

ABSTRACT

Title : Inaccuracy of Rm Numbering in the E-Puskesmas Application at the Kramat Jati Subdistrict Health Center

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The position of the Puskesmas is as a National health system which is a means of providing health services for individuals and communities. As a technical implementing unit, the agency has the responsibility of carrying out part of the district / city health development tasks. In the local government system, it is the technical implementation unit of the district / city Health Service which is a structural unit of the Regency / City Regional Government. And also as a first-level health service facility. This study aims to review the search for outpatient double numbering in the e-puskesmas application at Kramat Jati Health Center, the data analysis technique in this study is to perform a qualitative descriptive method which contains reviewing the search for double numbering outpatients in the e-puskesmas application at Kramat Jati Public Health Center at November to December 2020 - 2021, which have been collected then presented in descriptive form. The results of research conducted and interviews with the person in charge of medical records that have been carried out are that at the Kramat Jati Subdistrict Health Center already has a Standard Operating Procedure (SPO) for storing medical records, and the implementation of storing medical record files is in accordance with the flow and conditions applicable in the SPO storage. . regarding the factors that cause double data, namely as follows: Officers are not careful in registering patients, officers are sometimes in a hurry because the patient is impatient, lack of knowledge or introduction to SPO, there are errors in the system because registration at the health center has used electronic medical records, the health center is already apply electronic medical records but not all patient data who have been treated at the puskesmas are on the computer. It is suggested that the socialization of SPO on how to save medical records should be given training for officers to be calmer in dealing with impatient patients.

Keywords: Double numbering and E-Puskesmas