

## ABSTRAK

Judul	: Tinjauan Motivasi Kerja Petugas Rekam Medis di Rumah Sakit Umum Raden Mattaher Jambi
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Program	: Rekam Medis dan Informasi Kesehatan
Studi	

Motivasi dapat menjadi hal yang penting dalam sebuah laju menurun atau meningkatnya produktivitas kinerja seseorang, karena motivasi merupakan pemberian daya penggerak kemauan kerja seseorang agar mereka mau bekerja secara terintegrasi dengan segala upaya untuk mencapai tujuan tertentu. Tujuan penelitian ini adalah untuk mengetahui gambaran motivasi kerja petugas rekam medis di RSUD Raden Mattaher. Metode penelitian ini adalah deskriptif dengan jumlah sampel seluruh populasi sebanyak 47 petugas rekam medis. Teknik pengumpulan data penelitian dengan cara memberikan angket yang dijawab oleh petugas sebagai sumber penelitian. Didapatkan hasil penelitian berdasarkan karakteristik petugas rekam medis yang berjenis kelamin laki-laki 21,3% dan perempuan 78,7%, berdasarkan umur mayoritas 36-45 tahun 68,1%, pendidikan mayoritas D3 53,2%, dan masa kerja petugas yang bekerja > 5 tahun 97,9%. Motivasi kerja petugas rekam medis berdasarkan aspek kebutuhan fisiologis motivasi tinggi 57,4% dan motivasi rendah 42,6%, aspek kebutuhan keamanan motivasi tinggi 63,8% dan motivasi rendah 36,2, aspek kebutuhan sosial motivasi tinggi 51,1% dan motivasi rendah 48,9%, kebutuhan penghargaan motivasi tinggi 59,6% dan motivasi rendah 40,4%, dan aspek kebutuhan aktualisasi diri motivasi tinggi 51,1% dan motivasi rendah 49,9. Berdasarkan dari hasil motivasi kerja petugas rekam medis di RSUD Raden Mattaher 57,4% motivasi tinggi dan 42,6% motivasi rendah. Maka diharapkan kedepannya petugas rekam medis untuk bisa lebih meningkatkan lagi motivasi kerjanya.

Kata kunci : Motivasi Kerja, Petugas Rekam Medis

## ***ABSTRACT***

Title : Overview of Work Motivation of Medical Record Officers at Raden Mattaher General Hospital Jambi

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Study Program : Medical Records and Health Information

Motivation can be important in a decrease or increase in one's performance productivity, because motivation is the driving force of one's work will so that they want to work in an integrated manner with all efforts to achieve certain goals. The purpose of this study was to describe the work motivation of medical record officers at Raden Mattaher Hospital. This research method is descriptive with a total sample of 47 medical record officers. The technique of collecting research data is by providing a questionnaire which is answered by the officer as a research source. The results of the study were based on the characteristics of the medical record officers who were 21.3% male and 78.7% female, based on the majority age 36-45 years 68.1%, the majority education D3 53.2%, and the tenure of the officer who working > 5 years 97.9%. Work motivation of medical record officers based on physiological needs, high motivation 57.4% and low motivation 42.6%, security needs aspects high motivation 63.8% and low motivation 36.2, social needs aspects high motivation 51.1% and motivation low 48.9%, 59.6% high motivational esteem needs and low motivation 40.4%, and aspects of self-actualization needs high motivation 51.1% and low motivation 49.9. Based on the results of the work motivation of medical record officers at Raden Mattaher Hospital, 57.4% of high motivation and 42.6% of low motivation. It is hoped that in the future medical record officers will be able to further increase their work motivation.

Keywords: Work Motivation, Medical Record Officer