

ABSTRACT
PAIH

Overview of Submitting Service Information to Patients in the Cipayung District Health Center.

Cipayung District Health Center Jl. Bambu Hitam No.104 Rt.10 Rw.04 Cipayung DKI Jakarta, East Jakarta. From interviews with officers at the puskesmas, preliminary observations said that there were still many patients who had not received information about the services at the puskesmas so that many patients did not receive services because these patients did not know the service schedule at the puskesmas.

This research is a descriptive study with a cross sectional sample approach of 100 respondents with a purposive sampling technique, the research instrument used a questionnaire. Data processing by means of data analysis.

The results of this study are the results of observations found that in Cipayung sub-district health center there is already an SOP that regulates the implementation of providing information to patients namely SOP CPY / VII / SOP / LOK-04 delivery of information. Still many patients who do not know about existing services in the Cipayung sub-district health center and also the delivery of information in the Cipayung sub-district health center are still not well implemented. This is seen from the results of the study found that there are still many media that deliver damaged service information and have not been repaired. The conclusion in this aspect is the Cipayung sub-district health center already has an SOP governing the delivery of information to patients. delivery of service information to patients at the Cipayung sub-district health center is still not optimal in terms of its implementation where as many as 80% of patients still do not understand the information provided by the service. For the obstacles in the delivery of information in the Cipayung sub-district health center, there is a medium in the delivery of information that has not been maximized.

for delivery of service information to be further improved so as not to interfere with service to patients. Cipayung sub-district health centers should pay more attention and care for tools that support the implementation of services.

Keywords: Submission of Information

Literature: 1945-2014