

ABSTRAC

Dispute settlement in the practice of leasing agency agreement has a strong position when compared with the buyer. Then the clauses are made which give the seller the right to demand and withdraw the goods according to the agreement made. If there is a problem, generally drawn is the object of the agreement. Withdrawal by law will take a relatively long time, as it must go through the orders of the Judge. Cases of consumer offenses committed by business actors, offered, gift information that mislead consumers, and still many other violations that are very detrimental to consumers. Pursuant to Decree of the Minister of Finance of the Republic of Indonesia Number 1169/ KMK.01 / 1991 Concerning Lease Activities, mention that every lease transaction shall be bound in an agreement. In relation to the civil law aspects of consumer protection, it has been regulated in Law No.8 of 1999 on Consumer Protection. Special dispute resolution is regulated in Law no. 8 of 1999 concerning Consumer Protection, namely: Article 45 paragraph (1) Any injured consumer may sue business actor through an agency in charge of resolving disputes between consumers and business actors or through courts residing in the general judicial environment; Paragraph (2). Consumer dispute resolution can be made through court or out of court based on the voluntary choice of the disputing parties; Paragraph (3). Resolving non-court disputes referred to in paragraph (2) shall not eliminate criminal liability as stipulated in law. Method is the main way used to achieve a goal, to achieve the level of accuracy, number and type encountered. Research is a scientific activity related to analysis and construction, which is done methodologically, systematically, and consistently. Doctrinal law research is the researches on the law which is conceptualized and developed on the basis of the doctrine adopted by the conceptualist and / or the developer. Consumers who work as pedicab drivers, buy a motor vehicle Kawasaki black. Furthermore, consumers on behalf of Suaeb; berumusia 45 Tahun; Islam; Occupation of self-employed Soka Village, RT / RW. 05/03 Cukanggali Village, Curuk Sub-district, Tangerang Regency, Banten Province lends its identity to the interests of LAS in applying for a motorcycle loan with fiduciary guarantee to PT. WOM. This can happen because of facilitation given by Nur Anisa, the sales of the motor company. Withdrawal using the services of the "Debt Collector" is not a legally justified act, based on the above rules. Even such acts are in fact an act that violates the law and may be threatened with a criminal penalty, namely the seizure in Article 368 of the Criminal Code (Penal Code).

Keywords: Dispute Resolution Case Settlement Analysis By Leasing Against Implementation of Law no. 8 Year 1999 About Consumer Protection.