ABSTRACT

All nurses are expected to be able to serve patients by being caring, responsive, and paying attention to all patients, which is altruistic behavior. Altruism is behavior that prioritizes the welfare of others. However in reality, there are still some nurses who have not shown altruistic behavior towards patients. One of the factors that influences altruism is emotional intelligence. The aim of this research is to see the influence of emotional intelligence on altruism in nurses at Cinta Kasih Tzu Chi Hospital. Causal type quantitative research design. The population in this study was all 100 permanent nurses at Cinta Kasih Tzu Chi Hospital. The sampling technique was saturated sampling. The emotional intelligence measuring tool Assessing Emotions Scale (AES) is adapted from (Lestari & Rozali, 2017) with 24 valid items and a reliability value (α) = 0.919. An adapted altruism measuring tool from (Lestari & Rozali, 2020) with 18 valid items and a reliability value (α) = 0.825. The analysis results show sig. (p) = 0.000 ((p) < 0.05), meaning that there is an influence between emotional intelligence and altruism in nurses at Cinta Kasih Tzu Chi Hospital. The regression coefficient result is = +343, meaning that if the nurse's emotional intelligence is high then the nurse's altruism is high. Conversely, if the nurse's emotional intelligence is low then the altruism of the nurse will be low. The influence of emotional intelligence on altruism is 28% and the remaining 72% is influenced by other factors.

Keywords: Emotional Intelligence, Altruism, Nurses