

**ABSTRACT**

**Title** : **REVIEW OF TIME WAITING FOR PATIENTS POLYCLINIC PATIENTS IN DHARMAIS CANCER HOSPITAL**

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**Study Program** : **D-III MEDICAL RECORD AND HEALTH INFORMATION**

*Dharmais Cancer Hospital is a Type A Cancer Hospital established in 2012 through the stipulation of Minister of Health Decree No. 037 / Menkes / SK / 2012. Based on the results of interviews and observations conducted at the Dharmais cancer hospital the number of private sandalwood outpatient polyclinic ranged from 60 to 80 patients / day. The problem identification process will be identified about all types of complaints that occur that occur during the 5 working days during October 2019. Patients who are canceled from the visit will also be identified and will be compared with the number of patients who registered. Basically patient waiting time Each hospital is basically. By using a cross sectional approach, which is research conducted at one particular time. In Research That Has Been Done In Februari 2020, with a population of 285 patients, the total sample in this study was 74 patients related to the title of Waiting Time for Private Polyclinic / Sandalwood Patients at the Dharmais Cancer Hospital, the researchers concluded as follows. The Standard Operating Procedure for Registration is obtained that the procedure for the patient registration system at Kangker Dharmais Hospital already exists and is in accordance with the provisions of the Ministry of Health. At present the SOP is still in the process of being repaired in accordance with the Number.HK.02.03 / 1/10766/66/2019.*

*Hate Words: Waiting time*