

**Pengaruh Karakteristik Individu Perawat,  
Pengetahuan Dan Motivasi Kerja Terhadap Penerapan  
Program Keselamatan Pasien Di Unit Rawat Inap Rumah Sakit X  
Tangerang Selatan**

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**ABSTRACT**

*Patient safety is a basic principle of health care and the right of every patient in receiving health services. The performance of patient safety as a quality performance of a hospital organization is influenced by the performance of nurses in it. Behind the efforts of Hospital X Tangerang Selatan in improving its service, there are still some challenges related to service quality indicators, especially in terms of the practice of carrying out patient safety in this hospital. Based on initial observations still found nurses who work regardless of patient safety principles. This study aims to determine the effect of individual characteristics of nurses, knowledge and work motivation of nurse on the implementation of patient safety program.*

*The study was conducted on 30 respondents at inpatient unit of Hospital X in Tangerang Selatan. The research was done by quantitative method with correlational design. Data was collected by using questionnaires distributed to respondent to assess the respondent's information of age and years of service, their knowledge, work motivation and their implementation on patient safety program. Data analysis was performed using multivariate regression.*

*Result of the research indicate that age variable and work motivation of nurse have positive and significant effect to the successful of patient safety program. Meanwhile, the nurse's working period and nurse's knowledge about patient safety did not significantly influence the implementation of patient safety program. Therefore, hospital management policies related to the improvement of nurse's work motivation need to be done to improve the success of the patient safety program.*

**Keywords: Characteristic, Motivation, Nurse, Patient Safety, Knowledge**