

ABSTRACT

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Program Study : Public Health
Title : *Incomplete Analysis Of Inpatient Care Medical
Resume by Doctor At Tarumajaya Hospital 2019*

In this study, the researchers only discussed research on the incompleteness of inpatient medical resumes at Tarumajaya Hospital, Bekasi in 2019. The purpose of this study was to find out about incomplete medical resume filling. This research is a qualitative research. The technique of collecting data with in-depth interviews with informants, document review and observation. This research was conducted at No., Jl. Tarumajaya Raya No.1, Pantai Makmur, Kec. Tarumajaya, Bekasi, West Java 17211. In this study there were seven variables, namely about the incompleteness of filling out medical resumes by doctors, knowledge, attitudes, nurse roles, standard operating procedures and leadership commitment in this study with 9 (nine) following informants consisting of 5 (five) specialist doctors, 1 (one) medical service director, 1 (one) medical record coordinator, and 2 (two) nurses. Based on the results of interviews and documents that are known, doctors still do not understand about medical resumes. In the tolerance variable there is still an incomplete medical resume for doctors who do not complete it will get approval in the form of cutting doctor fees. The role of the nurse has been carried out and has been agreed upon with the nurse who always reminds and completes the medical resume or accompanies and assists the visite doctor. There are no standard operating procedures related to completing medical resumes. The leadership commitment consists of supervision not yet conducted regularly. From the above considerations, suggestions were obtained about the need for training in medical records, prizes, further consideration, standard operating procedure standards for completing medical resumes, making SPO documentation review, dissemination of standard operating procedures by means of leaflets designated for doctors to make reading easier and The leader is expected to make observations with the medical committee to supervise the complete medical resume.

Key Words : *Keywords: medical resume, doctor's behavior, incomplete inpatient medical resume*
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