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**“PENGARUH PELATIHAN SOFTSKILL KADER KESEHATAN
TERHADAP PENINGKATAN PELAYANAN DI POSYANDU LANSIA DI
WILAYAH KERJA PUSKESMAS KECAMATAN PENJARINGAN**

6 BAB + 43 Halaman+ 12 Tabel+ 5 lampiran

ABSTRAK

Dalam kegiatan posyandu lansia, kader mempunyai peran sebagai pelaku dari sebuah sistem kesehatan, kader diharapkan bisa memberikan berbagai pelayanan yang meliputi pengukuran tinggi dan berat badan, pengukuran tekanan darah, pengisian lembar KMS, memberikan penyuluhan atau penyebarluasan informasi kesehatan, menggerakkan serta mengajak usia lanjut untuk hadir dan berpartisipasi dalam kegiatan posyandu lansia karena itulah kader harus dibina, dituntun serta didukung oleh pembimbing yang lebih terampil dan berpengalaman. Kader-kader yang ada harus dibekali pengetahuan dan keterampilan melalui pelatihan. Penelitian ini bertujuan untuk menganalisis Pengaruh Pelatihan Softskill Kader Kesehatan Terhadap Peningkatan Pelayanan di Posyandu Lansia Wilayah Kerja Puskesmas Kecamatan Penjaringan. Penelitian ini menggunakan metode dengan pendekatan *pre-ekperimen* dan rancangan penelitian yang digunakan peneliti adalah *one-grub pretest-postest design*. Penelitian ini dilakukan dengan cara memberikan pre-test (penilaian awal) terlebih dahulu sebelum diberikan intervensi, setelah diberikan intervensi kemudian dilakukan post-test (penilaian akhir). Besar sampel yang digunakan sebanyak 25 kader kesehatan. Pengumpulan data menggunakan lembar observasi dan lembar kuesioner *pre* dan *post test*.. Terdapat Pengaruh Pelatihan *Softskill* terhadap *Softskill* / Keterampilan kader kesehatan sebelum dan sesudah mendapatkan pelatihan ($p < 0,05$). Hasil penelitian ini Terdapat Pengaruh Pelatihan *Softskill* Kader Kesehatan Terhadap Peningkatan Pelayanan di Posyandu Lansia

Kunci : Pelatihan *Softskill*, Kader Kesehatan, Posyandu Lansia.

Kepustakaan : 24 (2003-2017)

**UNIVERSITY ESA UNGGUL
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**"THE EFFECT OF SOFTSKILL KADER KESEHATAN TRAINING ON
ENHANCEMENT OF SERVICE IN EDERLY INTEGRATED HEALTH
SERVICE IN WORKING AREAS OF PUBLIC HEALTH CENTER
PENJARINGAN DISTRICT**

6 CHAPTER + 43 Pages + 12 Tables + 5 attachments

ABSTRACT

In the elderly posyandu activities, cadres have a role as actors of a health system, cadres are expected to be able to provide various services that include measuring height and weight, measuring blood pressure, filling out KMS sheets, providing information or disseminating health information, mobilizing and inviting the elderly to attend and participate in elderly posyandu activities because that cadre must be nurtured, guided and supported by more skilled and experienced mentors. The cadres must be equipped with knowledge and skills through training. This study aims to analyze the Effect of Health Cadre Softskill Training on Service Improvement in Elderly Posyandu in Puskesmas Sub-District of Penjarangan District. This study used a method with a pre-experimental approach and the research design used by researchers was a one-grub pretest-posttest design. This research was carried out by giving a pre-test (initial assessment) before being given an intervention, after being given an intervention then a post-test (final assessment) was carried out. The number of samples used was 25 health cadres. There is the influence of Softskill Training on cadre knowledge before and after training on elderly posyandu ($p = <0.05$). There is the Effect of Softskill Training on Softskill / Health cadre skills before and after getting training ($p = <0.05$). The results of this study There are Effects of Soft Cadre Training of Health Cadres on Service Improvement in Elderly Posyandu

Keywords: Softskill Training, Health Cadre, Elderly Posyandu
Literature: 24 (2003-2017)