ABSTRACT

Title : Review of Patient Compliance in Carrying Medical Card Eat Telaga Biru Health Center
Name : Halijah
Study Program : Programme of Study in Medical Records and Health Information Faculty of Health Sciences, Esa Unggul University

Medical Identity Card (KIB) is a patient identity card that is used to obtain health services, mainly used to provide medical records when registering. The study design uses descriptive analysis with a qualitative approach. The sampling technique used is Saturated Sampling. The population in this study were all medical records officers of the patient registration section, amounting to 2 people, the sample taken was 10 medical record files. The results showed that the use of MNH was less than the maximum and the provision of medical record files obtained were 4 late medical record files (40%), 3 timely documents (30%), and 3 medical record files that are less than 10 minutes (30%). While the factors on the use of MNH are the lack of evaluation of patients and evaluation of patient registration officers.

Keyword : Medical Identity Card (KIB), Patient