

ABSTRACT

Saiyfa Ayu Lestari. 2017. The Relationship between Emotional Intelligence with Nurses Caring Behavior at Inpatient Department of Hospital, Jakarta. (Supervised by **Yuli Asmi Rozali, M.Psi., Psychologist** and **Dra Safitri M, M.Si**)

Nurses was required to provide good nursing care to patients. Nurses must demonstrate a caring attitude, a relationship of mutual trust, sensitive to the feelings and give attention to all the patients, which is one of nurse caring behaviors. But in fact, there are nurses who can't provide caring behavior to the patients. One of the factors that influence the caring behavior of nurse is emotional intelligence. The purpose of this study was to determine the relationship between emotional intelligence with nurse caring behavior at inpatient department of Hospital, Jakarta. The research was non experimental quantitative and sampling technique *probability sampling* with the kind of *simple random sampling*. The research samples of 180 nurses working period of at least 1 year in inpatient department of hospital, Jakarta. Emotional intelligence measuring tools in this study using the theory of Salovey and Mayer with a valid item 30 and the value of reliability (α) 0.928. Caring behavior measuring tools using the theory of Jean Watson with a valid item 28 and the value of reliability (α) 0.936. Based on the value of the research results obtained of significant correlation (p) = 0.011 ($p < 0.05$) with a correlation (r) = 0.190. This means there is a significant positive relationship between emotional intelligence and caring behavior. Emotional intelligence contributes 4% to caring behavior and the remaining 96% are influenced by other factors not examined.

Keywords: nurse, inpatient department, emotional intelligence, caring behavior,