

ABSTRAK

Judul : Penerimaan Petugas Rekam Medis Terhadap Sistem Informasi Kesehatan: Studi Kasus Di Rumah Sakit Kanker Dharmais Menggunakan Konstruk UTAUT
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SIMRS adalah sistem teknologi informasi komunikasi yang memproses dan mengintegrasikan seluruh alur proses pelayanan rumah sakit. Penerapan SIMRS saat ini masih mengalami kendala dan hambatan ditingkat penerimaan pengguna. Maka dilakukanlah penelitian terkait evaluasi penggunaan SIMRS di rumah Sakit Kanker Dharmais. Tujuan penelitian ini adalah untuk mengetahui faktor-faktor yang mempengaruhi penerimaan pengguna terhadap SIMRS, menggunakan model *Unified Theory of Acceptance and Use Of Technology* (UTAUT). Metode penelitian menggunakan analisis inferensial dengan pendekatan kuantitatif. Sampel pada penelitian berjumlah 58 responden. Uji yang digunakan yaitu uji *chi square*. Hasil penelitian menunjukkan bahwa karakteristik pengguna SIMRS di Rumah Sakit Kanker Dharmais sebagian besar berjenis kelamin wanita, berusia 26-45 tahun, dengan masa kerja lebih 5 tahun, dan memiliki pengalaman lama menggunakan SIMRS 1-5 tahun. Tingkat penerimaan konstruk *performance expectancy* pada Rumah Sakit Kanker Dharmais mayoritas pengguna menyatakan baik sebesar 56,9%, berdasarkan konstruk *effort expectancy* menyatakan mudah sebesar 70,7%, berdasarkan konstruk *social influence* menyatakan baik sebesar 72,4%, berdasarkan konstruk *facilitating condition* menyatakan mendukung sebesar 67,2%, berdasarkan konstruk *behavioral intention* menyatakan minat menggunakan SIMRS sebesar 77,6%, dan berdasarkan konstruk *use behavior* menyatakan sering menggunakan SIMRS sebesar 75,9%. Berdasarkan hasil uji *chi square* menunjukkan bahwa faktor *performance expectancy*, *effort expectancy*, *social influence* berhubungan secara signifikan terhadap *behavioral intention*, sedangkan *facilitating condition* berhubungan secara signifikan terhadap *use behavior*. Dapat disimpulkan bahwa setiap konstruk dalam model *The Unified Theory Of Acceptance and Use Of Technology* (UTAUT) memiliki hubungan antara sikap penerimaan dan penggunaan petugas terhadap SIMRS.

Kata Kunci: Penerimaan, SIMRS, UTAUT

ABSTRACT

Title : *Medical Records Officer Acceptance of Health Information Systems: A Case Study at Dharmais Cancer Hospital Using UTAUT Constructs*

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Study Program : *Medical Records and Health Information*

SIMRS is a communication information technology system that processes and integrates the entire flow of hospital service processes. The current SIMRS implementation still experiences obstacles and barriers at the user acceptance level. So research was conducted related to the evaluation of the use of SIMRS at Dharmais Cancer Hospital. The purpose of this study is to determine the factors that influence user acceptance of SIMRS, using the Unified Theory of Acceptance and Use of Technology (UTAUT) model. The research method uses inferential analysis with a quantitative approach. The sample in the study amounted to 58 respondents. The test used is the chi square test. The results showed that the characteristics of SIMRS users at Dharmais Cancer Hospital were mostly female, aged 26-45 years, with more than 5 years of service, and had a long experience using SIMRS 1-5 years. The level of acceptance of the performance expectancy construct at the Dharmais Cancer Hospital, the majority of users stated that it was good at 56.9%, based on the effort expectancy construct stated that it was easy at 70.7%, based on the social influence construct stated that it was good at 72.4%, based on the facilitating condition construct stated that it was supportive at 67.2%, based on the behavioral intention construct stated that they were interested in using SIMRS by 77.6%, and based on the use behavior construct stated that they often used SIMRS by 75.9%. Based on the results of the chi square test, it shows that the factors of performance expectancy, effort expectancy, social influence are significantly related to behavioral intention, while facilitating conditions are significantly related to use behavior. It can be concluded that each construct in The Unified Theory Of Acceptance and Use Of Technology (UTAUT) model has a relationship between officers' acceptance and use of SIMRS.

Key words: *Acceptance, SIMRS, UTAUT*