

DAFTAR PUSTAKA

- Aditama Tjandra Yoga, 2000, *Manajemen Administrasi Rumah Sakit*, Jakarta, Penerbit Press UI Anaroga, Panji, 2005, Psikologi Kerja, Rineka Cipta
- Anaroga, Panji & Suyati Sri, 1995, *Psikologi Industri dan Sosial*, Jakarta, PT. Dunia Pustaka Jaya
- As'ad, Mohammad, 1991, *Psikologi Industri*, Yogyakarta, Liberty
- Beehr, T.A. (1995). *Psychological Stress in the Workplace*. London: Routledge
- Beehr, T. A., & Newman, J. E. (1978). Job stress, employee health, and organizational effectiveness: A facet analysis, model, and literature review. *Personnel Psychology*, 31, 665-699.
- Cartwright and Cooper, 1997, *Managing Workplace Stress*, Thousand Oaks: Sage Publications
- Cohen, S., 1980, After effects of stress on human performance and social behaviour a review of research and theory, *Psychological Bulletin*, 88, 82-108
- Cooper, Gary & Straw, Alison, 1995, *Stress Management yang Sukses*, Jakarta, Desain Blanc
- Cooper CL, Marshall J. 1976, Occupational sources of stress: A review of the literature relating to coronary heart disease and mental ill health. *Journal of Occupational Psychology*, 49, 11–28.
- Cox, Griffiths, & Cox, 1996, Work-related stress in nursing: Controlling the risk to health, working paper International Labour Office Geneva
- Cox, Randall, Griffith, 2002, *Tackling work related stress*, Health and Safety Executive, The Institute of Work, Health and Organisations
- Davis, K & John W.Newstrom, 1995, *Perilaku dalam Organisasi*, Edisi ketujuh, Alih Bahasa Agus Dharma, Jakarta, Airlangga
- Departemen Kesehatan RI, Standar Tenaga Keperawatan di Rumah Sakit, 2002
- Dewe PJ. *Identifying the causes of nurses' stress: A survey of New Zealand nurses*. Work Stress 1987
- Dieleman and Harnmeijer, 2006, Improving health worker performance, WHO

- Dwiyanti, Endang, 2001, Stres Kerja di Lingkungan DPRD: Studi Banding tentang Anggota DPRD di Kota Surabaya, Malang, dan Kabupaten Jember, *Jurnal Masyarakat Kebudayaan dan Politik* 3: 73-84, Surabaya, Fakultas Kesehatan Masyarakat, Universitas Airlangga
- European Foundation for the Improvement of Living and Working Conditions, 2007
- Fraser, T.M., 1992, *Stres dan Kepuasan Kerja, Acuan Mencari Alternatif untuk Meningkatkan Kepuasan Kerja yang Sesuai*, Jakarta, PT Pustaka Binaman Presindo
- French et al, 2000, An empirical evaluation of an expanded nursing stress scale, *Journal of Nursing Measurement*, 8 (2), 161–178.
- Gardner, 2005, Emotional Intelligence and Occupational Stress
- Gelsema, et.al., 2004, Determinants of Job Stress in the nursing Profession, *Western Journal of Nursing Research*
- Gray-Toft and T.G. Anderson, "The nursing stress scale: Development of an instrument", in *Journal of Behavioural Assessment*, Vol. 3, 1981, pp. 11-23
- Hamaideh et.al, Jordanian nurses' job stressors and social support, *Journal compilation*, 2008, International Council of Nurses
- Handoyo, Seger, 2001, Stres pada Masyarakat Surabaya, Surabaya, *Jurnal Insan Media Psikologi* 3: 61-74, Fakultas Psikologi, Universitas Airlangga
- Harris, P.E. 1989, The Nurse Stress Index
- Harisson, 1985, The person-environment fit model and the study of job stress
- Hart, P.M. & Cooper, C.L. (2001), Occupational Stress: Toward a More Integrated Framework. In N. Anderson, D.S. Ones, H.K. Sinangil, & C. Viswesvaran (Eds), *Handbook of Industrial, Work and Organizational Psychology* (vol 2: Personnel Psychology). London: Sage. (ISBN: 0 7619 6489 4)
- Hingley, The Human face of nursing, in *Nursing Mirror*, No. 159, 1984, pp. 19-22.
- Jordan, 2002, Let The Survey Take The Strain, *SHP*
- Kompas Cyber Media, 12 Mei 2007, 50,9 Persen Perawat Alami Stress Kerja, diakses pada tanggal 29 Maret 2008

- Laschinger & Finegan, 2005, Job Strain as a Longitudinal Predictor of Nurse Health and Performance Outcomes, presented in Fourth International Conference on Work Environment and Cardiovascular Diseases
- Lazarus D. S. & Folkman S. (1984), *Stress, Appraisal, and Coping*, New York: Springer.
- Leontaridi dan Ward, An investigation into work-related stress, quitting intentions and absenteeism,
- Luthan, Fred, 1995, *Organizational Behavior*, Seventh Edition, Singapore, McGraw-Hill, Inc
- Mangkunegara, Anwar Prabu, 2002, *Manajemen Sumber Daya Manusia Perusahaan*, Bandung, PT Remaja Rosdakarya
- Margiyati, Lulus, 1999, Stres Kerja: Latar Belakang Penyebab dan Alternatif Pemecahannya, *Jurnal Masyarakat Kebudayaan dan Politik* 3: 71-80, Surabaya, Fakultas Kesehatan Masyarakat, Universitas Airlangga
- McVicar, 2003, Workplace stress in nursing: a literature review. *Journal of Advanced Nursing*, 44 (6), 633–642
- Munandar, Sunyoto Ashar, 2001, *Psikologi Industri dan Organisasi*, Jakarta, Penerbit Universitas Indonesia
- Moreton-Cooper: “The end of the rope”, in *Nursing Mirror*, No. 159, 1984, pp. 16-19
- NIOSH atau The National Institute of Occupational Safety and Health, 1999, *Stress at work*, US
- Nurahmah, Elly, 2006, Service Excellent in Nursing, Jakarta, *Jurnal PERSI Volume 06*: Hal.12-13, Jakarta
- Occupational Safety and Health Service, 2003
- Rinijacinto, 2002, Summary of Citing Internet sites, Stres Kerja (online), (A:\e-psikologi.html, diakses 26 September 2002)
- Robbin, Stephen, 1998, *Organizational Behavior, Concept, Controversies, Applications*, Eight Edition, Prentice-Hall International, Inc., Upper Saddle River, New Jersey
- Robbins, 2001, *Organizational Behavior*, Prentice Hall

Santamaria, The Relationship Between Nurses' Personality And Stress Levels Reported When Caring For Interpersonally Difficult Patients, *Journal of Advanced Nursing*, 2000 Volume 18 Number 2

Sekaran, Uma, 2006, *Metodologi Penelitian Untuk Bisnis*, Edisi 4, Penerbit Salemba Empat, Jakarta

Sudarmanto R. G., 2005, *Analisis Regresi Linier Ganda dengan SPSS*, Edisi Pertama, Penerbit Graha Ilmu, Yogyakarta

Suprihanto, dkk, 2003, *Perilaku Organisasi*, Yogyakarta, Sekolah Tinggi Ilmu Ekonomi, YKPN

Towner Kesley, 2002, *Managing Employee Stress*, Alih Bahasa Andre T., Jakarta, PT Elex Media Komputindo

Umar Husein, 2001, *Riset Sumber Daya Manusia*, Jakarta, PT SUN

Uyanto, S.S., 2006, *Pedoman Analisis Data dengan SPSS*, Edisi Pertama, Penerbit Graha Ilmu, Yogyakarta

VanScotter, Motowidlo, & Cross, 2000, Effects of task performance and contextual performance on systemic rewards

Williams, 2003, Job Stress, Job Satisfaction, and Intent to Leave Employment among Maternal-Child Health Nurses

Yaslis, Ilyas, 2004, *Perencanaan SDM Rumah Sakit, Teori, Metode, dan Formula*, Jakarta, Pusat Kajian Ekonomi Kesehatan, FKM-UI