

ABSTRACT

Title : Overview of the Implementation of Death Insurance Claims for Parties Third, in dr. H. Bob Bazar, SKM Kalianda Lampung South

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Study Program: Diploma III Medical Record and Health Information

This study aims to determine the implementation of death insurance claims for third parties in dr. H. Bob Bazar, SKM Kalianda South Lampung. Based on the research results, it is known that the dr. H. Bob Bazar, SKM Kalianda South Lampung already has an SOP for the release of medical information as one of the conditions in implementing death insurance claims for third parties, but in practice it is still found that it is not in accordance with the SOP, namely the patient's family does not bring a written application to the hospital director to request medical information, this can occur due to the family's ignorance of the procedure for releasing medical information due to the lack of socialization to medical information release officers. In the item of the request letter to the hospital director for medical information, it shows a percentage of 0%. Factors that hinder the release of information are the incomplete requirements for the process of releasing medical information and the lack of socialization of the SPO of releasing medical information to related units, to anticipate it happening again. It is advisable to the hospital to make / provide a submission form for the release of medical information. In addition, it is also necessary to socialize again to all related units regarding the SPO for the release of medical information at dr. H. Bob Bazar Hospital, SKM.

Key words : Release of Medical Information, Insurance claims