | ,136 | ,156 | ,017 | ,002 | ,026 | ,116 | ,119 |
| | V5 | ,093 | ,310 | ,294 | ,485 | ,218 | ,391 | ,208 | ,195 | ,302 | ,324 | ,024 |
| | V6 | ,003 | ,224 | ,047 | ,072 | ,126 | ,012 | ,000 | ,000 | ,002 | ,321 | ,007 |
| | V7 | ,000 | ,114 | ,169 | ,298 | ,439 | ,002 | ,000 | ,000 | ,000 | ,472 | ,004 |
| | V8 | ,000 | ,237 | ,002 | ,001 | ,217 | ,097 | ,017 | ,114 | ,053 | ,133 | ,237 |
| | V9 | ,467 | ,144 | ,426 | ,119 | ,005 | ,183 | ,051 | ,204 | ,307 | ,034 | ,401 |
| | V10 | ,235 | ,075 | ,494 | ,072 | ,374 | ,100 | ,015 | ,122 | ,252 | ,045 | ,119 |
| | V11 | ,010 | ,338 | ,114 | ,067 | ,052 | ,166 | ,009 | ,020 | ,035 | ,074 | ,037 |
| | V12 | ,000 | ,401 | ,169 | ,179 | ,439 | ,340 | ,072 | ,011 | ,033 | ,197 | ,194 |
| | V13 | , | ,251 | ,021 | ,156 | ,252 | ,000 | ,000 | ,000 | ,001 | ,006 | ,000 |
| | V14 | ,251 | , | ,101 | ,340 | ,065 | ,249 | ,103 | ,093 | ,383 | ,294 | ,351 |
| | V15 | ,021 | ,101 | , | ,001 | ,004 | ,009 | ,019 | ,084 | ,008 | ,048 | ,008 |
| | V16 | ,156 | ,340 | ,001 | , | ,000 | ,091 | ,021 | ,367 | ,266 | ,227 | ,142 |
| | V17 | ,252 | ,065 | ,004 | ,000 | , | ,032 | ,001 | ,021 | ,029 | ,057 | ,021 |
| | V18 | ,000 | ,249 | ,009 | ,091 | ,032 | , | ,000 | ,000 | ,000 | ,001 | ,000 |
| | V19 | ,000 | ,103 | ,019 | ,021 | ,001 | ,000 | , | ,000 | ,000 | ,000 | ,000 |
| | V20 | ,000 | ,093 | ,084 | ,367 | ,021 | ,000 | ,000 | , | ,000 | ,001 | ,000 |
| | V21 | ,001 | ,383 | ,008 | ,266 | ,029 | ,000 | ,000 | ,000 | , | ,000 | ,000 |
| | V22 | ,006 | ,294 | ,048 | ,227 | ,057 | ,001 | ,000 | ,001 | ,000 | , | ,000 |
| | V23 | ,000 | ,351 | ,008 | ,142 | ,021 | ,000 | ,000 | ,000 | ,000 | ,000 | , |

Correlations

| | | V13 | V14 | V15 | V16 | V17 | V18 | V19 | V20 | V21 | V22 | V23 |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| N | Z | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V1 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V2 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V3 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V4 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V5 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V6 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V7 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V8 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V9 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V10 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V11 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V12 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V13 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V14 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V15 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V16 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V17 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V18 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V19 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V20 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V21 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| | V22 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 |
| V23 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | 90 | |

Variables Entered/Removed^b

| Model | Variables Entered | Variables Removed | Method |
|-------|--|-------------------|--------|
| 1 | V23, V9, V12, V14, V4, V16, V10, V3, V5, V15, V1, V18, V17, V22, V7, V8, V2, V13, V11, V21, V20, V19, V6 | | Enter |

a. All requested variables entered.

b. Dependent Variable: Z

Model Summary

| Model | Change Statistics | | | | |
|-------|-------------------|----------|-----|-----|---------------|
| | R Square Change | F Change | df1 | df2 | Sig. F Change |
| 1 | ,830 ^a | 14,048 | 23 | 66 | ,000 |

a. Predictors: (Constant), V23, V9, V12, V14, V4, V16, V10, V3, V5, V15, V1, V18, V17, V22, V7, V8, V2, V13, V11, V21, V20, V19, V6

Coefficients^a

| Model | | Unstandardized Coefficients | | Standardized Coefficients | t | Sig. | 95% Confidence Interval for B | |
|-------|------------|-----------------------------|------------|---------------------------|--------|------|-------------------------------|-------------|
| | | B | Std. Error | Beta | | | Lower Bound | Upper Bound |
| 1 | (Constant) | 5,249 | ,276 | | 19,043 | ,000 | 4,699 | 5,800 |
| | V1 | -7,118E-02 | ,031 | -,151 | -2,295 | ,025 | -,133 | -,009 |
| | V2 | -1,765E-02 | ,036 | -,035 | -,490 | ,626 | -,090 | ,054 |
| | V3 | -4,963E-02 | ,036 | -,082 | -1,361 | ,178 | -,122 | ,023 |
| | V4 | -9,754E-02 | ,040 | -,167 | -2,434 | ,018 | -,178 | -,018 |
| | V5 | -9,832E-02 | ,044 | -,147 | -2,209 | ,031 | -,187 | -,009 |
| | V6 | -,112 | ,090 | -,157 | -1,240 | ,220 | -,292 | ,068 |
| | V7 | -2,630E-02 | ,085 | -,038 | -,310 | ,757 | -,195 | ,143 |
| | V8 | -1,757E-02 | ,048 | -,026 | -,364 | ,717 | -,114 | ,079 |
| | V9 | -7,469E-02 | ,046 | -,109 | -1,621 | ,110 | -,167 | ,017 |
| | V10 | -1,404E-02 | ,041 | -,020 | -,347 | ,730 | -,095 | ,067 |
| | V11 | -2,127E-02 | ,049 | -,032 | -,434 | ,666 | -,119 | ,077 |
| | V12 | -,101 | ,056 | -,147 | -1,808 | ,075 | -,213 | ,011 |
| | V13 | 2,102E-03 | ,049 | ,003 | ,043 | ,966 | -,096 | ,100 |
| | V14 | -8,652E-02 | ,034 | -,150 | -2,511 | ,014 | -,155 | -,018 |
| | V15 | -5,303E-02 | ,047 | -,078 | -1,128 | ,264 | -,147 | ,041 |
| | V16 | -9,548E-02 | ,040 | -,155 | -2,396 | ,019 | -,175 | -,016 |
| | V17 | -8,896E-02 | ,045 | -,133 | -1,995 | ,050 | -,178 | ,000 |
| | V18 | -,139 | ,051 | -,214 | -2,750 | ,008 | -,240 | -,038 |
| | V19 | 5,840E-02 | ,082 | ,083 | ,710 | ,480 | -,106 | ,223 |
| | V20 | 3,208E-02 | ,063 | ,048 | ,510 | ,611 | -,093 | ,158 |
| | V21 | -8,157E-02 | ,053 | -,125 | -1,540 | ,128 | -,187 | ,024 |
| | V22 | -,127 | ,042 | -,204 | -3,046 | ,003 | -,209 | -,044 |
| | V23 | -6,646E-02 | ,062 | -,096 | -1,070 | ,288 | -,190 | ,058 |

a. Dependent Variable: Z