

**LAMPIRAN : QUESIONER KEPUASAN PASIEN**

**'PERMOHONAN MENJADI RESPONDEN**

Kepada Yth:

Bapak/Ibu/ Saudara pasien

Di Ruang Rawat Inap RS Syarif Hidayatullah

Pasien dan keluarga yang terhormat, demi peningkatan pelayanan keperawatan di rumah sakit ini, kami mohon Bapak/Ibu/Saudara bersedia untuk mengisi kuisisioner ini. Kuisisioner ini bertujuan untuk menilai seberapa besar harapan dan kepuasan Bapak/Ibu/Saudara terhadap pelayanan keperawatan selama Bapak/Ibu/ Saudara dirawat di rumah sakit ini.

Sebelumnya kami sampaikan terimakasih atas kerjasamanya, dan semoga Bapak/Ibu/Saudara segera sembuh.

Hormat saya

Peneliti

**LEMBAR PERSETUJUAN  
(INFORMED CONSENT)**

Saya  
yang bertanda tangan di bawah ini:

Nama (Inisial) : .....

No Register : .....

Ruangan : .....

Alamat Rumah : .....

Menyatakan “ Bersedia/Tidak bersedia“ menjadi responden dan mengisi kuesioner dalam penelitian yang berjudul “Pengaruh pendidikan kesehatan terhadap kepuasan pasien di ruang perawatan Rumah Sakit Syarif Hidayatullah”, oleh mahasiswa Program Pascasarjana Universitas Esa Unggul

Ket : Coret salah satu Bersedia/Tidak Bersedia

Jakarta, .....2018

Peneliti

Yang Menyatakan

(Eni Efanti)

(.....)

## KUESIONER

### PENGARUH PELATIHAN PENDIDIKAN KESEHATAN TERHADAP PENINGKATAN KOMPETENSI PERAWAT DAN KEPUASAN PASIEN DI RUANG PERAWATAN RS SYARIF HIDAYATULLAH

#### KUESIONER A

#### DATA KARAKTERISTIK PASIEN DI RUANG RAWAT INAP RS SYARIF HIDAYATULLAH

*Petunjuk pengisian:*

- 1. Bacalah setiap item pertanyaan dan alternatif jawaban dengan seksama*
- 2. Check list (√) jawaban yang dianggap benar di kolom sebelah kiri jawaban*
- 3. Jawaban TIDAK boleh lebih dari 1*
- 4. Mohon periksa kembali setiap jawaban yang telah dibuat*
- 5. Kuesioner yang telah diisi lengkap mohon dikembalikan kepada peneliti*

· Isilah titik-titik sesuai dengan kondisi saudara.

1. Umur : ..... tahun
2. Jenis kelamin : ..... Laki-laki/ Perempuan
3. Pendidikan terakhir : SD / SMP/ SMA/ PT \*
4. Pekerjaan : .....
5. Saat ini berapa lama sudah dirawat: ..... hari
6. Diagnosa penyakit : ..... (diisi oleh Peneliti)

## KUESIONER B

### ANGKET KEPUASAN PASIEN TERHADAP PENDIDIKAN KESEHATAN

Berikan tanda cek (√) pada kolom yang telah disediakan sesuai dengan persepsi Bapak/Ibu/Saudara dengan segera, jujur, aman, tepat waktu, ketersediaan, akurat dan memuaskan

#### JAWABAN

SP = Sangat Puas = 4

P = Puas, diberi skor = 3

TP = Tidak Puas = 2

STP = Sangat Tidak Puas = 1

| No | Pertanyaan   | Jawaban |   |   |   |
|----|--|---------|---|---|---|
|    |  | 4       | 3 | 2 | 1 |
|    | <b>DIMENSI REALIBILITY</b>   |         |   |   |   |
| 1  | Perawat memperkenalkan diri saat akan menyampaikan materi  |         |   |   |   |
| 2  | Perawat memberikan materi pendidikan kesehatan sesuai dengan yang saya butuhkan                                  |         |   |   |   |
| 3  | Perawat saat memberikan materi pendidikan kesehatan kepada saya, diwaktu yang tepat saya membutuhkan penjelasan. |         |   |   |   |
| 4  | Perawat memberikan materi pendidikan kesehatan kepada saya dengan sikap yang ramah                               |         |   |   |   |
| 5  | Perawat memberikan materi pendidikan kesehatan kepada saya dengan terbuka dan jujur sesuai kebutuhan saya?       |         |   |   |   |
| 6  | Perawat menguasai materi yang disampaikan  |         |   |   |   |

|    |   |  |  |  |  |
|----|---|--|--|--|--|
|    | kepada saya   |  |  |  |  |
|    | <b>RESPONSIVENESS / KETANGGAPAN</b>   |  |  |  |  |
| 7  | Perawat saat memberikan materi pendidikan kesehatan menanggapi permintaan/keluhan saya dengan cepat dan tepat   |  |  |  |  |
| 8  | Perawat melakukan pemberian materi pendidikan kesehatan menanggapi setiap pertanyaan yang saya ajukan dengan baik   |  |  |  |  |
| 9  | Perawat memberikan materi pendidikan kesehatan dengan jelas dan mudah dimengerti  |  |  |  |  |
|    | <b>ASSURANCE ATAU KEPASTIAN (AE)</b>  |  |  |  |  |
| 10 | Perawat dalam memberikan materi pendidikan kesehatan mempunyai kemampuan dan pengetahuan yang memadai sehingga mampu menjawab pertanyaan saya secara meyakinkan |  |  |  |  |
| 11 | Perawat dalam memberikan pendidikan kesehatan kepada saya dengan sikap percaya diri sehingga saya merasa aman.  |  |  |  |  |
| 12 | Perawat memiliki komunikasi yang baik dan menghargai saya sehingga saya merasa nyaman   |  |  |  |  |
| 13 | Perawat memberikan media informasi pendidikan kesehatan yang akurat kepada saya   |  |  |  |  |

|    |  |  |  |  |  |
|----|--|--|--|--|--|
|    | <b>TANGIBLES</b>   |  |  |  |  |
| 14 | Lingkungan pasien bersih dan nyaman untuk menerima pendidikan kesehatan  |  |  |  |  |
| 15 | Perawat dalam memberikan pendidikan kesehatan menggunakan peraga yang lengkap  |  |  |  |  |
| 16 | Perawat berpenampilan rapih dan bersih   |  |  |  |  |
| 17 | Lingkungan tempat saya menerima pendidikan kesehatan tenang, sehingga memudahkan saya menerima materi                          |  |  |  |  |
|    | <b>EMPHATY</b>   |  |  |  |  |
| 18 | Perawat dalam memberikan pendidikan kesehatan kepada saya dengan perhatian yang tulus  |  |  |  |  |
| 19 | Perawat dalam memberikan pendidikan kesehatan memperhatikan kebutuhan saya dengan sungguh sungguh.                             |  |  |  |  |
| 20 | Perawat saat memberikan materi pendidikan kesehatan kepada saya mendengarkan keluhan yang saya rasakan serta memberikan solusi |  |  |  |  |
| 21 | Perawat bersikap ramah dan sopan   |  |  |  |  |

## KUESIONER

### PENGARUH PELATIHAN PENDIDIKAN KESEHATAN TERHADAP KEPUASAN PASIEN DI RUANG PERAWATAN RS SYARIF HIDAYATULLAH

#### KUESIONER A

#### DATA KARAKTERISTIK PERAWAT RS SYARIF HIDAYATULLAH

##### **Petunjuk Pengisian:**

*Petunjuk pengisian:*

1. Bacalah setiap item pertanyaan dan alternatif jawaban dengan seksama
2. Check list (√) jawaban yang dianggap benar di kolom sebelah kiri jawaban
3. Jawaban TIDAK boleh lebih dari 1
4. Mohon periksa kembali setiap jawaban yang telah dibuat
5. Kuesioner yang telah diisi lengkap mohon dikembalikan kepada peneliti

##### **Identitas Responden**

Nama Inisial : .....

Umur : .....

Pendidikan : .....

Jenis Kelamin : .....

Jabatan/Unit : .....

Lama Bekerja : .....

**KUESIONER B**  
**PENGETAHUAN PERAWAT**

**PERTANYAAN (PRE DAN POST TEST)**

**A. PENGETAHUAN**

**Komunikasi Efektif**

1. Komponen Penting dalam komunikasi  
Pengirim pesan (*sender / Communicator*)(1)  
Bukan Pesan yang dikirim ( *not message*) (0)  
Bagaimana pesan tersebut dikirimkan (*channel / media*) (1)  
Penerima pesan (*reciever*) (1)  
Umpan balik (*feedback*) (1)
2. Pesan dapat dikirim secara efektif bila  
Pesan yang dikirim mudah dipahami (1)  
Pengirim tidak perlu memiliki kredibilitas di mata penerima (0)  
Harus berusaha mendapatkan umpan balik secara optimal ttg pengaruh pesan terhadap diri penerima (1)

**Hand Hygiene**

3. Hal yang harus diperhatikan dalam Hand Hygiene adalah
  - Bila jelas terlihat kotor atau terkontaminasi oleh bahan yang terkena cairan tubuh, darah maka tangan harus dicuci dengan sabun dan air mengalir. (1)
  - Bila tampak tidak jelas terlihat kotor atau terkontaminasi, dapat digunakan antiseptik berbasis alkohol untuk dekontaminasi tangan rutin. (1)
  - Setelah 10 kali penggunaan Handrub maka harus dicuci dengan air mengalir (0)
4. Berikut yang merupakan five moment dalam Hand Hygiene
  - Sebelum kontak dengan pasien (1)
  - Sebelum tindakan aseptik (1)



- Sebelum terkena cairan tubuh pasien (0)
  - Setelah kontak dengan pasien (1)
  - Setelah kontak dengan lingkungan pasien (1)
5. Hand Hygiene dilakukan dengan 2 cara yaitu
- Handwash yaitu Proses membersihkan kedua permukaan tangan secara bersamaan menggunakan zat pembersih yang sesuai dan dibilas dengan air mengalir dengan tujuan menghilangkan mikroorganisme sebanyak mungkin(1)
  - Handrub yaitu cuci tangan dengan suatu produk berbasis sabun dalam bentuk cair, gel atau foam / busa yang dirancang untuk kebersihan tangan.(0)
6. Hand Hygiene dilakukan dengan 6 langkah yaitu
- Membasahi dengan kedua telapak tangan (1)
  - Menggosok punggung dan sela-sela jari tangan kiri dengan tangan kanan dan sebaliknya(1)
  - Menggosok kedua telapak dan sela-sela jari (1)
  - Jari-jari sisi dalam dari kedua tangan saling mengunci (1)
  - Menggosok ibu jari kiri berputar dalam genggaman tangan kanan dan lakukan sebaliknya (1)
  - Menggosok dengan memutar ujung jari-jari ditelapak tangan kiri dan sebaliknya (1)

**Keamanan dan Efektifitas Penggunaan Alat Medis**

7. Dalam memberikan penjelasan keamanan dan efektifitas penggunaan alat medis kepada pasien, penjelasan yang diberikan oleh perawat meliputi :
- informasi tentang peralatan medis yang digunakan (1)
  - Penjelasan tentang tujuan penggunaan peralatan medis (1)
  - Penjelasan kepada pasien tentang bagaimana penggunaan peralatan medis yang tepat (1)
  - Evaluasi kemampuan pasien dalam menggunakan peralatan medis tersebut (1)

- penjelasan kepada pasien akibat yang akan terjadi jika menghentikan penggunaan peralatan medis sebelum selesai program (1)
  - Tidak perlu dijelaskan tentang tentang efek samping yang mungkin ada dari pemakaian peralatan medis kepada pasien (0)
8. Berikut Pernyataan yang tepat tentang tujuan kegunaan alat-alat medis:
- Stetoskop adalah instrumen atau alat medis yang digunakan untuk mendengarkan bunyi jantung, paru-paru, dan perut (1)
  - EKG berguna untuk mengetahui denyut dan irama jantung yang bisa mengindikasikan adanya kelainan jantung. (1)
  - Tensimeter berguna untuk mengetahui bunyi jantung (0)
  - Nasal kanul berguna untuk pemberian terapi oksigen dosis kecil (1)
  - Stetoskop untuk mendengarkan bunyi paru, abdomen (1)
9. Keamanan penggunaan alat medis yang harus diperhatikan saat penggunaan alat berlangsung adalah :
- Pada pasien dengan pemeriksaan EKG, pasien diusahakan jangan terkena besinya, jangan batuk, dan tidak mengobrol, karena akan mempengaruhi hasil EKG.(1)
  - Pada penggunaan thermometer, jangan melepas thermometer dari ketiak sebelum ada tanda bunyi dari alat terdengar karena hasil suhu jadi tidak akurat(1)

#### **Perawatan Pasien Stroke di rumah**

10. Pengertian Stroke adalah
- Adanya tanda-tanda klinik yang berkembang cepat akibat gangguan fungsi otak fokal (atau global) dengan gejala-gejala yang berlangsung selama 24 jam atau lebih yang menyebabkan kematian tanpa adanya penyebab lain yang jelas selain vaskuler. (1)

- Adanya tanda-tanda klinik yang berkembang cepat akibat gangguan fungsi otak fokal (atau global) dengan gejala-gejala yang berlangsung selama 24 jam atau lebih dan tidak menyebabkan kematian disertai adanya penyebab lain yang jelas selain vaskuler. (0)

11. Berikut adalah dampak masalah pada pasien stroke adalah

- Gangguan perfusi jaringan otak (1)
- Gangguan mobilitas fisik (1)
- Gangguan komunikasi verbal (1)
- Gangguan nutrisi akibat adanya kesulitan menelan (1)
- Gangguan eliminasi uri tidak akan terjadi (0)

12. Prinsip merawat pasien stroke di rumah

- Membantu mencegah kecacatan menjadi seminimal mungkin (1)
- Melatih pasien mandiri dalam melakukan kegiatan sehari-hari (1)
- Meningkatkan rasa percaya diri pasien (1)
- Mencegah terulangnya stroke (1)

13. Masalah yang mungkin dialami pasien pasca stroke adalah kelumpuhan/kelemahan. Cara keluarga mengatasinya adalah

- Aturilah posisi pasien nyaman mungkin (1)
- Tidur terlentang atau miring ke salah satu sisi, dengan memberi perhatian khusus pada bagian lengan atau kaki yang lemah (1)
- Posisi tangan dan kaki yang lemah sebaiknya diganjal dengan bantal, baik pada saat berbaring atau duduk untuk memperlancar arus balik darah ke jantung dan mencegah terjadinya bengkak pada tangan dan kaki (1)
- Keluarga dan pengasuh dapat mencegah terjadinya kekakuan tangan dan kaki yang lemah dengan melakukan latihan gerak sendi, melanjutkan latihan yang telah dilakukan di rumah sakit (1)
- Sebaiknya latihan dilakukan minimal 2x se minggu. (0)

- Untuk mempertahankan dan meningkatkan kekuatan otot latihan harus dilakukan oleh fisioterapi 3-4x seminggu, sedangkan sisa hari yang lain dapat dilakukan oleh keluarga atau pengasuh (1)

#### **Perawatan Pasien TB**

14. Tuberkulosis disebabkan oleh

- Mycobacterium tubeculosis. (1)
- Salmonella Thypis (0)
- Parasit (0)

15. Cara penularan tuberculosi adalah

- Dapat secara langsung dengan berbicara berhadapan, *Air Born*/percikan air ludah, Berciuman, Udara bebas (dalam satu kamar) (1)
- Secara tidak langsung/melalui alat-alat yang tercemar basil, Makanan/minuman, Tidur, Saputangan, Mandi (1)
- Pada waktu batuk atau bersin, pasien menyebarkan kuman ke udara dalam bentuk percikan dahak (*droplet nuclei*). Sekali batuk dapat menghasilkan 3000 percikan dahak (1)
- Daya penularan seorang pasien ditentukan oleh banyaknya kuman yang dikeluarkan dari parunya. Makin tinggi derajat kepositifan hasil pemeriksaan dahak, makin menular pasien tersebut. (1)

16. Berikut Pernyataan yang tepat tentang percikan dahak kuman tuberculosi adalah

- Umumnya penularan terjadi dalam ruangan dimana percikan dahak berada dalam waktu yang lama. (1)
- Ventilasi dapat mengurangi percikan, sementara sinar matahari langsung tidak dapat membunuh kuman. (0)
- Percikan dapat bertahan selama beberapa jam dalam keadaan gelap dan lembab.(1)

- Faktor yang memungkinkan seseorang terpajan kuman TB ditentukan oleh konsentrasi percikan dalam udara dan lamanya menghirup udara tersebut. (1)

17. Tanda dan Gejala yang ditemukan pada penderita *Tuberculosis* adalah:

- 1) Batuk-batuk kurang lebih 2 atau 3 minggu (1)
- 2) Keluaran mukus/dahak kurang lebih 2 atau 3 minggu (1)
- 3) *Anoreksia/nafsu* makan menurun (1)
- 4) Badan lemah, letih dan cepat lelah (1)
- 5) Dada terasa sakit (1)
- 6) Sering terjadi *febris* lama dan berulang (1)

18. Perawatan yang tepat dirumah untuk pasien tuberculosis adalah

- Perawatan bagi TBC aktif dan TBC pasif walaupun menggunakan obat anti *tuberculosis* (OAT) yang sama namun periode perawatannya berbeda. (1)
- Penderita TBC pasif (infeksi TBC) cukup diberi perawatan dalam waktu 6 bulan yang dikenal dengan perawatan pencegahan. (1)
- Penderita TBC aktif (penyakit TBC) memerlukan waktu 6-9 bulan dan tindakan isolasi mungkin diperlukan ketika dianggap menular. (1)
- DOTS ada seseorang yang akan mengawasi serta mengingatkan penderita minum OAT yang disebut dengan Pengawas Minum Obat (PMO) yang berasal dari keluarga atau kerabat dekat penderita. (1)

19. Pencegahan infeksi pada pasien TB:

- Cuci tangan dan praktek menjaga kebersihan rumah harus dipertahankan sebagai kegiatan rutin. (1)
- Makan makanan bergizi, olah raga teratur dan istirahat yang cukup
- Jangan meludah sembarangan dan bila batuk ditutup mulutnya*
- Menjaga standar hidup yang baik, dengan makanan bergizi, lingkungan yang sehat, dan berolahraga. (1)

### **Perawatan Luka**

20. Tanda-tanda luka infeksi adalah

- Kemerahan (1)
- Bengkak (1)
- Panas (1)
- Sakit dan kehilangan fungsi (1)

21. Tujuan Perawatan Luka Bersih

- Mencegah timbulnya infeksi (1)
- Observasi Perkembangan Lukai. (1)
- Mengobservasi Drainase (1)
- Meningkatkan kenyamanan fisik dan biologis (1)

### **Perawatan Pasien Diare**

22. Pengertian Diare adalah

- Buang air besar (defekasi) dengan tinja berbentuk cairan atau setengah cairan, dengan demikian kandungan air pada tinja lebih banyak dari keadaan normal yakni 100-200 ml sekali defekasi (1)
- Buang air besar encer atau cair 1x sehari sehari (0)
- Keadaan frekuensi buang air besar lebih dari 4 kali pada bayi dan lebih dari 3 kali pada anak dengan konsistensi feses encer, dapat berwarna hijau atau dapat bercampur lendir dan darah (1)

23. Diare dapat disebabkan oleh factor berikut:

- Faktor infeksi berupa Infeksi enteral yang merupakan penyebab utama diare, meliputi infeksi bakteri dan virus (1)
- Faktor Infeksi berupa infeksi parenteral merupakan infeksi di luar sistem pencernaan yang dapat menimbulkan diare (1)
- Faktor Malabsorpsi seperti malabsorpsi karbohidrat, monosakarida dengan Intoleransi laktosa merupakan penyebab diare yang terpenting pada bayi dan anak. Faktor malabsorpsi lemak dan protein. (1)

- Faktor Makanan karena mengkonsumsi makanan basi, beracun dan alergi terhadap jenis makanan tertentu. (1)
- Faktor Psikologis hampir tidak pernah menyebabkan diare (0)

24. Perawatan di rumah untuk pasien diare adalah

- Segera penuhi kebutuhan cairan tubuh setiap habis diare (1)
- Buat oralit untuk pengganti cairan tubuh dengan melarutkan 200 ml air hangat dengan satu sendok gula dan seperempat sendok garam. (1)
- Pembuatan oralit untuk dehidrasi ringan, bisa minum oralit 50 ml per 1 kg berat badan. Sementara untuk dehidrasi sedang, berikan oralit 100 ml per 1 kg berat badan (1)
- Saat terkena diare, boleh melakukan kegiatan-kegiatan berat (0)
- Konsumsi makanan yang rendah serat dan semisolid agar bisa segera menyembuhkan penyakit diare Anda. Hindari makanan pedas, berminyak, dan berlemak.(1)

#### **Perawatan Pasien Thyfoid**

25. Typhus abdominalis merupakan infeksi sistemik yang disebabkan oleh

- kuman SalmonellaTyphosa, (1)
- Salmonella Paratyphi A, B da C (1)
- Micobacterium Tuberculosis (0)

26. Tanda dan gejala thypus adalah

- Demam pada kasus – kasus yang khas demam berlangsung 3 minggu. (1)
- Selama minggu pertama, suhu badan berangsur-angsur meningkat pada sore hari meningkat dan biasanya menurun pada pagi atau malam hari. (1)
- Gangguan pada saluran pencernaan. (1)
- Lidah ditutupi selaput putih kotor (coated tongue), (1)
- Pada abdomen ditemukan keadaan perut kembung (meteorismus). (1)
- Tidak ada masalah di defekasi (0).

27. Pendidikan kesehatan yang harus diketahui pasien thypus untuk dijalankan di rumah adalah

- Penyediaan makanan sehat (1)
- Menggunakan air bersih yang sehat dan bersih (1)
- Mencegah binatang /serangga mencemari makanan. (1)
- Makanan yang dikonsumsi yang tidak terjamin kebersihannya. (0)
- Mencuci tangan tanpa menggunakan sabun pada waktu cebok sehabis bab. (0)
- Cegah perkembangbiakan vektor.( tumpukan sampah, lantai kotor,WC. Terbuka dan kotor ) (1)
- Bersihkan lingkungan dalam dan sekitar rumah setiap hari. Cegah aliran air kotor yang tersumbat. (1)



### INSTRUMEN C

#### LEMBAR OBSERVASI PELAKSANAAN PENDIDIKAN KESEHATAN PERAWAT PADA PASIEN DI RUANG PERAWATAN DI RUMAH SAKIT SYARIF HIDAYATULLAH

**Identitas Responden**

Nama Inisial : .....

Umur : .....

Pendidikan : .....

Jenis Kelamin : .....

Jabatan/Unit : .....

Lama Bekerja : .....

| No | Kegiatan yang di Observasi   | Dilakukan | Tidak dilakukan |
|----|--|-----------|-----------------|
|    | <b>Pre Interaksi</b>   |           |                 |
| 1  | Memberi salam dan memperkenalkan diri (At)   |           |                 |
| 2  | Menjelaskan tujuan dan tema materi yang akan diberikan (Sk)  |           |                 |
| 3  | Mengkaji pemahaman pasien tentang penyakit / kebutuhan materi yang dibutuhkan pasien dan keluarga (Sk) |           |                 |
| 4  | Sikap tubuh menghadap pasien dan keluarga (A)  |           |                 |
| 5  | Mempertahankan kontak mata saat membuka materi pendidikan kesehatan (A)                                |           |                 |
| 6  | <b>Penyuluhan Kesehatan</b>  |           |                 |
| 6  | Menjelaskan materi penyuluhan sesuai SAP (Sk)  |           |                 |
| 7  | Memberikan kesempatan kepada komunikan untuk bertanya tentang materi yang disampaikan (Sk)             |           |                 |
| 8  | Perawat bersikap ramah, tenang dan menggunakan bahasa yang mudah dimengerti (A)                        |           |                 |
| 9  | Saat pemberian materi, intonasi suara mudah ditangkap pasien (S)                                       |           |                 |
| 10 | Penutup  |           |                 |
| 11 | Memberikan pertanyaan akhir sebagai evaluasi (Sk)  |           |                 |
| 12 | Menyimpulkan bersama-sama hasil kegiatan penyuluhan (Sk)   |           |                 |
|    | Menutup penyuluhan dan mengucapkan salam (A)   |           |                 |

REKAP DATA KEPUJAN PRE PELATIHAN

|    | Reliability |     |     |     |     |     |     |      | Responsive |     |     | Assurance |      |     |     |     |     | Tangibles |      |     |     | Empati |     |     |      | Total | Mean | Mean |     |     |      |
|----|-------------|-----|-----|-----|-----|-----|-----|------|------------|-----|-----|-----------|------|-----|-----|-----|-----|-----------|------|-----|-----|--------|-----|-----|------|-------|------|------|-----|-----|------|
|    | Ry1         | Ry2 | Ry3 | Ry4 | Ry5 | Ry6 | Tot | Mean | Re1        | Re2 | Re3 | Tot       | Mean | Ae1 | Ae2 | Ae3 | Ae4 | Tot       | Mean | Ts1 | Ts2 | Ts3    | Ts4 | Tot | Mean |       |      |      | Ei1 | Ei2 | Ei3  |
| 1  | 3           | 3   | 3   | 3   | 3   | 3   | 18  | 3    | 3          | 3   | 3   | 9         | 3    | 3   | 3   | 3   | 12  | 3         | 3    | 3   | 3   | 3      | 12  | 3   | 3    | 3     | 3    | 12   | 3   | 3   | 3,00 |
| 2  | 3           | 3   | 3   | 3   | 3   | 3   | 18  | 3    | 4          | 3   | 3   | 10        | 3    | 3   | 3   | 3   | 12  | 3         | 3    | 3   | 3   | 3      | 12  | 3   | 3    | 3     | 3    | 4    | 13  | 3   | 3,12 |
| 3  | 3           | 3   | 3   | 3   | 3   | 3   | 18  | 3    | 3          | 3   | 3   | 9         | 3    | 3   | 3   | 3   | 12  | 3         | 3    | 3   | 3   | 3      | 12  | 3   | 3    | 3     | 3    | 3    | 12  | 3   | 3,00 |
| 4  | 3           | 3   | 3   | 4   | 3   | 3   | 19  | 3    | 3          | 3   | 3   | 9         | 3    | 3   | 4   | 3   | 13  | 3         | 3    | 3   | 4   | 3      | 13  | 3   | 4    | 4     | 3    | 4    | 15  | 4   | 3,28 |
| 5  | 4           | 3   | 3   | 3   | 3   | 3   | 19  | 3    | 3          | 3   | 3   | 9         | 3    | 3   | 3   | 4   | 13  | 3         | 4    | 3   | 4   | 3      | 14  | 4   | 3    | 3     | 3    | 4    | 13  | 3   | 3,23 |
| 6  | 4           | 4   | 4   | 4   | 4   | 4   | 24  | 4    | 4          | 4   | 4   | 12        | 4    | 4   | 4   | 4   | 16  | 4         | 4    | 4   | 4   | 4      | 16  | 4   | 4    | 4     | 4    | 4    | 16  | 4   | 4,00 |
| 7  | 4           | 3   | 4   | 4   | 4   | 2   | 21  | 4    | 3          | 4   | 4   | 11        | 4    | 3   | 4   | 4   | 15  | 4         | 4    | 4   | 4   | 4      | 16  | 4   | 4    | 4     | 4    | 4    | 16  | 4   | 3,78 |
| 8  | 3           | 3   | 3   | 3   | 3   | 3   | 18  | 3    | 4          | 3   | 3   | 10        | 3    | 3   | 3   | 4   | 13  | 3         | 3    | 2   | 4   | 3      | 12  | 3   | 3    | 3     | 3    | 4    | 13  | 3   | 3,17 |
| 9  | 4           | 4   | 4   | 4   | 4   | 4   | 24  | 4    | 4          | 4   | 4   | 12        | 4    | 4   | 4   | 4   | 16  | 4         | 4    | 4   | 4   | 4      | 16  | 4   | 4    | 4     | 4    | 4    | 16  | 4   | 4,00 |
| 10 | 4           | 4   | 4   | 4   | 4   | 4   | 24  | 4    | 4          | 4   | 4   | 12        | 4    | 4   | 4   | 4   | 16  | 4         | 4    | 4   | 4   | 4      | 16  | 4   | 4    | 4     | 4    | 4    | 16  | 4   | 4,00 |
| 11 | 4           | 4   | 4   | 4   | 4   | 4   | 24  | 4    | 4          | 4   | 4   | 12        | 4    | 4   | 4   | 4   | 16  | 4         | 4    | 3   | 4   | 4      | 15  | 4   | 4    | 4     | 4    | 4    | 16  | 4   | 3,95 |
| 12 | 3           | 3   | 3   | 3   | 3   | 3   | 18  | 3    | 3          | 3   | 3   | 9         | 3    | 3   | 3   | 3   | 12  | 3         | 3    | 3   | 3   | 3      | 12  | 3   | 3    | 3     | 3    | 3    | 12  | 3   | 3,00 |
| 13 | 3           | 3   | 3   | 4   | 3   | 3   | 19  | 3    | 3          | 3   | 3   | 9         | 3    | 3   | 3   | 4   | 13  | 3         | 2    | 2   | 3   | 3      | 10  | 3   | 3    | 3     | 3    | 4    | 13  | 3   | 3,03 |
| 14 | 4           | 4   | 4   | 4   | 4   | 4   | 24  | 4    | 4          | 4   | 4   | 12        | 4    | 4   | 4   | 4   | 16  | 4         | 4    | 4   | 4   | 4      | 16  | 4   | 4    | 4     | 4    | 4    | 16  | 4   | 4,00 |
| 15 | 4           | 3   | 4   | 4   | 3   | 3   | 21  | 4    | 3          | 4   | 4   | 11        | 4    | 3   | 3   | 3   | 12  | 3         | 3    | 4   | 3   | 3      | 13  | 3   | 3    | 3     | 4    | 4    | 14  | 4   | 3,38 |
| 16 | 4           | 3   | 3   | 3   | 3   | 3   | 19  | 3    | 3          | 3   | 3   | 9         | 3    | 3   | 3   | 3   | 12  | 3         | 3    | 3   | 3   | 3      | 12  | 3   | 3    | 3     | 3    | 3    | 12  | 3   | 3,03 |
| 17 | 3           | 3   | 3   | 3   | 3   | 3   | 18  | 3    | 3          | 3   | 3   | 9         | 3    | 3   | 3   | 3   | 12  | 3         | 3    | 3   | 3   | 3      | 12  | 3   | 3    | 3     | 3    | 3    | 12  | 3   | 3,00 |
| 18 | 4           | 3   | 3   | 4   | 3   | 3   | 20  | 3    | 4          | 4   | 3   | 11        | 4    | 3   | 3   | 4   | 13  | 3         | 4    | 4   | 3   | 3      | 14  | 4   | 4    | 4     | 4    | 4    | 16  | 4   | 3,55 |
| 19 | 3           | 3   | 4   | 4   | 4   | 4   | 22  | 4    | 4          | 4   | 3   | 11        | 4    | 3   | 4   | 4   | 15  | 4         | 4    | 3   | 3   | 4      | 14  | 4   | 4    | 4     | 4    | 4    | 16  | 4   | 3,72 |
| 20 | 3           | 3   | 3   | 4   | 3   | 3   | 19  | 3    | 3          | 3   | 3   | 9         | 3    | 3   | 3   | 3   | 12  | 3         | 4    | 3   | 3   | 3      | 13  | 3   | 3    | 3     | 3    | 4    | 13  | 3   | 3,13 |
| 21 | 3           | 3   | 4   | 3   | 3   | 3   | 19  | 3    | 3          | 3   | 3   | 9         | 3    | 3   | 3   | 3   | 12  | 3         | 3    | 3   | 3   | 3      | 12  | 3   | 3    | 3     | 3    | 3    | 12  | 3   | 3,03 |
| 22 | 4           | 4   | 4   | 4   | 4   | 4   | 24  | 4    | 4          | 3   | 3   | 10        | 3    | 4   | 4   | 4   | 16  | 4         | 4    | 4   | 4   | 4      | 16  | 4   | 4    | 4     | 4    | 4    | 16  | 4   | 3,87 |
| 23 | 4           | 1   | 1   | 1   | 1   | 1   | 9   | 2    | 4          | 1   | 1   | 6         | 2    | 1   | 1   | 4   | 7   | 2         | 1    | 1   | 4   | 1      | 7   | 2   | 1    | 1     | 1    | 4    | 7   | 2   | 1,75 |

|    |   |   |   |   |   |   |    |   |   |   |   |    |   |   |   |   |   |    |   |   |   |   |   |    |   |   |   |   |   |    |   |      |
|----|---|---|---|---|---|---|----|---|---|---|---|----|---|---|---|---|---|----|---|---|---|---|---|----|---|---|---|---|---|----|---|------|
| 24 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 3 | 3 | 10 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 4 | 3 | 13 | 3 | 4 | 3 | 3 | 4 | 14 | 4 | 3,42 |
| 25 | 4 | 3 | 3 | 3 | 3 | 3 | 19 | 3 | 4 | 3 | 3 | 10 | 3 | 3 | 3 | 4 | 4 | 14 | 4 | 3 | 3 | 4 | 3 | 13 | 3 | 4 | 3 | 3 | 4 | 14 | 4 | 3,35 |
| 26 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 12 | 4 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 4 | 4 | 4 | 4 | 16 | 4 | 3,60 |
| 27 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 12 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4,00 |
| 28 | 4 | 4 | 4 | 4 | 4 | 3 | 23 | 4 | 4 | 3 | 3 | 10 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 4 | 3 | 4 | 4 | 15 | 4 | 4 | 3 | 3 | 4 | 14 | 4 | 3,48 |
| 29 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 3 | 3 | 9  | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 2 | 3 | 3 | 11 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 2,95 |
| 30 | 3 | 3 | 3 | 4 | 3 | 3 | 19 | 3 | 3 | 3 | 3 | 9  | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 4 | 4 | 3 | 3 | 14 | 4 | 3,13 |
| 31 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 3 | 3 | 9  | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3,00 |
| 32 | 3 | 3 | 3 | 4 | 4 | 4 | 21 | 4 | 3 | 3 | 3 | 9  | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 4 | 4 | 14 | 4 | 4 | 3 | 3 | 4 | 14 | 4 | 3,30 |
| 33 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 12 | 4 | 3 | 3 | 4 | 4 | 14 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 3,90 |
| 34 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 3 | 3 | 9  | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 4 | 13 | 3 | 3,05 |
| 35 | 3 | 2 | 3 | 3 | 3 | 3 | 17 | 3 | 3 | 3 | 3 | 9  | 3 | 2 | 3 | 3 | 3 | 11 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 2,92 |
| 36 | 4 | 4 | 4 | 3 | 3 | 3 | 21 | 4 | 3 | 3 | 3 | 9  | 3 | 4 | 3 | 3 | 3 | 13 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 4 | 4 | 4 | 4 | 16 | 4 | 3,35 |
| 37 | 3 | 3 | 3 | 4 | 4 | 3 | 20 | 3 | 4 | 4 | 3 | 11 | 4 | 3 | 4 | 4 | 3 | 14 | 4 | 3 | 2 | 4 | 3 | 12 | 3 | 4 | 4 | 3 | 4 | 15 | 4 | 3,45 |
| 38 | 3 | 4 | 4 | 4 | 4 | 3 | 22 | 4 | 4 | 4 | 4 | 12 | 4 | 4 | 4 | 4 | 3 | 15 | 4 | 3 | 4 | 4 | 3 | 14 | 4 | 3 | 4 | 4 | 4 | 15 | 4 | 3,73 |
| 39 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 12 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4,00 |
| 40 | 4 | 3 | 3 | 3 | 3 | 3 | 19 | 3 | 3 | 3 | 3 | 9  | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 4 | 3 | 3 | 4 | 14 | 4 | 3 | 3 | 3 | 3 | 12 | 3 | 3,13 |
| 41 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 3 | 3 | 9  | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3,00 |
| 42 | 3 | 3 | 2 | 4 | 3 | 3 | 18 | 3 | 4 | 3 | 3 | 10 | 3 | 4 | 3 | 3 | 3 | 13 | 3 | 3 | 1 | 3 | 2 | 9  | 2 | 3 | 3 | 3 | 4 | 13 | 3 | 3,02 |
| 43 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 3 | 3 | 9  | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3,00 |
| 44 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 12 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 3 | 4 | 4 | 15 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 3,95 |
| 45 | 3 | 2 | 2 | 3 | 2 | 2 | 14 | 2 | 3 | 3 | 3 | 9  | 3 | 2 | 3 | 3 | 2 | 10 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 2 | 3 | 3 | 4 | 12 | 3 | 2,77 |
| 46 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 3 | 3 | 9  | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3,00 |
| 47 | 4 | 3 | 4 | 4 | 4 | 3 | 22 | 4 | 4 | 4 | 4 | 12 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 3 | 15 | 4 | 3 | 3 | 3 | 4 | 13 | 3 | 3,73 |
| 48 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 3 | 3 | 9  | 3 | 3 | 3 | 4 | 3 | 13 | 3 | 3 | 3 | 4 | 3 | 13 | 3 | 3 | 3 | 4 | 4 | 14 | 4 | 3,20 |
| 49 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 12 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4,00 |

|    |   |   |   |   |   |   |    |   |   |   |   |    |   |   |   |   |   |    |   |   |   |   |   |    |   |   |   |   |   |    |   |      |
|----|---|---|---|---|---|---|----|---|---|---|---|----|---|---|---|---|---|----|---|---|---|---|---|----|---|---|---|---|---|----|---|------|
| 50 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 3 | 3 | 9  | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 4 | 3 | 13 | 3 | 3 | 3 | 3 | 4 | 13 | 3 | 3,10 |
| 51 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 3 | 3 | 9  | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3,00 |
| 52 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 12 | 4 | 4 | 3 | 4 | 4 | 15 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 3,95 |
| 53 | 3 | 3 | 3 | 4 | 3 | 3 | 19 | 3 | 4 | 3 | 3 | 10 | 3 | 3 | 4 | 4 | 4 | 15 | 4 | 4 | 3 | 3 | 3 | 13 | 3 | 4 | 4 | 3 | 4 | 15 | 4 | 3,45 |
| 54 | 2 | 2 | 2 | 2 | 2 | 2 | 12 | 2 | 2 | 2 | 2 | 6  | 2 | 2 | 2 | 2 | 2 | 8  | 2 | 2 | 2 | 2 | 2 | 8  | 2 | 2 | 2 | 2 | 2 | 8  | 2 | 2,00 |
| 55 | 3 | 3 | 3 | 4 | 4 | 4 | 21 | 4 | 4 | 3 | 3 | 10 | 3 | 3 | 4 | 4 | 3 | 14 | 4 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 4 | 13 | 3 | 3,32 |
| 56 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 12 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4,00 |
| 57 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 12 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4,00 |
| 58 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 12 | 4 | 4 | 4 | 4 | 3 | 15 | 4 | 3 | 4 | 4 | 4 | 15 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 3,90 |
| 59 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 3 | 3 | 9  | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3,00 |
| 60 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 12 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4,00 |
| 61 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 12 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4,00 |
| 62 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 12 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4,00 |
| 63 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 12 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4,00 |
| 64 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 4 | 3 | 3 | 10 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3,07 |

REKAP DATA KEPUASAN POST PELATIHAN

|    | Reliability atau Keandalan |     |     |     |     |     | Responsive |    |     |     | Assurance |       |    |      | Tangibles |      |      |       | Empati |      |      |      | Total |      |       |    |      |      |      |      |       |    |    |
|----|----------------------------|-----|-----|-----|-----|-----|------------|----|-----|-----|-----------|-------|----|------|-----------|------|------|-------|--------|------|------|------|-------|------|-------|----|------|------|------|------|-------|----|----|
|    | Ry1                        | Ry2 | Ry3 | Ry4 | Ry5 | Ry6 | Total      | Me | Re1 | Re2 | Re3       | Total | Me | Ass1 | Ass2      | Ass3 | Ass4 | Total | Me     | Tan1 | Tan2 | Tan3 |       | Tan4 | Total | Me | Emp1 | Emp2 | Emp3 | Emp4 | Total | Me | Me |
| 1  | 4                          | 4   | 4   | 4   | 4   | 4   | 24         | 4  | 4   | 4   | 12        | 4     | 4  | 4    | 4         | 4    | 16   | 4     | 4      | 4    | 4    | 4    | 16    | 4    | 4     | 4  | 4    | 4    | 16   | 4    | 4     | 84 |    |
| 2  | 4                          | 3   | 3   | 4   | 3   | 3   | 20         | 3  | 4   | 3   | 4         | 11    | 4  | 3    | 3         | 3    | 4    | 13    | 3      | 3    | 3    | 3    | 12    | 3    | 3     | 4  | 4    | 4    | 15   | 4    | 3     | 71 |    |
| 3  | 4                          | 3   | 3   | 4   | 4   | 3   | 21         | 4  | 3   | 3   | 3         | 9     | 3  | 3    | 3         | 3    | 12   | 3     | 3      | 3    | 4    | 4    | 14    | 4    | 4     | 3  | 4    | 4    | 15   | 4    | 3     | 71 |    |
| 4  | 3                          | 3   | 4   | 4   | 3   | 3   | 20         | 3  | 4   | 4   | 4         | 12    | 4  | 3    | 4         | 4    | 3    | 14    | 4      | 4    | 3    | 4    | 4     | 15   | 4     | 4  | 4    | 4    | 16   | 4    | 4     | 77 |    |
| 5  | 4                          | 4   | 4   | 4   | 4   | 4   | 24         | 4  | 4   | 4   | 4         | 12    | 4  | 4    | 4         | 4    | 4    | 16    | 4      | 2    | 2    | 3    | 2     | 9    | 2     | 4  | 4    | 4    | 4    | 16   | 4     | 4  | 77 |
| 6  | 4                          | 3   | 2   | 3   | 2   | 3   | 17         | 3  | 3   | 3   | 3         | 9     | 3  | 3    | 3         | 2    | 3    | 11    | 3      | 3    | 3    | 3    | 3     | 12   | 3     | 3  | 3    | 3    | 3    | 12   | 3     | 3  | 61 |
| 7  | 3                          | 3   | 3   | 3   | 3   | 3   | 18         | 3  | 3   | 3   | 3         | 9     | 3  | 2    | 2         | 3    | 3    | 10    | 3      | 3    | 3    | 3    | 3     | 12   | 3     | 3  | 3    | 3    | 3    | 12   | 3     | 3  | 61 |
| 8  | 3                          | 3   | 3   | 3   | 4   | 3   | 19         | 3  | 4   | 3   | 4         | 11    | 4  | 3    | 3         | 4    | 3    | 13    | 3      | 4    | 3    | 4    | 4     | 15   | 4     | 3  | 3    | 3    | 4    | 13   | 3     | 3  | 71 |
| 9  | 3                          | 2   | 2   | 3   | 2   | 1   | 13         | 2  | 3   | 2   | 4         | 9     | 3  | 3    | 3         | 3    | 3    | 12    | 3      | 4    | 4    | 4    | 4     | 16   | 4     | 3  | 3    | 3    | 4    | 13   | 3     | 3  | 63 |
| 10 | 3                          | 3   | 3   | 3   | 3   | 3   | 18         | 3  | 3   | 3   | 3         | 9     | 3  | 3    | 3         | 4    | 3    | 13    | 3      | 3    | 3    | 4    | 3     | 13   | 3     | 3  | 3    | 3    | 3    | 12   | 3     | 3  | 65 |
| 11 | 4                          | 4   | 4   | 4   | 3   | 4   | 23         | 4  | 3   | 4   | 4         | 11    | 4  | 4    | 3         | 4    | 3    | 14    | 4      | 3    | 4    | 4    | 3     | 14   | 4     | 4  | 4    | 4    | 4    | 16   | 4     | 4  | 78 |
| 12 | 4                          | 3   | 3   | 4   | 3   | 3   | 20         | 3  | 4   | 3   | 4         | 11    | 4  | 4    | 3         | 3    | 3    | 13    | 3      | 3    | 3    | 4    | 4     | 14   | 4     | 4  | 4    | 3    | 4    | 15   | 4     | 4  | 73 |
| 13 | 4                          | 4   | 4   | 4   | 4   | 4   | 24         | 4  | 4   | 3   | 3         | 10    | 3  | 4    | 3         | 3    | 3    | 13    | 3      | 3    | 3    | 3    | 3     | 12   | 3     | 4  | 4    | 3    | 4    | 15   | 4     | 3  | 74 |
| 14 | 4                          | 3   | 3   | 4   | 4   | 4   | 22         | 4  | 3   | 3   | 3         | 9     | 3  | 3    | 4         | 4    | 4    | 15    | 4      | 4    | 3    | 4    | 4     | 15   | 4     | 4  | 4    | 4    | 4    | 16   | 4     | 4  | 77 |
| 15 | 3                          | 3   | 3   | 4   | 4   | 3   | 20         | 3  | 3   | 3   | 3         | 9     | 3  | 3    | 3         | 3    | 3    | 12    | 3      | 3    | 3    | 4    | 3     | 13   | 3     | 3  | 3    | 3    | 4    | 13   | 3     | 3  | 67 |

|    |   |   |   |   |   |   |    |   |   |   |   |    |   |   |   |   |   |    |   |   |   |   |    |    |   |   |   |    |    |    |    |    |    |
|----|---|---|---|---|---|---|----|---|---|---|---|----|---|---|---|---|---|----|---|---|---|---|----|----|---|---|---|----|----|----|----|----|----|
| 16 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 12 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 16 | 4  | 4 | 4 | 4 | 16 | 4  | 4  | 84 |    |    |
| 17 | 4 | 4 | 4 | 4 | 3 | 3 | 22 | 4 | 4 | 4 | 4 | 12 | 4 | 4 | 4 | 3 | 3 | 14 | 4 | 4 | 4 | 4 | 16 | 4  | 4 | 4 | 4 | 16 | 4  | 4  | 80 |    |    |
| 18 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 3 | 3 | 9  | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 12 | 3  | 3 | 3 | 3 | 12 | 3  | 3  | 63 |    |    |
| 19 | 3 | 3 | 4 | 4 | 3 | 4 | 21 | 4 | 3 | 4 | 4 | 11 | 4 | 4 | 4 | 3 | 3 | 14 | 4 | 4 | 4 | 4 | 16 | 4  | 4 | 4 | 4 | 16 | 4  | 4  | 78 |    |    |
| 20 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 12 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 16 | 4  | 4 | 4 | 4 | 16 | 4  | 4  | 84 |    |    |
| 21 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 12 | 4 | 4 | 4 | 3 | 3 | 14 | 4 | 4 | 4 | 4 | 16 | 4  | 4 | 4 | 3 | 4  | 15 | 4  | 4  | 81 |    |
| 22 | 3 | 3 | 3 | 4 | 3 | 4 | 20 | 3 | 4 | 4 | 4 | 12 | 4 | 4 | 4 | 4 | 3 | 15 | 4 | 4 | 4 | 4 | 16 | 4  | 4 | 4 | 3 | 4  | 15 | 4  | 4  | 78 |    |
| 23 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 3 | 4 | 4 | 11 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 3 | 3  | 14 | 4 | 4 | 4 | 4  | 16 | 4  | 4  | 81 |    |
| 24 | 4 | 2 | 3 | 3 | 2 | 3 | 17 | 3 | 4 | 3 | 3 | 10 | 3 | 4 | 3 | 4 | 4 | 15 | 4 | 4 | 4 | 4 | 16 | 4  | 4 | 3 | 3 | 4  | 14 | 4  | 3  | 72 |    |
| 25 | 4 | 3 | 3 | 4 | 3 | 3 | 20 | 3 | 3 | 4 | 3 | 10 | 3 | 3 | 3 | 4 | 3 | 13 | 3 | 4 | 3 | 4 | 3  | 14 | 4 | 4 | 3 | 3  | 4  | 14 | 4  | 3  | 71 |
| 26 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 4 | 3 | 3 | 10 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 12 | 3  | 3 | 3 | 3 | 4  | 13 | 3  | 3  | 65 |    |
| 27 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 3 | 3 | 9  | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 12 | 3  | 3 | 3 | 3 | 12 | 3  | 3  | 63 |    |    |
| 28 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 4 | 4 | 11 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 3 | 4 | 4 | 3  | 14 | 4 | 3 | 3 | 3  | 12 | 3  | 3  | 71 |    |
| 29 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 12 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 16 | 4  | 4 | 4 | 4 | 16 | 4  | 4  | 84 |    |    |
| 30 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 12 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 16 | 4  | 4 | 4 | 4 | 16 | 4  | 4  | 84 |    |    |



|    |   |   |   |   |   |   |    |   |   |   |   |    |   |   |   |   |   |    |   |   |   |   |   |    |   |   |   |   |    |    |   |    |    |
|----|---|---|---|---|---|---|----|---|---|---|---|----|---|---|---|---|---|----|---|---|---|---|---|----|---|---|---|---|----|----|---|----|----|
| 46 | 3 | 3 | 3 | 4 | 3 | 3 | 19 | 3 | 3 | 3 | 3 | 9  | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 4 | 3 | 3 | 3 | 13 | 3 | 3 | 3 | 3 | 4  | 13 | 3 | 3  | 66 |
| 47 | 4 | 4 | 3 | 4 | 4 | 4 | 23 | 4 | 3 | 3 | 4 | 10 | 3 | 3 | 3 | 4 | 3 | 13 | 3 | 3 | 2 | 3 | 3 | 11 | 3 | 4 | 3 | 3 | 4  | 14 | 4 | 3  | 71 |
| 48 | 3 | 3 | 3 | 4 | 3 | 3 | 19 | 3 | 4 | 3 | 3 | 10 | 3 | 3 | 3 | 4 | 3 | 13 | 3 | 4 | 4 | 4 | 3 | 15 | 4 | 3 | 3 | 3 | 4  | 13 | 3 | 3  | 70 |
| 49 | 4 | 3 | 3 | 3 | 3 | 3 | 19 | 3 | 3 | 3 | 3 | 9  | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 12 | 3  | 3 | 64 |    |
| 50 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 3 | 3 | 9  | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 4 | 3 | 4 | 4 | 15 | 4 | 3 | 3 | 3 | 4  | 13 | 3 | 3  | 67 |
| 51 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 3 | 3 | 9  | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 12 | 3  | 3 | 63 |    |
| 52 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 12 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 3 | 3 | 4 | 4 | 14 | 4 | 4 | 4 | 4 | 4  | 16 | 4 | 4  | 82 |
| 53 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 12 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4  | 16 | 4 | 4  | 84 |
| 54 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 3 | 3 | 9  | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 2 | 3 | 3 | 11 | 3 | 3 | 2 | 3 | 3  | 11 | 3 | 3  | 61 |
| 55 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 3 | 3 | 9  | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 12 | 3  | 3 | 63 |    |
| 56 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 3 | 3 | 9  | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 12 | 3  | 3 | 63 |    |
| 57 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 12 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4  | 16 | 4 | 4  | 84 |
| 58 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 12 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4  | 16 | 4 | 4  | 84 |
| 59 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 3 | 3 | 9  | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 3 | 3 | 3 | 12 | 3  | 3 | 63 |    |
| 60 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 3 | 3 | 9  | 3 | 3 | 3 | 3 | 3 | 12 | 3 | 2 | 3 | 3 | 2 | 10 | 3 | 3 | 3 | 3 | 12 | 3  | 3 | 61 |    |





LAMPIRAN 3 : KOMPETENSI PERAWAT SEBELUM PELATIHAN

|     | Knowledge |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    | 1    | 2 | 3 | Attitude |   |   |   | Me | 0- | 0. | >0. | >1- | Skill |   |    | To | Mea | tal | nPre | 0- | 0. | 1- |     |     |   |   |   |   |  |   |
|-----|-----------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|------|---|---|----------|---|---|---|----|----|----|-----|-----|-------|---|----|----|-----|-----|------|----|----|----|-----|-----|---|---|---|---|--|---|
|     | K         | K | H | H | H | H | A | A | A | ST | ST | ST | ST | TB | TB | TB | TB | TB | TB | LK | LK | DR | DR | DR | TY | TY | TY |      |   |   | T        | R | R | V |    |    |    |     |     | R     | T | 0- |    |     |     |      |    |    |    | >0. | >1- | P | G | A |   |  |   |
| X1  | 3         | 2 | 2 | 4 | 1 | 6 | 2 | 3 | 1 | 0  | 2  | 1  | 3  | 3  | 2  | 2  | 2  | 1  | 1  | 3  | 2  | 2  | 2  | 2  | 2  | 2  | 3  | 92,2 | 1 |   | 2        | 0 | 2 | 0 | 4  | 1  |    | 1   | 1   | 2     | 0 | 4  | 1  |     | 1   |      |    |    |    |     |     |   |   |   |   |  |   |
| X2  | 0         | 3 | 5 | 2 | 6 | 4 | 4 | 2 | 1 | 4  | 4  | 5  | 3  | 1  | 3  | 4  | 2  | 3  | 3  | 2  | 3  | 3  | 4  | 4  | 3  | 5  | 4  | 73,2 |   | 1 | 2        | 1 | 0 | 1 | 4  | 1  |    | 1   | 1   | 2     | 2 | 1  | 6  | 2   |     |      |    |    |    | 1   |     |   |   |   |   |  |   |
| X3  | 3         | 3 | 2 | 4 | 2 | 6 | 6 | 5 | 2 | 1  | 4  | 4  | 6  | 3  | 3  | 3  | 5  | 4  | 0  | 4  | 4  | 3  | 5  | 4  | 3  | 6  | 7  | 23,8 |   | 1 | 2        | 1 | 1 | 1 | 5  | 1  |    |     | 1   | 1     | 2 | 2  | 0  | 5   | 1   |      |    |    |    |     |     | 1 |   |   |   |  |   |
| X4  | 5         | 3 | 3 | 4 | 2 | 6 | 5 | 5 | 2 | 2  | 5  | 4  | 5  | 3  | 3  | 3  | 6  | 2  | 4  | 4  | 3  | 3  | 4  | 5  | 3  | 5  | 7  | 63,9 |   | 1 | 2        | 1 | 2 | 1 | 6  | 2  |    |     | 1   | 0     | 2 | 2  | 0  | 4   | 1   |      | 1  |    |    |     |     |   |   | 1 |   |  |   |
| X5  | 2         | 2 | 2 | 5 | 1 | 5 | 4 | 4 | 2 | 0  | 4  | 1  | 3  | 3  | 1  | 2  | 5  | 2  | 2  | 4  | 2  | 3  | 4  | 4  | 3  | 6  | 5  | 13,0 | 1 |   | 2        | 1 | 0 | 1 | 4  | 1  |    | 1   | 1   | 1     | 2 | 0  | 4  | 1   |     | 1    |    |    |    |     |     |   | 1 |   |   |  |   |
| X6  | 5         | 2 | 2 | 4 | 1 | 6 | 6 | 4 | 2 | 0  | 5  | 3  | 5  | 3  | 2  | 3  | 4  | 2  | 4  | 3  | 2  | 3  | 3  | 4  | 2  | 4  | 4  | 83,3 |   | 1 | 2        | 1 | 1 | 1 | 5  | 1  |    |     | 1   | 1     | 2 | 2  | 0  | 5   | 1   |      |    |    |    |     |     |   |   | 1 |   |  |   |
| X7  | 5         | 2 | 2 | 4 | 1 | 6 | 6 | 5 | 2 | 1  | 5  | 4  | 5  | 3  | 2  | 3  | 5  | 4  | 4  | 3  | 3  | 3  | 5  | 5  | 2  | 5  | 6  | 13,7 |   | 1 | 2        | 1 | 0 | 1 | 4  | 1  |    | 1   | 1   | 1     | 2 | 1  | 5  | 1   |     | 1    | 1  | 2  | 1  | 5   | 1   |   |   |   |   |  | 1 |
| X8  | 5         | 3 | 2 | 5 | 2 | 6 | 6 | 3 | 2 | 0  | 5  | 4  | 5  | 3  | 2  | 3  | 5  | 2  | 4  | 3  | 2  | 3  | 3  | 4  | 0  | 6  | 5  | 33,4 |   | 1 | 2        | 1 | 1 | 1 | 5  | 1  |    |     | 1   | 1     | 2 | 2  | 0  | 5   | 1   |      |    |    |    |     |     |   |   |   | 1 |  |   |
| X9  | 2         | 2 | 0 | 4 | 2 | 6 | 6 | 4 | 2 | 2  | 5  | 4  | 6  | 3  | 1  | 2  | 5  | 2  | 1  | 4  | 2  | 3  | 1  | 1  | 2  | 1  | 2  | 52,8 | 1 |   | 2        | 1 | 1 | 1 | 5  | 1  |    |     | 1   | 1     | 1 | 2  | 0  | 4   | 1   |      | 1  |    |    |     |     |   |   | 1 |   |  |   |
| X10 | 2         | 2 | 2 | 5 | 1 | 6 | 6 | 5 | 2 | 0  | 5  | 4  | 5  | 3  | 1  | 1  | 6  | 2  | 4  | 4  | 4  | 2  | 4  | 4  | 2  | 6  | 6  | 43,5 |   | 1 | 2        | 1 | 0 | 1 | 4  | 1  |    | 1   | 1   | 2     | 2 | 0  | 5  | 1   |     |      |    |    |    |     |     |   | 1 |   |   |  |   |
| X11 | 2         | 2 | 3 | 5 | 1 | 6 | 5 | 5 | 2 | 2  | 5  | 4  | 6  | 3  | 1  | 2  | 5  | 2  | 1  | 4  | 2  | 1  | 1  | 1  | 2  | 5  | 4  | 23,0 |   | 1 | 2        | 1 | 1 | 1 | 5  | 1  |    |     | 1   | 1     | 2 | 2  | 0  | 5   | 1   |      |    |    |    |     |     |   |   | 1 |   |  |   |
| X12 | 3         | 3 | 2 | 5 | 1 | 6 | 6 | 4 | 2 | 2  | 5  | 4  | 3  | 3  | 1  | 1  | 6  | 3  | 1  | 4  | 4  | 2  | 4  | 4  | 2  | 6  | 7  | 43,5 |   | 1 | 2        | 1 | 0 | 1 | 4  | 1  |    | 1   | 1   | 2     | 2 | 1  | 6  | 2   |     |      |    |    |    |     |     |   | 1 |   |   |  |   |

|    |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |      |      |   |   |   |   |   |   |   |   |   |   |  |   |   |   |   |   |   |   |   |   |
|----|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|------|------|---|---|---|---|---|---|---|---|---|---|--|---|---|---|---|---|---|---|---|---|
| X1 | 3 | 0 | 0 | 2 | 4 | 1 | 6 | 6 | 5 | 2 | 2 | 5 | 4 | 4 | 3 | 2 | 2 | 5 | 3 | 2 | 3 | 2 | 3 | 3 | 3 | 2 | 2 | 7 | 8 | 33,1 |      |   | 1 | 2 | 1 | 1 | 1 | 5 | 1 |   |   |  | 1 | 1 | 2 | 0 | 4 | 1 | 1 |   |   |
| X1 | 4 | 3 | 3 | 2 | 5 | 2 | 6 | 3 | 4 | 2 | 0 | 5 | 3 | 6 | 3 | 1 | 2 | 5 | 1 | 4 | 4 | 1 | 1 | 2 | 3 | 2 | 3 | 7 | 8 | 33,1 |      |   | 1 | 2 | 1 | 1 | 1 | 5 | 1 |   |   |  | 1 | 1 | 2 | 2 | 0 | 5 | 1 | 1 |   |
| X1 | 5 | 3 | 0 | 2 | 5 | 2 | 6 | 6 | 5 | 2 | 0 | 5 | 4 | 3 | 3 | 2 | 2 | 5 | 3 | 2 | 4 | 3 | 2 | 2 | 1 | 3 | 3 | 6 | 8 | 43,1 |      |   | 1 | 2 | 1 | 1 | 1 | 5 | 1 |   |   |  | 1 | 1 | 2 | 2 | 0 | 5 | 1 | 1 |   |
| X1 | 6 | 0 | 0 | 0 | 4 | 2 | 6 | 6 | 4 | 1 | 0 | 3 | 4 | 5 | 3 | 3 | 4 | 6 | 3 | 4 | 4 | 4 | 1 | 4 | 5 | 3 | 6 | 7 | 9 | 23,4 |      |   | 1 | 2 | 1 | 1 | 1 | 5 | 1 |   |   |  | 1 | 1 | 2 | 2 | 1 | 6 | 2 | 1 |   |
| X1 | 7 | 2 | 2 | 2 | 5 | 1 | 5 | 6 | 4 | 2 | 0 | 4 | 2 | 2 | 3 | 1 | 2 | 5 | 2 | 1 | 4 | 4 | 2 | 2 | 2 | 2 | 4 | 7 | 7 | 82,9 |      | 1 |   | 2 | 1 | 0 | 1 | 4 | 1 |   | 1 |  | 1 | 2 | 2 | 0 | 5 | 1 | 1 | 1 |   |
| X1 | 8 | 2 | 2 | 2 | 2 | 1 | 1 | 2 | 2 | 1 | 0 | 1 | 1 | 2 | 3 | 1 | 2 | 0 | 1 | 0 | 1 | 1 | 2 | 1 | 2 | 2 | 2 | 3 | 4 | 4    | 01,5 | 1 |   |   | 2 | 1 | 1 | 1 | 5 | 1 |   |  |   | 1 | 1 | 1 | 2 | 0 | 4 | 1 | 1 |
| X1 | 9 | 2 | 2 | 2 | 2 | 0 | 1 | 0 | 2 | 1 | 0 | 2 | 1 | 2 | 3 | 1 | 0 | 2 | 1 | 1 | 1 | 1 | 2 | 2 | 2 | 0 | 2 | 3 | 3 | 81,4 | 1    |   |   | 2 | 1 | 1 | 1 | 5 | 1 |   |   |  | 1 | 1 | 2 | 2 | 0 | 5 | 1 | 1 | 1 |
| X2 | 0 | 4 | 3 | 3 | 5 | 2 | 6 | 3 | 4 | 2 | 2 | 4 | 2 | 2 | 3 | 1 | 2 | 3 | 1 | 4 | 4 | 2 | 2 | 2 | 3 | 3 | 4 | 4 | 8 | 03,0 |      | 1 |   | 2 | 1 | 0 | 1 | 4 | 1 |   | 1 |  | 1 | 2 | 2 | 1 | 6 | 2 | 1 | 1 |   |
| X2 | 1 | 4 | 2 | 3 | 4 | 2 | 6 | 6 | 5 | 2 | 2 | 4 | 1 | 6 | 3 | 3 | 3 | 6 | 2 | 4 | 4 | 2 | 3 | 3 | 2 | 3 | 3 | 6 | 9 | 43,5 |      |   | 1 | 2 | 1 | 1 | 1 | 5 | 1 |   |   |  | 1 | 1 | 2 | 2 | 0 | 5 | 1 | 1 | 1 |
| X2 | 2 | 1 | 1 | 2 | 5 | 1 | 4 | 4 | 4 | 2 | 0 | 4 | 1 | 3 | 3 | 1 | 2 | 5 | 2 | 2 | 3 | 2 | 3 | 4 | 5 | 3 | 6 | 5 | 7 | 82,9 |      | 1 |   | 2 | 1 | 1 | 1 | 5 | 1 |   |   |  | 1 | 1 | 2 | 2 | 0 | 5 | 1 | 1 | 1 |

**LAMPIRAN 4 : KOMPETENSI PERAWAT  
SETELAH PELATIHAN**

| Knowledge |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    | 1 | 2   | 3   | Attitude |   |   |   |   | Skill |   |     |    |    |   |   |     |     |    |     |    |  |  |  |  |  |  |   |  |   |   |   |   |  |   |  |  |   |
|-----------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|---|-----|-----|----------|---|---|---|---|-------|---|-----|----|----|---|---|-----|-----|----|-----|----|--|--|--|--|--|--|---|--|---|---|---|---|--|---|--|--|---|
| K         | K | H | H | H | H | A | A | A | ST | ST | ST | ST | TB | TB | TB | TB | TB | LK | LK | DR | DR | DR | TY | TY | TY | T  | M | 0-  | >1. | >3-      | R | R | V | R | T     | M | 0-  | 0- | 1- | P | G | A   | Mea | 0- | 0-  | 1- |  |  |  |  |  |  |   |  |   |   |   |   |  |   |  |  |   |
| E         | E | H | H | H | H | M | M | M |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    | ea | 5 | 5-3 | 4.5 | e        | p | a | p | o | ea    | 5 | 5-1 | 5  | r  | u | e | tal | t   | 5  | 5-1 | 5  |  |  |  |  |  |  |   |  |   |   |   |   |  |   |  |  |   |
| 1         | 3 | 3 | 2 | 4 | 2 | 6 | 4 | 3 | 2  | ## | 3  | 4  | 6  | 3  | 3  | 2  | 4  | 3  | 2  | 3  | 2  | 3  | 4  | 2  | 5  | 5  | 8 | 3   |     |          | 1 | 2 | 1 | 2 | 1     | 6 | 2   |    |    |   |   |     |     |    |     |    |  |  |  |  |  |  | 1 |  |   |   |   |   |  |   |  |  |   |
| 2         | 0 | 0 | 2 | 5 | 2 | 6 | 6 | 5 | 1  | 2  | 4  | 4  | 5  | 2  | 3  | 2  | 5  | 4  | 3  | 4  | 3  | 3  | 4  | 2  | 6  | 5  | 1 | 3   |     |          | 1 | 1 | # | 1 | 1     | 3 | 1   |    |    |   |   |     |     |    |     |    |  |  |  |  |  |  |   |  | 1 |   |   |   |  |   |  |  |   |
| 3         | 3 | 2 | 3 | 4 | 2 | 6 | 5 | 5 | 2  | 1  | 5  | 4  | 6  | 3  | 4  | 3  | 5  | 4  | 4  | 4  | 3  | 5  | 4  | 3  | 5  | 5  | 1 | 4   |     |          | 1 | 2 | 1 | 2 | 1     | 6 | 2   |    |    |   |   |     |     |    |     |    |  |  |  |  |  |  |   |  |   | 1 |   |   |  |   |  |  |   |
| 4         | 5 | 3 | 3 | 5 | 2 | 6 | 5 | 5 | 2  | ## | 4  | 4  | 5  | 3  | 4  | 4  | 6  | 2  | 4  | 4  | 3  | 3  | 5  | 5  | 2  | 6  | 6 | 1   | 0   |          |   | 1 | 2 | 1 | 2     | 1 | 6   | 2  |    |   |   |     |     |    |     |    |  |  |  |  |  |  |   |  |   | 1 |   |   |  |   |  |  |   |
| 5         | 3 | 1 | 2 | 5 | 1 | 4 | 3 | 4 | 1  | 2  | 4  | 4  | 6  | 3  | 1  | 2  | 5  | 3  | 2  | 4  | 2  | 2  | 5  | 4  | 3  | 6  | 7 | 8   | 3   |          |   | 1 | 2 | 1 | 1     | 5 | 1   |    |    |   |   |     |     |    |     |    |  |  |  |  |  |  |   |  |   |   | 1 |   |  |   |  |  |   |
| 6         | 5 | 1 | 2 | 4 | 2 | 6 | 6 | 5 | 2  | 1  | 5  | 3  | 6  | 3  | 2  | 2  | 5  | 1  | 4  | 4  | 3  | 3  | 4  | 4  | 2  | 5  | 7 | 9   | 4   |          |   | 1 | 2 | 1 | 2     | 1 | 6   | 2  |    |   |   |     |     |    |     |    |  |  |  |  |  |  |   |  |   |   |   | 1 |  |   |  |  |   |
| 7         | 5 | 3 | 2 | 5 | 1 | 6 | 6 | 5 | 2  | 1  | 5  | 4  | 5  | 3  | 3  | 3  | 6  | 4  | 4  | 4  | 3  | 3  | 5  | 5  | 2  | 6  | 6 | 1   | 0   |          |   | 1 | 2 | 1 | 2     | 1 | 6   | 2  |    |   |   |     |     |    |     |    |  |  |  |  |  |  |   |  |   |   |   |   |  | 1 |  |  |   |
| 8         | 5 | 3 | 2 | 4 | 2 | 6 | 6 | 5 | 2  | 2  | 5  | 4  | 6  | 3  | 2  | 2  | 5  | 1  | 4  | 4  | 3  | 3  | 4  | 5  | 2  | 5  | 4 | 9   | 4   |          |   | 1 | 2 | 1 | 2     | 1 | 6   | 2  |    |   |   |     |     |    |     |    |  |  |  |  |  |  |   |  |   |   |   |   |  |   |  |  | 1 |

|   |   |   |   |    |   |   |    |   |   |   |    |   |   |   |   |   |   |   |   |   |   |   |   |   |   |    |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |   |
|---|---|---|---|----|---|---|----|---|---|---|----|---|---|---|---|---|---|---|---|---|---|---|---|---|---|----|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 9 | 5 | 3 | 2 | 4  | 2 | 6 | 6  | 4 | 2 | 1 | 4  | 4 | 5 | 3 | 3 | 2 | 6 | 4 | 4 | 4 | 4 | 3 | 4 | 5 | 2 | 5  | 6 | 3 | 4 | 1 | 2 | 1 | 2 | 1 | 6 | 2 | 1 | 1 | 2 | 2 | 1 | 6 | 2 | 1 |   |   |   |   |   |   |
| 1 | 0 | 2 | 2 | 2  | 5 | 1 | 6  | 6 | 5 | 2 | 1  | 5 | 4 | 5 | 3 | 4 | 4 | 6 | 4 | 4 | 4 | 4 | 2 | 4 | 5 | 2  | 5 | 6 | 3 | 4 | 1 | 2 | 1 | 1 | 1 | 5 | 1 | 1 | 1 | 2 | 2 | 1 | 6 | 2 | 1 |   |   |   |   |   |
| 1 | 1 | 4 | 3 | 2  | 5 | 2 | 6  | 5 | 4 | 2 | 1  | 4 | 4 | 5 | 3 | 3 | 3 | 6 | 4 | 4 | 4 | 4 | 3 | 4 | 3 | 2  | 6 | 6 | 2 | 4 | 1 | 2 | 1 | 2 | 1 | 6 | 2 | 1 | 1 | 2 | 1 | 1 | 5 | 1 | 1 |   |   |   |   |   |
| 1 | 2 | 3 | 3 | 2  | 5 | 1 | 6  | 6 | 5 | 2 | 2  | 5 | 4 | 5 | 3 | 3 | 2 | 6 | 4 | 4 | 4 | 4 | 2 | 5 | 4 | 2  | 6 | 7 | 5 | 4 | 1 | 2 | 1 | 2 | # | # | 5 | 1 | 1 | 1 | 2 | 2 | 1 | 6 | 2 | 1 |   |   |   |   |
| 1 | 3 | 3 | 3 | 2  | 4 | 2 | 6  | 6 | 5 | 2 | 2  | 5 | 4 | 6 | 3 | 2 | 1 | 5 | 1 | 3 | 4 | 3 | 3 | 4 | 3 | 2  | 5 | 6 | 5 | 4 | 1 | 2 | 1 | 2 | 1 | 6 | 2 | 1 | 1 | 2 | 2 | 1 | 6 | 2 | 1 |   |   |   |   |   |
| 1 | 4 | 3 | 3 | 3  | 5 | 2 | 6  | 4 | 4 | 2 | 2  | 5 | 3 | 6 | 3 | 3 | 3 | 5 | 1 | 4 | 4 | 4 | 2 | 4 | 3 | 2  | 4 | 7 | 7 | 4 | 1 | 2 | 1 | 2 | 1 | 6 | 2 | 1 | 1 | 2 | 2 | 1 | 6 | 2 | 1 |   |   |   |   |   |
| 1 | 5 | - | # | 2  | 5 | 2 | 6  | 6 | 5 | 2 | 1  | 4 | 4 | 5 | 3 | 3 | 2 | 6 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 2  | 5 | 5 | 4 | 3 | 1 | 2 | # | 2 | 1 | 5 | 1 | 1 | 1 | 2 | 2 | # | 5 | 1 | 1 |   |   |   |   |   |
| 1 | 6 | - | # | 2  | 5 | 2 | 6  | 6 | 4 | 2 | 1  | 3 | 4 | 5 | 3 | 4 | 3 | 6 | 4 | 4 | 4 | 4 | 2 | 4 | 5 | 2  | 6 | 5 | 6 | 4 | 1 | 2 | 1 | 2 | # | 5 | 1 | 1 | 1 | 2 | 2 | 1 | 6 | 2 | 1 |   |   |   |   |   |
| 1 | 7 | 3 | 2 | 2  | 5 | 1 | 6  | 6 | 4 | 2 | 2  | 4 | 4 | 6 | 3 | 1 | 2 | 5 | 3 | 4 | 4 | 4 | 1 | 5 | 2 | 3  | 5 | 6 | 5 | 4 | 1 | 2 | 1 | 2 | 1 | 6 | 2 | 1 | 1 | 2 | 1 | 1 | 5 | 1 | 1 |   |   |   |   |   |
| 1 | 8 | 3 | 2 | 2  | 4 | 1 | ## | 4 | 4 | 1 | ## | 4 | 4 | 5 | 3 | 2 | 4 | 5 | 2 | 1 | 2 | 2 | 2 | 3 | 3 | 1  | 3 | 4 | 1 | 3 | 1 |   |   |   |   |   |   |   |   |   |   |   |   | # | 2 | 2 | 1 | 5 | 1 | 1 |
| 1 | 9 | 3 | 3 | ## | 5 | 2 | 5  | 6 | 5 | 2 | ## | 4 | 4 | 6 | 3 | 4 | 3 | 6 | 2 | 4 | 4 | 3 | 3 | 4 | 3 | ## | 6 | 5 | 5 | 4 | 1 | 2 | 1 | 2 | 1 | 6 | 2 | 1 | 1 | 2 | 2 | 1 | 6 | 2 | 1 | 1 | 6 | 2 | 1 |   |



T-Test KNOWLEDGE

Paired Samples Statistics

|         |       | Mean   | N  | Std. Deviation | Std. Error Mean |
|---------|-------|--------|----|----------------|-----------------|
| Pair 1  | KEB1  | 2.6364 | 22 | 1.59001        | .33899          |
|         | KES1  | 3.1364 | 22 | 1.55212        | .33091          |
| Pair 2  | KEB2  | 2.0000 | 22 | .97590         | .20806          |
|         | KES2  | 2.1364 | 22 | 1.08213        | .23071          |
| Pair 3  | HHB3  | 2.1364 | 22 | .99021         | .21111          |
|         | HHS3  | 2.0909 | 22 | .61016         | .13009          |
| Pair 4  | HHB4  | 4.1818 | 22 | 1.00647        | .21458          |
|         | HHS4  | 4.6364 | 22 | .49237         | .10497          |
| Pair 5  | HHB5  | 1.5909 | 22 | 1.14056        | .24317          |
|         | HHS5  | 1.6818 | 22 | .47673         | .10164          |
| Pair 6  | HHB6  | 5.2727 | 22 | 1.51757        | .32355          |
|         | HHS6  | 5.5455 | 22 | 1.33550        | .28473          |
| Pair 7  | AMB7  | 4.7273 | 22 | 1.75070        | .37325          |
|         | AMS7  | 5.3636 | 22 | .90214         | .19234          |
| Pair 8  | AMB8  | 4.0000 | 22 | 1.02353        | .21822          |
|         | AMS8  | 4.5000 | 22 | .59761         | .12741          |
| Pair 9  | AMB9  | 1.7727 | 22 | .42893         | .09145          |
|         | AMS9  | 1.8636 | 22 | .35125         | .07489          |
| Pair 10 | AMB10 | .9091  | 22 | 1.15095        | .24538          |
|         | STS10 | 1.2727 | 22 | .76730         | .16359          |
| Pair 11 | STB11 | 4.1364 | 22 | 1.16682        | .24877          |
|         | STS11 | 4.3636 | 22 | .65795         | .14028          |

|         |       |        |    |         |        |
|---------|-------|--------|----|---------|--------|
| Pair 12 | STB12 | 2.9545 | 22 | 1.39650 | .29774 |
|         | STS12 | 3.9091 | 22 | .29424  | .06273 |
| Pair 13 | STB13 | 4.0909 | 22 | 1.50899 | .32172 |
|         | STS13 | 5.4545 | 22 | .50965  | .10866 |
| Pair 14 | TBB14 | 2.9091 | 22 | .42640  | .09091 |
|         | TBS14 | 2.9545 | 22 | .21320  | .04545 |
| Pair 15 | TBB15 | 1.7273 | 22 | .82703  | .17632 |
|         | TBS15 | 2.7273 | 22 | 1.07711 | .22964 |
| Pair 16 | TBB16 | 2.2727 | 22 | .93513  | .19937 |
|         | TBS16 | 2.6818 | 22 | .89370  | .19054 |
| Pair 17 | TBB17 | 4.4545 | 22 | 1.62502 | .34646 |
|         | TBS17 | 5.3636 | 22 | .65795  | .14028 |
| Pair 18 | TBB18 | 2.1818 | 22 | .90692  | .19336 |
|         | TBS19 | 3.5909 | 22 | .85407  | .18209 |
| Pair 19 | TBB19 | 2.4091 | 22 | 1.50108 | .32003 |
|         | TBS19 | 3.5909 | 22 | .85407  | .18209 |
| Pair 20 | LKB20 | 3.3636 | 22 | .95346  | .20328 |
|         | LKS20 | 3.8636 | 22 | .46756  | .09968 |
| Pair 21 | LKB21 | 2.5000 | 22 | 1.01183 | .21572 |
|         | LKS21 | 3.2273 | 22 | .75162  | .16025 |
| Pair 22 | DRB22 | 2.3636 | 22 | .72673  | .15494 |
|         | DRS22 | 2.5455 | 22 | .59580  | .12703 |
| Pair 23 | DRB23 | 2.9545 | 22 | 1.25270 | .26708 |
|         | DRS23 | 4.2727 | 22 | .63109  | .13455 |
| Pair 24 | DRB24 | 3.1818 | 22 | 1.36753 | .29156 |



|         |       |        |    |         |        |
|---------|-------|--------|----|---------|--------|
|         | DRS24 | 3.9545 | 22 | .95005  | .20255 |
| Pair 25 | TYB25 | 2.2273 | 22 | .86914  | .18530 |
|         | TYS25 | 2.0909 | 22 | .68376  | .14578 |
| Pair 26 | TYB26 | 4.1818 | 22 | 1.68003 | .35818 |
|         | TYS26 | 5.1818 | 22 | 1.05272 | .22444 |
| Pair 27 | TYB27 | 5.2273 | 22 | 1.63100 | .34773 |
|         | TYS27 | 5.7273 | 22 | .88273  | .18820 |

#### Paired Samples Correlations

|         |               | N  | Correlation | Sig. |
|---------|---------------|----|-------------|------|
| Pair 1  | KEB1 & KES1   | 22 | .619        | .002 |
| Pair 2  | KEB2 & KES2   | 22 | .406        | .061 |
| Pair 3  | HHB3 & HHS3   | 22 | .136        | .546 |
| Pair 4  | HHB4 & HHS4   | 22 | .236        | .291 |
| Pair 5  | HHB5 & HHS5   | 22 | .362        | .098 |
| Pair 6  | HHB6 & HHS6   | 22 | .745        | .000 |
| Pair 7  | AMB7 & AMS7   | 22 | .518        | .014 |
| Pair 8  | AMB8 & AMS8   | 22 | .234        | .296 |
| Pair 9  | AMB9 & AMS9   | 22 | .417        | .054 |
| Pair 10 | AMB10 & STS10 | 22 | .245        | .272 |
| Pair 11 | STB11 & STS11 | 22 | .553        | .008 |
| Pair 12 | STB12 & STS12 | 22 | -.011       | .963 |
| Pair 13 | STB13 & STS13 | 22 | -.118       | .600 |
| Pair 14 | TBB14 & TBS14 | 22 | 1.000       | .000 |
| Pair 15 | TBB15 & TBS15 | 22 | .501        | .018 |

|         |               |    |       |      |
|---------|---------------|----|-------|------|
| Pair 16 | TBB16 & TBS16 | 22 | -.005 | .982 |
| Pair 17 | TBB17 & TBS17 | 22 | .506  | .016 |
| Pair 18 | TBB18 & TBS19 | 22 | .285  | .199 |
| Pair 19 | TBB19 & TBS19 | 22 | .397  | .068 |
| Pair 20 | LKB20 & LKS20 | 22 | .544  | .009 |
| Pair 21 | LKB21 & LKS21 | 22 | .470  | .027 |
| Pair 22 | DRB22 & DRS22 | 22 | .510  | .015 |
| Pair 23 | DRB23 & DRS23 | 22 | .559  | .007 |
| Pair 24 | DRB24 & DRS24 | 22 | .520  | .013 |
| Pair 25 | TYB25 & TYS25 | 22 | .605  | .003 |
| Pair 26 | TYB26 & TYS26 | 22 | .357  | .103 |
| Pair 27 | TYB27 & TYS27 | 22 | .376  | .085 |

Paired Samples Test

|         |               | Paired Differences |                |                 |   |         | t      | df | Sig. (2-tailed) |
|---------|---------------|--------------------|----------------|-----------------|---|---------|--------|----|-----------------|
|         |               | Mean               | Std. Deviation | Std. Error Mean | 95% Confidence Interval of the Difference |         |        |    |                 |
|         |               |                    |                |                 | Lower                                     | Upper   |        |    |                 |
| Pair 1  | KEB1 - KES1   | -.50000            | 1.37148        | .29240          | -1.10808                                  | .10808  | -1.710 | 21 | .102            |
| Pair 2  | KEB2 - KES2   | -.13636            | 1.12527        | .23991          | -.63528                                   | .36255  | -.568  | 21 | .576            |
| Pair 3  | HHB3 - HHS3   | .04545             | 1.09010        | .23241          | -.43787                                   | .52878  | .196   | 21 | .847            |
| Pair 4  | HHB4 - HHS4   | -.45455            | 1.01076        | .21550          | -.90269                                   | -.00640 | -2.109 | 21 | .047            |
| Pair 5  | HHB5 - HHS5   | -.09091            | 1.06499        | .22706          | -.56310                                   | .38128  | -.400  | 21 | .693            |
| Pair 6  | HHB6 - HHS6   | -.27273            | 1.03196        | .22001          | -.73027                                   | .18482  | -1.240 | 21 | .229            |
| Pair 7  | AMB7 - AMS7   | -.63636            | 1.49747        | .31926          | -1.30031                                  | .02758  | -1.993 | 21 | .059            |
| Pair 8  | AMB8 - AMS8   | -.50000            | 1.05785        | .22553          | -.96902                                   | -.03098 | -2.217 | 21 | .038            |
| Pair 9  | AMB9 - AMS9   | -.09091            | .42640         | .09091          | -.27996                                   | .09815  | -1.000 | 21 | .329            |
| Pair 10 | AMB10 - STS10 | -.36364            | 1.21677        | .25942          | -.90312                                   | .17585  | -1.402 | 21 | .176            |
| Pair 11 | STB11 - STS11 | -.22727            | .97257         | .20735          | -.65848                                   | .20394  | -1.096 | 21 | .285            |
| Pair 12 | STB12 - STS12 | -.95455            | 1.43019        | .30492          | -1.58866                                  | -.32043 | -3.130 | 21 | .005            |
| Pair 13 | STB13 - STS13 | -1.36364           | 1.64882        | .35153          | -2.09468                                  | -.63259 | -3.879 | 21 | .001            |
| Pair 14 | TBB14 - TBS14 | -.04545            | .21320         | .04545          | -.13998                                   | .04907  | -1.000 | 21 | .329            |
| Pair 15 | TBB15 - TBS15 | -1.00000           | .97590         | .20806          | -1.43269                                  | -.56731 | -4.806 | 21 | .000            |
| Pair 16 | TBB16 - TBS16 | -.40909            | 1.29685        | .27649          | -.98408                                   | .16590  | -1.480 | 21 | .154            |
| Pair 17 | TBB17 - TBS17 | -.90909            | 1.41115        | .30086          | -1.53476                                  | -.28342 | -3.022 | 21 | .006            |
| Pair 18 | TBB18 - TBS19 | -1.40909           | 1.05375        | .22466          | -1.87630                                  | -.94188 | -6.272 | 21 | .000            |
| Pair 19 | TBB19 - TBS19 | -1.18182           | 1.40192        | .29889          | -1.80339                                  | -.56024 | -3.954 | 21 | .001            |
| Pair 20 | LKB20 - LKS20 | -.50000            | .80178         | .17094          | -.85549                                   | -.14451 | -2.925 | 21 | .008            |

|         |               |          |         |        |          |         |        |    |      |
|---------|---------------|----------|---------|--------|----------|---------|--------|----|------|
| Pair 21 | LKB21 - LKS21 | -.72727  | .93513  | .19937 | -1.14188 | -.31266 | -3.648 | 21 | .002 |
| Pair 22 | DRB22 - DRS22 | -.18182  | .66450  | .14167 | -.47644  | .11280  | -1.283 | 21 | .213 |
| Pair 23 | DRB23 - DRS23 | -1.31818 | 1.04135 | .22202 | -1.77989 | -.85647 | -5.937 | 21 | .000 |
| Pair 24 | DRB24 - DRS24 | -.77273  | 1.19251 | .25424 | -1.30146 | -.24400 | -3.039 | 21 | .006 |
| Pair 25 | TYB25 - TYS25 | .13636   | .71016  | .15141 | -.17850  | .45123  | .901   | 21 | .378 |
| Pair 26 | TYB26 - TYS26 | -1.00000 | 1.63299 | .34816 | -1.72403 | -.27597 | -2.872 | 21 | .009 |
| Pair 27 | TYB27 - TYS27 | -.50000  | 1.53530 | .32733 | -1.18071 | .18071  | -1.528 | 21 | .142 |

#### Paired Samples Statistics

|        |            | Mean   | N  | Std. Deviation | Std. Error Mean |
|--------|------------|--------|----|----------------|-----------------|
| Pair 1 | MeanKnowB  | 3.0505 | 22 | .64461         | .13743          |
|        | MeanKnowS  | 3.5909 | 22 | .30552         | .06514          |
| Pair 2 | MeanAttB   | 1.1705 | 22 | .14198         | .03027          |
|        | MeanAttS   | 1.4091 | 22 | .18168         | .03873          |
| Pair 3 | MeanSkillB | 1.2273 | 22 | .17094         | .03644          |
|        | MeanSkills | 1.4318 | 22 | .13762         | .02934          |

#### Paired Samples Correlations

|        |                         | N  | Correlation | Sig. |
|--------|-------------------------|----|-------------|------|
| Pair 1 | MeanKnowB & MeanKnowS   | 22 | .741        | .000 |
| Pair 2 | MeanAttB & MeanAttS     | 22 | .399        | .066 |
| Pair 3 | MeanSkillB & MeanSkills | 22 | -.196       | .383 |

Paired Samples Test

|        |                         | Paired Differences |                |                 |   |         | t      | df | Sig. (2-tailed) |
|--------|-------------------------|--------------------|----------------|-----------------|---|---------|--------|----|-----------------|
|        |                         | Mean               | Std. Deviation | Std. Error Mean | 95% Confidence Interval of the Difference |         |        |    |                 |
|        |                         |                    |                |                 | Lower                                     | Upper   |        |    |                 |
| Pair 1 | MeanKnowB - MeanKnowS   | -.54045            | .46593         | .09934          | -.74703                                   | -.33387 | -5.441 | 21 | .000            |
| Pair 2 | MeanAttB - MeanAttS     | -.23864            | .18056         | .03850          | -.31869                                   | -.15858 | -6.199 | 21 | .000            |
| Pair 3 | MeanSkillB - MeanSkills | -.20455            | .23950         | .05106          | -.31073                                   | -.09836 | -4.006 | 21 | .001            |

**T-Test ATTITUDE**

**Paired Samples Statistics**

|        |      | Mean   | N  | Std. Deviation | Std. Error Mean |
|--------|------|--------|----|----------------|-----------------|
| Pair 1 | ReB1 | 2.0000 | 22 | .00000         | .00000          |
|        | ReS1 | 1.9545 | 22 | .21320         | .04545          |
| Pair 2 | RgB1 | .9545  | 22 | .21320         | .04545          |
|        | RgS1 | .9091  | 22 | .29424         | .06273          |
| Pair 3 | VaB1 | .7727  | 22 | .61193         | .13046          |
|        | VaS1 | 1.8636 | 22 | .35125         | .07489          |
| Pair 4 | RpB1 | .9545  | 22 | .21320         | .04545          |
|        | RpS1 | .9091  | 22 | .29424         | .06273          |

**Paired Samples Correlations**

|  | N | Correlation | Sig. |
|--|---|-------------|------|
|--|---|-------------|------|

|        |             |    |       |      |
|--------|-------------|----|-------|------|
| Pair 1 | ReB1 & ReS1 | 22 | .     | .    |
| Pair 2 | RgB1 & RgS1 | 22 | -.069 | .760 |
| Pair 3 | VaB1 & VaS1 | 22 | .514  | .014 |
| Pair 4 | RpB1 & RpS1 | 22 | -.069 | .760 |

**Paired Samples Test**

|        |             | Paired Differences |                |            |   | t       | df     | Sig. (2-tailed) |       |
|--------|-------------|--------------------|----------------|------------|---|---------|--------|-----------------|-------|
|        |             | Mean               | Std. Deviation | Std. Error | 95% Confidence Interval of the Difference |         |        |                 |       |
|        |             |                    |                |            | Lower                                     |         |        |                 | Upper |
| Pair 1 | ReB1 - ReS1 | .04545             | .21320         | .04545     | -.04907                                   | .13998  | 1.000  | 21              | .329  |
| Pair 2 | RgB1 - RgS1 | .04545             | .37509         | .07997     | -.12085                                   | .21176  | .568   | 21              | .576  |
| Pair 3 | VaB1 - VaS1 | -1.09091           | .52636         | .11222     | -1.32428                                  | -.85753 | -9.721 | 21              | .000  |
| Pair 4 | RpB1 - RpS1 | .04545             | .37509         | .07997     | -.12085                                   | .21176  | .568   | 21              | .576  |

**T TEST SKILL**

**Paired Samples Statistics**

|        |      | Mean   | N  | Std. Deviation | Std. Error Mean |
|--------|------|--------|----|----------------|-----------------|
| Pair 1 | PrB1 | .9545  | 22 | .21320         | .04545          |
|        | PrS1 | .9545  | 22 | .21320         | .04545          |
| Pair 2 | GuB1 | 1.7273 | 22 | .45584         | .09719          |
|        | GuS1 | 2.0000 | 22 | .00000         | .00000          |
| Pair 3 | MeB1 | 2.0000 | 22 | .00000         | .00000          |
|        | MeS1 | 1.8636 | 22 | .35125         | .07489          |
| Pair 4 | AdB1 | .2273  | 22 | .42893         | .09145          |
|        | AdS1 | .9091  | 22 | .29424         | .06273          |

**Paired Samples Correlations**

|        |             | N  | Correlation | Sig. |
|--------|-------------|----|-------------|------|
| Pair 1 | PrB1 & PrS1 | 22 | -.048       | .833 |
| Pair 2 | GuB1 & GuS1 | 22 | .           | .    |
| Pair 3 | MeB1 & MeS1 | 22 | .           | .    |
| Pair 4 | AdB1 & AdS1 | 22 | -.206       | .358 |



**Paired Samples Test**

|        |             | Paired Differences |                |                 |   | t       | df     | Sig. (2-tailed) |       |
|--------|-------------|--------------------|----------------|-----------------|---|---------|--------|-----------------|-------|
|        |             | Mean               | Std. Deviation | Std. Error Mean | 95% Confidence Interval of the Difference |         |        |                 |       |
|        |             |                    |                |                 | Lower                                     |         |        |                 | Upper |
| Pair 1 | PrB1 - PrS1 | .00000             | .30861         | .06580          | -.13683                                   | .13683  | .000   | 21              | 1.000 |
| Pair 2 | GuB1 - GuS1 | -.27273            | .45584         | .09719          | -.47484                                   | -.07062 | -2.806 | 21              | .011  |
| Pair 3 | MeB1 - MeS1 | .13636             | .35125         | .07489          | -.01937                                   | .29210  | 1.821  | 21              | .083  |
| Pair 4 | AdB1 - AdS1 | -.68182            | .56790         | .12108          | -.93361                                   | -.43003 | -5.631 | 21              | .000  |

**T-TEST KEPUASAN PASIEN**

**Paired Samples Statistics**

|        |     | Mean | N  | Std. Deviation | Std. Error Mean |
|--------|-----|------|----|----------------|-----------------|
| Pair 1 | RyB | 3.42 | 64 | .586           | .073            |
|        | RyS | 3.39 | 64 | .553           | .069            |
| Pair 2 | ReB | 3.38 | 64 | .549           | .069            |
|        | ReS | 3.44 | 64 | .497           | .062            |
| Pair 3 | AeB | 3.39 | 64 | .553           | .069            |
|        | AeS | 3.46 | 64 | .499           | .062            |
| Pair 4 | TsB | 3.39 | 64 | .581           | .073            |
|        | TsS | 3.53 | 64 | .542           | .068            |
| Pair 5 | EiB | 3.52 | 64 | .563           | .070            |

|     |      |    |      |      |
|-----|------|----|------|------|
| EiS | 3.55 | 64 | .498 | .062 |
|-----|------|----|------|------|

**Paired Samples Correlations**

|                  | N  | Correlation | Sig. |
|------------------|----|-------------|------|
| Pair 1 RyB & RyS | 64 | -.076       | .551 |
| Pair 2 ReB & ReS | 64 | -.075       | .555 |
| Pair 3 AeB & AeS | 64 | .047        | .710 |
| Pair 4 TsB & TsS | 64 | -.072       | .570 |
| Pair 5 EiB & EiS | 64 | .004        | .974 |

**Paired Samples Test**

|                  | Paired Differences |                |                    |  |       | t      | df | Sig. (2-tailed) |
|------------------|--------------------|----------------|--------------------|--|-------|--------|----|-----------------|
|                  | Mean               | Std. Deviation | Std. Error<br>Mean | 95% Confidence Interval of the<br>Difference |       |        |    |                 |
|                  |                    |                |                    | Lower  | Upper |        |    |                 |
| Pair 1 RyB - RyS | .031               | .835           | .104               | -.177  | .240  | .299   | 63 | .766            |
| Pair 2 ReB - ReS | -.068              | .768           | .096               | -.260  | .124  | -.705  | 63 | .483            |
| Pair 3 AeB - AeS | -.066              | .727           | .091               | -.248  | .115  | -.731  | 63 | .468            |
| Pair 4 TsB - TsS | -.137              | .822           | .103               | -.342  | .069  | -1.330 | 63 | .188            |
| Pair 5 EiB - EiS | -.035              | .750           | .094               | -.223  | .152  | -.375  | 63 | .709            |

**REGRESI LINEAR - PRE**

**Variables Entered/Removed<sup>a</sup>**

| Model | Variables Entered                                  | Variables Removed | Method  |
|-------|--|-------------------|---------|
| 1     | MeanSkillB,<br>MeanKnowB,<br>MeanAttB <sup>b</sup> |                   | . Enter |

a. Dependent Variable: PuasPre

b. All requested variables entered.

**Model Summary<sup>b</sup>**

| Model | R                 | R Square | Adjusted R Square | Std. Error of the Estimate | Durbin-Watson |
|-------|-------------------|----------|-------------------|----------------------------|---------------|
| 1     | .236 <sup>a</sup> | .056     | .031              | .47727                     | 1.969         |

a. Predictors: (Constant), MeanSkillB, MeanKnowB, MeanAttB

b. Dependent Variable: PuasPre

**ANOVA<sup>a</sup>**

| Model |            | Sum of Squares | df  | Mean Square | F     | Sig.              |
|-------|------------|----------------|-----|-------------|-------|-------------------|
| 1     | Regression | 1.510          | 3   | .503        | 2.210 | .091 <sup>b</sup> |
|       | Residual   | 25.512         | 112 | .228        |       |                   |
|       | Total      | 27.023         | 115 |             |       |                   |

a. Dependent Variable: PuasPre

b. Predictors: (Constant), MeanSkillB, MeanKnowB, MeanAttB

**Coefficients<sup>a</sup>**

| Model |            | Unstandardized Coefficients |            | Standardized Coefficients | t     | Sig. | Collinearity Statistics |       |
|-------|------------|-----------------------------|------------|---------------------------|-------|------|-------------------------|-------|
|       |            | B                           | Std. Error | Beta                      |       |      | Tolerance               | VIF   |
| 1     | (Constant) | 2.052                       | .596       |                           | 3.441 | .001 |                         |       |
|       | MeanKnowB  | .021                        | .079       | .026                      | .261  | .794 | .882                    | 1.134 |
|       | MeanAttB   | .827                        | .336       | .244                      | 2.459 | .015 | .857                    | 1.166 |
|       | MeanSkillB | .232                        | .297       | .081                      | .781  | .436 | .792                    | 1.263 |

a. Dependent Variable: PuasPre

**Collinearity Diagnostics<sup>a</sup>**

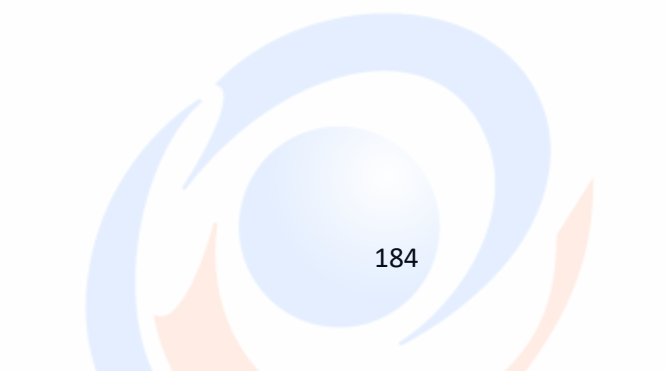
| Model | Dimension | Eigenvalue | Condition Index | Variance Proportions |           |          |            |
|-------|-----------|------------|-----------------|----------------------|-----------|----------|------------|
|       |           |            |                 | (Constant)           | MeanKnowB | MeanAttB | MeanSkillB |
| 1     | 1         | 3.950      | 1.000           | .00                  | .00       | .00      | .00        |
|       | 2         | .026       | 12.369          | .02                  | .61       | .18      | .02        |
|       | 3         | .020       | 13.960          | .01                  | .38       | .10      | .42        |
|       | 4         | .004       | 32.802          | .98                  | .00       | .72      | .56        |

a. Dependent Variable: PuasPre

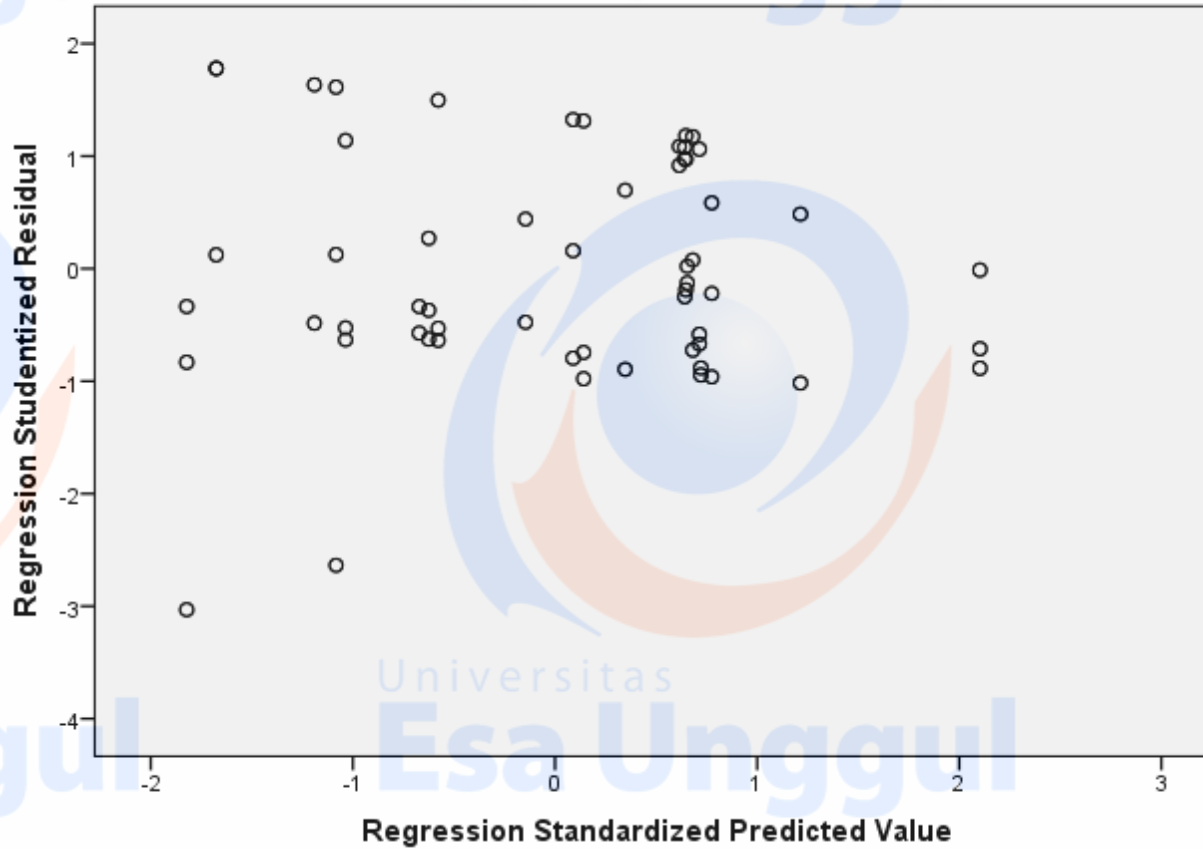
**Residuals Statistics<sup>a</sup>**

|                                   | Minimum  | Maximum | Mean    | Std. Deviation | N   |
|-----------------------------------|----------|---------|---------|----------------|-----|
| Predicted Value                   | 3.1561   | 3.6059  | 3.3650  | .11460         | 116 |
| Std. Predicted Value              | -1.823   | 2.102   | .000    | 1.000          | 116 |
| Standard Error of Predicted Value | .054     | .152    | .084    | .027           | 116 |
| Adjusted Predicted Value          | 3.1282   | 3.6400  | 3.3669  | .11750         | 116 |
| Residual                          | -1.40613 | .82709  | .00000  | .47100         | 116 |
| Std. Residual                     | -2.946   | 1.733   | .000    | .987           | 116 |
| Stud. Residual                    | -3.031   | 1.779   | -.002   | 1.005          | 116 |
| Deleted Residual                  | -1.48841 | .87182  | -.00185 | .48861         | 116 |
| Stud. Deleted Residual            | -3.150   | 1.797   | -.003   | 1.017          | 116 |
| Mahal. Distance                   | .490     | 10.711  | 2.974   | 2.638          | 116 |
| Cook's Distance                   | .000     | .134    | .009    | .020           | 116 |
| Centered Leverage Value           | .004     | .093    | .026    | .023           | 116 |

a. Dependent Variable: PuasPre



Scatterplot  
Dependent Variable: PuasPre



## REGRESI LINEAR – POST

**Variables Entered/Removed<sup>a</sup>**

| Model | Variables Entered                                  | Variables Removed | Method |
|-------|--|-------------------|--------|
| 1     | MeanSkills,<br>MeanKnowS,<br>MeanAttS <sup>b</sup> |                   | Enter  |

a. Dependent Variable: PuasPost

b. All requested variables entered.

**Model Summary<sup>b</sup>**

| Model | R                 | R Square | Adjusted R Square | Std. Error of the Estimate | Durbin-Watson |
|-------|-------------------|----------|-------------------|----------------------------|---------------|
| 1     | .273 <sup>a</sup> | .075     | .050              | .48477                     | 1.622         |

a. Predictors: (Constant), MeanSkillS, MeanKnowS, MeanAttS

b. Dependent Variable: PuasPost



ANOVA<sup>a</sup>

| Model |            | Sum of Squares | df  | Mean Square | F     | Sig.              |
|-------|------------|----------------|-----|-------------|-------|-------------------|
| 1     | Regression | 2.128          | 3   | .709        | 3.018 | .033 <sup>b</sup> |
|       | Residual   | 26.321         | 112 | .235        |       |                   |
|       | Total      | 28.448         | 115 |             |       |                   |

a. Dependent Variable: PuasPost

b. Predictors: (Constant), MeanSkills, MeanKnowS, MeanAttS

Coefficients<sup>a</sup>

| Model |            | Unstandardized Coefficients |            | Standardized Coefficients | t     | Sig. | Collinearity Statistics |       |
|-------|------------|-----------------------------|------------|---------------------------|-------|------|-------------------------|-------|
|       |            | B                           | Std. Error | Beta                      |       |      | Tolerance               | VIF   |
| 1     | (Constant) | 2.928                       | .644       |                           | 4.549 | .000 |                         |       |
|       | MeanKnowS  | -.066                       | .168       | -.038                     | -.390 | .697 | .861                    | 1.162 |
|       | MeanAttS   | .854                        | .310       | .319                      | 2.754 | .007 | .617                    | 1.620 |
|       | MeanSkills | -.321                       | .447       | -.088                     | -.718 | .474 | .549                    | 1.820 |

a. Dependent Variable: PuasPost

Collinearity Diagnostics<sup>a</sup>

| Model | Dimension | Eigenvalue | Condition Index | Variance Proportions |           |          |            |
|-------|-----------|------------|-----------------|----------------------|-----------|----------|------------|
|       |           |            |                 | (Constant)           | MeanKnowS | MeanAttS | MeanSkills |

|   |   |       |        |     |     |     |     |
|---|---|-------|--------|-----|-----|-----|-----|
| 1 | 1 | 3.982 | 1.000  | .00 | .00 | .00 | .00 |
|   | 2 | .012  | 18.605 | .06 | .12 | .54 | .00 |
|   | 3 | .004  | 32.979 | .23 | .01 | .36 | .93 |
|   | 4 | .003  | 36.150 | .71 | .87 | .10 | .06 |

a. Dependent Variable: PuasPost

Residuals Statistics<sup>a</sup>

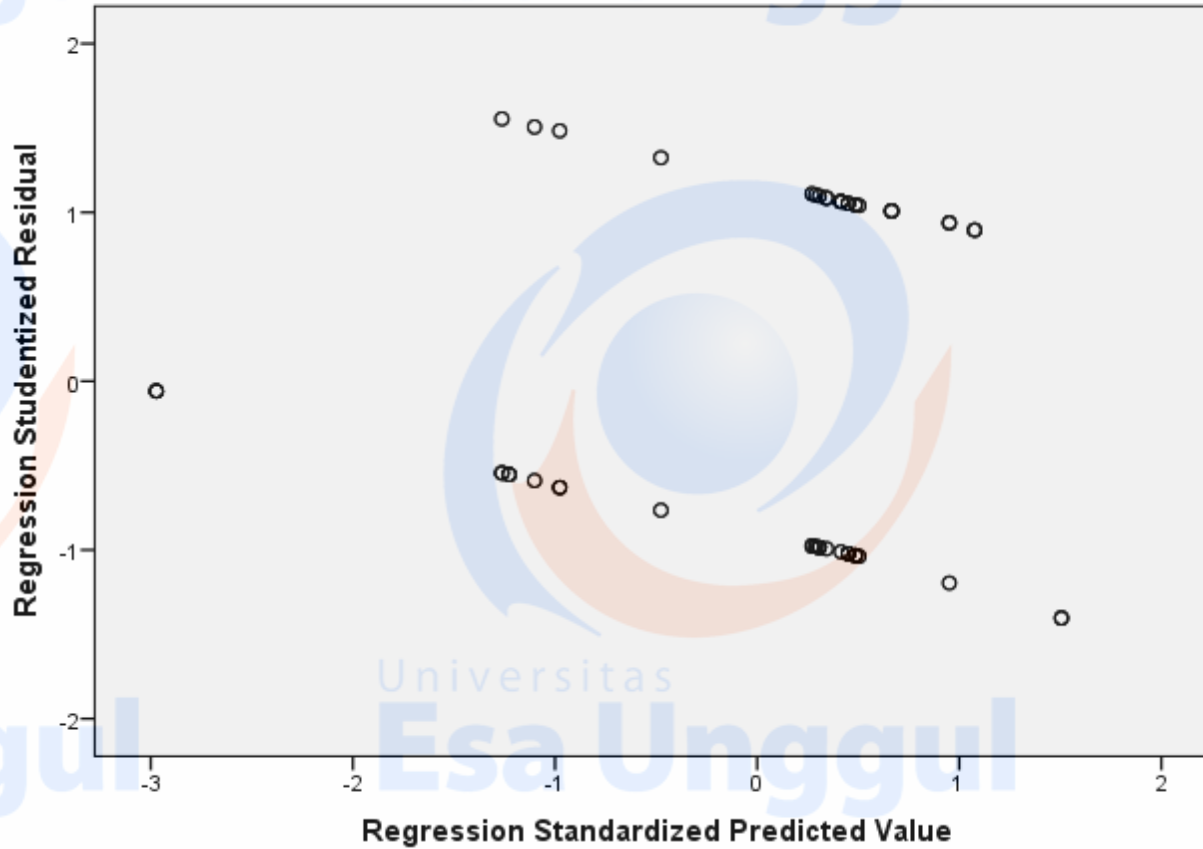
|                                   | Minimum | Maximum | Mean    | Std. Deviation | N   |
|-----------------------------------|---------|---------|---------|----------------|-----|
| Predicted Value                   | 3.0267  | 3.6358  | 3.4310  | .13602         | 116 |
| Std. Predicted Value              | -2.973  | 1.505   | .000    | 1.000          | 116 |
| Standard Error of Predicted Value | .051    | .176    | .083    | .035           | 116 |
| Adjusted Predicted Value          | 3.0307  | 3.7277  | 3.4326  | .14023         | 116 |
| Residual                          | -.63576 | .74071  | .00000  | .47841         | 116 |
| Std. Residual                     | -1.311  | 1.528   | .000    | .987           | 116 |
| Stud. Residual                    | -1.403  | 1.554   | -.002   | 1.003          | 116 |
| Deleted Residual                  | -.72769 | .76604  | -.00158 | .49437         | 116 |
| Stud. Deleted Residual            | -1.409  | 1.564   | -.001   | 1.004          | 116 |
| Mahal. Distance                   | .306    | 14.185  | 2.974   | 3.777          | 116 |
| Cook's Distance                   | .000    | .071    | .008    | .013           | 116 |
| Centered Leverage Value           | .003    | .123    | .026    | .033           | 116 |



a. Dependent Variable: PuasPost

CHART

Scatterplot  
Dependent Variable: PuasPost



One-Sample Kolmogorov-Smirnov Test

|                                  |                          | MeanKnowB         | MeanAttB          | MeanSkillB        | MeanKnowS         | MeanAttS          | MeanSkills        | PuasPre           | PuasPost          |
|----------------------------------|--------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| N                                |                          | 116               | 116               | 116               | 116               | 116               | 116               | 116               | 116               |
| Normal Parameters <sup>a,b</sup> | Mean                     | 3.0983            | 1.1681            | 1.2198            | 3.6079            | 1.4052            | 1.4353            | 3.3650            | 3.4310            |
|                                  | Std. Deviation           | .59726            | .14286            | .16861            | .28921            | .18549            | .13642            | .48475            | .49737            |
|                                  | Most Extreme Differences |                   |                   |                   |                   |                   |                   |                   |                   |
|                                  | Absolute                 | .191              | .337              | .278              | .141              | .420              | .475              | .140              | .376              |
|                                  | Positive                 | .106              | .260              | .257              | .110              | .305              | .318              | .100              | .376              |
|                                  | Negative                 | -.191             | -.337             | -.278             | -.141             | -.420             | -.475             | -.140             | -.305             |
| Test Statistic                   |                          | .191              | .337              | .278              | .141              | .420              | .475              | .140              | .376              |
| Asymp. Sig. (2-tailed)           |                          | .000 <sup>c</sup> | .000 <sup>c</sup> | .000 <sup>c</sup> | .000 <sup>c</sup> | .000 <sup>c</sup> | .000 <sup>c</sup> | .000 <sup>c</sup> | .000 <sup>c</sup> |

a. Test distribution is Normal.

b. Calculated from data.

c. Lilliefors Significance Correction.

### HASIL UJI BEDA

1. Kepuasan dan
2. Kompetensi

#### Hypothesis Test Summary

|   | Null Hypothesis  | Test                                      | Sig. | Decision                    |
|---|--|---|------|-----------------------------|
| 1 | The median of differences between PuasPre and PuasPost equals 0. | Related-Samples Wilcoxon Signed Rank Test | .642 | Retain the null hypothesis. |

Asymptotic significances are displayed. The significance level is .05.

### Hypothesis Test Summary

|   | Null Hypothesis   | Test                                      | Sig. | Decision                    |
|---|---|---|------|-----------------------------|
| 1 | The median of differences between MeanKnowB and MeanKnowS equals 0. | Related-Samples Wilcoxon Signed Rank Test | .000 | Reject the null hypothesis. |

Asymptotic significances are displayed. The significance level is .05.

### Hypothesis Test Summary

|   | Null Hypothesis   | Test                                      | Sig. | Decision                    |
|---|---|---|------|-----------------------------|
| 1 | The median of differences between MeanSkillB and MeanSkillS equals 0. | Related-Samples Wilcoxon Signed Rank Test | .000 | Reject the null hypothesis. |

Asymptotic significances are displayed. The significance level is .05.

### Hypothesis Test Summary

|   | Null Hypothesis  | Test                                      | Sig. | Decision                    |
|---|--|---|------|-----------------------------|
| 1 | The median of differences between MeanAttB and MeanAttS equals 0 | Related-Samples Wilcoxon Signed Rank Test | .000 | Reject the null hypothesis. |

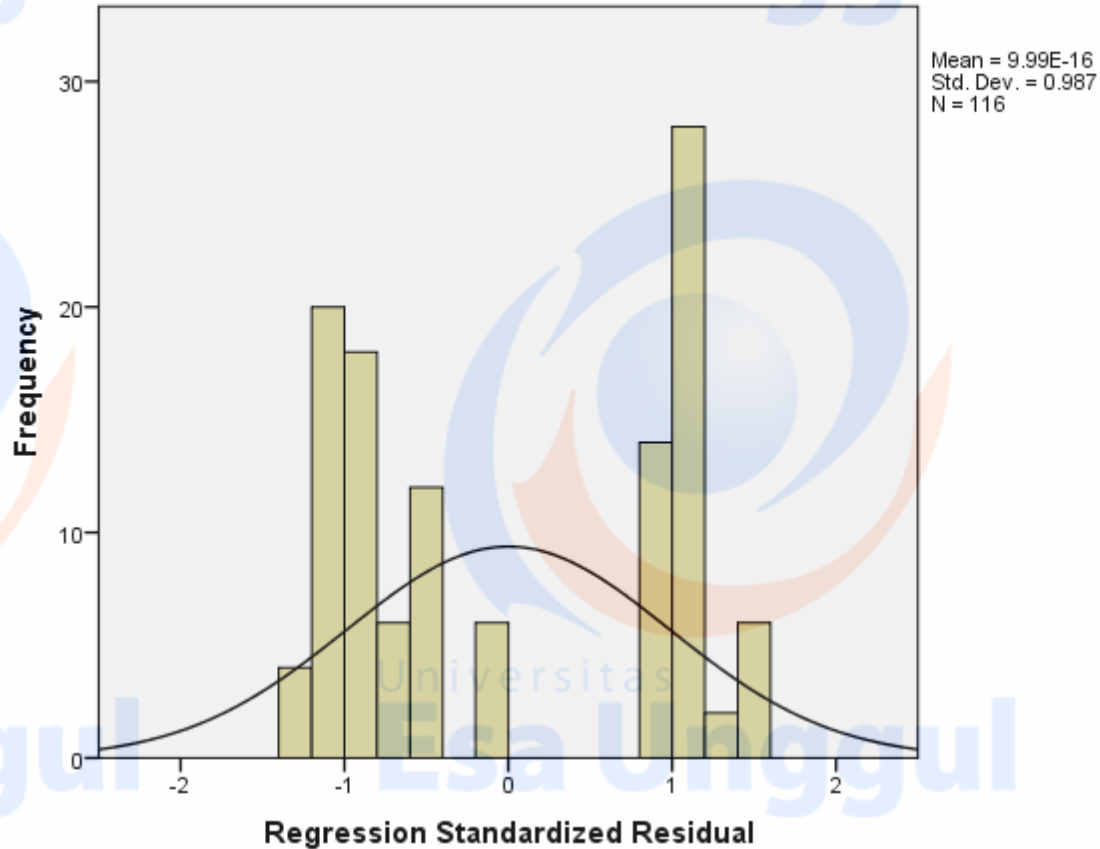
Asymptotic significances are displayed. The significance level is .05.

## TAHAP REGRESI

1. Normalitas



Universitas  
**Histogram**  
Dependent Variable: PuasPost



## 2. Uji Multikoleniaritas

**Coefficients<sup>a</sup>**

| Model |            | Unstandardized Coefficients |            | Standardized Coefficients | t     | Sig. | Collinearity Statistics |       |
|-------|------------|-----------------------------|------------|---------------------------|-------|------|-------------------------|-------|
|       |            | B                           | Std. Error | Beta                      |       |      | Tolerance               | VIF   |
| 1     | (Constant) | 2.928                       | .644       |                           | 4.549 | .000 |                         |       |
|       | MeanKnowS  | -.066                       | .168       | -.038                     | -.390 | .697 | .861                    | 1.162 |
|       | MeanAttS   | .854                        | .310       | .319                      | 2.754 | .007 | .617                    | 1.620 |
|       | MeanSkills | -.321                       | .447       | -.088                     | -.718 | .474 | .549                    | 1.820 |

a. Dependent Variable: PuasPost

## 3. Autocorelasi

**Model Summary<sup>b</sup>**

| Model | R                 | R Square | Adjusted R Square | Std. Error of the Estimate | Durbin-Watson |
|-------|-------------------|----------|-------------------|----------------------------|---------------|
| 1     | .273 <sup>a</sup> | .075     | .050              | .48477                     | 1.622         |

a. Predictors: (Constant), MeanSkills, MeanKnowS, MeanAttS

b. Dependent Variable: PuasPost

- 4. Heteros
- 5. Regresi

**Model Summary<sup>b</sup>**

| Model | R                 | R Square | Adjusted R Square | Std. Error of the Estimate | Durbin-Watson |
|-------|-------------------|----------|-------------------|----------------------------|---------------|
| 1     | .273 <sup>a</sup> | .075     | .050              | .48477                     | 1.622         |

a. Predictors: (Constant), MeanSkills, MeanKnowS, MeanAttS

b. Dependent Variable: PuasPost

**ANOVA<sup>a</sup>**

| Model |            | Sum of Squares | df  | Mean Square | F     | Sig.              |
|-------|------------|----------------|-----|-------------|-------|-------------------|
| 1     | Regression | 2.128          | 3   | .709        | 3.018 | .033 <sup>b</sup> |
|       | Residual   | 26.321         | 112 | .235        |       |                   |
|       | Total      | 28.448         | 115 |             |       |                   |

a. Dependent Variable: PuasPost

b. Predictors: (Constant), MeanSkills, MeanKnowS, MeanAttS

**Coefficients<sup>a</sup>**

| Model | Unstandardized Coefficients |            | Standardized Coefficients | t | Sig. | Collinearity Statistics |     |
|-------|-----------------------------|------------|---------------------------|---|------|-------------------------|-----|
|       | B                           | Std. Error | Beta                      |   |      | Tolerance               | VIF |
|       |                             |            |                           |   |      |                         |     |

|   |            |       |      |       |       |      |      |       |
|---|------------|-------|------|-------|-------|------|------|-------|
| 1 | (Constant) | 2.928 | .644 |       | 4.549 | .000 |      |       |
|   | MeanKnowS  | -.066 | .168 | -.038 | -.390 | .697 | .861 | 1.162 |
|   | MeanAttS   | .854  | .310 | .319  | 2.754 | .007 | .617 | 1.620 |
|   | MeanSkills | -.321 | .447 | -.088 | -.718 | .474 | .549 | 1.820 |

a. Dependent Variable: PuasPost

### General Linear Model (Karakteristik responden perawat terhadap kompetensi)

#### Notes

|                        |                                |   |
|------------------------|--------------------------------|---|
| Output Created         |                                | 15-FEB-2018 11:24:15                                |
| Comments               |                                |   |
|                        | Active Dataset                 | DataSet2  |
|                        | Filter                         | <none>  |
|                        | Weight                         | <none>  |
| Input                  | Split File                     | <none>  |
|                        | N of Rows in Working Data File | 44  |
| Missing Value Handling | Definition of Missing          | User-defined missing values are treated as missing. |

|           |                |   |
|-----------|----------------|---|
| Syntax    | Cases Used     | Statistics are based on all cases with valid data for all variables in the model.   |
|           |                | GLM Knowledge Attitude Skill BY Pelatihan WITH Umur Pendidikan JenisKelamin LamaBekerja<br>/METHOD=SSTYPE(3)<br>/INTERCEPT=INCLUDE<br>/CRITERIA=ALPHA(.05)<br>/DESIGN=Umur Pendidikan JenisKelamin LamaBekerja Pelatihan. |
| Resources | Processor Time | 00:00:00.02   |
|           | Elapsed Time   | 00:00:00.06   |

**Between-Subjects Factors**

|  | Value Label | N |
|--|-------------|---|
|--|-------------|---|

|           |   |      |    |
|-----------|---|------|----|
| Pelatihan | 1 | pre  | 22 |
|           | 2 | post | 22 |

| Multivariate Tests <sup>a</sup> |                    |       |                     |               |          |      |
|---------------------------------|--------------------|-------|---------------------|---------------|----------|------|
| Effect                          |                    | Value | F                   | Hypothesis df | Error df | Sig. |
| Intercept                       | Pillai's Trace     | .790  | 45.191 <sup>b</sup> | 3.000         | 36.000   | .000 |
|                                 | Wilks' Lambda      | .210  | 45.191 <sup>b</sup> | 3.000         | 36.000   | .000 |
|                                 | Hotelling's Trace  | 3.766 | 45.191 <sup>b</sup> | 3.000         | 36.000   | .000 |
|                                 | Roy's Largest Root | 3.766 | 45.191 <sup>b</sup> | 3.000         | 36.000   | .000 |
| Umur                            | Pillai's Trace     | .062  | .799 <sup>b</sup>   | 3.000         | 36.000   | .503 |
|                                 | Wilks' Lambda      | .938  | .799 <sup>b</sup>   | 3.000         | 36.000   | .503 |
|                                 | Hotelling's Trace  | .067  | .799 <sup>b</sup>   | 3.000         | 36.000   | .503 |
|                                 | Roy's Largest Root | .067  | .799 <sup>b</sup>   | 3.000         | 36.000   | .503 |
| Pendidikan                      | Pillai's Trace     | .024  | .300 <sup>b</sup>   | 3.000         | 36.000   | .825 |
|                                 | Wilks' Lambda      | .976  | .300 <sup>b</sup>   | 3.000         | 36.000   | .825 |

|              |                    |       |                     |       |        |      |
|--------------|--------------------|-------|---------------------|-------|--------|------|
|              | Hotelling's Trace  | .025  | .300 <sup>b</sup>   | 3.000 | 36.000 | .825 |
|              | Roy's Largest Root | .025  | .300 <sup>b</sup>   | 3.000 | 36.000 | .825 |
| JenisKelamin | Pillai's Trace     | .233  | 3.653 <sup>b</sup>  | 3.000 | 36.000 | .021 |
|              | Wilks' Lambda      | .767  | 3.653 <sup>b</sup>  | 3.000 | 36.000 | .021 |
|              | Hotelling's Trace  | .304  | 3.653 <sup>b</sup>  | 3.000 | 36.000 | .021 |
|              | Roy's Largest Root | .304  | 3.653 <sup>b</sup>  | 3.000 | 36.000 | .021 |
| LamaBekerja  | Pillai's Trace     | .098  | 1.297 <sup>b</sup>  | 3.000 | 36.000 | .290 |
|              | Wilks' Lambda      | .902  | 1.297 <sup>b</sup>  | 3.000 | 36.000 | .290 |
|              | Hotelling's Trace  | .108  | 1.297 <sup>b</sup>  | 3.000 | 36.000 | .290 |
|              | Roy's Largest Root | .108  | 1.297 <sup>b</sup>  | 3.000 | 36.000 | .290 |
| Pelatihan    | Pillai's Trace     | .526  | 13.333 <sup>b</sup> | 3.000 | 36.000 | .000 |
|              | Wilks' Lambda      | .474  | 13.333 <sup>b</sup> | 3.000 | 36.000 | .000 |
|              | Hotelling's Trace  | 1.111 | 13.333 <sup>b</sup> | 3.000 | 36.000 | .000 |
|              | Roy's Largest Root | 1.111 | 13.333 <sup>b</sup> | 3.000 | 36.000 | .000 |

a. Design: Intercept + Umur + Pendidikan + JenisKelamin + LamaBekerja + Pelatihan

b. Exact statistic

| Tests of Between-Subjects Effects |                    |                         |    |             |        |      |
|-----------------------------------|--------------------|-------------------------|----|-------------|--------|------|
| Source                            | Dependent Variable | Type III Sum of Squares | df | Mean Square | F      | Sig. |
| Corrected Model                   | Knowledge          | 4930.782 <sup>a</sup>   | 5  | 986.156     | 7.194  | .000 |
|                                   | Attitude           | 11.754 <sup>b</sup>     | 5  | 2.351       | 5.537  | .001 |
|                                   | Skill              | 7.600 <sup>c</sup>      | 5  | 1.520       | 3.622  | .009 |
| Intercept                         | Knowledge          | 2866.249                | 1  | 2866.249    | 20.909 | .000 |
|                                   | Attitude           | 36.608                  | 1  | 36.608      | 86.230 | .000 |
|                                   | Skill              | 31.441                  | 1  | 31.441      | 74.928 | .000 |
| Umur                              | Knowledge          | 11.482                  | 1  | 11.482      | .084   | .774 |
|                                   | Attitude           | .801                    | 1  | .801        | 1.887  | .178 |
|                                   | Skill              | .157                    | 1  | .157        | .374   | .545 |
| Pendidikan                        | Knowledge          | 5.444                   | 1  | 5.444       | .040   | .843 |
|                                   | Attitude           | .397                    | 1  | .397        | .936   | .339 |
|                                   | Skill              | .023                    | 1  | .023        | .054   | .818 |



|                 |           |            |    |            |        |      |
|-----------------|-----------|------------|----|------------|--------|------|
| JenisKelamin    | Knowledge | 850.642    | 1  | 850.642    | 6.205  | .017 |
|                 | Attitude  | 1.421      | 1  | 1.421      | 3.347  | .075 |
|                 | Skill     | 4.767E-005 | 1  | 4.767E-005 | .000   | .992 |
| LamaBekerja     | Knowledge | 209.715    | 1  | 209.715    | 1.530  | .224 |
|                 | Attitude  | 1.253      | 1  | 1.253      | 2.952  | .094 |
|                 | Skill     | .042       | 1  | .042       | .101   | .753 |
| Pelatihan       | Knowledge | 2341.841   | 1  | 2341.841   | 17.084 | .000 |
|                 | Attitude  | 10.023     | 1  | 10.023     | 23.609 | .000 |
|                 | Skill     | 7.364      | 1  | 7.364      | 17.549 | .000 |
| Error           | Knowledge | 5209.105   | 38 | 137.082    |        |      |
|                 | Attitude  | 16.132     | 38 | .425       |        |      |
|                 | Skill     | 15.945     | 38 | .420       |        |      |
| Total           | Knowledge | 363845.000 | 44 |            |        |      |
|                 | Attitude  | 1199.000   | 44 |            |        |      |
|                 | Skill     | 1268.000   | 44 |            |        |      |
| Corrected Total | Knowledge | 10139.886  | 43 |            |        |      |

|   |          |        |    |  |  |
|---|----------|--------|----|--|--|
|   | Attitude | 27.886 | 43 |  |  |
|   | Skill    | 23.545 | 43 |  |  |
| a. R Squared = .486 (Adjusted R Squared = .419) |          |        |    |  |  |
| b. R Squared = .421 (Adjusted R Squared = .345) |          |        |    |  |  |
| c. R Squared = .323 (Adjusted R Squared = .234) |          |        |    |  |  |

