

## KUESIONER

Responden dapat memberikan jawaban dengan memberikan tanda centang (√) pada salah satu pilihan jawaban yang tersedia. Hanya satu jawaban saja yang dimungkinkan untuk setiap pertanyaan. Pada masing-masing pertanyaan terdapat lima alternatif jawaban yang mengacu pada teknik skala Likert.

Keterangan pilihan jawaban

1. SS : Sangat setuju (SS)
2. S : Setuju (S)
3. CS : Cukup Setuju (CS)
4. TS : Tidak Setuju (TS)
5. STS : Sangat tidak setuju (STS)

Data responden dan semua informasi yang diberikan akan dijamin kerahasiaannya, oleh sebab itu dimohon untuk mengisi kuesioner dengan sebenarnya dan seobjektif mungkin.

### Waktu Tunggu Pelayanan Farmasi (Responsiveness)

No	Pertanyaan	Penilaian				
		STS	TS	CS	S	SS
1.	Petugas apotek tidak pernah menginformasikan ke pasien kapan pelayanan apotek dimulai					
2.	Pasien tidak mendapatkan pelayanan yang cepat dari petugas apotek					
3.	Petugas apotek tidak ada kemauan untuk membantu pasien					
4.	Petugas apotek tidak tanggap terhadap kebutuhan pasien					

### Kepuasan Pasien

No	Kepuasan Pasien	Penilaian				
		STS	TS	CS	S	SS
1	Petugas ramah dalam memberikan pelayanan					
2	Petugas memberikan pelayanan obat dengan cepat					
3	Saya puas dengan keseluruhan jasa yang diberikan oleh apotek					

### Loyalitas Pasien

No	Loyalitas Pasien	Penilaian				
		STS	TS	CS	S	SS
1	Saya membuat keputusan membeli obat ulang di apotek rumah sakit Siloam Kebon Jeruk					
2	Saya yakin kualitas apotek ini secara keseluruhan tidak akan turun					
3	Saya akan bercerita baik tentang apotek rumah sakit Sioam Kebon Jeruk					

## Lampiran 1

## Pengantar Penelitian

Dengan hormat,

Dalam rangka memenuhi tugas akhir sebagai mahasiswa di Program Pasca Sarjana Magister Manajemen Universitas Esa Unggul Jakarta yakni penulisan tesis yang berjudul “Analisa Pengaruh Waktu Tunggu Pelayanan Obat (*Responsiveness*) Terhadap Kepuasan Dan Loyalitas Pasien Rawat Jalan Di Rumah Sakit Siloam Kebon Jeruk tahun 2018”

Maka perkenalkan saya :

Nama : Fransisca Stefanie

Nim : 2015-01-068

No HP : 081284167300

Memohon bapak atau ibu berkenan mengisi kuesioner ini untuk penelitian tesis saya. Semua informasi hanya untuk tujuan ilmiah saja. Atas perhatiannya saya ucapkan terima kasih.

Jakarta, Juni 2018

Hormat Saya,

Fransisca Stefanie

Lampiran 2

**LEMBAR PERSETUJUAN**

Nama (inisial) :

Usia :

Jenis kelamin : L/P

Pendidikan :

Kunjungan ke- :

No HP :

**INFORMED CONSENT**

Penelitian ini berjudul Analisa Pengaruh Waktu Tunggu Pelayanan Obat (*Responsiveness*) Terhadap Kepuasan Dan Loyalitas Pasien Rawat Jalan Di Rumah Sakit Siloam Kebon Jeruk tahun 2018. Penelitian ini bertujuan untuk menyelesaikan tugas akhir tesis sebagai salah satu syarat kelulusan.

Setelah mendapat penjelasan mengenai penelitian tersebut, saya yang bertanda tangan dibawah ini bersedia untuk menjadi responden (sampel penelitian) ini. Saya memutuskan untuk ikut berpartisipasi dalam penelitian ini secara sukarela tanpa paksaan.

Jakarta, Juni 2018

Peneliti

Responden

Saksi

### SmartPLS Report

#### Path Coefficients

	Kepuasan Pasien	Loyalitas Pasien	Waktu Tunggu Pelayanan
Kepuasan Pasien		0.576	
Loyalitas Pasien			
Waktu Tunggu Pelayanan	-0.424	-0.110	

#### Indirect Effects

	Kepuasan Pasien	Loyalitas Pasien	Waktu Tunggu Pelayanan
Kepuasan Pasien			
Loyalitas Pasien			
Waktu Tunggu Pelayanan		-0.244	

#### Total Effects

	Kepuasan Pasien	Loyalitas Pasien	Waktu Tunggu Pelayanan
Kepuasan Pasien		0.576	
Loyalitas Pasien			
Waktu Tunggu Pelayanan	-0.424	-0.354	

	Kepuasan Pasien	Loyalitas Pasien	Waktu Tunggu Pelayanan
Kepu1	0.951		
Kepu2	0.881		
Kepu3	0.959		
Loy1		0.922	
Loy2		0.904	
Loy3		0.917	
WTP1			0.859
WTP2			0.735
WTP3			0.740
WTP4			0.802

#### Outer Weights

	Kepuasan Pasien	Loyalitas Pasien	Waktu Tunggu Pelayanan
Kepu1	0.379		
Kepu2	0.326		
Kepu3	0.368		
Loy1		0.402	
Loy2		0.340	
Loy3		0.351	
WTP1			0.419
WTP2			0.308
WTP3			0.322
WTP4			0.219

## Latent Variable

	<b>Kepuasan Pasien</b>	<b>Loyalitas Pasien</b>	<b>Waktu Tunggu Pelayanan</b>
	-0.769	-2.154	1.367
	-1.380	-2.664	0.869
	-1.380	-1.729	1.335
	-1.856	-2.265	1.057
	0.794	0.936	-3.396
	-1.457	-1.756	0.523
	1.099	1.334	-0.608
	0.794	0.936	-2.018
	-1.380	-1.729	1.556
	1.099	1.334	-0.608
	-1.380	-1.729	1.901
	0.411	0.511	-0.608
	1.099	1.334	-1.142
	-0.293	-0.397	0.370
	0.794	0.936	-1.107
	1.099	1.334	-0.922
	0.794	0.936	-0.042
	0.317	0.400	-0.078
	-0.692	-0.906	1.403
	-1.380	-1.729	1.367
	1.099	1.334	-0.730
	1.099	1.334	-0.541
	1.099	1.334	-1.107
	0.794	0.936	-0.922
	-0.387	0.002	-0.042
	0.012	0.002	-0.042
	-1.074	-0.822	-1.075
	0.012	0.002	-0.042
	0.699	-0.312	-0.509
	0.317	-0.397	-0.231
	-0.769	0.427	0.456
	-1.380	-0.508	-0.954
	-1.380	0.400	0.491
	-1.856	0.002	-0.042
	0.794	0.002	-0.042
	-1.457	0.002	-0.042
	1.099	0.002	-0.042
	0.794	0.002	-0.042
	-1.380	0.002	-0.042
	1.099	0.002	-0.042

	<b>Kepuasan Pasien</b>	<b>Loyalitas Pasien</b>	<b>Waktu Tunggu Pelayanan</b>
	-1.380	0.511	0.869
	0.411	0.002	-0.042
	1.099	-0.423	-0.541
	-0.293	0.002	-0.042
	0.794	1.334	1.901
	1.099	0.002	-0.042
	0.794	-0.423	-0.541
	0.317	-0.906	-1.487
	-0.692	0.002	-0.042
	-1.380	-0.906	-1.487
	1.099	0.427	0.456
	1.099	0.511	0.869
	1.099	0.002	-0.042
	0.794	0.002	-0.042
	-0.387	0.002	-0.042
	0.012	0.002	-0.042
	-1.074	1.334	1.901
	0.012	1.334	1.901
	0.699	0.002	-0.042
	0.317	0.511	0.869

#### Latent Variable Correlations

	<b>Kepuasan Pasien</b>	<b>Loyalitas Pasien</b>	<b>Waktu Tunggu Pelayanan</b>
<b>Kepuasan Pasien</b>	1.000		
<b>Loyalitas Pasien</b>	0.622	1.000	
<b>Waktu Tunggu Pelayanan</b>	-0.424	-0.354	1.000

#### Latent Variable Covariances

	<b>Kepuasan Pasien</b>	<b>Loyalitas Pasien</b>	<b>Waktu Tunggu Pelayanan</b>
<b>Kepuasan Pasien</b>	1.000		
<b>Loyalitas Pasien</b>	0.622	1.000	
<b>Waktu Tunggu Pelayanan</b>	-0.424	-0.354	1.000

#### Residuals

##### Outer Model Residual Scores

	<b>Kepu1</b>	<b>Kepu2</b>	<b>Kepu3</b>	<b>Loy1</b>	<b>Loy2</b>	<b>Loy3</b>	<b>WTP1</b>	<b>WTP2</b>	<b>WTP3</b>	<b>WTP4</b>
	-0.358	0.834	-0.369	0.593	-0.221	-0.465	0.109	-0.947	0.563	0.295
	0.223	-0.503	0.216	-0.204	0.240	0.002	0.537	-0.581	-0.617	0.695
	0.223	-0.503	0.216	0.201	-0.605	0.355	-1.215	0.811	0.587	0.321
	-0.379	0.853	-0.365	-0.572	1.052	-0.363	0.375	1.016	-0.757	-1.031
	0.265	-0.543	0.208	0.277	-0.671	0.332	0.148	0.820	-0.560	-0.611

	<b>Kepu1</b>	<b>Kepu2</b>	<b>Kepu3</b>	<b>Loy1</b>	<b>Loy2</b>	<b>Loy3</b>	<b>WTP1</b>	<b>WTP2</b>	<b>WTP3</b>	<b>WTP4</b>
	0.296	0.502	-0.748	0.226	0.592	-0.830	0.834	-0.327	-0.362	-0.603
	-0.026	0.126	-0.085	-0.090	0.141	-0.033	-0.896	0.505	0.476	0.304
	0.265	-0.543	0.208	0.277	-0.671	0.332	-1.036	1.542	-0.030	-0.141
	0.223	-0.503	0.216	0.201	-0.605	0.355	-0.053	0.649	0.424	-1.431
	-0.026	0.126	-0.085	-0.090	0.141	-0.033	-0.896	0.505	0.476	0.304
	0.223	-0.503	0.216	0.201	-0.605	0.355	-0.350	0.395	0.168	-0.133
	0.628	-0.206	-0.464	0.669	-0.286	-0.489	-0.896	0.505	0.476	0.304
	-0.026	0.126	-0.085	-0.090	0.141	-0.033	-0.438	-0.837	0.871	0.732
	0.244	-0.523	0.212	0.239	-0.638	0.343	0.966	-0.214	-1.798	1.095
	0.265	-0.543	0.208	0.277	-0.671	0.332	-0.468	0.872	-0.704	0.704
	-0.026	0.126	-0.085	-0.090	0.141	-0.033	0.724	-1.000	0.708	-1.020
	0.265	-0.543	0.208	0.277	-0.671	0.332	-0.031	0.089	0.057	-0.150
	-0.337	0.814	-0.373	-0.495	0.986	-0.387	-0.001	-1.620	1.633	-0.122
	-0.431	-0.171	0.595	-0.558	-0.177	0.810	0.079	0.762	-1.012	0.267
	0.223	-0.503	0.216	0.201	-0.605	0.355	0.109	-0.947	0.563	0.295
	-0.026	0.126	-0.085	-0.090	0.141	-0.033	0.559	-1.141	-0.984	1.976
	-0.026	0.126	-0.085	-0.090	0.141	-0.033	0.397	0.456	-1.123	0.250
	-0.026	0.126	-0.085	-0.090	0.141	-0.033	-0.468	0.872	-0.704	0.704
	0.265	-0.543	0.208	0.277	-0.671	0.332	0.724	-1.000	0.708	-1.020
	-0.721	0.497	0.302	-0.128	0.174	-0.022	-0.031	0.089	0.057	-0.150
	-0.047	0.146	-0.081	-0.128	0.174	-0.022	-0.031	0.089	0.057	-0.150
	-0.068	0.165	-0.076	0.631	-0.253	-0.477	0.856	-0.887	-0.728	0.678
	-0.047	0.146	-0.081	-0.128	0.174	-0.022	-0.031	0.089	0.057	-0.150
	-0.700	0.478	0.298	1.428	-0.714	-0.944	1.721	-1.303	-1.147	0.224
	-0.337	0.814	-0.373	0.239	-0.638	0.343	0.131	-1.507	0.197	1.576
	-0.358	0.834	-0.369	-0.520	-0.210	0.799	-0.460	-0.278	1.238	-0.550
	0.223	-0.503	0.216	-0.925	0.635	0.445	-0.599	0.759	0.732	-0.994
	0.223	-0.503	0.216	-0.495	0.986	-0.387	-0.490	1.432	-0.338	-0.578
	-0.379	0.853	-0.365	-0.128	0.174	-0.022	-0.031	0.089	0.057	-0.150
	0.265	-0.543	0.208	-0.128	0.174	-0.022	-0.031	0.089	0.057	-0.150
	0.296	0.502	-0.748	-0.128	0.174	-0.022	-0.031	0.089	0.057	-0.150
	-0.026	0.126	-0.085	-0.128	0.174	-0.022	-0.031	0.089	0.057	-0.150
	0.265	-0.543	0.208	-0.128	0.174	-0.022	-0.031	0.089	0.057	-0.150
	0.223	-0.503	0.216	-0.128	0.174	-0.022	-0.031	0.089	0.057	-0.150
	-0.026	0.126	-0.085	-0.128	0.174	-0.022	-0.031	0.089	0.057	-0.150
	0.223	-0.503	0.216	0.669	-0.286	-0.489	0.537	-0.581	-0.617	0.695
	0.628	-0.206	-0.464	-0.128	0.174	-0.022	-0.031	0.089	0.057	-0.150
	-0.026	0.126	-0.085	0.264	0.559	-0.842	0.397	0.456	-1.123	0.250
	0.244	-0.523	0.212	-0.128	0.174	-0.022	-0.031	0.089	0.057	-0.150
	0.265	-0.543	0.208	-0.090	0.141	-0.033	-0.350	0.395	0.168	-0.133
	-0.026	0.126	-0.085	-0.128	0.174	-0.022	-0.031	0.089	0.057	-0.150
	0.265	-0.543	0.208	0.264	0.559	-0.842	0.397	0.456	-1.123	0.250
	-0.337	0.814	-0.373	-0.558	-0.177	0.810	-0.141	-0.584	1.127	-0.566



	<b>Kepu1</b>	<b>Kepu2</b>	<b>Kepu3</b>	<b>Loy1</b>	<b>Loy2</b>	<b>Loy3</b>	<b>WTP1</b>	<b>WTP2</b>	<b>WTP3</b>	<b>WTP4</b>
	-0.431	-0.171	0.595	-0.128	0.174	-0.022	-0.031	0.089	0.057	-0.150
	0.223	-0.503	0.216	-0.558	-0.177	0.810	-0.141	-0.584	1.127	-0.566
	-0.026	0.126	-0.085	-0.520	-0.210	0.799	-0.460	-0.278	1.238	-0.550
	-0.026	0.126	-0.085	0.669	-0.286	-0.489	0.537	-0.581	-0.617	0.695
	-0.026	0.126	-0.085	-0.128	0.174	-0.022	-0.031	0.089	0.057	-0.150
	0.265	-0.543	0.208	-0.128	0.174	-0.022	-0.031	0.089	0.057	-0.150
	-0.721	0.497	0.302	-0.128	0.174	-0.022	-0.031	0.089	0.057	-0.150
	-0.047	0.146	-0.081	-0.128	0.174	-0.022	-0.031	0.089	0.057	-0.150
	-0.068	0.165	-0.076	-0.090	0.141	-0.033	-0.350	0.395	0.168	-0.133
	-0.047	0.146	-0.081	-0.090	0.141	-0.033	-0.350	0.395	0.168	-0.133
	-0.700	0.478	0.298	-0.128	0.174	-0.022	-0.031	0.089	0.057	-0.150
	-0.337	0.814	-0.373	0.669	-0.286	-0.489	0.537	-0.581	-0.617	0.695

### Outer Model Residual Correlation

	<b>Kepu1</b>	<b>Kepu2</b>	<b>Kepu3</b>
<b>Kepu1</b>	1.000	-0.736	-0.030
<b>Kepu2</b>	-0.736	1.000	-0.655
<b>Kepu3</b>	-0.030	-0.655	1.000
<b>Loy1</b>	0.053	-0.041	0.001
<b>Loy2</b>	-0.117	0.251	-0.239
<b>Loy3</b>	0.061	-0.213	0.246
<b>WTP1</b>	-0.214	0.170	-0.013
<b>WTP2</b>	0.267	-0.366	0.242
<b>WTP3</b>	-0.008	0.142	-0.200
<b>WTP4</b>	-0.062	0.070	-0.034

### Inner Model Residual Scores

	<b>Kepuasan Pasien</b>	<b>Loyalitas Pasien</b>	<b>Waktu Tunggu Pelayanan</b>
	-0.189	-1.561	
	-1.011	-1.774	
	-0.813	-0.788	
	-1.407	-1.081	
	-0.647	0.106	
	-1.235	-0.860	
	0.840	0.635	
	-0.063	0.258	
	-0.719	-0.764	
	0.840	0.635	
	-0.573	-0.726	
	0.153	0.207	
	0.614	0.576	

	<b>Kepuasan Pasien</b>	<b>Loyalitas Pasien</b>	<b>Waktu Tunggu Pelayanan</b>
	-0.136	-0.187	
	0.324	0.358	
	0.708	0.601	
	0.776	0.474	
	0.284	0.209	
	-0.097	-0.353	
	-0.799	-0.785	
	0.789	0.622	
	0.869	0.642	
	0.629	0.580	
	0.403	0.378	
	-0.405	0.220	
	-0.006	-0.010	
	-1.531	-0.321	
	-0.006	-0.010	
	0.483	-0.771	
	0.219	-0.605	
	-0.576	0.920	
	-1.784	0.182	
	-1.171	1.248	
	-1.874	1.066	
	0.776	-0.460	
	-1.475	0.836	
	1.081	-0.636	
	0.776	-0.460	
	-1.398	0.791	
	1.081	-0.636	
	-1.011	1.401	
	0.393	-0.240	
	0.869	-1.115	
	-0.311	0.166	
	1.600	1.086	
	1.081	-0.636	
	0.564	-0.940	
	-0.314	-1.252	
	-0.710	0.396	
	-2.011	-0.275	
	1.292	-0.156	
	1.467	-0.026	
	1.081	-0.636	
	0.776	-0.460	
	-0.405	0.220	
	-0.006	-0.010	

	Kepuasan Pasien	Loyalitas Pasien	Waktu Tunggu Pelayanan
	-0.268	2.162	
	0.819	1.536	
	0.681	-0.406	
	0.686	0.424	

#### Inner Model Residual Correlation

	Kepuasan Pasien	Loyalitas Pasien	Waktu Tunggu Pelayanan
Kepuasan Pasien	1.000	0.000	
Loyalitas Pasien	0.000	1.000	
Waktu Tunggu Pelayanan			

#### Quality Criteria

##### R Square

	R Square	R Square Adjusted
Kepuasan Pasien	0.180	0.166
Loyalitas Pasien	0.397	0.376

##### f Square

	Kepuasan Pasien	Loyalitas Pasien	Waktu Tunggu Pelayanan
Kepuasan Pasien		<b>0.451</b>	
Loyalitas Pasien			
Waktu Tunggu Pelayanan	<b>0.219</b>	<b>0.016</b>	

#### Construct Reliability and Validity

	Cronbach's Alpha	rho <sub>A</sub>	Composite Reliability	Average Variance Extracted (AVE)
Kepuasan Pasien	<b>0.922</b>	<b>0.930</b>	<b>0.951</b>	<b>0.867</b>
Loyalitas Pasien	<b>0.902</b>	<b>0.910</b>	<b>0.939</b>	<b>0.836</b>
Waktu Tunggu Pelayanan	<b>0.794</b>	<b>0.822</b>	<b>0.865</b>	<b>0.617</b>

#### Discriminant Validity

##### Fornell-Larcker Criterion

	Kepuasan Pasien	Loyalitas Pasien	Waktu Tunggu Pelayanan
Kepuasan Pasien	0.931		
Loyalitas Pasien	0.622	0.914	
Waktu Tunggu Pelayanan	-0.424	-0.354	0.786

## Cross Loadings

	Kepuasan Pasien	Loyalitas Pasien	Waktu Tunggu Pelayanan
<b>Kepu1</b>	0.951	0.606	-0.427
<b>Kepu2</b>	0.881	0.533	-0.349
<b>Kepu3</b>	0.959	0.596	-0.405
<b>Loy1</b>	0.631	0.922	-0.324
<b>Loy2</b>	0.530	0.904	-0.291
<b>Loy3</b>	0.537	0.917	-0.356
<b>WTP1</b>	-0.371	-0.413	0.859
<b>WTP2</b>	-0.359	-0.199	0.735
<b>WTP3</b>	-0.351	-0.237	0.740
<b>WTP4</b>	-0.208	-0.199	0.802

## Heterotrait-Monotrait Ratio (HTMT)

	Kepuasan Pasien	Loyalitas Pasien	Waktu Tunggu Pelayanan
<b>Kepuasan Pasien</b>			
<b>Loyalitas Pasien</b>	<b>0.677</b>		
<b>Waktu Tunggu Pelayanan</b>	<b>0.477</b>	<b>0.394</b>	

## Collinearity Statistics (VIF)

## Inner VIF Values

	Kepuasan Pasien	Loyalitas Pasien	Waktu Tunggu Pelayanan
<b>Kepuasan Pasien</b>		<b>1.219</b>	
<b>Loyalitas Pasien</b>			
<b>Waktu Tunggu Pelayanan</b>	<b>1.000</b>	<b>1.219</b>	

## Outer VIF Values

	VIF
<b>Kepu1</b>	<b>5.934</b>
<b>Kepu2</b>	<b>2.394</b>
<b>Kepu3</b>	<b>6.468</b>
<b>Loy1</b>	<b>2.805</b>
<b>Loy2</b>	<b>2.769</b>
<b>Loy3</b>	3.006
<b>WTP1</b>	<b>2.316</b>
<b>WTP2</b>	<b>1.429</b>
<b>WTP3</b>	<b>1.401</b>
<b>WTP4</b>	<b>2.301</b>

Model\_Fit  
Fit Summary

	Saturated Model	Estimated Model
SRMR	0.086	0.086
d_ULS	0.403	0.403
d_G	0.368	0.368
Chi-Square	101.126	101.126
NFI	0.776	0.776

rms Theta

rms Theta	0.314
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Interim Results

	Kepu1	Kepu2	Kepu3	Loy1	Loy2	Loy3	WTP1	WTP2	WTP3	WTP4
Iteration 0	0.358	0.358	0.358	0.364	0.364	0.364	0.318	0.318	0.318	0.318
Iteration 1	0.378	0.327	0.368	0.402	0.342	0.349	0.419	0.309	0.318	0.221
Iteration 2	0.379	0.326	0.368	0.402	0.340	0.351	0.419	0.308	0.322	0.219
Iteration 3	0.379	0.326	0.368	0.402	0.340	0.351	0.419	0.308	0.322	0.219
Iteration 4	0.379	0.326	0.368	0.402	0.340	0.351	0.419	0.308	0.322	0.219
	<b>Kepu1</b>	<b>Kepu2</b>	<b>Kepu3</b>	<b>Loy1</b>	<b>Loy2</b>	<b>Loy3</b>	<b>WTP1</b>	<b>WTP2</b>	<b>WTP3</b>	<b>WTP4</b>
Iteration 5	0.379	0.326	0.368	0.402	0.340	0.351	0.419	0.308	0.322	0.219
Iteration 6	0.379	0.326	0.368	0.402	0.340	0.351	0.419	0.308	0.322	0.219
Iteration 7	0.379	0.326	0.368	0.402	0.340	0.351	0.419	0.308	0.322	0.219

Base Data  
Setting

Base Data		
	<b>Data file Settings</b>	
	Data file	Data [60 records]
	Missing value marker	none
	<b>Data Setup Settings</b>	
	Algorithm to handle missing data	None
	Weighting Vector	-
	<b>PLS Algorithm Settings</b>	
	Data metric	Mean 0, Var 1
	Initial Weights	1.0
	Max. number of iterations	300
	Stop criterion	7
	Use Lohmoeller settings?	No
	Weighting scheme	Path
	<b>Construct Outer Weighting Mode Settings</b>	
	Kepuasan Pasien	Automatic

<b>Base Data</b>		
	Loyalitas Pasien	Automatic
	Waktu Tunggu Pelayanan	Automatic

### Inner Model

	Kepuasan Pasien	Loyalitas Pasien	Waktu Tunggu Pelayanan
<b>Kepuasan Pasien</b>		1.000	
<b>Loyalitas Pasien</b>			
<b>Waktu Tunggu Pelayanan</b>	1.000	1.000	

### Outer Model

	Kepuasan Pasien	Loyalitas Pasien	Waktu Tunggu Pelayanan
<b>Kepu1</b>	-1.000		
<b>Kepu2</b>	-1.000		
<b>Kepu3</b>	-1.000		
<b>Loy1</b>		-1.000	
<b>Loy2</b>		-1.000	
	<b>Kepuasan Pasien</b>	<b>Loyalitas Pasien</b>	<b>Waktu Tunggu Pelayanan</b>
<b>Loy3</b>		-1.000	
<b>WTP1</b>			-1.000
<b>WTP2</b>			-1.000
<b>WTP3</b>			-1.000
<b>WTP4</b>			-1.000

### Indicator Data (Original)

	Kepu1	Kepu2	Kepu3	Loy1	Loy2	Loy3	WTP1	WTP2	WTP3	WTP4
	3.000	4.000	3.000	3.000	2.000	2.000	5.000	4.000	5.000	5.000
	3.000	2.000	3.000	2.000	2.000	2.000	5.000	4.000	4.000	5.000
	3.000	2.000	3.000	3.000	2.000	3.000	4.000	5.000	5.000	5.000
	2.000	3.000	2.000	2.000	3.000	2.000	5.000	5.000	4.000	4.000
	5.000	4.000	5.000	5.000	4.000	5.000	2.000	3.000	2.000	2.000
	3.000	3.000	2.000	3.000	3.000	2.000	5.000	4.000	4.000	4.000
	5.000	5.000	5.000	5.000	5.000	5.000	3.000	4.000	4.000	4.000
	5.000	4.000	5.000	5.000	4.000	5.000	2.000	4.000	3.000	3.000
	3.000	2.000	3.000	3.000	2.000	3.000	5.000	5.000	5.000	4.000
	5.000	5.000	5.000	5.000	5.000	5.000	3.000	4.000	4.000	4.000
	3.000	2.000	3.000	3.000	2.000	3.000	5.000	5.000	5.000	5.000
	5.000	4.000	4.000	5.000	4.000	4.000	3.000	4.000	4.000	4.000





	<b>Kepu1</b>	<b>Kepu2</b>	<b>Kepu3</b>	<b>Loy1</b>	<b>Loy2</b>	<b>Loy3</b>	<b>WTP1</b>	<b>WTP2</b>	<b>WTP3</b>	<b>WTP4</b>
	4.000	4.000	4.000	4.000	4.000	4.000	4.000	4.000	4.000	4.000
	3.000	3.000	3.000	5.000	5.000	5.000	5.000	5.000	5.000	5.000
	4.000	4.000	4.000	5.000	5.000	5.000	5.000	5.000	5.000	5.000
	4.000	5.000	5.000	4.000	4.000	4.000	4.000	4.000	4.000	4.000
	4.000	5.000	4.000	5.000	4.000	4.000	5.000	4.000	4.000	5.000

Indicator Data (Standardized)

	<b>Kepu1</b>	<b>Kepu2</b>	<b>Kepu3</b>	<b>Loy1</b>	<b>Loy2</b>	<b>Loy3</b>	<b>WTP1</b>	<b>WTP2</b>	<b>WTP3</b>	<b>WTP4</b>
	-1.090	0.156	-1.107	-1.393	-2.169	-2.440	1.284	0.058	1.576	1.391
	-1.090	-1.718	-1.107	-2.660	-2.169	-2.440	1.284	0.058	0.026	1.391
	-1.090	-1.718	-1.107	-1.393	-2.169	-1.230	-0.068	1.793	1.576	1.391
	-2.145	-0.781	-2.144	-2.660	-0.997	-2.440	1.284	1.793	0.026	-0.184
	1.020	0.156	0.968	1.140	0.176	1.190	-2.771	-1.677	-3.074	-3.334
	-1.090	-0.781	-2.144	-1.393	-0.997	-2.440	1.284	0.058	0.026	-0.184
	1.020	1.093	0.968	1.140	1.348	1.190	-1.419	0.058	0.026	-0.184
	1.020	0.156	0.968	1.140	0.176	1.190	-2.771	0.058	-1.524	-1.759
	-1.090	-1.718	-1.107	-1.393	-2.169	-1.230	1.284	1.793	1.576	-0.184
	1.020	1.093	0.968	1.140	1.348	1.190	-1.419	0.058	0.026	-0.184
	-1.090	-1.718	-1.107	-1.393	-2.169	-1.230	1.284	1.793	1.576	1.391
	1.020	0.156	-0.069	1.140	0.176	-0.020	-1.419	0.058	0.026	-0.184
	1.020	1.093	0.968	1.140	1.348	1.190	-1.419	-1.677	0.026	-0.184
	-0.035	-0.781	-0.069	-0.127	-0.997	-0.020	1.284	0.058	-1.524	1.391
	1.020	0.156	0.968	1.140	0.176	1.190	-1.419	0.058	-1.524	-0.184
	1.020	1.093	0.968	1.140	1.348	1.190	-0.068	-1.677	0.026	-1.759
	1.020	0.156	0.968	1.140	0.176	1.190	-0.068	0.058	0.026	-0.184
	-0.035	1.093	-0.069	-0.127	1.348	-0.020	-0.068	-1.677	1.576	-0.184
	-1.090	-0.781	-0.069	-1.393	-0.997	-0.020	1.284	1.793	0.026	1.391
	-1.090	-1.718	-1.107	-1.393	-2.169	-1.230	1.284	0.058	1.576	1.391
	1.020	1.093	0.968	1.140	1.348	1.190	-0.068	-1.677	-1.524	1.391
	1.020	1.093	0.968	1.140	1.348	1.190	-0.068	0.058	-1.524	-0.184
	1.020	1.093	0.968	1.140	1.348	1.190	-1.419	0.058	-1.524	-0.184
	1.020	0.156	0.968	1.140	0.176	1.190	-0.068	-1.677	0.026	-1.759
	-1.090	0.156	-0.069	-0.127	0.176	-0.020	-0.068	0.058	0.026	-0.184
	-0.035	0.156	-0.069	-0.127	0.176	-0.020	-0.068	0.058	0.026	-0.184
	-1.090	-0.781	-1.107	-0.127	-0.997	-1.230	-0.068	-1.677	-1.524	-0.184
	-0.035	0.156	-0.069	-0.127	0.176	-0.020	-0.068	0.058	0.026	-0.184
	-0.035	1.093	0.968	1.140	-0.997	-1.230	1.284	-1.677	-1.524	-0.184
	-0.035	1.093	-0.069	-0.127	-0.997	-0.020	-0.068	-1.677	0.026	1.391
	-1.090	0.156	-1.107	-0.127	0.176	1.190	-0.068	0.058	1.576	-0.184
	-1.090	-1.718	-1.107	-1.393	0.176	-0.020	-1.419	0.058	0.026	-1.759
	-1.090	-1.718	-1.107	-0.127	1.348	-0.020	-0.068	1.793	0.026	-0.184
	-2.145	-0.781	-2.144	-0.127	0.176	-0.020	-0.068	0.058	0.026	-0.184



	<b>Kepu1</b>	<b>Kepu2</b>	<b>Kepu3</b>	<b>Loy1</b>	<b>Loy2</b>	<b>Loy3</b>	<b>WTP1</b>	<b>WTP2</b>	<b>WTP3</b>	<b>WTP4</b>
	1.020	0.156	0.968	-0.127	0.176	-0.020	-0.068	0.058	0.026	-0.184
	-1.090	-0.781	-2.144	-0.127	0.176	-0.020	-0.068	0.058	0.026	-0.184
	1.020	1.093	0.968	-0.127	0.176	-0.020	-0.068	0.058	0.026	-0.184
	1.020	0.156	0.968	-0.127	0.176	-0.020	-0.068	0.058	0.026	-0.184
	-1.090	-1.718	-1.107	-0.127	0.176	-0.020	-0.068	0.058	0.026	-0.184
	1.020	1.093	0.968	-0.127	0.176	-0.020	-0.068	0.058	0.026	-0.184
	-1.090	-1.718	-1.107	1.140	0.176	-0.020	1.284	0.058	0.026	1.391
	1.020	0.156	-0.069	-0.127	0.176	-0.020	-0.068	0.058	0.026	-0.184
	1.020	1.093	0.968	-0.127	0.176	-1.230	-0.068	0.058	-1.524	-0.184
	-0.035	-0.781	-0.069	-0.127	0.176	-0.020	-0.068	0.058	0.026	-0.184
	1.020	0.156	0.968	1.140	1.348	1.190	1.284	1.793	1.576	1.391
	1.020	1.093	0.968	-0.127	0.176	-0.020	-0.068	0.058	0.026	-0.184
	1.020	0.156	0.968	-0.127	0.176	-1.230	-0.068	0.058	-1.524	-0.184
	-0.035	1.093	-0.069	-1.393	-0.997	-0.020	-1.419	-1.677	0.026	-1.759
	-1.090	-0.781	-0.069	-0.127	0.176	-0.020	-0.068	0.058	0.026	-0.184
	-1.090	-1.718	-1.107	-1.393	-0.997	-0.020	-1.419	-1.677	0.026	-1.759
	1.020	1.093	0.968	-0.127	0.176	1.190	-0.068	0.058	1.576	-0.184
	1.020	1.093	0.968	1.140	0.176	-0.020	1.284	0.058	0.026	1.391
	1.020	1.093	0.968	-0.127	0.176	-0.020	-0.068	0.058	0.026	-0.184
	1.020	0.156	0.968	-0.127	0.176	-0.020	-0.068	0.058	0.026	-0.184
	-1.090	0.156	-0.069	-0.127	0.176	-0.020	-0.068	0.058	0.026	-0.184
	-0.035	0.156	-0.069	-0.127	0.176	-0.020	-0.068	0.058	0.026	-0.184
	-1.090	-0.781	-1.107	1.140	1.348	1.190	1.284	1.793	1.576	1.391
	-0.035	0.156	-0.069	1.140	1.348	1.190	1.284	1.793	1.576	1.391
	-0.035	1.093	0.968	-0.127	0.176	-0.020	-0.068	0.058	0.026	-0.184
	-0.035	1.093	-0.069	1.140	0.176	-0.020	1.284	0.058	0.026	1.391

Indicator Data (Correlations)  
Empirical Correlation Matrix

	<b>Kepu1</b>	<b>Kepu2</b>	<b>Kepu3</b>	<b>Loy1</b>	<b>Loy2</b>	<b>Loy3</b>	<b>WTP1</b>	<b>WTP2</b>	<b>WTP3</b>	<b>WTP4</b>
<b>Kepu1</b>	1.000	0.730	0.910	0.619	0.501	0.531	-0.406	-0.303	-0.353	-0.228
<b>Kepu2</b>	0.730	1.000	0.756	0.534	0.504	0.419	-0.264	-0.415	-0.246	-0.143
<b>Kepu3</b>	0.910	0.756	1.000	0.605	0.478	0.543	-0.355	-0.296	-0.373	-0.203
<b>Loy1</b>	0.619	0.534	0.605	1.000	0.740	0.764	-0.294	-0.249	-0.324	-0.090
<b>Loy2</b>	0.501	0.504	0.478	0.740	1.000	0.760	-0.358	-0.112	-0.186	-0.214
<b>Loy3</b>	0.531	0.419	0.543	0.764	0.760	1.000	-0.492	-0.174	-0.124	-0.258
<b>WTP1</b>	-0.406	-0.264	-0.355	-0.294	-0.358	-0.492	1.000	0.434	0.456	0.733
<b>WTP2</b>	-0.303	-0.415	-0.296	-0.249	-0.112	-0.174	0.434	1.000	0.447	0.466
<b>WTP3</b>	-0.353	-0.246	-0.373	-0.324	-0.186	-0.124	0.456	0.447	1.000	0.412
<b>WTP4</b>	-0.228	-0.143	-0.203	-0.090	-0.214	-0.258	0.733	0.466	0.412	1.000

### Model Implied Saturated Correlation Matrix

	<b>Kepu1</b>	<b>Kepu2</b>	<b>Kepu3</b>	<b>Loy1</b>	<b>Loy2</b>	<b>Loy3</b>	<b>WTP1</b>	<b>WTP2</b>	<b>WTP3</b>	<b>WTP4</b>
<b>Kepu1</b>	1.000	0.838	0.912	0.546	0.536	0.543	-0.347	-0.297	-0.299	-0.324
<b>Kepu2</b>	0.838	1.000	0.844	0.505	0.496	0.502	-0.321	-0.275	-0.277	-0.300
<b>Kepu3</b>	0.912	0.844	1.000	0.550	0.540	0.547	-0.350	-0.299	-0.301	-0.326
<b>Loy1</b>	0.546	0.505	0.550	1.000	0.834	0.845	-0.281	-0.240	-0.242	-0.262
<b>Loy2</b>	0.536	0.496	0.540	0.834	1.000	0.829	-0.275	-0.235	-0.237	-0.257
<b>Loy3</b>	0.543	0.502	0.547	0.845	0.829	1.000	-0.279	-0.239	-0.240	-0.260
<b>WTP1</b>	-0.347	-0.321	-0.350	-0.281	-0.275	-0.279	1.000	0.632	0.636	0.689
<b>WTP2</b>	-0.297	-0.275	-0.299	-0.240	-0.235	-0.239	0.632	1.000	0.544	0.590
<b>WTP3</b>	-0.299	-0.277	-0.301	-0.242	-0.237	-0.240	0.636	0.544	1.000	0.594
<b>WTP4</b>	-0.324	-0.300	-0.326	-0.262	-0.257	-0.260	0.689	0.590	0.594	1.000

### Model Implied Estimated Correlation Matrix

	<b>Kepu1</b>	<b>Kepu2</b>	<b>Kepu3</b>	<b>Loy1</b>	<b>Loy2</b>	<b>Loy3</b>	<b>WTP1</b>	<b>WTP2</b>	<b>WTP3</b>	<b>WTP4</b>
<b>Kepu1</b>	1.000	0.838	0.912	0.546	0.536	0.543	-0.347	-0.297	-0.299	-0.324
<b>Kepu2</b>	0.838	1.000	0.844	0.505	0.496	0.502	-0.321	-0.275	-0.277	-0.300
<b>Kepu3</b>	0.912	0.844	1.000	0.550	0.540	0.547	-0.350	-0.299	-0.301	-0.326
<b>Loy1</b>	0.546	0.505	0.550	1.000	0.834	0.845	-0.281	-0.240	-0.242	-0.262
<b>Loy2</b>	0.536	0.496	0.540	0.834	1.000	0.829	-0.275	-0.235	-0.237	-0.257
<b>Loy3</b>	0.543	0.502	0.547	0.845	0.829	1.000	-0.279	-0.239	-0.240	-0.260
<b>WTP1</b>	-0.347	-0.321	-0.350	-0.281	-0.275	-0.279	1.000	0.632	0.636	0.689
<b>WTP2</b>	-0.297	-0.275	-0.299	-0.240	-0.235	-0.239	0.632	1.000	0.544	0.590
<b>WTP3</b>	-0.299	-0.277	-0.301	-0.242	-0.237	-0.240	0.636	0.544	1.000	0.594
<b>WTP4</b>	-0.324	-0.300	-0.326	-0.262	-0.257	-0.260	0.689	0.590	0.594	1.000

## Final Results

Path Coefficients  
Mean, STDEV, T-  
Values, P-Values

Original Sample (O)	Sample Mean (M)	Standard Deviation (STDEV)	T Statistics ( O/STDEV )	P Values
0.576	0.573	0.083	6.952	0.000
-0.424	-0.448	0.100	4.250	0.000
-0.110	-0.125	0.133	0.826	0.409

### Confidence Intervals

Original Sample (O)	Sample Mean (M)		
0.576	0.573	0.410	0.721
-0.424	-0.448	-	-
		0.631	0.247
-0.110	-0.125	-	0.139
		0.392	

### Confidence Intervals Bias Corrected

	Original Sample (O)	Sample Mean (M)	Bias	2.5 %	97.5 %
<b>Kepuasan Pasien -&gt; Loyalitas Pasien</b>	0.576	0.573	0.003	0.385	0.719
<b>Waktu Tunggu Pelayanan -&gt; Kepuasan Pasien</b>	-0.424	-0.448	0.024	0.585	0.200
<b>Waktu Tunggu Pelayanan -&gt; Loyalitas Pasien</b>	-0.110	-0.125	0.015	0.336	0.193

Outer Weights  
Mean, STDEV, T-Values, P-Values

	Original Sample (O)	Sample Mean (M)	Standard Deviation (STDEV)	T Statistics ( O/STDEV )	P Values
Kepu1 <- Kepuasan Pasien	0.379	0.378	0.020	19.221	0.000
Kepu2 <- Kepuasan Pasien	0.326	0.327	0.034	9.501	0.000
Kepu3 <- Kepuasan Pasien	0.368	0.367	0.020	18.238	0.000
Loy1 <- Loyalitas Pasien	0.402	0.401	0.037	10.823	0.000
Loy2 <- Loyalitas Pasien	0.340	0.341	0.033	10.291	0.000
Loy3 <- Loyalitas Pasien	0.351	0.351	0.030	11.602	0.000
WTP1 <- Waktu Tunggu Pelayanan	0.419	0.412	0.099	4.250	0.000
WTP2 <- Waktu Tunggu Pelayanan	0.308	0.305	0.111	2.776	0.006
WTP3 <- Waktu Tunggu Pelayanan	0.322	0.326	0.102	3.142	0.002
WTP4 <- Waktu Tunggu Pelayanan	0.219	0.209	0.110	1.986	0.048

Confidence Intervals

	Original Sample (O)	Sample Mean (M)	2.5%	97.5%
Kepu1 <- Kepuasan Pasien	0.379	0.378	0.341	0.416
Kepu2 <- Kepuasan Pasien	0.326	0.327	0.259	0.389
Kepu3 <- Kepuasan Pasien	0.368	0.367	0.330	0.407
Loy1 <- Loyalitas Pasien	0.402	0.401	0.342	0.492
Loy2 <- Loyalitas Pasien	0.340	0.341	0.267	0.395
Loy3 <- Loyalitas Pasien	0.351	0.351	0.286	0.407
WTP1 <- Waktu Tunggu Pelayanan	0.419	0.412	0.249	0.610
WTP2 <- Waktu Tunggu Pelayanan	0.308	0.305	0.100	0.500
WTP3 <- Waktu Tunggu Pelayanan	0.322	0.326	0.154	0.522
WTP4 <- Waktu Tunggu Pelayanan	0.219	0.209	0.050	0.367

## Confidence Intervals Bias Corrected

	Original Sample (O)	Sample Mean (M)	Bias	2.5 %	97.5 %
<b>Kepu1 &lt;- Kepuasan Pasien</b>	0.379	0.378	0.001	0.347	0.420
<b>Kepu2 &lt;- Kepuasan Pasien</b>	0.326	0.327	0.002	0.250	0.386
<b>Kepu3 &lt;- Kepuasan Pasien</b>	0.368	0.367	0.002	0.333	0.411
<b>Loy1 &lt;- Loyalitas Pasien</b>	0.402	0.401	0.001	0.350	0.506
<b>Loy2 &lt;- Loyalitas Pasien</b>	0.340	0.341	0.002	0.258	0.391
<b>Loy3 &lt;- Loyalitas Pasien</b>	0.351	0.351	0.000	0.277	0.403
<b>WTP1 &lt;- Waktu Tunggu Pelayanan</b>	0.419	0.412	0.007	0.281	0.646
<b>WTP2 &lt;- Waktu Tunggu Pelayanan</b>	0.308	0.305	0.003	0.106	0.505
<b>WTP3 &lt;- Waktu Tunggu Pelayanan</b>	0.322	0.326	0.004	0.154	0.522
<b>WTP4 &lt;- Waktu Tunggu Pelayanan</b>	0.219	0.209	0.011	0.090	0.361

## Quality Criteria

## R Square

Mean, STDEV, T-Values, P-Values

	Original Sample (O)	Sample Mean (M)	Standard Deviation (STDEV)	T Statistics ( O/STDEV )	P Values
<b>Kepuasan Pasien</b>	0.180	0.211	0.086	2.093	0.037
<b>Loyalitas Pasien</b>	0.397	0.432	0.110	3.622	0.000

## Confidence Intervals

	Original Sample (O)	Sample Mean (M)	2.5%	97.5%
Kepuasan Pasien	0.180	0.211	0.057	0.397
Loyalitas Pasien	0.397	0.432	0.211	0.645

## Confidence Intervals Bias Corrected

	Original Sample (O)	Sample Mean (M)	Bias	2.5%	97.5%
Kepuasan Pasien	0.180	0.211	0.031	0.022	0.341
Loyalitas Pasien	0.397	0.432	0.035	0.183	0.572

## Confidence Intervals

	Original Sample (O)	Sample Mean (M)	2.5%	97.5%
Kepuasan Pasien	0.166	0.198	0.040	0.387
Loyalitas Pasien	0.376	0.412	0.183	0.632

## Confidence Intervals Bias Corrected

	Original Sample (O)	Sample Mean (M)	Bias	2.5%	97.5%
Kepuasan Pasien	0.166	0.198	0.032	0.005	0.330
Loyalitas Pasien	0.376	0.412	0.036	0.154	0.557

f Square

Mean, STDEV, T-Values, P-Values

	Original Sample (O)	Sample Mean (M)	Standard Deviation (STDEV)	T Statistics ((O/STDEV))	P Values
<b>Kepuasan Pasien -&gt; Loyalitas Pasien</b>	0.451	0.499	0.222	2.030	0.043
<b>Waktu Tunggu Pelayanan -&gt; Kepuasan Pasien</b>	0.219	0.284	0.149	1.477	0.140
<b>Waktu Tunggu Pelayanan -&gt; Loyalitas Pasien</b>	0.016	0.053	0.073	0.224	0.823

## Confidence Intervals

	Original Sample (O)	Sample Mean (M)	2.5%	97.5%
<b>Kepuasan Pasien -&gt; Loyalitas Pasien</b>	0.451	0.499	0.181	1.009
<b>Waktu Tunggu Pelayanan -&gt; Kepuasan Pasien</b>	0.219	0.284	0.060	0.659
<b>Waktu Tunggu Pelayanan -&gt; Loyalitas Pasien</b>	0.016	0.053	0.000	0.253

## Confidence Intervals Bias Corrected

	Original Sample (O)	Sample Mean (M)	Bias	2.5%	97.5%
<b>Kepuasan Pasien -&gt; Loyalitas Pasien</b>	0.451	0.573	0.122	0.231	0.494
<b>Waktu Tunggu Pelayanan -&gt; Kepuasan Pasien</b>	0.219	-0.448	0.668	-0.666	-0.666
<b>Waktu Tunggu Pelayanan -&gt; Loyalitas Pasien</b>	0.016	-0.125	0.142	-0.091	0.348



Composite Reliability  
Mean, STDEV, T-Values, P-Values

	Original Sample (O)	Sample Mean (M)	Standard Deviation (STDEV)	T Statistics ( O/STDEV )	P Values
Kepuasan Pasien	0.951	0.951	0.008	45.982	0.000
Loyalitas Pasien	0.939	0.938	0.015	61.260	0.000
Waktu Tunggu Pelayanan	0.865	0.853	0.049	17.625	0.000

Confidence Intervals

	Original Sample (O)	Sample Mean (M)	2.5%	97.5%
Kepuasan Pasien	0.951	0.951	0.935	0.966
Loyalitas Pasien	0.939	0.938	0.902	0.961
Waktu Tunggu Pelayanan	0.865	0.853	0.761	0.914

Confidence Intervals Bias Corrected

	Original Sample (O)	Sample Mean (M)	Bias	2.5%	97.5%
Kepuasan Pasien	0.951	0.951	0.000	0.934	0.965
Loyalitas Pasien	0.939	0.938	-0.001	0.896	0.959
Waktu Tunggu Pelayanan	0.865	0.853	-0.012	0.796	0.925

Average Variance Extracted (AVE)

Mean, STDEV, T-Values, P-Values

	Original Sample (O)	Sample Mean (M)	Standard Deviation (STDEV)	T Statistics ( O/STDEV )	P Values
Kepuasan Pasien	0.867	0.867	0.019	45.982	0.000
Loyalitas Pasien	0.836	0.835	0.035	23.568	0.000
Waktu Tunggu Pelayanan	0.617	0.605	0.070	8.857	0.000



## Confidence Intervals

	Original Sample (O)	Sample Mean (M)	2.5%	97.5%
<b>Kepuasan Pasien</b>	0.867	0.867	0.829	0.903
<b>Loyalitas Pasien</b>	0.836	0.835	0.754	0.892
<b>Waktu Tunggu Pelayanan</b>	0.617	0.605	0.467	0.728

## Confidence Intervals Bias Corrected

	Original Sample (O)	Sample Mean (M)	Bias	2.5%	97.5%
<b>Kepuasan Pasien</b>	0.867	0.867	0.001	0.826	0.901
<b>Loyalitas Pasien</b>	0.836	0.835	-0.001	0.741	0.887
<b>Waktu Tunggu Pelayanan</b>	0.617	0.605	-0.013	0.484	0.739

Composite Reliability  
Mean, STDEV, T-Values, P-Values

	Original Sample (O)	Sample Mean (M)	Standard Deviation (STDEV)	T Statistics ( O/STDEV )	P Values
<b>Kepuasan Pasien</b>	0.951	0.951	0.008	#####	0.000
<b>Loyalitas Pasien</b>	0.939	0.938	0.015	61.260	0.000
<b>Waktu Tunggu Pelayanan</b>	0.865	0.853	0.049	17.625	0.000

## Confidence Intervals

	Original Sample (O)	Sample Mean (M)	2.5%	97.5%
Kepuasan Pasien	0.951	0.951	0.935	0.966
Loyalitas Pasien	0.939	0.938	0.902	0.961
Waktu Tunggu Pelayanan	0.865	0.853	0.761	0.914

## Confidence Intervals Bias Corrected

	Original Sample (O)	Sample Mean (M)	Bias	2.5%	97.5%
Kepuasan Pasien	0.951	0.951	0.000	0.934	0.965
Loyalitas Pasien	0.939	0.938	-0.001	0.896	0.959
Waktu Tunggu Pelayanan	0.865	0.853	-0.012	0.796	0.925

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Mean, STDEV, T-Values, P-Values

	Original Sample (O)	Sample Mean (M)	Standard Deviation (STDEV)	T Statistics (O/STDEV)	P Values
Kepuasan Pasien	0.930	0.935	0.016	58.331	0.000
Loyalitas Pasien	0.910	0.916	0.025	37.063	0.000
Waktu Tunggu Pelayanan	0.822	0.824	0.153	5.386	0.000

## Confidence Intervals

	Original Sample (O)	Sample Mean (M)	2.5%	97.5%
Kepuasan Pasien	0.930	0.935	0.907	0.971
Loyalitas Pasien	0.910	0.916	0.863	0.959
Waktu Tunggu Pelayanan	0.822	0.824	0.566	1.026

## Confidence Intervals Bias Corrected

	Original Sample (O)	Sample Mean (M)	Bias	2.5%	97.5%
<b>Kepuasan Pasien</b>	0.930	0.935	0.005	0.896	0.954
<b>Loyalitas Pasien</b>	0.910	0.916	0.007	0.800	0.938
<b>Waktu Tunggu Pelayanan</b>	0.822	0.824	0.002	0.420	0.971

## Cronbach's Alpha

Mean, STDEV, T-Values, P-Values

	Original Sample (O)	Sample Mean (M)	Standard Deviation (STDEV)	T Statistics (O/STDEV)	P Values
<b>Kepuasan Pasien</b>	0.922	0.923	0.013	72.985	0.000
<b>Loyalitas Pasien</b>	0.902	0.901	0.026	35.109	0.000
<b>Waktu Tunggu Pelayanan</b>	0.794	0.784	0.060	13.200	0.000

## Confidence Intervals

	Original Sample (O)	Sample Mean (M)	2.5%	97.5%
<b>Kepuasan Pasien</b>	0.922	0.923	0.896	0.946
<b>Loyalitas Pasien</b>	0.902	0.901	0.841	0.939
<b>Waktu Tunggu Pelayanan</b>	0.794	0.784	0.646	0.875

## Confidence Intervals Bias Corrected

	Original Sample (O)	Sample Mean (M)	Bias	2.5%	97.5%
<b>Kepuasan Pasien</b>	0.922	0.923	0.000	0.892	0.945
<b>Loyalitas Pasien</b>	0.902	0.901	0.001	0.833	0.935
<b>Waktu Tunggu Pelayanan</b>	0.794	0.784	0.010	0.648	0.877

## Heterotrait-Monotrait Ratio (HTMT)

Mean, STDEV, T-Values, P-Values

	Original Sample (O)	Sample Mean (M)	Standard Deviation (STDEV)	T Statistics ( O/STDEV )	P Values
Loyalitas Pasien -> Kepuasan Pasien	0.677	0.682	0.091	7.484	0.000
Waktu Tunggu Pelayanan -> Kepuasan Pasien	0.477	0.492	0.125	3.832	0.000
Waktu Tunggu Pelayanan -> Loyalitas Pasien	0.394	0.435	0.146	2.695	0.007

## Confidence Intervals

	Original Sample (O)	Sample Mean (M)	2.5%	97.5%
Loyalitas Pasien -> Kepuasan Pasien	0.677	0.682	0.482	0.836
Waktu Tunggu Pelayanan -> Kepuasan Pasien	0.477	0.492	0.233	0.724
Waktu Tunggu Pelayanan -> Loyalitas Pasien	0.394	0.435	0.188	0.755

## Confidence Intervals Bias Corrected

	Original Sample (O)	Sample Mean (M)	Bias	2.5 %	97.5 %
Loyalitas Pasien -> Kepuasan Pasien	0.677	0.682	0.004	0.464	0.825
Waktu Tunggu Pelayanan -> Kepuasan Pasien	0.477	0.492	0.014	0.215	0.709
Waktu Tunggu Pelayanan -> Loyalitas Pasien	0.394	0.435	0.042	0.168	0.670

## SRMR

Mean, STDEV, T-Values, P-Values

	Original Sample (O)	Sample Mean (M)	Standard Deviation (STDEV)	T Statistics ( O/STDEV )	P Values
Saturated Model	0.086	0.062	0.011	8.074	0.000
Estimated Model	0.086	0.063	0.013	6.493	0.000

## Confidence Intervals

	Original Sample (O)	Sample Mean (M)	2.5%	97.5%
Saturated Model	0.086	0.062	0.045	0.084
Estimated Model	0.086	0.063	0.044	0.088

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Mean, STDEV, T-Values, P-Values

	Original Sample (O)	Sample Mean (M)	Standard Deviation (STDEV)	T Statistics ( O/STDEV )	P Values
Saturated Model	0.403	0.217	0.078	5.179	0.000
Estimated Model	0.403	0.229	0.140	2.881	0.004

## Confidence Intervals

	Original Sample (O)	Sample Mean (M)	2.5%	97.5%
Saturated Model	0.403	0.217	0.110	0.392
Estimated Model	0.403	0.229	0.108	0.425

Mean, STDEV, T-Values, P-Values

	Original Sample (O)	Sample Mean (M)	Standard Deviation (STDEV)	T Statistics ( O/STDEV )	P Values
Saturated Model	0.368	0.355	0.107	3.422	0.001
Estimated Model	0.368	0.364	0.118	3.103	0.002

### Confidence Intervals

	Original Sample (O)	Sample Mean (M)	2.5%	97.5%
<b>Saturated Model</b>	0.368	0.355	0.187	0.626
<b>Estimated Model</b>	0.368	0.364	0.195	0.595

### Histograms

#### Base Data

##### Setting

	<b>Data file Settings</b>	
	Data file	Data [60 records]
	Missing value marker	none
	<b>Data Setup Settings</b>	
	Algorithm to handle missing data	None
	Weighting Vector	-
	<b>PLS Algorithm Settings</b>	
	Data metric	Mean 0, Var 1
	Initial Weights	1.0
	Max. number of iterations	300
	Stop criterion	7
	Use Lohmoeller settings?	No
	Weighting scheme	Path
	<b>Bootstrapping Settings</b>	
	Complexity	Complete Bootstrapping

<b>Base Data</b>		
	Confidence interval method	Bias-Corrected and Accelerated (BCa) Bootstrap
	Parallel processing	Yes
	Samples	500
	Sign changes	No Sign Changes
	Significance level	0.05
	Test type	Two Tailed
	<b>Construct Outer Weighting Mode Settings</b>	
	Kepuasan Pasien	Automatic
	Loyalitas Pasien	Automatic
	Waktu Tunggu Pelayanan	Automatic

### Inner Model

	<b>Kepuasan Pasien</b>	<b>Loyalitas Pasien</b>	<b>Waktu Tunggu Pelayanan</b>
<b>Kepuasan Pasien</b>		1.000	
<b>Loyalitas Pasien</b>			
<b>Waktu Tunggu Pelayanan</b>	1.000	1.000	

## Outer Model

	Kepuasan Pasien	Loyalitas Pasien	Waktu Tunggu Pelayanan
Kepu1	-1.000		
Kepu2	-1.000		
Kepu3	-1.000		
Loy1		-1.000	
Loy2		-1.000	
Loy3		-1.000	
WTP1			-1.000
WTP2			-1.000
WTP3			-1.000
WTP4			-1.000

## Indicator Data (Original)

	Kep u1	Kep u2	Kep u3	Loy 1	Loy 2	Loy 3	WT P1	WT P2	WT P3	WT P4
	3.00 0	4.00 0	3.00 0	3.00 0	2.00 0	2.00 0	5.00 0	4.00 0	5.00 0	5.00 0
	3.00 0	2.00 0	3.00 0	2.00 0	2.00 0	2.00 0	5.00 0	4.00 0	4.00 0	5.00 0
	3.00 0	2.00 0	3.00 0	3.00 0	2.00 0	3.00 0	4.00 0	5.00 0	5.00 0	5.00 0
	2.00 0	3.00 0	2.00 0	2.00 0	3.00 0	2.00 0	5.00 0	5.00 0	4.00 0	4.00 0
	5.00 0	4.00 0	5.00 0	5.00 0	4.00 0	5.00 0	2.00 0	3.00 0	2.00 0	2.00 0
	3.00 0	3.00 0	2.00 0	3.00 0	3.00 0	2.00 0	5.00 0	4.00 0	4.00 0	4.00 0
	5.00 0	5.00 0	5.00 0	5.00 0	5.00 0	5.00 0	3.00 0	4.00 0	4.00 0	4.00 0
	5.00 0	4.00 0	5.00 0	5.00 0	4.00 0	5.00 0	2.00 0	4.00 0	3.00 0	3.00 0
	3.00 0	2.00 0	3.00 0	3.00 0	2.00 0	3.00 0	5.00 0	5.00 0	5.00 0	4.00 0
	5.00 0	5.00 0	5.00 0	5.00 0	5.00 0	5.00 0	3.00 0	4.00 0	4.00 0	4.00 0
	3.00 0	2.00 0	3.00 0	3.00 0	2.00 0	3.00 0	5.00 0	5.00 0	5.00 0	5.00 0



Kep u1	Kep u2	Kep u3	Loy 1	Loy 2	Loy 3	WT P1	WT P2	WT P3	WT P4
5.00 0	4.00 0	4.00 0	5.00 0	4.00 0	4.00 0	3.00 0	4.00 0	4.00 0	4.00 0
5.00 0	5.00 0	5.00 0	5.00 0	5.00 0	5.00 0	3.00 0	3.00 0	4.00 0	4.00 0
4.00 0	3.00 0	4.00 0	4.00 0	3.00 0	4.00 0	5.00 0	4.00 0	3.00 0	5.00 0
5.00 0	4.00 0	5.00 0	5.00 0	4.00 0	5.00 0	3.00 0	4.00 0	3.00 0	4.00 0
5.00 0	5.00 0	5.00 0	5.00 0	5.00 0	5.00 0	4.00 0	3.00 0	4.00 0	3.00 0
5.00 0	4.00 0	5.00 0	5.00 0	4.00 0	5.00 0	4.00 0	4.00 0	4.00 0	4.00 0
4.00 0	5.00 0	4.00 0	4.00 0	5.00 0	4.00 0	4.00 0	3.00 0	5.00 0	4.00 0
3.00 0	3.00 0	4.00 0	3.00 0	3.00 0	4.00 0	5.00 0	5.00 0	4.00 0	5.00 0
3.00 0	2.00 0	3.00 0	3.00 0	2.00 0	3.00 0	5.00 0	4.00 0	5.00 0	5.00 0
5.00 0	5.00 0	5.00 0	5.00 0	5.00 0	5.00 0	4.00 0	3.00 0	3.00 0	5.00 0
5.00 0	5.00 0	5.00 0	5.00 0	5.00 0	5.00 0	4.00 0	4.00 0	3.00 0	4.00 0
5.00 0	5.00 0	5.00 0	5.00 0	5.00 0	5.00 0	3.00 0	4.00 0	3.00 0	4.00 0
5.00 0	4.00 0	5.00 0	5.00 0	4.00 0	5.00 0	4.00 0	3.00 0	4.00 0	3.00 0
3.00 0	4.00 0	4.00 0	4.00 0	4.00 0	4.00 0	4.00 0	4.00 0	4.00 0	4.00 0
4.00 0	4.00 0	4.00 0	4.00 0	4.00 0	4.00 0	4.00 0	4.00 0	4.00 0	4.00 0
3.00 0	3.00 0	3.00 0	4.00 0	3.00 0	3.00 0	4.00 0	3.00 0	3.00 0	4.00 0
4.00 0	4.00 0	4.00 0	4.00 0	4.00 0	4.00 0	4.00 0	4.00 0	4.00 0	4.00 0
4.00 0	5.00 0	5.00 0	5.00 0	3.00 0	3.00 0	5.00 0	3.00 0	3.00 0	4.00 0
4.00 0	5.00 0	4.00 0	4.00 0	3.00 0	4.00 0	4.00 0	3.00 0	4.00 0	5.00 0
3.00 0	4.00 0	3.00 0	4.00 0	4.00 0	5.00 0	4.00 0	4.00 0	5.00 0	4.00 0
3.00 0	2.00 0	3.00 0	3.00 0	4.00 0	4.00 0	3.00 0	4.00 0	4.00 0	3.00 0
3.00 0	2.00 0	3.00 0	4.00 0	5.00 0	4.00 0	4.00 0	5.00 0	4.00 0	4.00 0



Kep u1	Kep u2	Kep u3	Loy 1	Loy 2	Loy 3	WT P1	WT P2	WT P3	WT P4
4.00 0	4.00 0	4.00 0	4.00 0	4.00 0	4.00 0	4.00 0	4.00 0	4.00 0	4.00 0
3.00 0	3.00 0	3.00 0	5.00 0	5.00 0	5.00 0	5.00 0	5.00 0	5.00 0	5.00 0
4.00 0	4.00 0	4.00 0	5.00 0	5.00 0	5.00 0	5.00 0	5.00 0	5.00 0	5.00 0
4.00 0	5.00 0	5.00 0	4.00 0	4.00 0	4.00 0	4.00 0	4.00 0	4.00 0	4.00 0
4.00 0	5.00 0	4.00 0	5.00 0	4.00 0	4.00 0	5.00 0	4.00 0	4.00 0	5.00 0

### Indicator Data (Standardized)

Kep u1	Kep u2	Kep u3	Loy 1	Loy 2	Loy 3	WT P1	WT P2	WT P3	WT P4
1.09 0	0.15 6	1.10 7	1.39 3	2.16 9	2.44 0	1.28 4	0.05 8	1.57 6	1.39 1
1.09 0	1.71 8	1.10 7	2.66 0	2.16 9	2.44 0	1.28 4	0.05 8	0.02 6	1.39 1
1.09 0	1.71 8	1.10 7	1.39 3	2.16 9	1.23 0	0.06 8	1.79 3	1.57 6	1.39 1
2.14 5	0.78 1	2.14 4	2.66 0	0.99 7	2.44 0	1.28 4	1.79 3	0.02 6	0.18 4
1.02 0	0.15 6	0.96 8	1.14 0	0.17 6	1.19 0	2.77 1	1.67 7	3.07 4	3.33 4
1.09 0	0.78 1	2.14 4	1.39 3	0.99 7	2.44 0	1.28 4	0.05 8	0.02 6	0.18 4
1.02 0	1.09 3	0.96 8	1.14 0	1.34 8	1.19 0	1.41 9	0.05 8	0.02 6	0.18 4
1.02 0	0.15 6	0.96 8	1.14 0	0.17 6	1.19 0	2.77 1	0.05 8	1.52 4	1.75 9
1.09 0	1.71 8	1.10 7	1.39 3	2.16 9	1.23 0	1.28 4	1.79 3	1.57 6	0.18 4
1.02 0	1.09 3	0.96 8	1.14 0	1.34 8	1.19 0	-1.41	0.05 8	0.02 6	-0.18

	<b>Kep u1</b>	<b>Kep u2</b>	<b>Kep u3</b>	<b>Loy 1</b>	<b>Loy 2</b>	<b>Loy 3</b>	<b>WT P1</b>	<b>WT P2</b>	<b>WT P3</b>	<b>WT P4</b>
	- 1.09 0	- 1.71 8	- 1.10 7	- 1.39 3	- 2.16 9	- 1.23 0	1.28 4	1.79 3	1.57 6	1.39 1
	1.02 0	0.15 6	- 0.06 9	1.14 0	0.17 6	- 0.02 0	- 1.41 9	0.05 8	0.02 6	- 0.18 4
	1.02 0	1.09 3	0.96 8	1.14 0	1.34 8	1.19 0	- 1.41 9	- 1.67 7	0.02 6	- 0.18 4
	- 0.03 5	- 0.78 1	- 0.06 9	- 0.12 7	- 0.99 7	- 0.02 0	1.28 4	0.05 8	- 1.52 4	1.39 1
	1.02 0	0.15 6	0.96 8	1.14 0	0.17 6	1.19 0	- 1.41 9	0.05 8	- 1.52 4	- 0.18 4
	1.02 0	1.09 3	0.96 8	1.14 0	1.34 8	1.19 0	- 0.06 8	- 1.67 7	0.02 6	- 1.75 9
	1.02 0	0.15 6	0.96 8	1.14 0	0.17 6	1.19 0	- 0.06 8	0.05 8	0.02 6	- 0.18 4
	- 0.03 5	1.09 3	- 0.06 9	- 0.12 7	1.34 8	- 0.02 0	- 0.06 8	- 1.67 7	1.57 6	- 0.18 4
	1.09 0	- 0.78 1	- 0.06 9	- 1.39 3	- 0.99 7	- 0.02 0	1.28 4	1.79 3	0.02 6	1.39 1
	- 1.09 0	- 1.71 8	- 1.10 7	- 1.39 3	- 2.16 9	- 1.23 0	1.28 4	0.05 8	1.57 6	1.39 1
	1.02 0	1.09 3	0.96 8	1.14 0	1.34 8	1.19 0	0.06 8	- 1.67 7	- 1.52 4	1.39 1
	1.02 0	1.09 3	0.96 8	1.14 0	1.34 8	1.19 0	- 0.06 8	0.05 8	- 1.52 4	- 0.18 4
	1.02 0	1.09 3	0.96 8	1.14 0	1.34 8	1.19 0	- 1.41 9	0.05 8	- 1.52 4	- 0.18 4
	1.02 0	0.15 6	0.96 8	1.14 0	0.17 6	1.19 0	- 0.06 8	- 1.67 7	0.02 6	- 1.75 9
	-1.09 6	0.15 6	-0.0 6	- 0.12 6	0.17 6	- 0.02 6	-0.06 8	0.05 8	0.02 6	-0.18 6

	<b>Kep u1</b>	<b>Kep u2</b>	<b>Kep u3</b>	<b>Loy 1</b>	<b>Loy 2</b>	<b>Loy 3</b>	<b>WT P1</b>	<b>WT P2</b>	<b>WT P3</b>	<b>WT P4</b>
	- 0.03 5	0.15 6	- 0.06 9	- 0.12 7	0.17 6	- 0.02 0	- 0.06 8	0.05 8	0.02 6	- 0.18 4
	- 1.09 0	- 0.78 1	- 1.10 7	- 0.12 7	- 0.99 7	- 1.23 0	- 0.06 8	- 1.67 7	- 1.52 4	- 0.18 4
	- 0.03 5	0.15 6	- 0.06 9	- 0.12 7	0.17 6	- 0.02 0	- 0.06 8	0.05 8	0.02 6	- 0.18 4
	- 0.03 5	1.09 3	0.96 8	1.14 0	- 0.99 7	- 1.23 0	1.28 4	- 1.67 7	- 1.52 4	- 0.18 4
	- 0.03 5	1.09 3	0.06 9	- 0.12 7	- 0.99 7	- 0.02 0	- 0.06 8	- 1.67 7	0.02 6	1.39 1
	- 1.09 0	0.15 6	- 1.10 7	- 0.12 7	0.17 6	1.19 0	- 0.06 8	0.05 8	1.57 6	- 0.18 4
	- 1.09 0	- 1.71 8	- 1.10 7	- 1.39 3	0.17 6	- 0.02 0	- 1.41 9	0.05 8	0.02 6	- 1.75 9
	- 1.09 0	- 1.71 8	- 1.10 7	- 0.12 7	1.34 8	- 0.02 0	- 0.06 8	1.79 3	0.02 6	- 0.18 4
	- 2.14 5	- 0.78 1	- 2.14 4	- 0.12 7	0.17 6	- 0.02 0	- 0.06 8	0.05 8	0.02 6	- 0.18 4
	- 1.02 0	- 0.15 6	- 0.96 8	- 0.12 7	0.17 6	- 0.02 0	- 0.06 8	0.05 8	0.02 6	- 0.18 4
	- 1.09 0	- 0.78 1	- 2.14 4	- 0.12 7	0.17 6	- 0.02 0	- 0.06 8	0.05 8	0.02 6	- 0.18 4
	- 1.02 0	1.09 3	0.96 8	- 0.12 7	0.17 6	- 0.02 0	- 0.06 8	0.05 8	0.02 6	- 0.18 4
	- 1.02 0	0.15 6	0.96 8	- 0.12 7	0.17 6	- 0.02 0	- 0.06 8	0.05 8	0.02 6	- 0.18 4
	- 1.09 0	- 1.71 8	- 1.10 7	- 0.12 7	0.17 6	- 0.02 0	- 0.06 8	0.05 8	0.02 6	- 0.18 4
	- 1.02 0	1.09 3	0.96 8	- 0.12 7	0.17 6	- 0.02 0	- -0.06 8	0.05 8	0.02 6	- -0.18 4

	<b>Kep u1</b>	<b>Kep u2</b>	<b>Kep u3</b>	<b>Loy 1</b>	<b>Loy 2</b>	<b>Loy 3</b>	<b>WT P1</b>	<b>WT P2</b>	<b>WT P3</b>	<b>WT P4</b>
	- 1.09 0	- 1.71 8	- 1.10 7	1.14 0	0.17 6	- 0.02 0	1.28 4	0.05 8	0.02 6	1.39 1
	1.02 0	0.15 6	- 0.06 9	- 0.12 7	0.17 6	- 0.02 0	- 0.06 8	0.05 8	0.02 6	- 0.18 4
	1.02 0	1.09 3	0.96 8	- 0.12 7	0.17 6	- 1.23 0	- 0.06 8	0.05 8	- 1.52 4	- 0.18 4
	- 0.03 5	- 0.78 1	- 0.06 9	- 0.12 7	0.17 6	- 0.02 0	- 0.06 8	0.05 8	0.02 6	- 0.18 4
	1.02 0	0.15 6	0.96 8	1.14 0	1.34 8	1.19 0	1.28 4	1.79 3	1.57 6	1.39 1
	1.02 0	1.09 3	0.96 8	- 0.12 7	0.17 6	- 0.02 0	- 0.06 8	0.05 8	0.02 6	- 0.18 4
	1.02 0	0.15 6	0.96 8	- 0.12 7	0.17 6	- 1.23 0	- 0.06 8	0.05 8	- 1.52 4	- 0.18 4
	- 0.03 5	1.09 3	- 0.06 9	- 1.39 3	- 0.99 7	- 0.02 0	- 1.41 9	- 1.67 7	0.02 6	- 1.75 9
	- 1.09 0	- 0.78 1	- 0.06 9	- 0.12 7	0.17 6	- 0.02 0	- 0.06 8	0.05 8	0.02 6	- 0.18 4
	- 1.09 0	- 1.71 8	- 1.10 7	- 1.39 3	- 0.99 7	- 0.02 0	- 1.41 9	- 1.67 7	0.02 6	- 1.75 9
	1.02 0	1.09 3	0.96 8	- 0.12 7	0.17 6	1.19 0	- 0.06 8	0.05 8	1.57 6	- 0.18 4
	1.02 0	1.09 3	0.96 8	1.14 0	0.17 6	- 0.02 0	1.28 4	0.05 8	0.02 6	1.39 1
	1.02 0	1.09 3	0.96 8	- 0.12 7	0.17 6	- 0.02 0	- 0.06 8	0.05 8	0.02 6	- 0.18 4
	1.02 0	0.15 6	0.96 8	- 0.12 7	0.17 6	- 0.02 0	- 0.06 8	0.05 8	0.02 6	- 0.18 4
	- 1.09 0	0.15 6	- 0.06 9	- 0.12 7	0.17 6	- 0.02 0	- 0.06 8	0.05 8	0.02 6	- 0.18 4

	<b>Kep u1</b>	<b>Kep u2</b>	<b>Kep u3</b>	<b>Loy 1</b>	<b>Loy 2</b>	<b>Loy 3</b>	<b>WT P1</b>	<b>WT P2</b>	<b>WT P3</b>	<b>WT P4</b>
	- 0.03 5	0.15 6	- 0.06 9	- 0.12 7	0.17 6	- 0.02 0	- 0.06 8	0.05 8	0.02 6	- 0.18 4
	- 1.09 0	- 0.78 1	- 1.10 7	1.14 0	1.34 8	1.19 0	1.28 4	1.79 3	1.57 6	1.39 1
	- 0.03 5	0.15 6	- 0.06 9	1.14 0	1.34 8	1.19 0	1.28 4	1.79 3	1.57 6	1.39 1
	- 0.03 5	1.09 3	0.96 8	- 0.12 7	0.17 6	- 0.02 0	- 0.06 8	0.05 8	0.02 6	- 0.18 4
	- 0.03 5	1.09 3	- 0.06 9	1.14 0	0.17 6	- 0.02 0	1.28 4	0.05 8	0.02 6	1.39 1