

**THE EFFECT OF KNOWLEDGE, SPIRITUAL INTELLIGENCE, AND ATTITUDES
TOWARDS THE QUALITY OF WORK LIFE AND ITS IMPACT ON NURSE
PERFORMANCE IN THE IMPLEMENTATION OF PATIENT SAFETY IN RS X**

ABSTRACT

This study aims to analyze the significant influence together Knowledge, Spiritual Intelligence, and Attitude on the Quality of Work Life and the Impact on Nurse Performance in the Application of Patient Safety Targets at X Hospital either partially or simultaneously. The research methodology uses a quantitative approach with the path analysis method using the Structural Equation Modeling equation. The sampling technique was carried out by saturated sampling (census) of 111 respondents based on the total population of nurses in the inpatient room of RS X. The results showed that Knowledge, Spiritual Intelligence, and Attitude had a significant influence together on the Quality of Work Life and its Impact on Nurse Performance. in implementing patient safety goals at X Hospital simultaneously; Knowledge has a significant positive effect on the quality of work life of nurses at RS X; Spiritual intelligence has a significant positive effect on the quality of work life of nurses at X Hospital; Attitudes have a significant positive effect on the quality of work life of nurses at RS X; Knowledge has a significant positive effect on the performance of nurses in implementing patient safety goals at X Hospital; Attitudes have a significant positive effect on the performance of nurses in implementing patient safety goals at X Hospital; and the quality of work life of nurses has a significant positive effect on the performance of nurses in implementing patient safety goals at X Hospital. The results also show that the quality of work life of nurses has a partial mediation effect on the performance of nurses in implementing patient safety goals at X Hospital. The managerial implication of this research is increasing religious activities in a family manner to form emotional bonds and commitment to nurses to behave calmly and patiently in implementing Patient Safety Goals on an ongoing basis.

Keywords: Knowledge, Spiritual Intelligence, Attitudes, Quality of Work Life, and Nurses Performance

PENGARUH PENGETAHUAN, KECERDASAN SPRITUAL, DAN SIKAP TERHADAP KUALITAS KEHIDUPAN KERJA SERTA DAMPAKNYA PADA KINERJA PERAWAT DALAM PENERAPAN KESELAMATAN PASIEN DI RS X

ABSTRAK

Penelitian ini bertujuan menganalisis pengaruh signifikan secara bersama-sama Pengetahuan, Kecerdasan Spiritual, dan Sikap Terhadap Kualitas Kehidupan Kerja Serta Dampaknya Pada Kinerja Perawat dalam Penerapan Sasaran Keselamatan Pasien di RS X baik secara parsial maupun secara simultan. Metodologi penelitian dengan menggunakan pendekatan kuantitatif dengan metode *path analysis* menggunakan persamaan *Structural Equation Modeling*. Teknik pengambilan sampel dilakukan dengan sampling jenuh (sensus) sebanyak 111 responden berdasarkan jumlah populasi perawat di ruangan rawat inap RS X. Hasil penelitian menunjukkan Pengetahuan, Kecerdasan Spiritual, dan Sikap memiliki pengaruh signifikan secara bersama-sama terhadap Kualitas Kehidupan Kerja Serta Dampaknya Pada Kinerja Perawat dalam Penerapan Sasaran Keselamatan Pasien di RS X secara simultan; Pengetahuan memiliki pengaruh positif secara signifikan terhadap kualitas kehidupan kerja perawat di RS X; Kecerdasan spiritual memiliki pengaruh positif secara signifikan terhadap kualitas kehidupan kerja perawat di RS X; Sikap memiliki pengaruh positif secara signifikan terhadap kualitas kehidupan kerja perawat di RS X; Pengetahuan memiliki pengaruh positif secara signifikan terhadap kinerja perawat dalam penerapan sasaran keselamatan pasien di RS X; Sikap memiliki pengaruh positif secara signifikan terhadap kinerja perawat dalam penerapan sasaran keselamatan pasien di RS X; dan Kualitas kehidupan kerja perawat memiliki pengaruh positif secara signifikan terhadap kinerja perawat dalam penerapan sasaran keselamatan pasien di RS X. Temuan penelitian ini adalah kualitas kehidupan kerja perawat memiliki peran mediasi secara parsial terhadap kinerja perawat dalam penerapan sasaran keselamatan pasien di RS X. Implikasi manajerial penelitian ini adalah peningkatan kegiatan keagamaan secara kekeluargaan untuk membentuk ikatan emosional dan komitmen pada perawat agar berperilaku tenang dan sabar dalam penerapan Sasaran Keselamatan Pasien secara berkesinambungan.

Kata kunci: Pengetahuan, Kecerdasan Spiritual, Sikap, Kualitas Kehidupan Kerja, dan Kinerja Perawat