

LAMPIRAN IV

(Hasil Uji Validitas Pra Kuesioner Bagian II dengan *software IBM SPSS Statistic* versi 16)

(TINGKAT KEPUASAN)

Correlations

[DataSet0]

		Correlations								
		X1	X2	X3	X4	X5	X6	X7	X8	TOTAL
X1	Pearson Correlation	1	.283	.312	.093	.091	-.031	.027	.247	.436**
	Sig. (2-tailed)		.085	.056	.577	.586	.856	.872	.136	.006
	N	38	38	38	38	38	38	38	38	38
X2	Pearson Correlation	.283	1	.774**	.611**	.665**	.416**	.330*	.330*	.819**
	Sig. (2-tailed)	.085		.000	.000	.000	.009	.043	.043	.000
	N	38	38	38	38	38	38	38	38	38
X3	Pearson Correlation	.312	.774**	1	.693**	.865**	.214	.179	.376*	.867**
	Sig. (2-tailed)	.056	.000		.000	.000	.197	.284	.020	.000
	N	38	38	38	38	38	38	38	38	38
X4	Pearson Correlation	.093	.611**	.693**	1	.860**	.420**	.405*	.475**	.825**
	Sig. (2-tailed)	.577	.000	.000		.000	.009	.012	.003	.000
	N	38	38	38	38	38	38	38	38	38
X5	Pearson Correlation	.091	.665**	.865**	.860**	1	.311	.271	.432**	.852**
	Sig. (2-tailed)	.586	.000	.000	.000		.057	.100	.007	.000
	N	38	38	38	38	38	38	38	38	38
X6	Pearson Correlation	-.031	.416**	.214	.420**	.311	1	.925**	.470**	.536**
	Sig. (2-tailed)	.856	.009	.197	.009	.057		.000	.003	.001
	N	38	38	38	38	38	38	38	38	38
X7	Pearson Correlation	.027	.330*	.179	.405*	.271	.925**	1	.510**	.519**
	Sig. (2-tailed)	.872	.043	.284	.012	.100	.000		.001	.001
	N	38	38	38	38	38	38	38	38	38
X8	Pearson Correlation	.247	.330*	.376*	.475**	.432**	.470**	.510**	1	.633**
	Sig. (2-tailed)	.136	.043	.020	.003	.007	.003	.001		.000
	N	38	38	38	38	38	38	38	38	38
TOTAL	Pearson Correlation	.436**	.819**	.867**	.825**	.852**	.536**	.519**	.633**	1
	Sig. (2-tailed)	.006	.000	.000	.000	.000	.001	.001	.000	
	N	38	38	38	38	38	38	38	38	38

** . Correlation is significant at the 0.01 level (2-tailed).

* . Correlation is significant at the 0.05 level (2-tailed).

Lampiran V
 Hasil Uji Reliabilitas Pra Kuesioner Bagian II dengan *software IBM SPSS*
Statistic versi 16

(Tingkat Kepuasan)

```
RELIABILITY
  /VARIABLES=VAR00001 VAR00002 VAR00003 VAR00004 VAR00005
VAR00006 VAR00007 VAR00008
  /SCALE('ALL VARIABLES') ALL
  /MODEL=ALPHA.
```

Reliability

[DataSet0]

Scale: ALL

Case Processing Summary

		N	%
Cases	Valid	38	100.0
	Excluded ^a	0	.0
	Total	38	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.830	8

(Tingkat Kepentingan)

```
RELIABILITY  
  /VARIABLES=VAR00009 VAR00010 VAR00011 VAR00012 VAR00013  
VAR00014 VAR00015 VAR00016  
  /SCALE('ALL VARIABLES') ALL  
  /MODEL=ALPHA.
```

Reliability

[DataSet0]

Scale: ALL

Case Processing Summary

		N	%
Cases	Valid	38	100.0
	Excluded ^a	0	.0
	Total	38	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.821	8
