

ABSTRAK

Judul : Peran Komitmen Manajemen Dalam Meningkatkan Safety Performance Industri Penerbangan Di Indonesia Melalui Implementasi Safety Management System
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Tujuan penelitian ini adalah untuk menguji peran Komitmen Manajemen dalam Meningkatkan *Safety Performance* Industri Penerbangan di Indonesia Melalui Implementasi *Safety Management System*. Metode analisis data yang digunakan adalah *Structural Equation Modelling (SEM)* listrel dengan menyebarkan kuesioner kepada 280 karyawan *operational* perusahaan penerbangan di Indonesia sebagai sampel penelitian. Hasil penelitian menunjukkan Komitmen manajemen mempengaruhi *Safety Management System*, Budaya mempengaruhi *Safety Management System*, Komitmen Manajemen tidak mempengaruhi *Safety Performance*, Budaya Keselamatan mempengaruhi *Safety Performane*, dan *Safety Management System* mempengaruhi *Safety Performance*. Sesuai dengan hasil penelitian maka peneliti memberikan saran kepada perusahaan untuk dapat meningkatkan dalam penerapan *safety management system* serta memastikan dan mematuhi persyaratan keselamatan yang sesuai dengan hukum, regulasi dan prosedur yang berlaku serta mengaplikasikan langkah-langkah sistem kesemalatan sesuai dengan instruksi dan prosedur manajemen keselamatan. Keunikan dalam penelitian ini, peneliti mengambil variabel mengenai *Safety Management System* di industri penerbangan yang belum banyak diteliti oleh peneliti sebelumnya.

Kata Kunci : Komitmen Manajemen, Budaya Keselamatan, *Safety Management System*, *Safety Performance*, dan Industri Penerbangan

ABSTRACT

Title : Commitment Management Role In Improving Safety Performance In Indonesia Airline Industries Through The Implementation of Safety Management System
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The purpose of this study is to examine Commitment Management role in improving airline industry safety performance in Indonesia through the implementation of *Safety Management System*. The data analysis method applied in this study is *Structural Equation Modelling (SEM) listrel*, which was conducted by distributing the questionnaire to the 280 operational staffs in the airline companies in Indonesia as samples. The results of the study tells that Commitment Management affects *Safety Management System*; Culture affects *Safety Management System*; Commitment Management does not affect *Safety Performance*; Safety Culture affects *Safety Performance*; and *Safety Management System* affects *Safety Performance*. Based on the results, the researcher recommends some improvement in applying *safety management system* to the companies and to ensure the legal safety requirement, regulations, and procedures that will remain in effect are met; the steps to run the safety system based on the instructions and safety management procedures are recommended as well. This study examines variables related to *Safety Management System* in airline industries, the variables that are rarely investigated in many previous studies. In several previous studies, the researchers investigate airline industries but not focusing on the whole aspects in this industry specifically. Therefore, this study will link related variables by investigating the whole aspects in the airline industries. And it become the original value for this article

Keywords: Commitment Management, Safety Culture, Safety Management System, Safety Performance, Airline Industry