

ABSTRACT

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Study Program : *Medical Record and Health Information*

Title : *The Review Of The Needs Bpjs Outpatient Coding Staff
Based On Work Load In Patria IKKT Hospital.*

The less of a coding staff makes medical record is stacking, therefore the claim process is delayed. and this researpch to investigate about the needs a coding staff for BPJS outpatient based on work load in the medical record unit in Patria IKKT Hospital. The author is interested give a little about the needs a coding staff for BPJS outpatient based on work load because the less of human resuorces will give the impact for the coding process. Because of all that will give the effect to the purpose this research is to get an estimate about the number of the needs BPJS coding staff based on work load, with the descriptive research methods where the author conducts research directly and the results obtained from the calculation by Work Load Indicator Staff Need (WISN) methode get additional one BPJS outpatient coding staff, so that the wor is more efficient and the hospital must add the one coding staff based on work load.

Literature : 20 (2003-2016)

Keywords : *Based on Word Load, Coding Staff of BPJS*