

ABSTRAK

Name : Ladiasari
Program Study : Public Health
Title : Analysis of the Doctor Behavior in Completing the complete Medical Resume Inpatient at Kartika Husada Jati Jati Asih Hospital in 2018

In this study the researchers only examined the behavior of doctors in completing inpatient medical resumes at Kartika Husada Jati Asih Bekasi Hospital in 2018. The informants in this study were 9 (nine) people. Informants consisted of 5 (five) specialist doctors, 1 (one) medical service manager, 1 (one) medical record coordinator, 2 (two) nurses. The study was conducted at Kartika Husada Jati Asih Hospital in Bekasi in 2018 which is located at Jalan Raya Jati Asih No.72 Bekasi. This study uses a qualitative description method. Collecting data in this study using in-depth interviews, observation, and document review. The variables in this study are doctors, knowledge, attitudes, skills, standard operating procedures, nurse roles, and the role of medical record officers. From the results of direct observation the researchers have a medical resume not filled in completely. Based on the results of interviews and document review, it is known that doctor's knowledge is still incomplete in filling out medical resumes. In the attitude variable there is still an incomplete medical resume due to the busyness of the doctor, limited doctor time, doctor's practice schedule in another place so that the re-submission must be done when dipoli. For skill variables there are still items on medical resumes that are not filled in completely such as patient identity, date of entry and exit. The standard operating procedure is completely unknown to doctors. Some nurses carry out their roles properly. The role of the medical record officer has been carried out in completing a medical resume in the form of a medical resume submission. Based on the above problems it can be concluded that there is a need to hold training on filling out medical resumes, the existence of a system of sanctions (punishment) and rewards, meetings or socialization for approaches to doctors responsible for patients (DPJP), holding socialization on standard operating procedures about medical resumes, the nurse's activeness in reminding the doctor, the need to complete a complete medical resume when the patient is finished treatment.

Key Words : medical resume. complete medical resume, inpatient medical resume

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Bibliography : 52 (1994-2018)