

ABSTRAK

Judul : Tinjauan Pelaksanaan Pengisian Formulir *General Consent* (Persetujuan Umum) Rawat Inap di RSUP Dr. Sitanala Kota Tangerang Tahun 2021.
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Program Studi : D-III Rekam Medis dan Informasi Kesehatan

General consent merupakan formulir persetujuan awal yang ditandatangani oleh pasien atau keluarga pasien untuk menyetujui dan menerima pelayanan rawat inap saat pasien atau keluarga pasien melakukan pendaftaran di tempat pendaftaran rawat inap, petugas pendaftaran memberikan penjelasan isi dan tata cara pengisian formulir *general consent* sebelumnya. Tujuan penelitian untuk mendapatkan gambaran pelaksanaan pengisian formulir *general consent* rawat inap di RSUP Dr. Sitanala Kota Tangerang. Metode penelitian deskriptif dengan teknik analisis pendekatan secara kuantitatif melalui observasi dan wawancara. Desain penelitian *cross sectional* karena pengambilan sampel penelitian dilakukan secara serentak dalam kurun waktu yang sama dengan metode pengambilan sampel menggunakan *non random sampling* terhadap pasien atau keluarga pasien yang datang untuk mendaftar di TPP RI dengan mengisi kuesioner dan melakukan wawancara. Hasil penelitian bahwa petugas hanya memberikan penjelasan pengisian formulir *general consent* kepada 86 (57,3%), keluarga pasien, petugas hanya memberikan penjelasan tujuan pengisian formulir *general consent* kepada 24 (16%) keluarga pasien, petugas hanya menjelaskan tata cara pengisian formulir *general consent* kepada 90 (60%) keluarga pasien, petugas hanya menjelaskan seluruh isi dari formulir *general consent* kepada 68 (44%) keluarga pasien, faktor yang mempengaruhi ialah petugas tidak menjelaskan secara detail dan lengkap cara pengisian formulir juga didapat dari keluarga pasien yang tergesa-gesa dalam mengisi dan tidak mau mendengarkan penjelasan petugas serta adanya keluarga pasien yang mendaftar tetapi tidak paham atas penjelasan yang diberikan petugas. Saran lakukan evaluasi dan audit pelaksanaan kegiatan pengisian formulir *general consent* agar pelaksanaan sesuai aturan yang berlaku.

Kata kunci : Pengisian Formulir *General Consent*

ABSTRACT

Title : Review of the Implementation of Completing Inpatient General Consent Form at Dr. RSUP. Sitanala Tangerang City in 2021.
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General consent is an initial approval form signed by the patient or patient's family to agree and receive inpatient services when the patient or patient's family registers at the inpatient registration place, the registration officer provides an explanation of the contents and procedures for filling out the general consent form beforehand. The purpose of the study was to get an overview of the implementation of filling out the general consent form inpatient at Dr. RSUP. Sitanala Tangerang City. Descriptive research method with quantitative approach analysis techniques through observation and interviews. The research design was cross sectional because the research sample was taken simultaneously in the same period of time with the sampling method using non-random sampling of patients or their families who came to register at TPP RI by filling out questionnaires and conducting interviews. The results showed that the officers only gave an explanation of filling out the general consent form to 86 (57.3%), the patient's family, the officer only explained the purpose of filling out the general consent form to 24 (16%) of the patient's family, the officer only explained the procedure for filling out the general consent form. to 90 (60%) of the patient's family, the officer only explained the entire contents of the general consent form to 68 (44%) of the patient's family, the influencing factor was that the officer did not explain in detail and completely how to fill out the form also obtained from the patient's family who was in a hurry in filling out and did not want to listen to the officer's explanation as well as the patient's family who registered but did not understand the explanation given by the officer. Suggestions for evaluating and auditing the implementation of the general consent form filling activity so that the implementation is in accordance with applicable regulations.

Keywords: Filling General Consent Form