

Lampiran 1 Daftar Riwayat Hidup

Biodata

Nama : Septia
 Tempat, tanggal lahir : Jakarta, 15 September 1993
 Kebangsaan : Indonesia
 Alamat (sesuai KTP) : Jl. H. Mali RT 006/RW 001,
 Duri Kosambi, Cengkareng, 11750
 Alamat Saat Ini : Perum. Griya Permata blok F1 no. 3,
 Cipondoh, Tangerang, 15147
 Agama : Kristen
 No. HP : 0899-9119-121
 E-mail : tia.sep93@gmail.com



Riwayat Pendidikan

1998-2000 : TK Tunas Remaja (Tangerang)
 2000-2006 : SD Santa Angela (Jakarta)
 2006-2008 : SMP Santo Leo II (Jakarta)
 2008-2011 : SMA Santo Leo II (Jakarta)
 ➤ Jurusan Ilmu Pengetahuan Sosial.

Riwayat Pekerjaan

2010-2012 : Private Teacher
 2012-2013 : Merchandising Administration Staff di PT. Arta Boga
 Cemerlang (Head Office)
 2013-2017 : Account Staff di PT. Arta Boga Cemerlang (Head Office)
 2017-sekarang : Sales Data Analyst Staff di PT. Arta Boga Cemerlang
 (Head Office)

Lampiran 2 Kuesioner Penelitian

Kuesioner Evaluasi Penerimaan Sistem Pro90

Mohon dibaca terlebih dahulu dengan baik dan benar setiap pertanyaan/pernyataan di bawah ini dan isilah kuisisioner sesuai dengan kondisi yang anda rasakan/alami.

* Required

Nama Anda? *

Your answer

Jenis kelamin Anda? *

Pria

Wanita

Apa posisi Anda terkait stakeholder Sistem Pro90?

Key Account Manager (KAM)

Staff Account (SA)

Account Receivable (AR)

Controller

Next

Perceived Usefulness (PU)

Pernyataan di bawah ini terkait dengan kebergunaan Sistem Pro90 yang Anda telah rasakan.

Menggunakan sistem Pro90 membuat pekerjaan saya selesai lebih cepat. *

1 2 3 4 5

Sangat Tidak Setuju Sangat Setuju

Menggunakan sistem Pro90 menjadikan pekerjaan lebih mudah. *

1 2 3 4 5

Sangat Tidak Setuju Sangat Setuju

Menggunakan sistem Pro90 meningkatkan kinerja pekerjaan saya. *

1 2 3 4 5

Sangat Tidak Setuju Sangat Setuju

Menggunakan sistem Pro90 meningkatkan produktivitas saya. *

1 2 3 4 5

Sangat Tidak Setuju Sangat Setuju

Menggunakan sistem Pro90 meningkatkan efektivitas pekerjaan saya. *

1 2 3 4 5

Sangat Tidak Setuju Sangat Setuju

Secara keseluruhan, sistem Pro90 berguna bagi pekerjaan saya. *

1 2 3 4 5

Sangat Tidak Setuju Sangat Setuju

Back Next

Perceived Ease of Use (PEOU)

Pernyataan di bawah ini terkait dengan kemudahan penggunaan Sistem Pro90 yang Anda telah rasakan.

Sistem Pro90 mudah untuk dipelajari. *

1 2 3 4 5

Sangat Tidak Setuju Sangat Setuju

Sistem Pro90 memiliki fitur yang diperlukan untuk mencapai tujuan. *

1 2 3 4 5

Sangat Tidak Setuju Sangat Setuju

Langkah-langkah penggunaan sistem Pro90 jelas dan mudah dipahami. *

1 2 3 4 5

Sangat Tidak Setuju Sangat Setuju

Tidak memerlukan keterampilan khusus untuk dapat menggunakan sistem Pro90. *

1 2 3 4 5

Sangat Tidak Setuju Sangat Setuju

Sistem Pro90 memiliki fleksibilitas dalam memenuhi kebutuhan pengguna yang dinamis. *

1 2 3 4 5

Sangat Tidak Setuju Sangat Setuju

Sistem Pro90 secara keseluruhan mudah digunakan. *

1 2 3 4 5

Sangat Tidak Setuju Sangat Setuju

Back Next

Acceptance of IT (AOI)

Pernyataan di bawah ini terkait dengan bagaimana penerimaan Anda terhadap Sistem Pro90.

Saya dapat menerima dengan baik sistem Pro90 yang sudah berjalan saat ini. *

1 2 3 4 5

Sangat Tidak Setuju Sangat Setuju

Saya merasa termotivasi untuk menggunakan sistem Pro90. *

1 2 3 4 5

Sangat Tidak Setuju Sangat Setuju

Saya cenderung ingin lebih sering menggunakan sistem Pro90. *

1 2 3 4 5

Sangat Tidak Setuju Sangat Setuju

Secara keseluruhan, saya puas menggunakan sistem Pro90. *

1 2 3 4 5

Sangat Tidak Setuju Sangat Setuju

Ini adalah akhir dari kuesioner. Terima kasih atas waktu dan partisipasi Anda.

Never submit passwords through Google Forms.
This content is neither created nor endorsed by Google. [Report Abuse](#) - [Terms of Service](#) - [Privacy Policy](#)

Google Forms

Lampiran 3 Tabulasi Data Hasil Kuesioner

| Nama | Gender | Posisi | Perceived Usefulness (X1) | | | | | | Perceived Ease Of Use (X2) | | | | | | Acceptance of IT (Y) | | | | | | |
|---------|--------|--------|---------------------------|-----|-----|-----|-----|-----|----------------------------|-------|-------|-------|-------|-------|----------------------|----|-----|-----|-----|-----|----|
| | | | PU1 | PU2 | PU3 | PU4 | PU5 | PU6 | X1 | PEOU1 | PEOU2 | PEOU3 | PEOU4 | PEOU5 | PEOU6 | X2 | AO1 | AO2 | AO3 | AO4 | Y |
| Muniroh | W | SA | 3 | 4 | 4 | 4 | 4 | 4 | 23 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 16 |
| Elsa | W | SA | 3 | 3 | 3 | 3 | 3 | 4 | 19 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 3 | 3 | 12 |
| Ria | W | SA | 3 | 3 | 3 | 3 | 3 | 4 | 19 | 4 | 3 | 3 | 3 | 4 | 3 | 20 | 3 | 3 | 4 | 3 | 13 |
| Novita | W | SA | 3 | 4 | 3 | 3 | 3 | 4 | 20 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 3 | 3 | 4 | 4 | 14 |
| Cynthia | W | KAM | 4 | 4 | 4 | 4 | 4 | 5 | 25 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 3 | 3 | 12 |
| Ardy | P | KAM | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 3 | 3 | 3 | 3 | 12 |
| Meta | W | KAM | 3 | 3 | 4 | 4 | 4 | 4 | 22 | 3 | 3 | 3 | 3 | 4 | 3 | 19 | 4 | 4 | 4 | 4 | 16 |
| Martha | W | KAM | 4 | 4 | 4 | 4 | 4 | 5 | 25 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 3 | 3 | 12 |
| Yessica | W | KAM | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 3 | 3 | 4 | 4 | 23 | 3 | 3 | 4 | 3 | 13 |
| Felix | P | KAM | 5 | 5 | 5 | 5 | 5 | 5 | 30 | 4 | 4 | 4 | 3 | 4 | 3 | 22 | 4 | 4 | 4 | 4 | 16 |
| Evy | W | AR | 4 | 3 | 4 | 4 | 4 | 4 | 23 | 4 | 3 | 4 | 4 | 4 | 4 | 23 | 3 | 3 | 3 | 3 | 12 |
| Maria | W | AR | 4 | 4 | 3 | 4 | 4 | 4 | 23 | 3 | 3 | 4 | 4 | 4 | 4 | 22 | 3 | 3 | 4 | 4 | 14 |
| Cicilia | W | AR | 3 | 3 | 4 | 3 | 3 | 4 | 20 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 3 | 3 | 12 |
| Kristin | W | AR | 4 | 4 | 4 | 3 | 3 | 4 | 22 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 3 | 3 | 3 | 3 | 12 |
| Elsa | W | AR | 3 | 3 | 3 | 4 | 4 | 4 | 21 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 3 | 3 | 12 |
| Devia | W | AR | 3 | 3 | 4 | 3 | 3 | 4 | 20 | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 16 |
| Linda | W | AR | 4 | 4 | 4 | 4 | 4 | 4 | 24 | 4 | 4 | 4 | 4 | 3 | 3 | 22 | 4 | 3 | 4 | 3 | 14 |
| Janice | W | CTRLR | 3 | 3 | 3 | 3 | 3 | 4 | 19 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 3 | 3 | 12 |
| Sarah | W | CTRLR | 3 | 3 | 3 | 4 | 4 | 4 | 21 | 3 | 3 | 3 | 3 | 3 | 3 | 18 | 3 | 3 | 4 | 4 | 14 |

Lampiran 4 Hasil Uji Validitas Kuesioner

| | | Correlations | | | | | | |
|------------------------|---------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|----------------------|
| | | Perceived Usefulness 1 | Perceived Usefulness 2 | Perceived Usefulness 3 | Perceived Usefulness 4 | Perceived Usefulness 5 | Perceived Usefulness 6 | Perceived Usefulness |
| Perceived Usefulness 1 | Pearson Correlation | 1 | .780** | .648** | .648** | .648** | .587** | .815** |
| | Sig. (2-tailed) | | .000 | .003 | .003 | .003 | .008 | .000 |
| | N | 19 | 19 | 19 | 19 | 19 | 19 | 19 |
| Perceived Usefulness 2 | Pearson Correlation | .780** | 1 | .546* | .546* | .546* | .553* | .755** |
| | Sig. (2-tailed) | .000 | | .016 | .016 | .016 | .014 | .000 |
| | N | 19 | 19 | 19 | 19 | 19 | 19 | 19 |
| Perceived Usefulness 3 | Pearson Correlation | .648** | .546* | 1 | .509* | .509* | .496* | .687** |
| | Sig. (2-tailed) | .003 | .016 | | .026 | .026 | .031 | .001 |
| | N | 19 | 19 | 19 | 19 | 19 | 19 | 19 |
| Perceived Usefulness 4 | Pearson Correlation | .648** | .546* | .509* | 1 | 1.000** | .496* | .803** |
| | Sig. (2-tailed) | .003 | .016 | .026 | | .000 | .031 | .000 |
| | N | 19 | 19 | 19 | 19 | 19 | 19 | 19 |
| Perceived Usefulness 5 | Pearson Correlation | .648** | .546* | .509* | 1.000** | 1 | .496* | .803** |
| | Sig. (2-tailed) | .003 | .016 | .026 | .000 | | .031 | .000 |
| | N | 19 | 19 | 19 | 19 | 19 | 19 | 19 |
| Perceived Usefulness 6 | Pearson Correlation | .587** | .553* | .496* | .496* | .496* | 1 | .761** |
| | Sig. (2-tailed) | .008 | .014 | .031 | .031 | .031 | | .000 |
| | N | 19 | 19 | 19 | 19 | 19 | 19 | 19 |
| Perceived Usefulness | Pearson Correlation | .815** | .755** | .687** | .803** | .803** | .761** | 1 |
| | Sig. (2-tailed) | .000 | .000 | .001 | .000 | .000 | .000 | |
| | N | 19 | 19 | 19 | 19 | 19 | 19 | 19 |

** Correlation is significant at the 0.01 level (2-tailed).
* Correlation is significant at the 0.05 level (2-tailed).

Hasil Uji Validitas Variabel Perceived Usefulness

| | | Correlations | | | | | | |
|-------------------------|---------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-----------------------|
| | | Perceived Ease Of Use 1 | Perceived Ease Of Use 2 | Perceived Ease Of Use 3 | Perceived Ease Of Use 4 | Perceived Ease Of Use 5 | Perceived Ease Of Use 6 | Perceived Ease Of Use |
| Perceived Ease Of Use 1 | Pearson Correlation | 1 | .809** | .689** | .689** | .685** | .596** | .531* |
| | Sig. (2-tailed) | | .000 | .001 | .001 | .001 | .007 | .019 |
| | N | 19 | 19 | 19 | 19 | 19 | 19 | 19 |
| Perceived Ease Of Use 2 | Pearson Correlation | .809** | 1 | .685** | .685** | .511* | .568* | .472* |
| | Sig. (2-tailed) | .000 | | .001 | .001 | .025 | .011 | .041 |
| | N | 19 | 19 | 19 | 19 | 19 | 19 | 19 |
| Perceived Ease Of Use 3 | Pearson Correlation | .689** | .685** | 1 | .789** | .596** | .685** | .636** |
| | Sig. (2-tailed) | .001 | .001 | | .000 | .007 | .001 | .003 |
| | N | 19 | 19 | 19 | 19 | 19 | 19 | 19 |
| Perceived Ease Of Use 4 | Pearson Correlation | .689** | .685** | .789** | 1 | .596** | .899** | .568* |
| | Sig. (2-tailed) | .001 | .001 | .000 | | .007 | .000 | .011 |
| | N | 19 | 19 | 19 | 19 | 19 | 19 | 19 |
| Perceived Ease Of Use 5 | Pearson Correlation | .685** | .511* | .596** | .596** | 1 | .727** | .570* |
| | Sig. (2-tailed) | .001 | .025 | .007 | .007 | | .000 | .011 |
| | N | 19 | 19 | 19 | 19 | 19 | 19 | 19 |
| Perceived Ease Of Use 6 | Pearson Correlation | .596** | .568* | .685** | .899** | .727** | 1 | .541* |
| | Sig. (2-tailed) | .007 | .011 | .001 | .000 | .000 | | .017 |
| | N | 19 | 19 | 19 | 19 | 19 | 19 | 19 |
| Perceived Ease of Use | Pearson Correlation | .531* | .472* | .636** | .568* | .570* | .541* | 1 |
| | Sig. (2-tailed) | .019 | .041 | .003 | .011 | .011 | .017 | |
| | N | 19 | 19 | 19 | 19 | 19 | 19 | 19 |

** Correlation is significant at the 0.01 level (2-tailed).
* Correlation is significant at the 0.05 level (2-tailed).

Hasil Uji Validitas Variabel Perceived Ease of Use

| | | Correlations | | | | |
|--|---------------------|--|--|--|--|------------------|
| | | Acceptance Of Information Technology 1 | Acceptance Of Information Technology 2 | Acceptance Of Information Technology 3 | Acceptance Of Information Technology 4 | Acceptance of IT |
| Acceptance Of Information Technology 1 | Pearson Correlation | 1 | .864** | .567* | .535* | .599** |
| | Sig. (2-tailed) | | .000 | .011 | .018 | .007 |
| | N | 19 | 19 | 19 | 19 | 19 |
| Acceptance Of Information Technology 2 | Pearson Correlation | .864** | 1 | .490* | .676** | .655** |
| | Sig. (2-tailed) | .000 | | .033 | .001 | .002 |
| | N | 19 | 19 | 19 | 19 | 19 |
| Acceptance Of Information Technology 3 | Pearson Correlation | .567* | .490* | 1 | .725** | .611** |
| | Sig. (2-tailed) | .011 | .033 | | .000 | .005 |
| | N | 19 | 19 | 19 | 19 | 19 |
| Acceptance Of Information Technology 4 | Pearson Correlation | .535* | .676** | .725** | 1 | .651** |
| | Sig. (2-tailed) | .018 | .001 | .000 | | .003 |
| | N | 19 | 19 | 19 | 19 | 19 |
| Acceptance of IT | Pearson Correlation | .599** | .655** | .611** | .651** | 1 |
| | Sig. (2-tailed) | .007 | .002 | .005 | .003 | |
| | N | 19 | 19 | 19 | 19 | 19 |

** . Correlation is significant at the 0.01 level (2-tailed).
 * . Correlation is significant at the 0.05 level (2-tailed).

Hasil Uji Validitas Variabel Acceptance of IT

Lampiran 5 Hasil Uji Reliabilitas Kuesioner

| Reliability Statistics | |
|------------------------|------------|
| Cronbach's Alpha | N of Items |
| .898 | 6 |

Hasil Uji Reliabilitas Variabel Perceived Usefulness

| Reliability Statistics | |
|------------------------|------------|
| Cronbach's Alpha | N of Items |
| .928 | 6 |

Hasil Uji Reliabilitas Variabel Perceived Ease of Use

| Reliability Statistics | |
|------------------------|------------|
| Cronbach's Alpha | N of Items |
| .874 | 4 |

Hasil Uji Reliabilitas Variabel Acceptance of IT

Lampiran 6 Hasil Uji Statistik Deskriptif

| Descriptive Statistics | | | | | | |
|--|----|-------|------|------|--------|----------------|
| | N | Range | Min. | Max. | Mean | Std. Deviation |
| Perceived Usefulness 1 | 19 | 2.00 | 3.00 | 5.00 | 3.5263 | .61178 |
| Perceived Usefulness 2 | 19 | 2.00 | 3.00 | 5.00 | 3.5789 | .60698 |
| Perceived Usefulness 3 | 19 | 2.00 | 3.00 | 5.00 | 3.6842 | .58239 |
| Perceived Usefulness 4 | 19 | 2.00 | 3.00 | 5.00 | 3.6842 | .58239 |
| Perceived Usefulness 5 | 19 | 2.00 | 3.00 | 5.00 | 3.6842 | .58239 |
| Perceived Usefulness 6 | 19 | 1.00 | 4.00 | 5.00 | 4.1579 | .37463 |
| Perceived Ease Of Use 1 | 19 | 1.00 | 3.00 | 4.00 | 3.5263 | .51299 |
| Perceived Ease Of Use 2 | 19 | 1.00 | 3.00 | 4.00 | 3.4211 | .50726 |
| Perceived Ease Of Use 3 | 19 | 1.00 | 3.00 | 4.00 | 3.4737 | .51299 |
| Perceived Ease Of Use 4 | 19 | 1.00 | 3.00 | 4.00 | 3.4737 | .51299 |
| Perceived Ease Of Use 5 | 19 | 1.00 | 3.00 | 4.00 | 3.5789 | .50726 |
| Perceived Ease Of Use 6 | 19 | 1.00 | 3.00 | 4.00 | 3.4211 | .50726 |
| Acceptance Of Information Technology 1 | 19 | 1.00 | 3.00 | 4.00 | 3.2632 | .45241 |
| Acceptance Of Information Technology 2 | 19 | 1.00 | 3.00 | 4.00 | 3.2105 | .41885 |
| Acceptance Of Information Technology 3 | 19 | 1.00 | 3.00 | 4.00 | 3.5263 | .51299 |
| Acceptance Of Information Technology 4 | 19 | 1.00 | 3.00 | 4.00 | 3.3684 | .49559 |
| Valid N (listwise) | 19 | | | | | |

Lampiran 7 Surat Ijin Penelitian



Jakarta, 14 Agustus 2020

No. : 104/HoHR/ARTA/VIII/20
Hal : **Persetujuan Izin Penelitian Tugas Akhir**

Kepada Yth.
Ketua Progam Studi Sistem Informasi
Fakultas Ilmu Komputer
Universitas Esa Unggul
di tempat

Dengan hormat,

Menindaklanjuti surat No.81/SP/Kaprodi-SI/FASILKOM/EXT/XI/2019 perihal permohonan izin penelitian Tugas Akhir, bahwa mahasiswa berikut :

Nama : **Septia**
NIM : **2016-08-03-059**
Fakultas : **Ilmu Komputer**
Jurusan : **Sistem Informasi**
Judul Skripsi : **Evaluasi Penerimaan Sistem Pro90 dengan pendekatan technology Acceptance Model (TAM)(Studi Kasus: PT Arta Boga Cemerlang).**

Dengan ini kami telah menyetujui permohonan izin atas penelitian yang dilakukan di PT Arta Boga Cemerlang khususnya divisi Pasar 90 terkait Sistem Informasi Pro90.

Demikian surat ini kami sampaikan. Atas perhatian dan kerja samanya, kami ucapkan terima kasih.

Hormat kami

Robin Stephanus Siantara
Head of Human Resources

Universitas
Esa Unggul

Universitas
Esa Unggul

Universitas
Esa Unggul

TUGAS AKHIR

**NAMA : SEPTIA
NIM : 20160803059**

**EVALUASI PENERIMAAN SISTEM PRO90 DENGAN PENDEKATAN
TECHNOLOGY ACCEPTANCE MODEL (TAM)
(STUDI KASUS: PT. ARTA BOGA CEMERLANG)**

2020

Universitas
Esa Unggul

Universitas
Esa Unggul

Universitas
Esa Unggul