



ABSTRACT

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Judul : Transformational Leading Style and Workload Towards Work Performance with Stress Level as the Intervening Variable.

Human resources have major role in organization. The resources of the organization will not be able to provide optimal results if they are not supported by skilled human resources. Performance variables cannot stand by itself in order to achieve excellent performance. There are several supporting variables that can affect to achieve the excellent performance variable including Work Motivation, Job Satisfaction, and Organizational Commitmen. This research which was conducted in private company aims to find out several things, such as the influence of transformational leading style towards stress level, the influence of workload towards work performance, the influence of transformational leading style towards work performance, the influence of workload towards stress level, the influence of workload towards work performance. This research was conducted on respondents who are employees in PT. Astra Credit Company, Fatmawati Branch. Data analysis in this study uses the Structural Equation Modeling (SEM) method.

The result of this study suggests that high transformational leading style has significant influence towards stress level on work. The higher the stress level is, the lower the work performance will be.

Keywords: Transformational leading style, Stress level of work, Workload, Work performance.