

ABSTRACT

Name : Tri Suwandi
Study Program : Medical Records And Health Information
Title : Review Of The Patient Registration System Outpatient
Agreemen At Dharmais Cancer Hospital.

the background in the outpatient agreement patient registration system is to facilitate health services so that they are easily accessible for patients or families and do not have to queue at the time of registration. The agreement referred to in this discussion system is an agreement made by the patient with the hospital to obtain health services between the patient and the doctor. No SPO has been established, service to patients in the outpatient appointment system continues to run. The problem is that it includes the services of these doctors with limited patient visits that are uncertain. Counting from the Presentation of the sample of patient appointments present in December 2019 reached 2550 outpatient medical record files or with a percent value of 95.43%, from the absence of patients in December 2019 reaching 122 outpatient medical record files or in percent values 4 , 57% of the patient's medical record files. Calculated the number of 122 outpatient medical record files with an average per day in one month that reached 7 outpatient medical record files or 5.73% in December 2019. Identifying the causes of absence in the patient registration system outpatient agreements result in losses for the patient itself, because they do not get service or examination by a doctor and ascertained the cause is due to patient non-compliance with the service or examination.

Keywords: Patient ,Registration System, Agreement