

## ABSTRAK

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Judul : Determinan Pemanfaatan Jaminan Kesehatan Nasional (JKN) di Wilayah Kerja Puskesmas Cibodasari Kecamatan Cibodas Kota Tangerang

Perkembangan kepesertaan JKN di Indonesia terbilang meningkat cukup signifikan. Menurut Sistem Monitoring Terpadu milik DJSN besar cakupan peserta JKN pada tahun 2022 berada di angka 90,24%. Pemanfaatan JKN secara optimal mencakup upaya kesehatan promotif, preventif, kuratif dan rehabilitatif. Di Puskesmas Cibodasari ditemukan bahwa kunjungan pemanfaatan JKN peserta antara peserta PBI dan Non PBI belum merata. Tujuan dari penelitian ini adalah untuk mengetahui determinan pemanfaatan Jaminan Kesehatan Nasional (JKN) di wilayah kerja Puskesmas Cibodasari Kecamatan Cibodas Kota Tangerang. Jenis penelitian ini adalah penelitian kuantitatif dengan menggunakan desain penelitian *Cross Sectional*. Sampel terdiri dari 100 orang dengan teknik pengambilan secara *accidental sampling* dan dipilih sesuai dengan kriteria inklusi dan eksklusi karakteristik responden. Analisis data dilakukan dengan analisis univariat dan analisis bivariat dengan uji chi-square. Hasil penelitian menunjukkan bahwa karakteristik responden paling banyak tersebar adalah kunjungan pengobatan (60%), jenis kelamin perempuan (76%), umur 31 – 60 tahun (47%), tingkat pendidikan SMA (56%), jenis pekerjaan seperti pedagang, ART dll (46%), jenis kepesertaan PBI (75%) dan FKTP terdaftar di Puskesmas Cibodasari (92%). Sedangkan ditemukan hasil bahwa determinan pengetahuan ( $p= 0,016$ ), pendapatan ( $p= 0,014$ ), ketersediaan sarana dan prasarana ( $p= 0,013$ ) memiliki hubungan terhadap pemanfaatan JKN, sedangkan determinan yang tidak memiliki hubungan adalah dukungan tokoh masyarakat ( $p= 0,051$ ). Baik peserta PBI dan Non PBI diharapkan mengoptimalkan pemanfaatan JKN untuk mendapatkan pelayanan kesehatan secara menyeluruh, mencakup pengobatan dan pencegahan melalui peran aktif fasilitas pelayanan kesehatan seperti Puskesmas.

Kata Kunci : Jaminan Kesehatan Nasional, Pemanfaatan JKN, Puskesmas

**ABSTRACT**

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*The development of JKN participation in Indonesia has increased quite significantly. According to the Integrated Monitoring System owned by DJSN, the coverage of JKN participants in 2022 is at 90.24%. The optimal use of JKN includes promotive, preventive, curative and rehabilitative health efforts. At the Puskesmas Cibodasari, it was found that the visit of JKN utilization of participants between PBI and Non-PBI participants was not evenly distributed. The purpose of this study was to determine the determinants of the use of National Health Insurance (JKN) in the work area of the Puskesmas Cibodasari, Cibodas District, Tangerang City. This type of research is quantitative research using Cross Sectional research design. The sample consisted of 100 people with accidental sampling techniques and was selected according to the inclusion and exclusion criteria of respondents characteristics. Data analysis was performed by univariate analysis and bivariate analysis with chi-square test. The results showed that the characteristics of the most widely distributed respondents were treatment visits (60%), female sex (76%), age 31-60 years (47%), high school education level (56%), types of work such as traders, ART etc. (46%), PBI participation type (75%) and FKTP registered at the Puskesmas Cibodasari (92%). Meanwhile, it was found that the determinants of knowledge ( $p = 0.016$ ), income ( $p = 0.014$ ), availability of facilities and infrastructure ( $p = 0.013$ ) had a relationship to the use of JKN, while the determinants who did not have a relationship were the support of community leaders ( $p = 0.051$ ). Both PBI and Non-PBI participants are expected to optimize the use of JKN to obtain comprehensive health services, including treatment and prevention through the active role of health service facilities such as Puskesmas.*

*Keywords: National Health Insurance, Utilization of JKN, Puskesmas*