ABSTRACT

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Study Program: D4 Health Information Management

Title : Factors Affecting Job Satisfaction of Health

Information Management Professionals at Bhakti Asih Hospital

Job satisfaction is one important factor that must be considered by the organization. Based on the preliminary study, there are some health information management professionasl who are not satisfied in working at Bhakti Asih Hospital. The purpose of this study is to determine the factors that affect job satisfaction HIM professionals at Bhakti Asih Hospital. This study was conducted in June-July 2017, using 33 HIM professionals. This research used univariate and bivariate chi square analysis data analysis. The result of this study, it is known that HIM professionals who satisfied was 51,5%. There is a significant influence between the compensation factor on job satisfaction of HIM professionals [OR = 3,7 (95% CI: 1,9-7,3)], there is a significant influence between the workload factor on job satisfaction of HIM professionals [OR = 12,5 (95% CI; 2,1-74,8)], there is significant influence between work relation factor to job satisfaction of HIM professionals [OR=112,5 (95% CI; 9,2-1377,2)]. It is suggested that the management of Bhakti Asih Hospital should raise the standard of salary HIM professionals, increase familiarity and good working relationship, affirm job description so that HIM professionals knows their job and don't work concurrently and maintain career development opportunity.

Keywords: HIM Professionals, Job Satisfaction, Hospital

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