

**ABSTRAK**

**GAMBARAN KINERJA KEPALA RUANGAN DI RSUD PASAR MINGGU TAHUN 2019**

6 BAB + 98 Halaman + 9 Tabel + 2 Skema + 0 Gambar + 12 Lampiran

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ILMU KEPERAWATAN

Kinerja merupakan bagian dari fungsi directing (pergerakan/pengarahan) dalam fungsi manajemen yang berperan mempertahankan agar segala kegiatan yang telah diprogramkan dapat dilaksanakan dengan benar dan lancar. Tujuan: untuk mengidentifikasi gambaran kinerja kepala ruangan oleh perawat pelaksana di RSUD Pasar Minggu. Metode: penelitian ini menggunakan penelitian kuantitatif *survey descriptif* dengan pendekatan *cross sectional*. Penelitian ini menggunakan *non probability sampling* dengan *purposive sampling* dengan jumlah sampel 91 responden. Hasil: Subvariabel pertama, kepala ruangan selalu menetapkan kegiatan kinerja saat timbang terima shift (90,12%). Kedua kepala ruangan selalu menjalankan, mengawasi, mengendalikan kegiatan kinerja keperawatan (86,02%). Ketiga kepala ruangan selalu memberikan *reinforcement* dan *follow up* perbaikan atas pekerjaan perawat sebelum mengakhiri kinerja keperawatan (81,7%). Kesimpulannya kinerja kepala ruangan di RSUD Pasar Minggu tergolong tinggi atau baik. Saran untuk peneliti selanjutnya diharapkan dapat menghubungkan variabel kinerja kepala ruangan dengan variabel lain, dapat melakukan uji validitas dan realibilitas terhadap lembar kuesioner di rumah sakit lain yang bertipe sama.

Kata kunci: Kinerja, Perawat Pelaksana, Kepala Ruangan.

**ABSTRACT**

***DESCRIPTIVE OF THE ROAD HEALTH PERFORMANCE IN THE GENERAL HOSPITAL AREA OF THE PASAR MINGGU 2019***

*6 CHAPTER + 98 pages + 9 tables + 2 schemes + 0 pictures + 12 attachments*

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*Performance is part of the directing function (movement / direction) in the management function that plays a role in maintaining that all activities that have been programmed can be carried out correctly and smoothly. Objective: to identify the performance picture of the head of the room by the nurse in Pasar Minggu Hospital. Method: this study uses descriptive quantitative survey research with cross sectional approach. This study uses non probability sampling with purposive sampling with a sample of 91 respondents. Results: The first subvariable, the head of the room always sets the supervision activities when weighing shifts (90.12%). Both room heads always run, supervise, control supervision activities (86.02%). The three head of the room always provide reinforcement and follow-up improvements to the work of nurses before ending supervision (81.7%). In conclusion, the performance of supervisors at Pasar Minggu Hospital is classified as high or good. Suggestions for the next researcher are expected to be able to connect the head of the performance variable with other variables, be able to conduct validity and reliability tests on the questionnaire sheets at other hospitals of the same type.*

*Keywords: Performance, Managing Nurse, Head of Room.*