



ESA UNGGUL UNIVERSITY

**IMPLEMENTATION OF DESIGN THINKING METHOD IN UI/UX
REDESIGN OF PUBLIC COMPLAINT APPLICATION (CASE STUDY:
GO SIAGA APP)**

UNDERGRADUATE THESIS

**Submitted in partial fulfillment of the Requirements for the Bachelor Degree
of Computer Science (S.Kom)**

NAME : RAFI KURNIA PANGESTU

STUDENT ID : 20180801199

INFORMATICS ENGINEERING STUDY PROGRAM

FACULTY OF COMPUTER SCIENCE

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