

ABSTRAK

Puskesmas merupakan salah satu ujung tombak dalam pelayanan kesehatan yang dapat membantu mencapai derajat kesehatan yang optimal. Tulisan ini mengulas tentang penyelenggaraan pelayanan kesehatan di Puskesmas Kecamatan Kalideres khususnya terkait alur pendaftaran rawat jalan dimana sistem informasinya harus dijalankan dengan sebaik-baiknya sesuai dengan tugas pokok dan fungsinya. Metode penelitian menggunakan kualitatif dan informan dalam penelitian ini adalah Petugas Rekam Medis sebanyak 4 orang dan pasien sebanyak 2 orang. Prosedur Operasional Standar Alur penerimaan pasien di Puskesmas Kecamatan Kalideres telah dilaksanakan sesuai standar yang berlaku, namun nampaknya langkah-langkahnya belum detail dan belum ada evaluasi. Nilai pemahaman akan pentingnya registrasi pada petugas di Puskesmas Kecamatan Kalideres masih tergolong rendah.

ABSTRACT

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Nama : Trideswira

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Community Health Centers are one of the spearheads in terms of health services that can help achieve optimal health status. This paper reviews the implementation of health services at the Kalideres District Health Center, especially related to the flow of outpatient registration where the information system should be carried out as well as possible in accordance with its main tasks and functions. The research method used qualitative and the informants in this research were 4 MedicalRecords Officers and 2 patients. Standard Operational Procedures The patient reception flow at the Kalideres sub-district health center has been carried out according to applicable standards, but it appears that the steps have not been detailed and there has been noevaluation. The understanding value of the importance of registration among officers at the Kalideres District Health Center is still relatively low.