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30-01-2012 02:05

**DATA KITA**

**GANTI PASSWORD**

**STATUS PENGIRIMAN**

**TANYA JAWAB**

**LOG OUT**

Selamat datang,

layanan Komunikasi dan Informasi  
pelanggan pengiriman barang TIKI

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Gambar 2 Home Pelanggan

30-01-2012 02:08

**DATA KITA**

**GANTI PASSWORD**

**STATUS PENGIRIMAN**

**TANYA JAWAB**

**LOG OUT**

Selamat datang,

| No. | Tentang  | Isi  |
|-----|----------|--|
| 1   | sehs. 40 | dapatkan diskon 40% setelah melakukan pengiriman minimal 4 kali pada bulan ini |
| 2   | 4%       | setiap pengiriman k. 4x mendapat discon. 4%(perbulan keppstan)                 |

Gambar 3 *Information* Pelanggan

30-01-2012 02:14

Selamat datang,

**Kontak Form Timpun Kilat**

|                  |  |
|------------------|--|
| <b>Nama</b>      | <input type="text" value="Ricky Fauzi"/>                                   |
| <b>E-mail</b>    | <input type="text" value="fauzi.ozil@gmail.com"/>                          |
| <b>No Telpn</b>  | <input type="text" value="0215884252"/>                                    |
| <b>Isi Pesan</b> | <input type="text"/>   |
|                  | <input type="button" value="Submit"/> <input type="button" value="Clear"/> |

**DATA KITA**  
**GANTI PASSWORD**  
**STATUS PENGIRIMAN**  
**TANYA JAWAB**  
**LOG OUT**

**Gambar 4 Contact Us Pelanggan**

30-01-2012 02:17

Selamat datang,

Data Alamat Tujuan Pengiriman

| No. | Alamat Tujuan            | Kota Tujuan |
|-----|--------------------------|-------------|
| 1   | slipi permai             | jakarta     |
| 2   | slipi jaya binong permai | jakarta     |
| 3   | indah permai             | bogor       |
| 4   | adem permai              | bogor       |
| 5   | binong permai slipi jaya | tangerang   |
| 6   | binong jaya              | tangerang   |
| 7   | perum                    | tangerang   |

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**DATA KITA**

**GANTI PASSWORD**

**STATUS PENGIRIMAN**

**TANYA JAWAB**

**LOG OUT**

Gambar 5 Alamat Tujuan Pelanggan

30-01-2012 02:30

Selamat datang,  
Data Barang

| No. | Barang   |
|-----|----------|
| 1   | Komputer |

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Gambar 6 Barang Kiriman Pelanggan



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30-01-2012 02:22

DATA KITA

GANTI PASSWORD

STATUS PENGIRIMAN

TANYA JAWAB

LOG OUT

Selamat datang,  
Status Pengiriman

| No. | No. STT | barang   | Alamat Tujuan            | Jenis Pengiriman       | Status       |
|-----|---------|----------|--------------------------|------------------------|--------------|
| 1   | 80001   | komputer | hujung permat dhuji jaya | E/CO (economy service) | tidak sampai |

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Gambar 7 Status Pengiriman Pelanggan

30-01-2012 02:24

Selamat datang,

MASUKKAN KRITIK/SARAN/KELUHAN

|                                       |  |
|---------------------------------------|--|
| Topik :                               | [ Topik ] ▾  |
| Nama :                                | Ricky Fauzi  |
| Email :                               | fauzi.ozil7@gmail.com  |
| Telpno :                              | 0215984252   |
| Isi :                                 | <div style="border: 1px solid black; height: 100px; width: 100%;"></div> |
| <input type="button" value="Simpan"/> |  |

**DATA KITA**  
**GANTI PASSWORD**  
**STATUS PENGIRIMAN**  
**TANYA JAWAB**  
**LOG OUT**

Gambar 8 Tanya Jawab Pelanggan

Data Surat Tanda Terima

| No. | No STT | Nama Pelanggan | Nama Barang | Alamat Tujuan            | Tanggal    | Jenis Pengiriman      | Biaya Pengiriman | Diskon | Total Pembayaran | Tombol                |
|-----|--------|----------------|-------------|--------------------------|------------|-----------------------|------------------|--------|------------------|-----------------------|
| 1   | 80001  | Ricky Fauzi    | komputer    | binong pernai shipi jaya | 2012-01-17 | ECC (economy service) | 42000            | 0      | 42000            | <a href="#">Ganti</a> |
| 2   | 80002  | Astuti Rahayu  | Komputer    | binong pernai            | 2012-01-17 | Reg (Regular)         | 56000            | 0      | 56000            | <a href="#">Ganti</a> |
| 3   | 80030  | Ricky Fauzi    | komputer    | binong pernai shipi jaya | 2012-01-28 | ECC (economy service) | 12000            | 0      | 0                | <a href="#">Ganti</a> |
| 4   | 80029  | Ricky Fauzi    | komputer    | binong pernai shipi jaya | 2012-01-28 | ECC (economy service) | 24000            | 0      | 0                | <a href="#">Ganti</a> |
| 5   | 80028  | Ricky Fauzi    | komputer    | binong pernai shipi jaya | 2012-01-28 | ECC (economy service) | 24000            | 0      | 0                | <a href="#">Ganti</a> |
| 6   | 80027  | Ricky Fauzi    | komputer    | binong pernai shipi jaya | 2012-01-28 | ECC (economy service) | 24000            | 0      | 0                | <a href="#">Ganti</a> |
| 7   | 80033  | Ricky Fauzi    | komputer    | binong pernai shipi jaya | 2012-01-29 | ECC (economy service) | 12000            | 10     | 10800            | <a href="#">Ganti</a> |

[Tambah](#)

Gambar 9 Data Surat Tanda Terima (STT)



Tambah Pengiriman BarangPelanggan

**MASUKKAN PENGIRIMAN BARANG PELANGGAN**

|                  |   |
|------------------|---|
| Nama             | <input type="text" value="Ricky Feuzi"/>          |
| Email            | <input type="text" value="feuzi.oz17@gmail.com"/> |
| Barang           | <input type="text" value="[ Barang ]"/>           |
| Perat Barang:    | <input type="text"/>                              |
| Alamat Tujuan    | <input type="text" value="[ Alamat ]"/>           |
| Jenis Pengiriman | <input type="text" value="[ Jenis Pengiriman ]"/> |
|                  | <input type="button" value="Simpan"/>             |

Gambar 10 Form Tambah Surat Tanda Terima (STT)

2012-01-29

Selamat Datang Admin

Laporan Data Pelanggan

| No. Pelanggan | ID Pelanggan | Nama Pelanggan | Email Pelanggan      | Alamat Pelanggan             | Tanggal Lahir Pelanggan | Kelamin Pelanggan | Telepon Pelanggan | HP Pelanggan |
|---------------|--------------|----------------|----------------------|------------------------------|-------------------------|-------------------|-------------------|--------------|
| 1             | 50001        | Ricky Fauzi    | fauzi.oz17@gmail.com | Binong Permai                | 1990-09-04              | pria              | 0215984252        | 085693563785 |
| 2             | 50002        | Astuti Rahayu  | astuti@gmail.com     | Sipi Jaya                    | 1990-05-08              | wanita            | 0215305277        | 085692155969 |
| 3             | 50014        | niza wakiah    | nza@yahoo.com        | binong permai blok j18 no 17 | 2011-01-02              | wanita            | 090897678678      | 56456476     |
| 4             | 50013        | vikay          | vikay65@yahoo.com    | legok                        | 2009-02-02              | pria              | 898098908         | 87876789679  |
| 5             | 50015        | faclurul bayu  | bayu@gmail.com       | binong permai                | 2009-01-01              | pria              | 7676780           | 66879698698  |

Gambar 11 Laporan Data Pelanggan untuk Admin

Laporan Titipan Kilat

| No. | No STI | Nama Pelanggan | Nama Barang | Jenis Pengiriman      | Alamat Tujuan            | Tanggal Pengiriman |
|-----|--------|----------------|-------------|-----------------------|--------------------------|--------------------|
| 1   | 80001  | Ricky Fauzi    | komputer    | ECO (economy service) | binong permai slipi jaya | 2012-01-17         |
| 2   | 80002  | Astuti Rahayu  | Komputer    | Reg (Regular)         | binong permai            | 2012-01-17         |
| 3   | 80030  | Ricky Fauzi    | komputer    | ECO (economy service) | binong permai slipi jaya | 2012-01-28         |
| 4   | 80029  | Ricky Fauzi    | komputer    | ECO (economy service) | binong permai slipi jaya | 2012-01-28         |
| 5   | 80028  | Ricky Fauzi    | komputer    | ECO (economy service) | binong permai slipi jaya | 2012-01-28         |
| 6   | 80027  | Ricky Fauzi    | komputer    | ECO (economy service) | binong permai slipi jaya | 2012-01-28         |
| 7   | 80033  | Ricky Fauzi    | komputer    | ECO (economy service) | binong permai slipi jaya | 2012-01-29         |

Gambar 12 Laporan Data Titipan Kilat


2012-02-01

Selamat Datang Admin

Laporan Maintenance Data Pelanggan

| No. | No. STT | Nama Pelanggan | Nama Barang | Alamat Tujuan             | Tanggal Pengiriman | Jenis Pengiriman      | Status Pengiriman | Tanggal Tiba |
|-----|---------|----------------|-------------|---------------------------|--------------------|-----------------------|-------------------|--------------|
| 1   | 80001   | Ricky Fauzi    | komputer    | binong permai sripsi jaya | 2012-01-17         | ECO (economy service) | telah sampai      | 2012-01-18   |
| 2   | 80002   | Astuti Rahayu  | Komputer    | binong permai             | 2012-01-17         | Reg (Regular)         | telah sampai      | 2012-01-18   |

Gambar 13 Laporan Maintenance Data Pelanggan


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2012-02-01  
Selamat Datang Admin

Loyalitas Pelanggan Berdasarkan Buku Tamu

| ID Buku Tamu | Nama           | Email                | Telepon       | Tanggal    |
|--------------|----------------|----------------------|---------------|------------|
| 1 30001      | ricky          | bgbbk                | 787797        | 2012-01-18 |
| 2 30002      | ayu            | pijij                | 789789        | 2012-01-19 |
| 3 30003      | adit           | adit@yahoo.com       | 6789696       | 2012-01-19 |
| 4 30005      | adit rizky     | adit rizki           | 678796796     | 2012-01-19 |
| 5 30006      | Rizky Hermawan | hulkreaden@yahoo.com | 0857098809809 | 2012-01-22 |

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Gambar 14 Laporan Loyalitas Pelanggan

2012-02-14

Selamat Datang Admin

Laporan Data Sales

| No. | ID Sales | Nama Sales | Email Sales     | Alamat Sales | Tanggal Lahir | Jenis Kelamin | Telpon    |
|-----|----------|------------|-----------------|--------------|---------------|---------------|-----------|
| 1   | 901      | auton      | mizes@yahoo.com | poris naga   | 1984-01-01    | pria          | 021999999 |

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Gambar 15 Laporan Data Sales