

## **ABSTRACT**

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*Title* : Job Satisfaction Review of Medical Record Staff  
at Bhakti Asih Hospital in Tangerang 2018

*Job satisfaction is the way a worker feels his job. Based on the results of the preliminary study, there were several officers who were not satisfied with their work. The purpose of this study was to determine the description of the level of medical record workforce satisfaction at Bhakti Asih Hospital Tangerang in 2018. This study was carried out at Bhakti Asih Hospital in April-August 2018 with the number of samples examined by 32 Medical Record employees. The research method used is descriptive quantitative. Data collection techniques using observation, interviews, questionnaires, and literature studies. From the results of this study it is known that Medical Record employees at Bhakti Asih Hospital who expressed satisfaction with their work were 14 employees (43.8%) and 18 employees were dissatisfied (56.3%). The division of tasks to be adapted to the expertise of the medical record officer. It is recommended that the management of Bhakti Asih Hospital is expected to give promotion, the results of employee work performance so that employees become satisfied and produce good quality of service.*

**Keywords:** *Medical Record Staff, Job Satisfaction, Hospital*