

ABSTRAK

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Program Studi : S-1 Manajemen Informasi Kesehatan
Judul : Pengaruh Motivasi Kerja Terhadap Kepatuhan Pelaksanaan Standar Prosedur Operasional (SPO) Di Unit Rekam Medis RSUD Kota Bekasi

Pelayanan kesehatan yang berkualitas perlu ditunjang dengan pelayanan rekam medis yang berkualitas. Kepatuhan pelaksanaan SPO memiliki peran yang cukup penting dalam meningkatkan mutu rumah sakit, hal tersebut karena SPO berisi representasi dari proses kerja. Kepatuhan pelaksanaan SPO dapat dipengaruhi oleh beberapa faktor salah satunya adalah motivasi kerja petugas rekam medis. Petugas rekam medis di RSUD Kota Bekasi memiliki tingkat kepatuhan terhadap SPO yang masih kurang baik, seperti pada SPO *Assembling*. Petugas yang melakukan *assembling* selalu melewati tahapan pengecekan kelengkapan lembaran di dalam rekam medis, begitupun dengan pelaksanaan beberapa SPO lain yang berada di unit rekam medis yang pelaksanaannya tidak sesuai dengan aturan dalam SPO. Tujuan penelitian ini adalah untuk melihat pengaruh motivasi kerja terhadap kepatuhan pelaksanaan SPO rekam medis di RSUD Kota Bekasi. Desain penelitian yang digunakan adalah cross sectional dengan 70 responden (total populasi). Hasil analisis dengan regresi linier sederhana, dapat dilihat pengaruh motivasi kerja terhadap kepatuhan pelaksanaan SPO rekam medis memiliki nilai signifikansi 0.01 ($p\text{-value} < 0.01$), yang artinya terdapat pengaruh antara variabel motivasi kerja dengan variabel kepatuhan pelaksanaan SPO di unit rekam medis.

Kata Kunci : Standar Prosedur Operasional (SPO), Kepatuhan, Motivasi Kerja, Rekam Medis

ABSTRACT

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Title : *The Effect of Work Motivation on Compliance with Standard Procedure Operating Procedure (SPO) Implementation in Medical Record Unit RSUD Kota Bekasi Records Unit.*

Quality health services need to be supported by quality medical record services. SOP implementation compliance has an important role in improving the quality of the hospital, this is because the SPO contains a representation of the work process. Compliance with the implementation of the SPO can be influenced by several factors, one of which is the work motivation of the medical record officers. The medical record officers at the RSUD Kota Bekasi, have an inadequate level of compliance with SPO in the medical record unit, as in the SPO Assembling. Officers who carry out assembling always go through the stage of checked the completeness of the sheets in the medical record, as well as the implementation of several other SPO in the medical record unit whose implementation is not in accordance with what has been written in the SPO. The purpose of this studied was to see the effect of work motivation on compliance with the implementation of SPO medical records at RSUD Kota Bekasi. The research design used was cross sectional with 70 respondents (total population). The results of the analysis with simple linear regression, it can be seen that the effect of work motivation on compliance with the implementation of SPO medical records has a significance value of 0.01 (p-value <0.01), which means that there is an influence between the variable work motivation and the compliance variable of implementing SPO in the medical record unit.

Keywords: Standard Operating Procedures (SPO), Compliance, Work Motivation, Medical Records.