

ABSTRACT

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Program Study : S1 Health Information Management
Title : The Correlation between Discharge Summary Completeness With Fluency BPJS Claim

The completeness of the discharge summary is a matter of concern, as discharge summary is an important in ensuring continuity of medical services and is a key requirement in filing claims in the Health Insurance Provision Agency (BPJS), in addition to complete discharge summary to be timely so that the claiming process runs smoothly. The purpose of this study to determine the correlation of discharge summary completeness with the fluency claim BPJS Health at Hospital Dr. Cipto Mangunkusumo in Jakarta. This research was a quantitative research with cross sectional research, the sample size is 230 out of a total 2000 population discharge summary of patient BPJS Inpatient in July 2017 using simple random sampling technique. The results showed discharge summary completeness was 97,39%, result of data analysis using chi-square test got P-value 0.000 <0,05 which means there was significant correlation between discharge summary completeness with fluency of claim BPJS Health at Hospital Dr. Cipto Mangunkusumo in Jakarta. It was expected that the doctor should fill the discharge summary completely and correctly in accordance with KPI (Key Performance Indicator).

Keyword : Completeness Discharge Summary, Fluency of Claim BPJS Health