

Along with the times, people will always demand to get quality health services. Therefore, puskesmas as the first level of health services are required to always improve the quality of health services. Quality health services is one means to achieve optimal health degrees so that the right to healthy living for all levels of society can be achieved. This research was conducted at UPT Puskesmas Kampung Dalam Pontianak, where the sample was a general poly medical record. Sampling using Random Sampling, with a total sample of 99 samples. Data collection techniques in this study used observation techniques and in-depth interviews and interviews presented descriptively.

The completeness of filling the patient's medical record document filled in the item name and medical record number as much as 100%, date of birth, gender, and address respectively as much as 98.99%. Completeness of completing important reports filled in with the main complaint items was 97.98%, history of disease was now 91.92%, diagnosis was 90.91%, and proof of treatment was 98.99%. The completeness of the authentication filling filled in the doctor's name item was 58.58%, the doctor's signature was 56.56%, and the date was 100%. Accuracy in documenting the correct contents in the items there are no streaks of 86.87%, there are no ex-types as much as 97.98%, and there are no blank sections of 44 (44.44%).

Keywords : Medical Record Form, Filling Patient Identity, Filling Important Reports, Filling Authentication, Accuracy in Documenting