

ABSTRAK

Nama : Istiqomah
Program Studi : S1 Terapan Manajemen Informasi
Judul : Perancangan Standar Prosedur Operasional
Penjaminan Mutu Penyelenggaraan Rekam Medis Elektronik di
Rumah Sakit Qadr Tangerang - Banten

Standar Prosedur Operasional adalah serangkaian instruksi tertulis yang dibakukan mengenai berbagai proses penyelenggaraan aktivitas organisasi, bagaimana dan kapan harus dilakukan, dimana dan oleh siapa dilakukan. Ketidaktersediaannya Standar Prosedur Operasional maka akan mengurangi keberhasilan suatu instansi dalam penggunaan Rekam Medis Elektronik, oleh karena itu suatu instansi pelayanan Kesehatan perlu untuk Menyusun Standar Prosedur Operasional dalam penerapan Rekam Medis Elektronik. Rekam medis elektronik adalah rekam medis yang dibuat dengan menggunakan sistem elektronik yang diperuntukkan bagi penyelenggara rekam medis. Rekam medis elektronik merupakan bagian dari intergrasi dalam pelayanan kesehatan yang telah ditetapkan dalam Peraturan Menteri Kesehatan No 24 Tahun 2022. Rumah Sakit Qadr telah menerapkan rekam medis elektronik sejak Desember 2020. Dalam implementasi rekam medis elektronik harus ada standar mutu yang diterapkan untuk menilai mutu rekam medis elektronik. Penjaminan mutu rekam medis elektronik merupakan audit mutu Rekam Medis Elektronik yang dilakukan berkala oleh tim reвью Rekam Medis yang dibentuk oleh pimpinan Fasilitas Pelayanan Kesehatan dan dilakukan sesuai dengan pedoman Rekam Medis Elektronik. Rumah Sakit Qadr belum memiliki standar prosedur operasional penjaminan mutu penyelenggaraan rekam medis elektronik. Penelitian ini bertujuan untuk merancang standar prosedur operasional penjaminan mutu penyelenggaraan rekam medis elektronik di Rumah Sakit Qadr. Jenis penelitian ini adalah R&D (*research and development*). Pengumpulan data dilakukan dengan melakukan observasi, wawancara, telaah dokumen dan *Focus Group Discussion* (FGD). Data yang didapatkan kemudian dideskripsikan dalam bentuk narasi. Hasil penelitian terdapat 8 kegiatan rekam medis elektronik, terdapat 10 indikator mutu rekam medis elektronik, Standar Prosedur Operasional Penjaminan Mutu Rekam Medis Elektronik Rumah Sakit Qadr telah disusun dan disahkan serta ditandatangani oleh direktur Rumah Sakit Qadr dengan nomor SPO-RSQ-RM-1455 tanggal terbit 13 Januari 2023. SPO ini mencakup kebijakan, tujuan, prosedur, dan ruang lingkup.

Kata Kunci : SPO, Penjaminan Mutu RME

ABSTRACT

Name : Istiqomah
Program Study : Bachelor of Applied Information Management
Title : The Design of Standard Operational Procedures for Quality Assurance for Organizing Electronic Medical Records at Qadr Hospital

Standard Operating Procedures are a series of written instructions that are standardized regarding the various processes of organizing organizational activities, how and when to do them, where and by whom to do them. The unavailability of Standard Operating Procedures will reduce the success of an agency in using Electronic Medical Records, therefore a Health service agency needs to prepare Standard Operating Procedures in implementing Electronic Medical Records. Electronic medical records are medical records created using an electronic system intended for medical record providers. Electronic medical records are part of the integration into health services that have been stipulated in Minister of Health Regulation No. 24 of 2022. Qadr Hospital has implemented electronic medical records since December 2020. In implementing electronic medical records there must be quality standards that are applied to assess the quality of medical records electronic. Electronic medical record quality assurance is an Electronic Medical Record quality audit that is carried out periodically by a Medical Record review team formed by the leadership of the Health Service Facility and is carried out in accordance with Electronic Medical Record guidelines. Qadr Hospital does not yet have a standard operating procedure for quality assurance in the implementation of electronic medical records. This study aims to design a standard operating procedure for quality assurance in the implementation of electronic medical records at Qadr Hospital. This type of research is R&D (research and development). Data collection was carried out by observing, interviewing, document review and Focus Group Discussion (FGD). The data obtained is then described in narrative form. The results of the study are 8 electronic medical record activities, there are 10 indicators of electronic medical record quality, Standard Operational Procedures for Quality Assurance of Qadr Hospital Electronic Medical Records have been prepared and approved and signed by the director of Qadr Hospital with number SPO-RSQ-RM-1455 date of issue January 13, 2023. This SPO includes policies, objectives, procedures and scope.

Keywords: SPO, Quality Assurance EMR.