

## ABSTRACT

**DICKY RUBIANA A,** *The Analysis of Integrated Permit Issuing Service at Kabupaten Sumedang* (Counseled by Dedi Taufik )

The study is aimed to analysis good service as the ultimate result if integrated permit issuing service implementation at Kabupaten Sumedang.

The program of integrated permit issuing service (which has been instituted into one-stop servicing operation ) is one of Local Administration of Kabupaten Sumedang polices which is operational and strategic in public servicing implementation.

Howerer, field observation has shown that the program needs to be improved, especially on mechanism and institutional aspect, sothat one-stop servicing operation can meet the issue of public servicing, and result in good servicing.

Principally, the effectiveness of integrated permit issuing service at Kabupaten Sumedang is determited by effeciency, effectiveness and human resources, particularly at operational level.

Therefore, both mechanism and institution of one-stop servicing operation need to be improved and developed, so that its implementation can satisfy community's need for good service, the service which is fast, accurate, efficient and affective.