

ABSTRAK

JUDUL : TINJAUAN KELENGKAPAN PENGISIAN REKAM MEDIS PASIEN BARU DI PUSKESMAS JATI 1

NAMA : GUNAWAN W.A

PROGRAM STUDI : PROGRAM DIPLOMA III REKAM MEDIS DAN INFORMASIKESIHATAN

Puskesmas Kel. Jati I Jakarta Timur Puskesmas Faskes Tingkat Pertama BPJS Kesehatan di Jakarta Timur. Berdasarkan hasil observasi awal yang telah dilakukan pada 50 rekam medis, terdapat 10 rekam medis pada bagian identitas masih belum terlengkapi. Ditemukannya rekam medis pasien yang tidak lengkap terutama pada lembaran formulir identitas pasien, di dukungnya dengan wawancara langsung dengan petugas rekam medis di puskesmas masih ditemukan adanya ketidak lengkapnya rekam medis pasien di puskesmas jati. Peneliti dan selaku Petugas di puskesmas jati 1 di bagian perekam medis, terkadang mengalami kendala dalam melengkapi identitas pasien tersebut. Rekam medis pasien tersebut dan juga pada saat pelacakan rekam medis pada saat di butuhkan, permasalahan yang di temukan di puskesmas jati 1 terkait rekam medis pasien yang tidak lengkap sehingga menghambat pekerjaan petugas dan juga pelayanan unit pendaftaran dan juga pengobatan kepada pasien, hal tersebut menjadi permasalahan bagi perekam medis di puskesmas jati 1. Berdasarkan latar belakang diatas peneliti tertarik meninjau lebih lanjut tentang “Tinjauan Kelengkapan Pengisian Rekam Medis Pasien Baru di Puskesmas Jati 1. Metode penelitian yang digunakan dalam penulisan ini adalah metode deskriptif, dimana metode penelitian yang mendeskripsikan atau gambaran terhadap suatu objek dari penelitian melalui data yang telah terkumpul dan membuat sebuah kesimpulan dan berlaku umum (Sugiyono, 2009). Standar Operasional Prosedur kelengkapan pengisian identitas pasien baru rawat jalan masih belum terselenggara/tidak ada. Standar Minimal Isi Rekam Medis Rawat Jalan menurut hasil wawancara kepada kepala rekam medis sudah mempunyai kebijakan dari kepala puskesmas jati 1. komponen kelengkapan identitas pasien baru dari total 100 indeks utama pasien baru rawat jalan yang di analisis, rata-rata kelengkapan adalah 58%. menunjukkan bahwa Komponen Kelengkapan Laporan Yang Penting, rata-rata kelengkapan 49%. rata-rata kelengkapan komponen laporan yang penting sebesar 47.5% komponen catatan baik didapatkan rata rata kelengkapan sebesar 30.66%

Kata Kunci : Kepuasan Pasien

BSTRACT

TITLE : **REVIEW OF COMPLETENESS OF FILLING NEW MEDICAL RECORD PATIENTS IN JATI PUSKESMAS 1**

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Puskesmas Kel. Jati I East Jakarta Health Center for Health Facilities First Level BPJS Health in East Jakarta. Based on the results of initial observations that have been carried out on 50 medical records, there are 10 medical records in the identity section are still incomplete. The finding of incomplete patient medical records, especially on the patient identity form sheet, was supported by direct interviews with medical record officers at the puskesmas. It was still found that there was an incomplete patient medical record at the teak health center. Researchers and as officers in the teak health center 1 in the medical recorder, sometimes have problems in completing the patient's identity. The patient's medical record and also when tracking medical records when needed, problems found in teak health center 1 related to incomplete patient medical records that hampered the work of officers and also the registration unit services and also treatment to patients, this is a problem for medical recorders in teak health centers 1. Based on the above background researchers are interested in reviewing more about "Completion Review of Completion of New Patient Medical Records in Teak Health Centers 1. The research method used in this paper is descriptive method, where research methods that describe or illustrate the an object of research through data that has been collected and makes a conclusion and is generally accepted (Sugiyono, 2009). Operational Standards Procedures for completing outpatient new identity filling procedures have not yet been implemented. Minimum Standards for Outpatient Medical Record content according to the results of interviews with the head of the medical record already has a policy from the head of the teak health center 1. completeness components of the identity of new patients from a total of 100 main indexes of new outpatients analyzed, the average completeness is 58%. shows that the Report Completeness Component is Important, the average completeness is 49%. the completeness of the completeness of the important report components by 47.5% good record components obtained an average completeness of 30.66%

Hate Words: Complete Completion of Patient Medical Records