

## **ABSTRACT**

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*Program Study : Public Health*

*Title : Incomplete Analysis Of Inpatient Care Medical Resume by Doctor At Pertamina Jaya Hospital 2018*

*This study discusses to analyze incomplete medical resume filling at Pertamina Jaya Hospital 2018. The objective of this study to know the description of causes incomplete medical resume. This study is a qualitative methode. Data collection techniques with in-depth interviews, documentation study and observation. There are seven variables; namely knowledge, attitude, role of nurse, leader commitment, standard operational procedures and monitoring and evaluation system. From the results of the preliminary studies found 90% medical resume that is not filled completely. Based on the result of interviews and document review known knowledge of physicians still do not understand about medical resume. For the attitude there are still doctors who have not filled out a complete medical resume and charged to the doctor duty. The role of nurse has been done properly. The absence of standard operational procedures related to the completeness of medical resume. Leadership commitment in the form of supervision has not been done regularly monitoring and evaluation system at Pertamina Jaya Hospital not yet running. From the above problems got suggestions in the form of the need for training on medical records, rewards and punishment, standardized operational procedures for the completeness of medical resumes, socialization of standard operational procedures and the need for a monitoring and evaluation system.*

**Key Words : incompleteness medical resume, medical resume, inpatient care medical record**

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