

ABSTRAK

Judul : Penerimaan Petugas Terhadap Sistem Informasi Manajemen Puskesmas (ePuskesmas) di Puskesmas Kecamatan Matraman

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Program Studi : Rekam Medis dan Informasi Kesehatan

Dalam meningkatkan manajemen penyelenggaraan puskesmas perlu dukungan sistem informasi puskesmas yang mampu menjamin ketersediaan data dan informasi secara cepat, akurat, terkini, berkelanjutan, dan dapat dipertanggungjawabkan. Sebuah sistem yang digunakan untuk menilai penerimaan pengguna terhadap teknologi diantaranya adalah TAM (*Technology Acceptance Model*). Tujuan penelitian ini mengetahui penerimaan petugas terhadap ePuskesmas di Puskesmas Kecamatan Matraman. Metode penelitian yang digunakan adalah deskriptif dengan pendekatan kuantitatif. Penelitian ini dilakukan di Puskesmas Kecamatan Matraman dengan jumlah sampel 62 responden yang mengisi angket penelitian. Hasil penelitian menunjukkan terdapat pada persepsi kegunaan 27 responden (44%) menyatakan kurang baik, pada persepsi kemudahan 28 responden (45%) menyatakan kurang baik, pada sikap menggunakan 28 responden (45%) menyatakan kurang baik, pada niat perilaku menggunakan 29 responden (47%) menyatakan kurang baik, pada penggunaan sesungguhnya 30 responden (48%) menyatakan kurang baik. Hasil dari kelima variabel didapatkan penerimaan petugas terhadap ePuskesmas di Puskesmas Kecamatan Matraman dengan 35 responden (56%) menyatakan menerima ePuskesmas dan 27 responden (44%) menyatakan tidak menerima ePuskesmas. Disarankan kegunaan ePuskesmas lebih diperhatikan supaya kinerja petugas yang menggunakan ePuskesmas semakin meningkat dan supaya petugas menjadi mahir menggunakan ePuskesmas diharapkan ada pelatihan yang berkelanjutan serta setiap kepala ruangan harus memotivasi staffnya supaya niat dalam menggunakan ePuskesmas semakin bertambah.

Kata kunci: ePuskesmas, Technology Acceptance Model, Penerimaan

ABSTRACT

Title : Officer Acceptance of Health Center Management Information System (ePuskesmas) at The Matraman District Health Center

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Study Program : Medical Records and Health Information

In improving the management of the implementation of the puskesmas, it is necessary to support the puskesmas information system that can ensure the availability of data and information in a fast, accurate, current, sustainable, and easily accessible manner. A system used to assess user acceptance of technology is TAM (Technology Acceptance Model). The purpose of this study was to determine the acceptance of officers to ePuskesmas at the Matraman District Health Center. The research method used is descriptive with a quantitative approach. This research was conducted at the Matraman District Health Center with a sample of 62 respondents who filled out the research questionnaire. The results showed that there was a perceived usefulness 27 respondents (44%) said it was not good, on the perceived ease of use 28 respondents (45%) said it was not good, on the attitude of using 28 respondents (45%) said it was not good, on the behavioral intention to use 29 respondents (47%) said it was not good, on the actual use 30 respondents (48%) said it was not good. The results of the five variables obtained acceptance of ePuskesmas officers at the Matraman District Health Center with 35 respondents (56%) stating that they received ePuskesmas and 27 respondents (44%) stating that they did not receive ePuskesmas. It is recommended that more attention be paid to the use of ePuskesmas training so that officers who use ePuskesmas will increase and so that officers who become proficient in using ePuskesmas are expected to be sustainable and each head of the room must motivate staff so that the intention to use ePuskesmas increases.

Keywords: *ePuskesmas, Technology Acceptance Model, Acceptance*